

**Quarterly Report**  
Q2 - 2025

**PRESENTED TO:**

*The City of Sacramento Mayor and City Council*

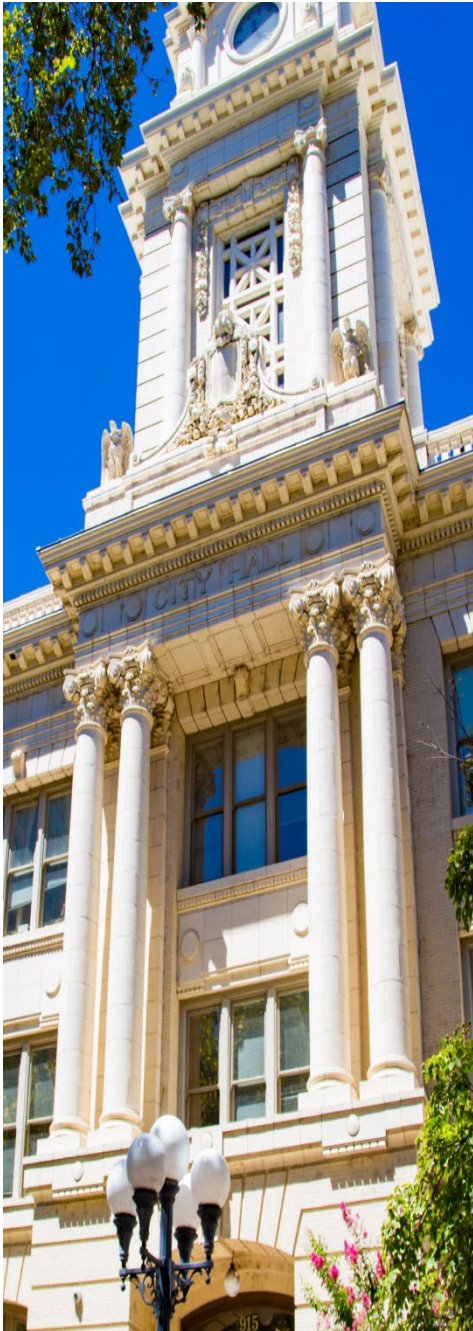


# TABLE OF CONTENTS

SUMMARY .....	3
SPD SPOTLIGHT: COMPLAINTS.....	4
SFD SPOTLIGHT: COMPLAINTS.....	5
ALLEGATIONS/COMPLAINTS .....	6
FINDINGS.....	10
COMPLAINANT DEMOGRAPHICS .....	14
REVIEWS.....	15
CRITICAL INCIDENTS.....	18
OFFICER – INVOLVED SHOOTING – 400 BLOCK OF JIBBOOM STREET .....	18
OFFICER – INVOLVED SHOOTING – 200 BLOCK OF NORTH 16 <sup>TH</sup> STREET .....	19
OPSA COMMUNITY CORNER.....	20



*As required by City Code section 2.22.040, the director, at a minimum, shall prepare quarterly reports consistent with California Penal Code section 832.7(c), relating to the number, kind, and status of all citizen complaints filed against police department personnel for review by the Sacramento community police review commission and the city council.*



## SUMMARY

The City of Sacramento's Office of Public Safety Accountability (OPSA) encompasses oversight practitioners responsible for the investigation, review, and audit of allegations of misconduct involving the Sacramento Police Department (SPD) and the Sacramento Fire Department (SFD) personnel. OPSA ensures that investigations have been completed fairly, thoroughly, and objectively.

The Office of Public Safety Accountability continues its efforts in the improvement of policing and better serving the interests of the public. The goals and objectives of the office involve creating meaningful opportunities for the community to influence decisions that impact them, incorporating innovative and progressive ideas to resolve issues, explaining challenges and limitations, and ensuring outcomes meet goals while remaining inclusive and accessible.

