F. MISC.

1. Establish policy that for all pedestrian or traffic stops or encounters, a business card with the name, badge number, and an 800 number to put forward a complaint, will be provided to the public/detainee/arrestee; and establish a website for a survey for feedback (satisfaction survey).

SCPRC RECOMMENDATION RATIONALE

Basis of the above recommendation: Council member Allen Warren.

SPD RESPONSE

Sacramento City Council Meeting (Item #2) on 06/01/2021, presented by Deputy Chief Lester:

- 2:30 PM City Council (Special Meeting): [https://sacramento.granicus.com/player/clip/4964](https://sacramento.granicus.com/player/clip/4964)
  - Minute Marker: 58:02
  - Page 10

This recommendation has been implemented.

The cards have been designed, ordered, and distributed to officers. Cards contain contact information to the following resources, but not limited to:

- Internal Affairs Division
- Office of Public Safety Accountability
- Police facilities

GO 210.04 (General and Professional Conduct) has been updated and requires officers to provide a card with their name and badge number for self-initiated enforcement activity in which a citizen is detained or arrested (including pedestrian and vehicle enforcement stops).


Finally, SPD receives community feedback, both positive and negative, through the SPD website.

OTHER CITY DEPARTMENTS

N/A

APPENDIX

N/A