

Roll Call Training Bulletin

Produced by: Outreach & Engagement Unit Prepared by: Kenshin S. Vu Daniel Hahn, Chief of Police

Volume 55

February 1, 2018 Outreach & Engagement Resource Card



The resource card above is now available at all stations in the forms' room. The resource card contains commonly requested community resources/services from patrol officers. Please contact the Outreach & Engagement Unit for additional resources that may not be listed on the card. **DO NOT** give out the resource card or their contact information to the public. This resource card is for internal use only.

PROCEDURES

Call the number listed under the resource you want to obtain. Give a brief synopsis of your situation to the call taker. If they are able to assist you, coordinate how the resource will be delivered/obtained/picked up. Please understand that not all listed resources operate 24 hours.

If you use the resource card, please clear your call with an "R" under the **How Cleared** drop down menu. Please add a note in the remarks section as to which resource was used.



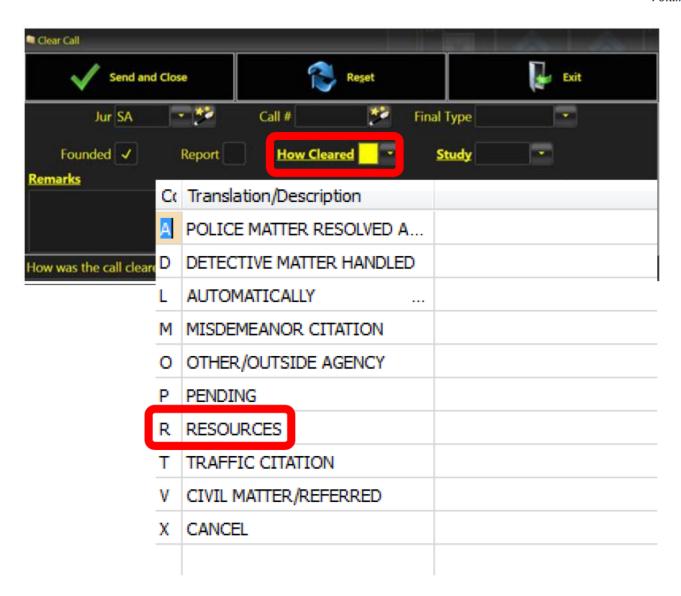
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HOW TO UPDATE A MDT THAT DOES NOT HAVE THE "R" CLEARANCE CODE

If you locate an MDT that does not have the "R" clearance code, follow the steps to update the MDT:

- 1-Locate the "REQ INFO"
- 2-Select "HELP TABLES"
- **3**-This will return 2 transactions in the F7 response screen
 - CAD TABLE UPDATE LIST
 - VPROD RMS TABLE UPDATE LIST
- 4-Highlight the CAD TABLE UPDATE LIST
- 5-Select "HOW CLEARED CODES"



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6-Look for a message to the right of your unit status "Table update received: how cleared"

