

Quarterly Report
Q1 - 2025

PRESENTED TO:

The City of Sacramento Mayor and City Council

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As required by City Code section 2.22.040, the director, at a minimum, shall prepare quarterly reports consistent with California Penal Code section 832.7(c), relating to the number, kind, and status of all citizen complaints filed against police department personnel for review by the Sacramento community police review commission and the city council.



SUMMARY

The City of Sacramento's Office of Public Safety Accountability (OPSA) encompasses oversight practitioners responsible for the investigation, review, and audit of allegations of misconduct involving the Sacramento Police Department (SPD) and the Sacramento Fire Department (SFD) personnel. OPSA ensures that investigations have been completed fairly, thoroughly, and objectively.

The Office of Public Safety Accountability continues its efforts in the improvement of policing and better serving the interests of the public. The goals and objectives of the office involve creating meaningful opportunities for the community to influence decisions that impact them, incorporating innovative and progressive ideas to resolve issues, explaining challenges and limitations, and ensuring outcomes meet goals while remaining inclusive and accessible.

OPSA MISSION

The Mission of the Office of Public Safety Accountability is to improve the relationship between the City's public safety departments and the community they protect and serve. We promote trust, excellence, transparency, and accountability through independent and impartial oversight of complaints related to public safety employee misconduct.

SPD SPOTLIGHT: COMPLAINTS

Note: The allegations outlined below are new complaints filed during this quarter that will be assigned to SPD personnel and investigated.

- Complainant alleged that she requested a welfare check of her daughter who was at her ex-boyfriend's house. Complainant advised that SPD officers responded to the location and never contacted her daughter but told her that they did. Complainant advised that she spoke with her daughter who stated that officers did not make contact with her at her ex-boyfriend's house.
- Complainant alleged that an SPD officer was discourteous during a traffic stop and refused to provide his name. Complainant also alleged that two SPD officers were dishonest about the complainant's license plate being fake and not being in the computer system.
- Complainant alleged that SPD officers illegally searched his home and detained his family. Complainant also alleged that officers illegally took his cell phone and vehicle.
- Complainant alleged that officers came to his residence two nights in a row and woke him up by knocking on the door. On the second night, complainant alleged that officers pointed firearms at him, removed him from his home, handcuffed him, and searched his home without cause.
- Complainant alleged that an SPD officer working in City Hall as the front desk security was discourteous and lied to her about the operational hours of the City Clerk's Office. Complainant also alleged that the officer threatened her with arrest if she did not leave city hall and that the officer blocked her in the elevator while she was trying to go up to the 5th floor.
- Two complainants alleged that an SPD officer was very discourteous and displayed signs of racism by making specific non-verbal gestures. The complainants advised that they observed this behavior while they were riding in the back seat of an Uber vehicle when the driver was pulled over on a traffic stop.
- Complainant alleged that he called SPD to report a crime that he witnessed, and the initial dispatcher laughed at him and refused to send an officer to the location. Complainant advised that he called again and the dispatcher that he spoke with refused to provide the proper badge number. Complainant advised that he spoke with an SPD sergeant and an SPD lieutenant who refused to send officers to the location. Complainant also advised that he emailed an SPD captain, and the captain ignored his email.
- Complainant alleged that he witnessed an SPD officer use a racial slur toward an unhoused black male and that the officer refused to provide his name or badge number when asked.
- Complainant advised that he was arrested by SPD officers and transported to the county jail in the back seat of the patrol vehicle in handcuffs but without being secured in a seatbelt. Complainant alleged that the officer drove erratically which caused him to roll around in the back seat and this caused him to sustain a shoulder injury.

WAYS TO FILE A COMPLAINT



Call: (916) 808-7525



Online: <https://www.cityofsacramento.org/OPSA>



Mail: 915 I Street, Historic City Hall 3rd Floor
Sacramento, CA 95814

SFD SPOTLIGHT: COMPLAINTS

Note: The allegations outlined below are new complaints filed during this quarter that will be assigned to SFD personnel and investigated.

- Complainant, an SFD employee, alleged that another employee made derogatory remarks to an SFD Captain about him. The complainant stated that the SFD employee accused the complainant of worker's compensation fraud and fabricating their injury.
- Complainant alleged that SFD crew members dropped her in her driveway while carrying her to the ambulance. The complainant also alleged that the crew members made light of this instead of apologizing.
- Complainant alleged that the SFD crew were discourteous while on scene of the call and transferred their family member to the wrong hospital.
- Complainant witnessed an SFD crew responding to an intoxicated teen at a high school. The complainant alleged that the crew members were unnecessarily rough with the teen.
- Complainant alleged that an SFD Captain was discourteous, rude, and dismissive during a medical aid call.
- Complainant alleged that an SFD crew forced her daughter to sign an 'Against Medical Advise' (AMA) form, suggested that her daughter take Tylenol for flu-like symptoms but should have transported her daughter to the hospital. Complainant also alleged that hours later the same crew members returned to the home because her daughter passed away from cardiac arrest.
- Complainant alleged that SFD crew members were dismissive on scene of a call at the hotel. Complainant alleged that crew members refused to make contact with the patient in the rear dock parking area of the hotel and requested the patient to drive their vehicle to the front of the hotel to receive medical care.
- An anonymous source reported that an SFD Battalion Chief intentionally delays his response to structure fires to avoid being the first one in.
- Complainant alleged that an SFD Captain was discourteous, dismissive of her concerns, and unprofessional while on scene of a traffic accident. Complainant also alleged that there was a lack of service provided because an assessment was not performed but an assessment was warranted.
- Complainant alleged that an SFD employee was driving at an unsafe speed and ran a red light to go to Starbucks.

