

Customer Service Office



New City Hall (Revenue Division)
915 I Street, Room 1214
Sacramento, CA 95814



(916) 808-8500



ParkingCSR@cityofsacramento.org



www.SacPark.org

City of
SACRAMENTO

Parking Services Division

Abandoned Vehicles

Contact Sacramento 311 and request service for **CODE ENFORCEMENT**.

Abandoned and nuisance vehicles are handled by City Code Enforcement, not Parking Enforcement.

The 311 Agent will ask:

- ✓ If the vehicle has not moved from same spot on the street for a minimum of 72 hours
- ✓ If the vehicle appears inoperable
- ✓ Vehicle color, make, and model
- ✓ Street or address where vehicle is parked.

A service request ticket will be created in the system for a Code Enforcement Officer to respond.

Sacramento City 311



Calling from within city limits:
Dial 3-1-1 on phone

Calling from outside city limits:
(916) 808-5011



311@cityofsacramento.org



www.cityofsacramento.gov

Download the 311 App

- Apple iPhone App Store
- Android Google Play

Pay or contest parking citation

The reverse side of the citation will reflect payment options, including payment plans.

Visit SacPark.org to pay or contest

Citations must be paid or contested within 21 calendar days from the issue date on the citation

RESIDENT GUIDE TO PARKING SERVICES

Informational guide of commonly asked questions and services offered by the City of Sacramento

Reporting parking violations

Contact Sacramento City 311 to request Parking Enforcement service for parking violations that may include, but are not limited to, vehicles parked:

- blocking a driveway
- on the sidewalk
- within 15- 20 feet of a marked or unmarked crosswalk
- obstructing a crosswalk
- in a bus zone or bike lane
- without authorization on private property
- illegally with a residential permit

Unattached trailers & boats

Sacramento City Code section 10.36.080 prohibits the parking of any **unattached** trailer, semitrailer, or equipment as defined by California Vehicle Code section 225, for more than 4 hours on the street in a 24-hour period.

Violations of this city code may be reported to Parking Enforcement by contacting Sacramento City 311.

Confidentiality

The name of the person reporting a parking violation will not be disclosed to any party aside from City enforcement personnel who need access to that information. Reports may be submitted anonymously to Sacramento City 311.

Residential Parking Permits (RPP)

- Free of charge
- Fee is charged for replacement of any physical permit
- Only available to eligible residents in RPP areas
- Check the signage on the street section of your property to determine if you are in an RPP area
- Residential Vehicle Permits and Temporary 24-hour Permits are enforced by license plate number.

PERMIT RENEWALS:

Renew online or at the Revenue Division during your permit area's renewal month. View your area's renewal schedule online or contact Sacramento City 311



Visit SacPark.org

- Click on Apply for Parking Permits
- Search the Index menu for Residential Permit Parking
- View the different permit options that fit your parking needs
- Complete the Residential Parking Permit Application (PDF)
- Upload the completed application and required documentation to the online portal **or** visit the Revenue Division during office hours (*view hours online or call (916) 808-8500 before visiting*)



Required Documentation

One or more of the following are required, depending on the permit type

Valid DMV registration: Must reflect driver's name and physical address where the residential permit will be registered.

Proof of Residency: Must reflect driver's name and physical address on a utility bill, bank statement, mortgage statement, or similar verification showing proof that the driver lives at that residence

Valid Driver's License or CA ID: Must reflect driver's name and physical address where the residential permit will be registered.

Help Stop Disabled Person Permit Abuse

The City of Sacramento has an undercover unit dedicated to the enforcement of Disabled Person Permits. Misuse of a DP permit (placard or plate) is a misdemeanor under California law and may result in fines and court appearances.

You may report a violation anonymously

Tip Line: (916) 808-5563

Online form: Visit SacPark.org and click on the Disabled Person Parking icon, then the "Report Abuse to Sacramento Enforcement" link

Disabled Person Permit in California:

Vehicles with valid DP permits (placard or plate) are **exempt under California law** from:

- Meter payments **on the street**
- Time zone restrictions (except at certain loading zones)
- Residential Permit Parking restrictions

Requests for Parking Enforcement

To request parking enforcement assistance or report parking violations, please contact Sacramento City 311.

Due to the large volume of schools in the Sacramento area, Parking Enforcement cannot guarantee enforcement at every school site every day. Requests will be serviced when officers are available,

To accommodate guest parking, RPP residents may register for free 24-hour Temporary permits online at sacpark.org. The guest's license plate number is required.

For larger parties, please call Sacramento City 311 with the event date, time, and number of vehicles expected.

Information related to permits or license plates are kept confidential under California state law. This includes exemptions from disclosure to requests made under the California Public Records Act, unless the request is from the legally registered vehicle owner.