### OPSA MISSION

*The Mission of the Office of Public Safety Accountability is to improve the relationship between the City's public safety departments and the community they protect and serve. We promote trust, excellence, transparency, and accountability through independent and impartial oversight of complaints related to public safety employee misconduct.*

## SPD SPOTLIGHT: COMPLAINTS

*Note: The allegations outlined below are new complaints filed during this quarter that will be assigned to SPD personnel and investigated.*

- Complainant alleged that SPD officers failed to do a follow-up investigation when they responded to his home regarding someone banging on his window at his residence.
- Complainant alleged that the dispatcher was rude and did not provide any help regarding his concerns for safety.
- Complainant alleged that he was falsely arrested by SPD officers.
- Complainant alleged that two SPD officers attacked her and unlawfully detained and arrested her.
- Complainant alleged that the responding officer was discourteous and made a rude comment regarding her mental health condition. The complainant also believed that the officer sided with her ex-boyfriend and did not remove him from her residence.

### WAYS TO FILE A COMPLAINT



Call: (916) 808-7525



Online: <https://www.cityofsacramento.org/OPSA>



Mail: 915 I Street, Historic City Hall 3rd Floor  
Sacramento, CA 95814

## SFD SPOTLIGHT: COMPLAINTS

*Note: The allegations outlined below are new complaints filed during this quarter that will be assigned to SFD personnel and investigated.*

- Complainant alleged that an SFD Captain made indecent and inappropriate comments in the fire station.
- Complainant alleged that an SFD employee was discourteous and has been harassing him personally and professionally.
- Complainant alleged that a SFD employee driving a white sedan marked 'City Fire Department' ran the stop sign in the morning while school children were walking to school and neighbors walking through the neighborhood.

### WAYS TO FILE A COMPLAINT



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Online: <https://www.cityofsacramento.org/OPSA>