WAYS TO FILE A COMPLAINT



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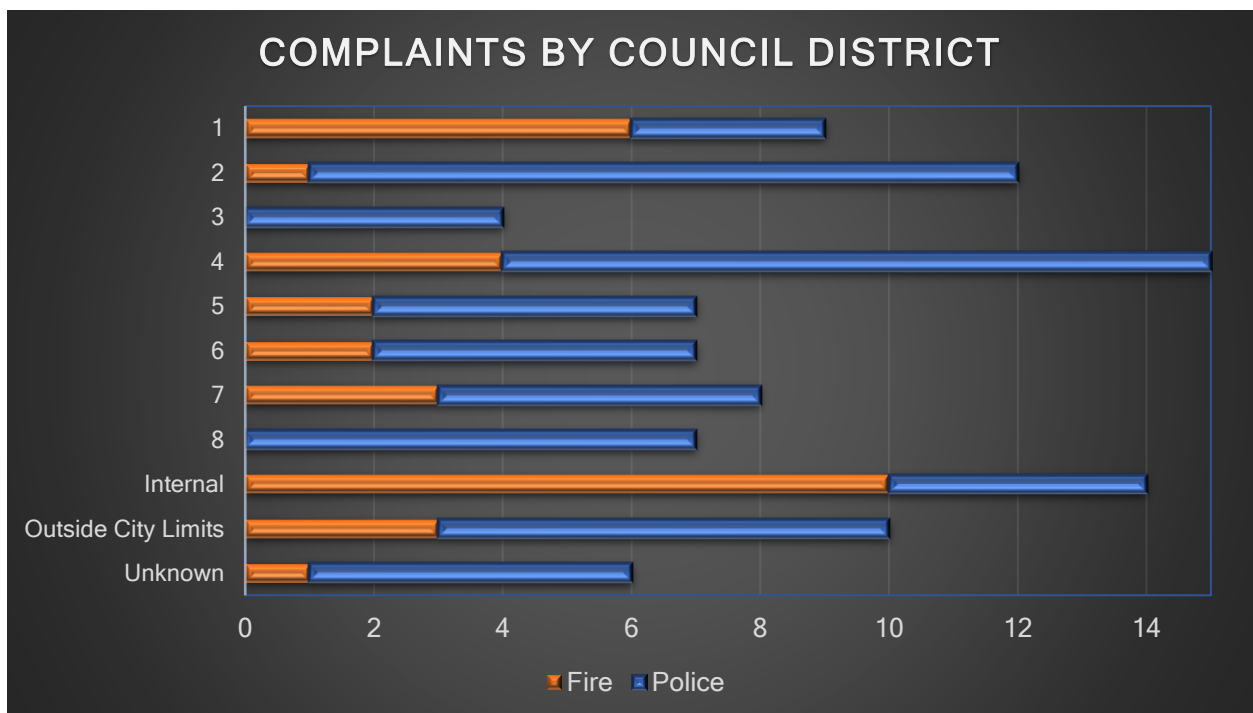
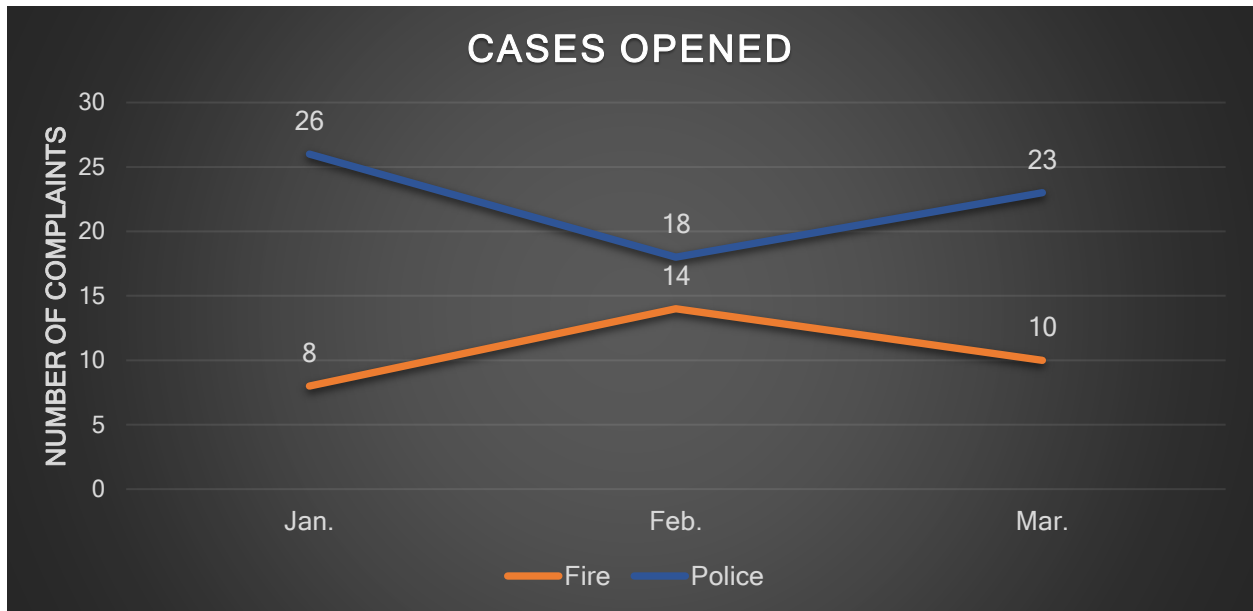


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ALLEGATIONS/COMPLAINTS

The Office of Public Safety Accountability received 67 complaints against police personnel containing 298 allegations and 32 complaints against fire personnel containing 75 allegations during the First Quarter of 2025.

