



## 410.33 INCIDENT ACTION PLANS 05-15-2025

## PURPOSE

The purpose of this Communications Directive is to establish guidelines for Communications Division personnel processing an Incident Action Plan (IAP).

## POLICY

Dispatchers will process IAPs in accordance with GO 532.07 (Planned Police Operations).

## PROCEDURE

A. <u>GENERAL</u>

- 1. The communications center may receive an IAP via email, facsimile, interoffice mail, or hand-delivery.
- 2. Upon receiving notification of an IAP, the communications supervisor shall:
  - a. Acknowledge receipt (e.g., verbally, electronically, telephone, etc.).
  - b. Verify that the IAP contains all essential information, and the call entry mask is filled out completely.
    - (1) Essential information includes:
      - (a) Location of incident.
      - (b) Appropriate type code.
      - (c) Correct dispatch queue (R for regular dispatch).
      - (d) Type of event (e.g., buy/bust, knock and talk, etc.).
      - (e) Radio channel units are utilizing.
      - (f) Suspect information (if available, including XREF).
      - (g) Associated vehicle information.
      - (h) Name, identifier, and call-back number of primary officer.
      - (i) Associated call number, if available.
      - (j) Unit roster, if available.
  - c. If the operation is outside of the city:
    - (1) Direct the call to the closest city district.
    - (2) Notify the appropriate agency.
  - d. Ensure a copy of the IAP is provided to:
    - (1) Appropriate radio channel dispatcher.
    - (2) Communications supervisor's desk.
  - e. The radio dispatcher shall ensure all units assigned to the IAP have been logged on and assigned to the appropriate incident.
- 3. If requested by the radio dispatcher, the communication supervisor can assist with logging on units.