Residential customers can make two free appointments for appliance and E-waste collection in a calendar year.

**Requirements**

- Materials should be out no earlier than 24 hours before the scheduled appointment. Early set-outs may result in a fine.
- Material must be placed out for collection by 6:00 AM on the scheduled appointment day.
- All cancellations or reschedule requests should be made two business days prior to the scheduled appointment date by 5pm. Failure to cancel may result in a charge for additional appointments during the calendar year.
- There is a **minimum weight of at least 10 lbs.** per pickup.

**Appliances**

- Up to two (2) large appliances will be collected (**no commercial appliances accepted**)
- Placement: All appliances should be placed on the property, at the **end of the driveway, visible, and easy to access** with a minimum of two feet of clearance around the appliances.
- Acceptable appliances include:
  - Microwave
  - Oven
  - Refrigerator
  - Stove/Range
  - Trash Compactor
  - Washing Machine
  - Water Heater
  - Electric Ceiling Fan
  - Air Conditioner
  - Dehumidifier
  - Dishwasher
  - Dryer
  - Freezer
  - Furnace
  - Hot Water Heater
  - **No commercial appliances**

**E-Waste**

- Up to four large E-waste items accepted, including laptops, TVs, hair dryer, space heaters, etc.
- Several small handheld devices, such as cell phones, calculators, etc. can be placed in one box and count as one large E-waste item
- Placement: All E-waste should be placed on the property, **at the end of the driveway, visible, and easy to access.**

**To request an appointment customers can:**

- Submit a Service Request through 311
- Use the Sac 311 App for iPhone or Android
- **Please note: Be specific when identifying the items you plan to place out for collection. Please stay within limit guidelines.**