There were six additional allegations of misconduct reported to the office that did not involve public safety employees in the City of Sacramento. The OPSA staff does its best to connect these complainants with the proper agency or provide further information to help them resolve their concern

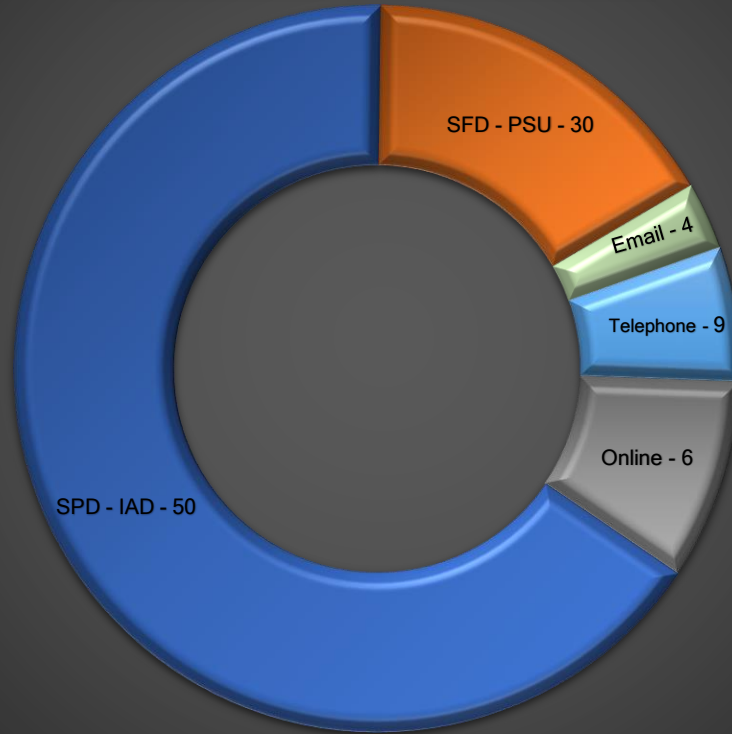


ALLEGATIONS BY TYPE

| Allegation | Number of Allegations | |
|---------------------------|-----------------------|------------|
| | Fire | Police |
| Conduct Unbecoming | 7 | 36 |
| Discourtesy | 14 | 37 |
| Discrimination | 7 | 10 |
| Dishonesty | 2 | 3 |
| False Arrest | 0 | 22 |
| Force | 0 | 4 |
| Harassment | 3 | 36 |
| Improper Search & Seizure | 0 | 40 |
| Improper Tactics | 3 | 2 |
| Missing Property | 0 | 18 |
| Neglect of Duty | 22 | 47 |
| Profiling | 0 | 8 |
| Service | 16 | 33 |
| Traffic | 1 | 2 |
| Total | 75 | 298 |

Note: One complaint can include multiple allegations.

COMPLAINT FILING METHOD



Note: Email, online, and telephone data reflect complaints filed directly with OPSA. Internal Affairs Division (IAD) and Professional Standards Unit (PSU) complaints are filed directly with their respective departments.

