



# Roll Call Training Bulletin

Produced by: Outreach & Engagement Unit  
Prepared by: Kenshin S. Vu

Daniel Hahn, Chief of Police

Volume 55

## February 1, 2018 Outreach & Engagement Resource Card



### Housing

SPD IMPACT Team's Hotel Vouchers. Contact **District Sgt** & refer to **AMS reference section**.

TCLS Respite Center. Max stay of 23 hours only.

My Sister's House. Women & children only. **916-428-3271 & 916-930-0626**.

Wind Youth Emergency Shelter. Provides shelter for individuals between 12-24 years old. **1-800-339-7177**.

Mary's House. Provide a day shelter for women & children. Also provides breakfast. **916-556-4961**.

### Transportation

Return to Residence Program. Allows Officers to return citizens home outside of Sacramento. Contact our **IMPACT team** through Comm Ctr.

Single RT Bus / LT Rail ticket provided to anyone in need. [redacted] or any RT officers.

Orange Cat Racing. Provides used working bicycles. **Dean Alleger** [redacted]

### Food

Starting With A Penny. Provides emergency food. **Angie Wade** [redacted]

Serna Village. Provides emergency food. **Rhonda Sandoval 916-470-0408**.

Union Gospel Mission. Provides hot meals. **916-447-3268**.

Glory Bound Ministries. Provides hot meals. **916-452-7078**. Call for hours.

Loaves & Fishes. Provides hot meals daily from 0700-1245 hours. **916-446-0874**.

Salvation Army. Provides groceries. **916-678-4010**.

### Misc.

SPD CARES Program. Reimburse officers for out of pocket purchase for citizens. Contact **SPD Outreach Section**.

CHP Car Seat Program. Provides free car seats. Contact **SPD Outreach Section**.

Shiloh Baptist Church. Provides free clothes. **Pastor Anthony Sadler** [redacted]

For additional resources, please contact the Outreach & Engagement Section.  
**Sgt Doug Morse 808-0985**  
**Ofc Kenshin S. Vu 808-0339**  
**Ofc Lilia Vasquez 808-0869**

The resource card above is now available at all stations in the forms' room. The resource card contains commonly requested community resources/services from patrol officers. Please contact the Outreach & Engagement Unit for additional resources that may not be listed on the card. **DO NOT** give out the resource card or their contact information to the public. This resource card is for internal use only.

### PROCEDURES

Call the number listed under the resource you want to obtain. Give a brief synopsis of your situation to the call taker. If they are able to assist you, coordinate how the resource will be delivered/obtained/picked up. Please understand that not all listed resources operate 24 hours.

If you use the resource card, please clear your call with an "R" under the **How Cleared** drop down menu. Please add a note in the remarks section as to which resource was used.



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The screenshot shows the Roll Call software interface. At the top, there are buttons for 'Send and Close' (with a green checkmark), 'Reset' (with a blue circular arrow), and 'Exit' (with a green arrow pointing out). Below these are input fields for 'Jur SA', 'Call #', and 'Final Type'. There are also checkboxes for 'Founded' (checked) and 'Report'. A dropdown menu for 'How Cleared' is open, showing a list of options. The 'R RESOURCES' option is highlighted with a red box. Below the dropdown is a 'Remarks' field and a 'How was the call cleared' field.

	Translation/Description
A	POLICE MATTER RESOLVED A...
D	DETECTIVE MATTER HANDLED
L	AUTOMATICALLY ...
M	MISDEMEANOR CITATION
O	OTHER/OUTSIDE AGENCY
P	PENDING
R	RESOURCES
T	TRAFFIC CITATION
V	CIVIL MATTER/REFERRED
X	CANCEL

## **HOW TO UPDATE A MDT THAT DOES NOT HAVE THE “R” CLEARANCE CODE**

If you locate an MDT that does not have the “R” clearance code, follow the steps to update the MDT:

1-Locate the “REQ INFO”

2-Select “HELP TABLES”

3-This will return 2 transactions in the F7 response screen

- CAD TABLE UPDATE LIST
- VPROD RMS TABLE UPDATE LIST

4-Highlight the CAD TABLE UPDATE LIST

5-Select “HOW CLEARED CODES”



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6-Look for a message to the right of your unit status “Table update received: how\_cleared”

7-Your MDT is now updated. Check call clearance for the new code

The screenshot displays the MDT 7.5.2352 interface for the Sacramento Police Department. The interface is divided into several sections:

- Left Sidebar:** Contains navigation buttons for 'My Calls', 'Other', 'Req Info', 'Calls', 'Responses', 'Messaging', 'Person', 'Vehicle', and 'Command'. The 'Req Info' button is highlighted with a red box.
- Top Menu:** Includes 'Notepad Topics Update', 'Help Tables', 'Special Service', 'Duty Roster', and 'Exit'. The 'Help Tables' button is highlighted with a red box.
- Top Bar:** Displays 'CAD TABLE UPDATE LIST' and 'Officer Numbers'. The 'CAD TABLE UPDATE LIST' text is highlighted with a red box.
- Main Content Area:** Shows a list of 'CAD TABLE UPDATE LIST' with columns for 'Officer Numbers', 'Jurisdictions', 'Municipality...', 'VPROD RMS', 'TABLE UPDATE LIST', 'Officer Numbers', 'Org Unit', and 'MDT V-Mail Ha...'. The 'CAD TABLE UPDATE LIST' header is highlighted with a red box.
- Bottom Section:** Contains unit status buttons: 'Unit Status', 'Queued', 'Status', 'En Route', and 'On Sc'. The 'Unit Status' button is highlighted with a red box.
- Bottom Bar:** Displays 'In Service/Available' and 'Table update received: how\_cleared'. The 'Table update received: how\_cleared' text is highlighted with a red box.