534.02
ILLEGAL DUMPING
1-31-23

PURPOSE
The purpose of this Communications Directive is to establish procedures for Communications Division personnel for handling reports of illegal dumping.

POLICY
It shall be the policy of the Communications Division to ensure that reports of illegal dumping are handled by the appropriate agency.

DEFINITION
“Illegal dumping” has the same meaning as in Sacramento City code section 13.10.130.

PROCEDURE
A. ILLEGAL DUMPING IN PROGRESS
   1. In-progress reports
      a. Generate a call for service using the incident type code 594P and dispatch the incident according to the sequence of assignment.
      b. Property creating a roadway hazard will be entered with incident type code 594P when the suspects are on scene; when the suspects are not on scene, the type code 983 shall be used.
      c. When the abandoned property is a hazard, such as a refrigerator that a child might get trapped in, a call will be entered with incident type code 983.

B. ILLEGAL DUMPING – TIME ELEMENT
   1. Time element reports
      a. When there is a reasonable chance of apprehension (i.e. suspect lives nearby and the caller can identify) and the caller wants contact, enter a call for service utilizing incident type code 594T.
      b. Otherwise, enter the information utilizing incident type code 594RF. Send the call number to the appropriate radio channel dispatcher and ask that an All Units Broadcast (AU) be done with the information.
      c. Make appropriate private property or public right away referral, as listed below.

C. ILLEGAL DUMPING – NOT IN PROGRESS
   1. Private Property
      a. Transfer the caller directly to 311 and provide them with the number for future use. (311 will relay this information to the Code Compliance Division).
   2. Public Right-of-Way
      a. Transfer the caller directly to 311 and provide them with the number for future use (311 will relay this information to Solid Waste).
   3. Callers may also make a Code Compliance report online or via mobile application.