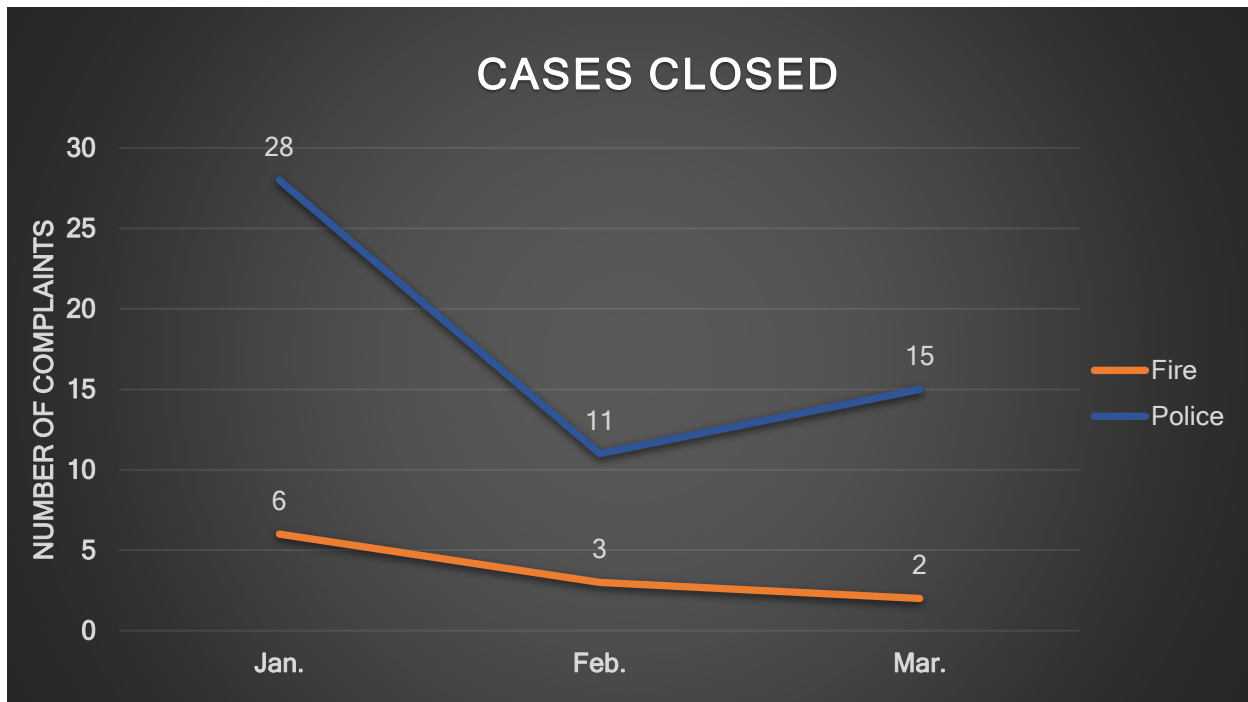
FINDINGS

Police

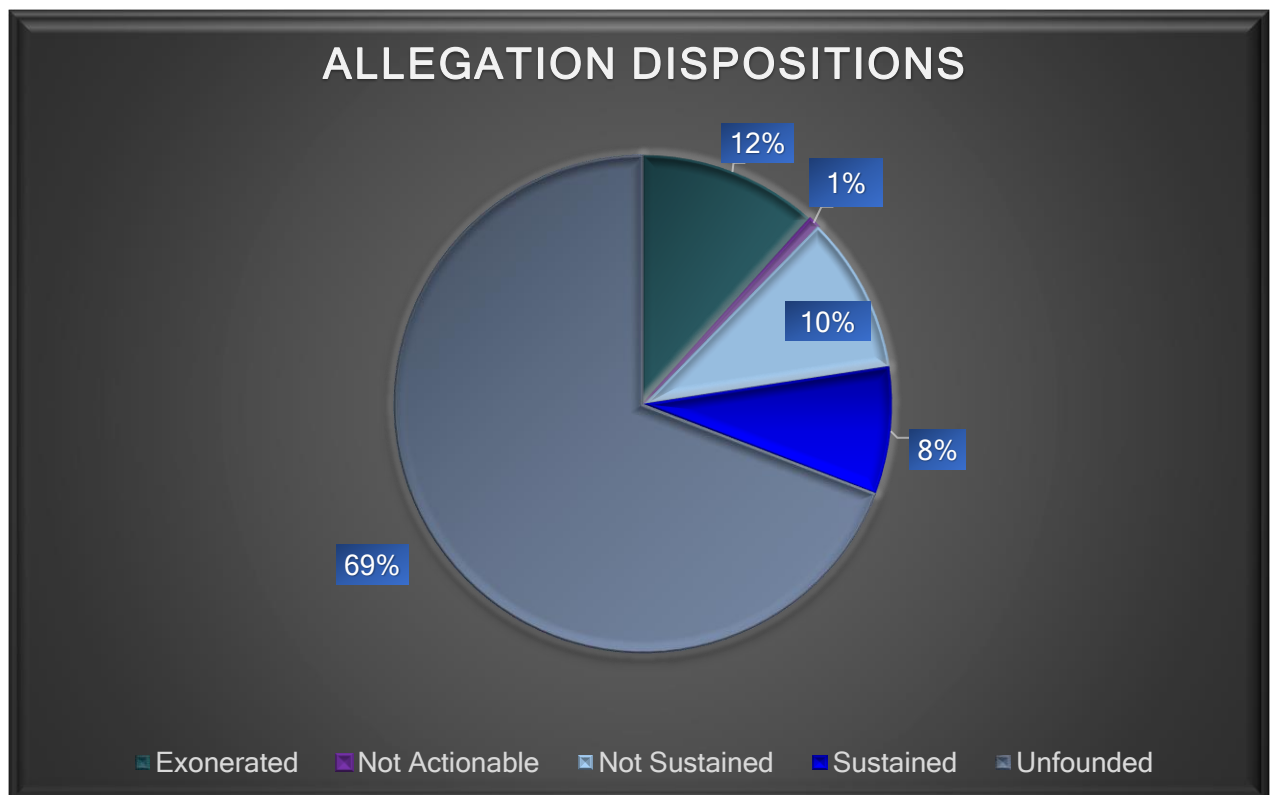
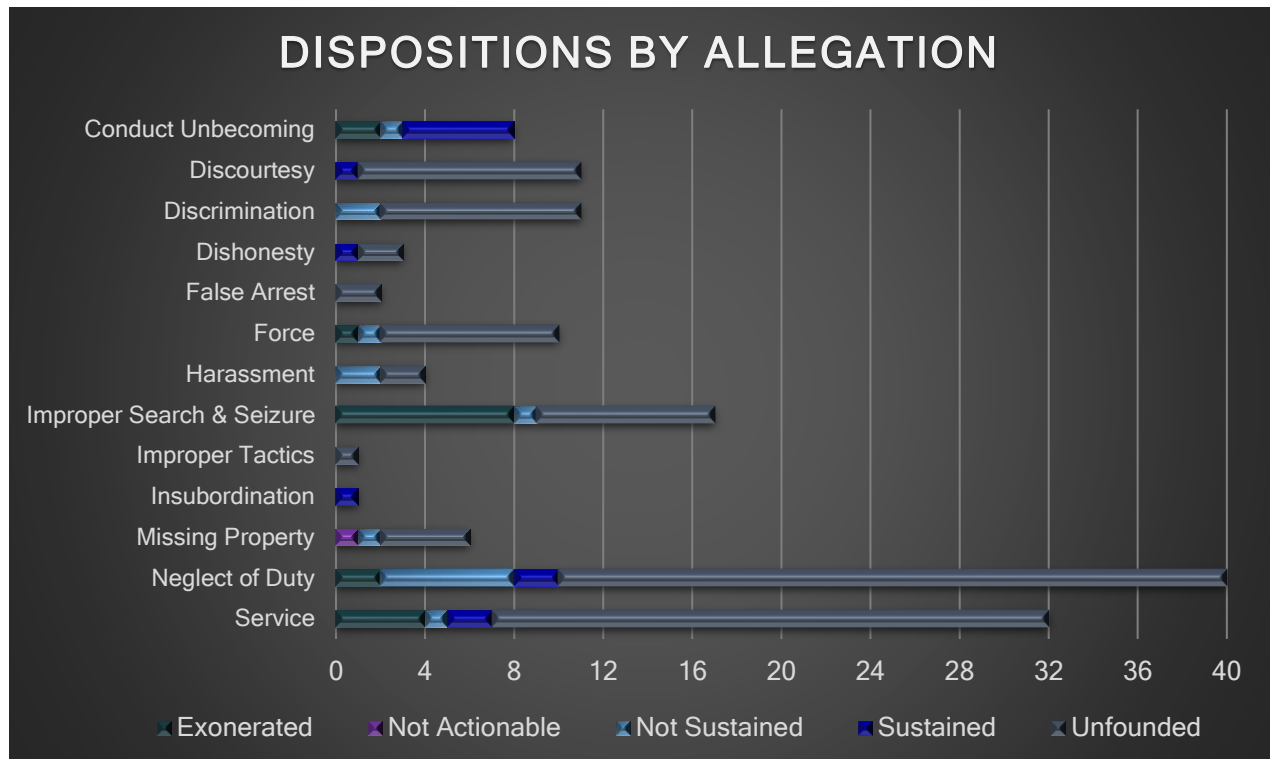
There were 54 police complaints containing 146 allegations that were closed during the First Quarter of 2025. Twelve of the allegations were closed with a disposition of Sustained, which is a 8% Sustained rate. The remaining 134 allegations did not yield any policy violations.