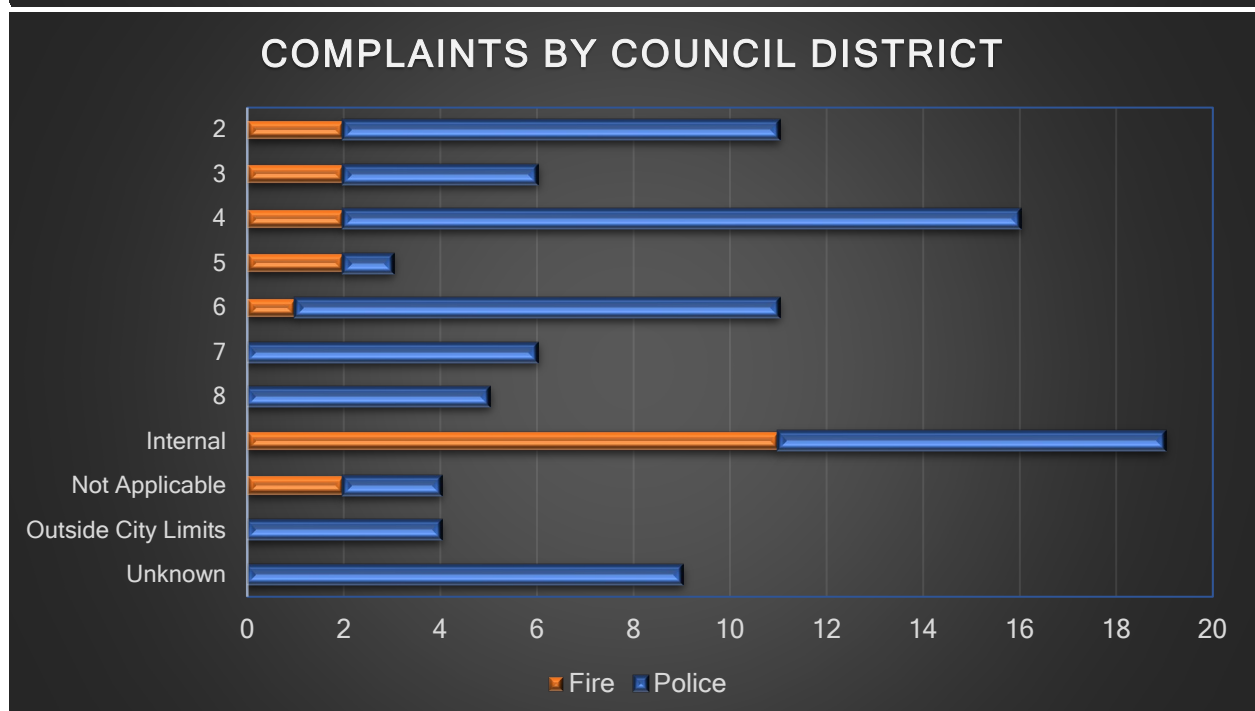
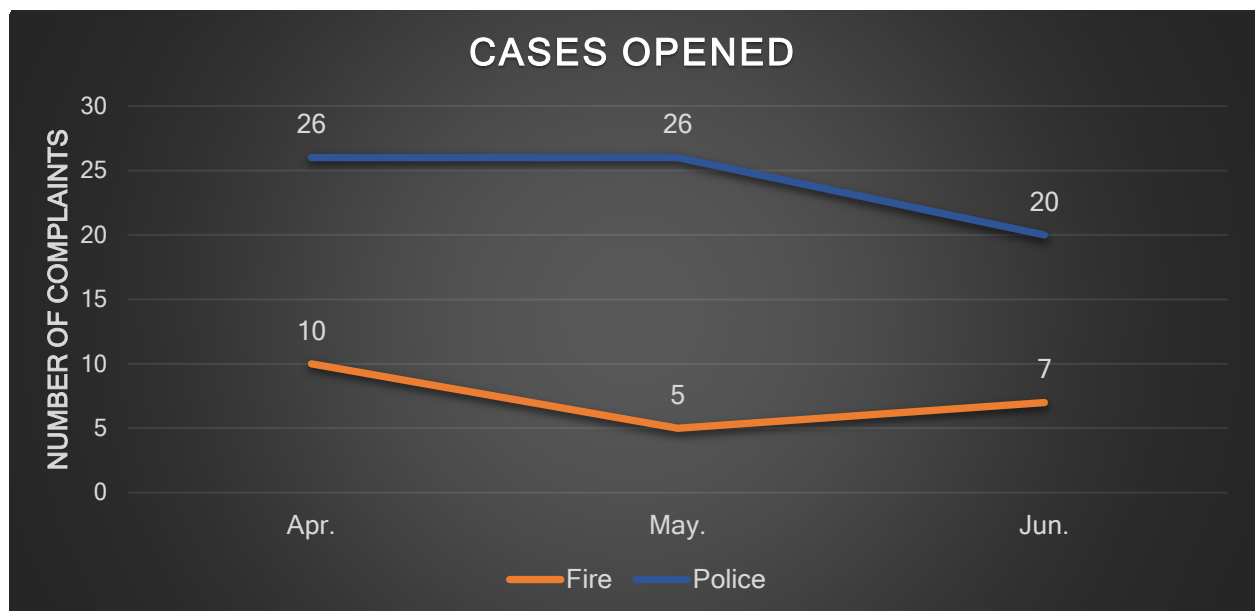


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# ALLEGATIONS/COMPLAINTS

The Office of Public Safety Accountability received 72 complaints against police personnel containing 201 allegations and 22 complaints against fire personnel containing 67 allegations during the Second Quarter of 2025.

There were seven additional allegations of misconduct reported to the office that did not involve public safety employees in the City of Sacramento. The OPSA staff does its best to connect these complainants with the proper agency or provide further information to help them resolve their concern



# Police Complaint Classifications and Allegations

*Complaints are allegations of misconduct against any Department employee involving a violation of any law, rule, regulation, policy, or other improper job performance.*

*The following is a list of complaint classifications and their definitions (SPD Internal Investigations Manual updated 1/17/23). More than one classification can be attached to a complaint.*

## **CONDUCT UNBECOMING AN EMPLOYEE –**

Behavior that is malicious, criminal, brings discredit upon the department, or fails to follow ordinary and reasonable rules of good conduct while on or off duty.