Fire

There were 11 fire complaints containing 30 allegations that were closed during the First Quarter of 2025. Fifteen of the allegations were closed with a disposition of Sustained, which is a 50% Sustained rate. The remaining 15 allegations did not yield any policy violations.

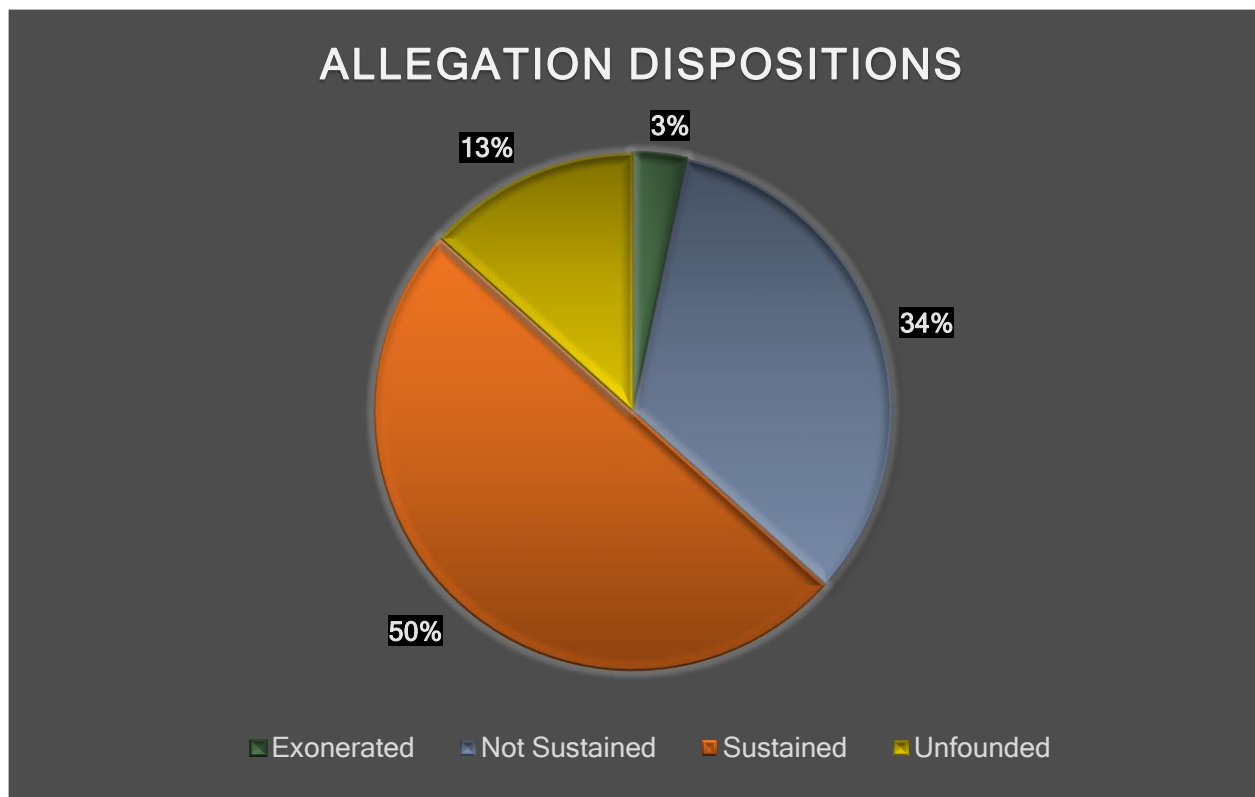
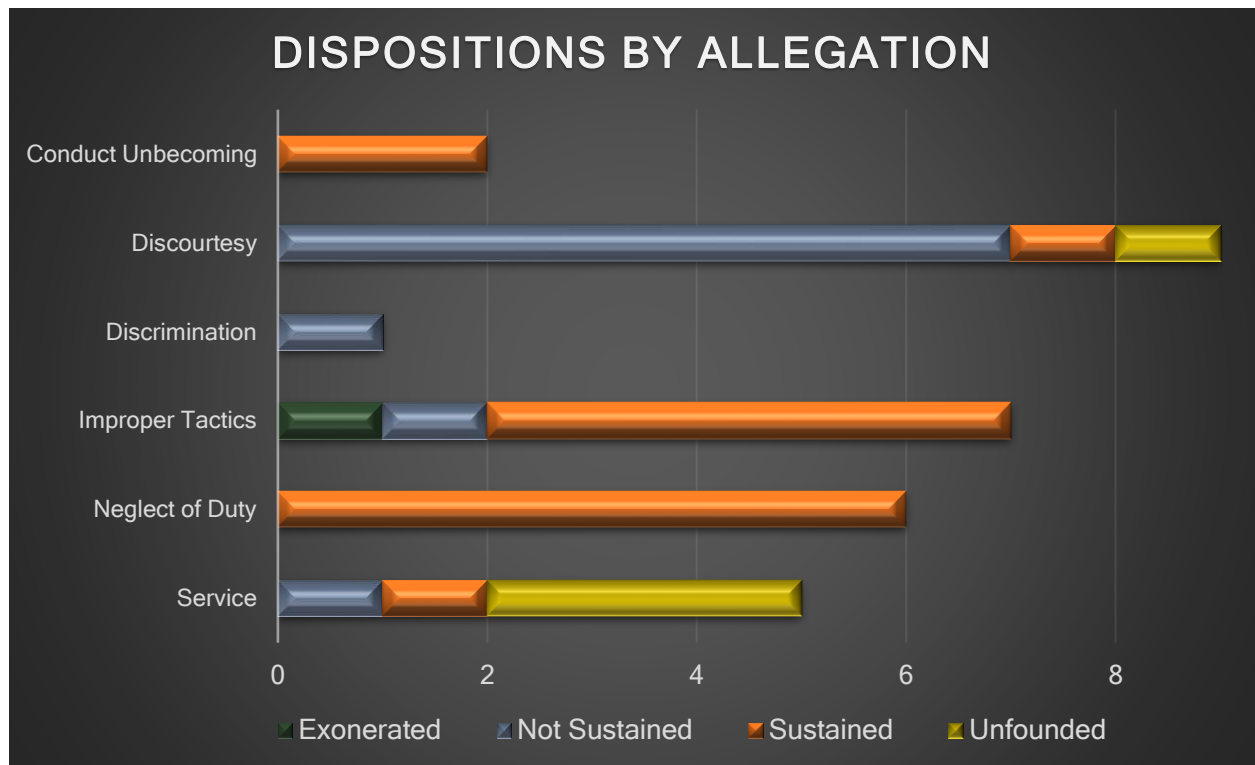


Police



1st Quarter – 2025

Fire



COMPLAINANT DEMOGRAPHICS

The OPSA does its best to collect demographic information from complainants and through information provided by SFD and SPD for complaints filed directly with each department. Departmental complaints that are internally generated without a specific complainant are not included in the data below.

| Complainant | Fire | | Police | |
|--------------|--------|---------|--------|---------|
| Age | Number | Percent | Number | Percent |
| 18 and under | 0 | 0% | 0 | 0% |
| 19-30 | 0 | 0% | 10 | 16% |
| 31-40 | 1 | 5% | 12 | 19% |
| 41-50 | 2 | 10% | 21 | 34% |
| 51-60 | 5 | 25% | 7 | 11% |
| 61-70 | 3 | 15% | 4 | 6% |
| Over 70 | 0 | 0% | 2 | 3% |
| Unknown | 9 | 45% | 6 | 10% |
| Total | 20 | 100% | 62 | 100% |

| Gender | Number | Percent | Number | Percent |
|------------|--------|---------|--------|---------|
| Female | 14 | 70% | 30 | 48% |
| Male | 3 | 15% | 27 | 44% |
| Non-Binary | 0 | 0% | 1 | 2% |
| Unknown | 3 | 15% | 4 | 6% |
| Total | 20 | 100% | 62 | 100% |

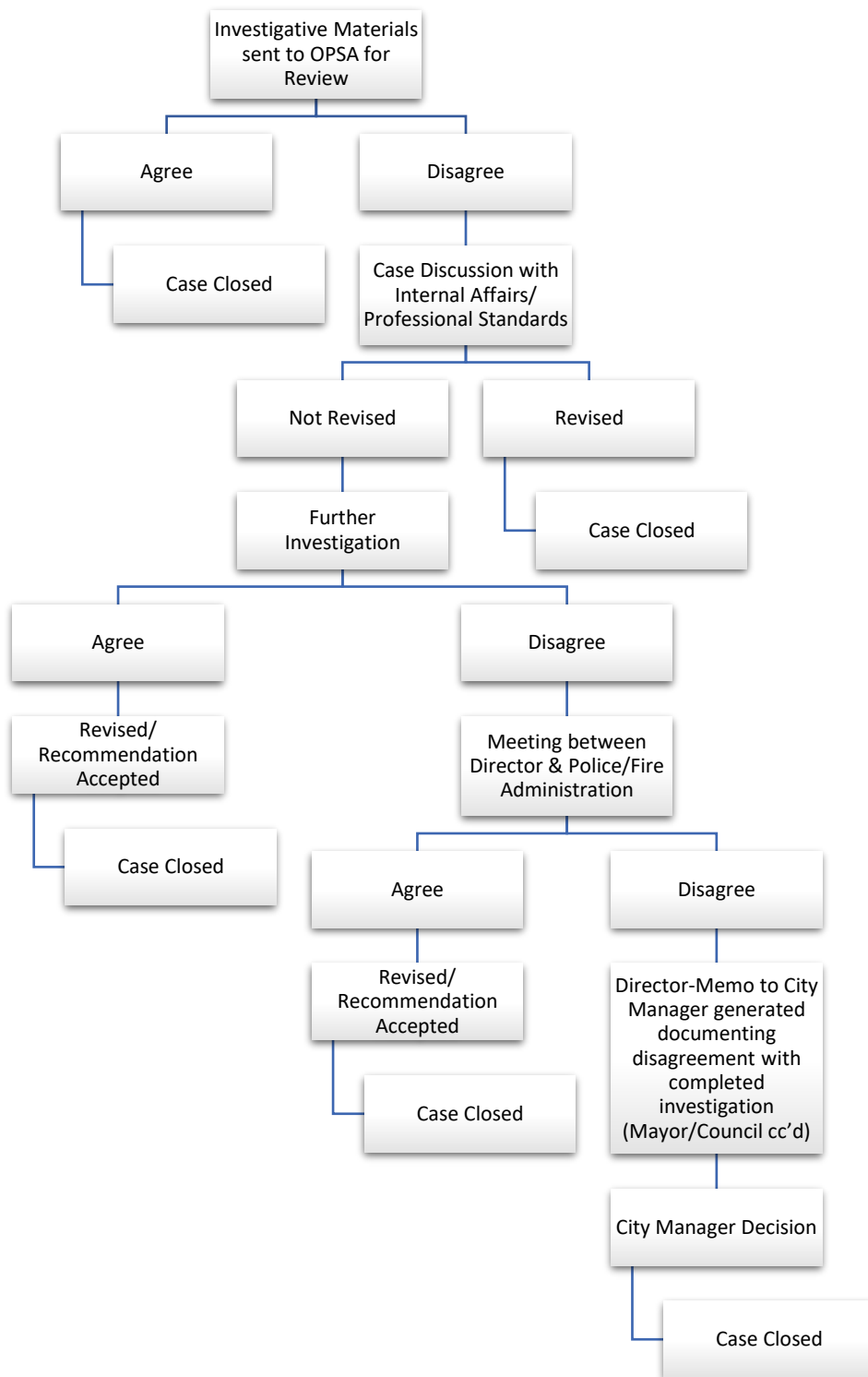
| Race/Ethnicity | Number | Percent | Number | Percent |
|----------------------------------|--------|---------|--------|---------|
| American Indian or Alaska Native | 0 | 0% | 2 | 3% |
| Asian | 1 | 5% | 5 | 8% |
| Black/African American | 1 | 5% | 18 | 29% |
| Hispanic/Latino | 3 | 15% | 4 | 6% |
| White/Caucasian | 7 | 35% | 22 | 35% |
| Unknown | 8 | 40% | 11 | 18% |
| Total | 20 | 100% | 62 | 100% |

Note: Percentages may not add up due to rounding. Internal cases are not included in this data set. OPSA tracks additional Age/Gender/Race/Ethnicity categories but only includes reportable quarterly data.

REVIEWS

An overview of the OPSA review process can be found in the chart below.

Review Process Chart



REVIEWS

Under the direction, control, and supervision of the City of Sacramento Mayor and City of Sacramento City Council, the Office of Public Safety Accountability tracks and monitors any internal investigation, reviews completed investigations, and advises the Sacramento Police Chief and the Sacramento Fire Chief of deficient investigations involving misconduct allegations against public safety personnel.

OPSA receives all police and fire complaints, regardless of where the complaints are filed. Prior to January 1, 2025, OPSA conducted a preliminary review of each alleged complaint and allegation, then made a determination as to whether the case would or would not be reviewed. Each determination regarding the review was documented by sending a review form to the Sacramento Police Department Internal Affairs Division and Sacramento Fire Department Professional Standards Division indicating whether the case would be reviewed or would not be reviewed. For all cases selected for oversight review, OPSA receives access to all investigative materials utilized to render a finding prior to discipline being imposed.

OPSA began reviewing 100% of the completed investigations filed against the Sacramento Fire Department on November 20, 2020. Beginning January 1, 2025, OPSA began reviewing 100% of the completed investigations filed against the Sacramento Police Department. Since OPSA's inception in 1999, this is the first time in history that the office reviews 100% of all misconduct complaints filed against the Sacramento Fire Department and the Sacramento Police Department.

During Q1 of 2025, OPSA reviewed 100% of the completed investigations filed against the Sacramento Fire Department and 100% of the completed investigations filed against the Sacramento Police Department.¹ Of the completed investigations reviewed by OPSA, five investigations for fire and nine investigations for police required further review.

Review Finding Options

- Agree
- Discussed – Revised
- Discussed – Not Revised, Memo Sent
- Discussed – Further Investigation, Agree/Recommendation Accepted
- Discussed – Further Investigation, Disagree/Memo Sent

¹ The percentage for completed investigations reviewed by the OPSA does not include any complaints that were classified as a '914S' by SPD. The computer aided dispatch (CAD) code '914S' is defined as a 'Supervisor Message' and pertains to a complaint or issue that does not meet the criteria that warrants an Internal Affairs investigation.

Further Review Results

Police

| Month | Recommendation/Disagreement | Outcome |
|----------|--|--|
| January | Disposition Incorrect | Discussed-Further Investigation, Disagree/Recommendation Under Consideration |
| January | Disposition Incorrect | Discussed-Further Investigation, Disagree/Recommendation Under Consideration |
| January | Disposition Incorrect | Discussed-Further Investigation, Disagree/Recommendation Under Consideration |
| January | Disposition Incorrect | Discussed-Further Investigation, Disagree/Recommendation Under Consideration |
| January | Additional allegation needed | Discussed-Further Investigation, Disagree/Recommendation Under Consideration |
| January | Additional information needed/Additional allegation needed | Discussed-Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted |
| February | Disposition Incorrect | Discussed-Further Investigation, Disagree/Recommendation Under Consideration |
| February | Additional information needed | Discussed-Further Investigation |
| March | Disposition Incorrect | Discussed-Further Investigation, Disagree/Recommendation Under Consideration |

Fire

| Month | Recommendation/Disagreement | Outcome |
|----------|---|--|
| January | Additional information needed/ Disposition incorrect | Discussed - Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted |
| January | Additional information needed/ Disposition incorrect/Additional allegation needed | Discussed - Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted |
| January | Additional Information Needed | Discussed-Further Investigation, Agree |
| January | Additional allegation needed | Discussed - Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted |
| February | Additional information needed/ Additional allegation needed | Discussed - Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted |

CRITICAL INCIDENTS

There were no critical incidents in quarter one.

OPSA COMMUNITY CORNER

OPSA'S COMMUNITY ENGAGEMENT COORDINATOR ACTIVITY

- Sacramento State University – Criminal Justice Division – January 6, 2025
- People Working Together – January 10, 2025
- Sacramento Kings – January 16, 2025
- Sacramento State University Institute of Social Research – January 17, 2025
- Hawk Institute – January 21, 2025
- Sacramento County Probation – January 23, 2025
- Black Youth Mentorship – January 28, 2025
- Arts Council – January 29, 2025
- Byrd's Catering – February 11, 2025
- Sacramento State University – Black Student Union President – February 12, 2025
- Sacramento Kings – February 13, 2025
- UC Davis University – February 14, 2025
- California Wraparound – February 24, 2025
- People Working Together – February 28, 2025
- Mayor's Office – Community Relations – March 5, 2025
- Tenue LLC – March 7, 2025
- Los Rios Community College District – March 10, 2025
- District 1 Commission – March 10, 2025
- Sacramento State University – March 10, 2025
- Anti-Recidivism Coalition – March 12, 2025
- Sacramento City Unified School District – March 12, 2025
- City of Refuge – March 18, 2025
- California State Teachers' Retirement System – March 27, 2025

OPSA COMMUNITY ENGAGEMENT

OPSA COMMUNITY OUTREACH AND ENGAGEMENT

- RFDC Youth Program Presentation – January 22, 2025
- Color the Block – Green Leaf Swap Meet – January 25, 2025
- Fortune School Resources Fair – January 30, 2025
- Sacramento State University – Cooper Woodson Presentation – February 7, 2025
- Black on Black: ART x POETRY – February 8, 2025
- Meadowview Neighborhood Association – February 19, 2025
- Sacramento Men’s Fellowship – February 24, 2025
- AAELC Black History Month Luncheon – February 26, 2025
- District 3 Town Hall – February 26, 2025
- People Working Together Breakfast – February 28, 2025
- SCOE Community Convening – March 3, 2025
- Biz Connect – March 12, 2025
- Natomas Kite Festival – March 18, 2025
- Sacramento State University – Community Policing Presentation – March 24, 2025
- Burbank High School Presentation 1 – March 24, 2025
- Burbank High School Presentation 2 – March 25, 2025
- Reentry Resource Fair – March 27, 2025
- Umoja Career Fair – March 28, 2025