**DISCOURTESY** – Rude or abusive actions directed towards another person.

**DISCRIMINATION** – Actions or misconduct due to the race, ethnicity, nationality, gender, age, religion, gender identity or expression, sexual orientation, or mental or physical disability of any person.

**DISHONESTY** – Knowingly giving false or misleading information.

**FALSE ARREST** – Removal of personal liberty without proper authority or legal justification.

**FIREARM DISCHARGE** – Anytime a firearm is discharged in violation of Department policy.

**FORCE** – Any unreasonable amount of force, ranging from any physical contact to use of any weapon.

**HARASSMENT** – Any unsolicited or unwarranted employee action or conduct that reasonably appears meant to annoy, threaten, intimidate, or alarm any person.

**IMPROPER SEARCH AND SEIZURE** – A detention, arrest, search, or seizure of an individual's person or property that is unlawful or in violation of Department policy.

**IMPROPER TACTICS** – Procedures utilized by an employee that are different from approved practices or procedures.

**IN-CUSTODY DEATH** – Administrative review of an in-custody death incident.

**INSUBORDINATION** – Failure or refusal to follow a lawful written or verbal order issued by a superior.

**INTOXICATION** – On-duty personnel under the influence of any intoxicant.

**MISSING PROPERTY** – Property that has been in the custody of an employee and becomes unaccounted for or missing. This also includes the misappropriation or theft of funds or property.

**NEGLECT OF DUTY** – The failure to perform a required duty.

**OFFICER INVOLVED SHOOTING** – Administrative review of an officer involved shooting incident.

**PROFILING** – The consideration or reliance on actual or perceived race, color, ethnicity, national origin, age, religion, gender identity or expression, sexual orientation, or mental or physical disability when deciding to subject a person to law enforcement activities. However, an officer may consider or rely on characteristics listed in a specific suspect description.

**SERVICE** – The failure to adequately provide timely and required police action.

**TRAFFIC** – Improper or illegal driving by an employee.

**WAGE GARNISHMENT** – Failure to pay just debts

## Fire Complaint Allegations

**COMPLAINT** – Any complaint pertaining to SFD policies, rules, procedures, or employee conduct. Misconduct complaints include, but are not limited to, allegations of:

**CRIMINAL OFFENSE** - As statutorily defined.

**CITY EQUIPMENT** - Any misuse of City equipment.

**CONDUCT UNBECOMING** - Behavior that is malicious or criminal or a failure to follow ordinary and reasonable rules of good conduct and behavior. This includes any misconduct bringing discredit upon the SFD.

**DISCOURTESY** - Rude or abusive actions directed toward another person.

**DISCRIMINATION** - Allegations that the employee's actions or misconduct was due to race, sex, religion, physical disability, ethnicity, or sexual orientation of an individual.

**DISHONESTY** - Misappropriation of funds, property of the City or others, or giving false, or misleading information.

**HARASSMENT** - Any action or conduct including, but not limited to, the making of threats of violence, physical intimidation, verbal abuse, derogatory comments, sexual demands, or an act of retaliation because of the sex, race, ancestry, physical handicap, medical condition, marital status, age, sexual preference, or any other protected characteristic of a citizen or employee.

**IMPROPER TACTICS** - Improper or unapproved procedures and techniques used by an employee, such as giving inappropriate advice or taking in appropriate action.

**INSUBORDINATION** - Failure or refusal to follow a lawful written or verbal order of a superior.

**INTOXICATION** - The use of intoxicants by on-duty personnel.

**MISSING PROPERTY** - Property missing, which has, at one time, been in the custody or control of a member of the SFD.

**NEGLECT OF DUTY** - The failure to perform a required duty.

**SERVICE** - The failure to provide adequate, timely and required action.

**TRAFFIC** - Improper or illegal driving by an employee.

**THEFT** - Fraudulently appropriating without consent the personal property of another individual or organization.

**WAGE GARNISHMENT** - Failure to pay just debts.

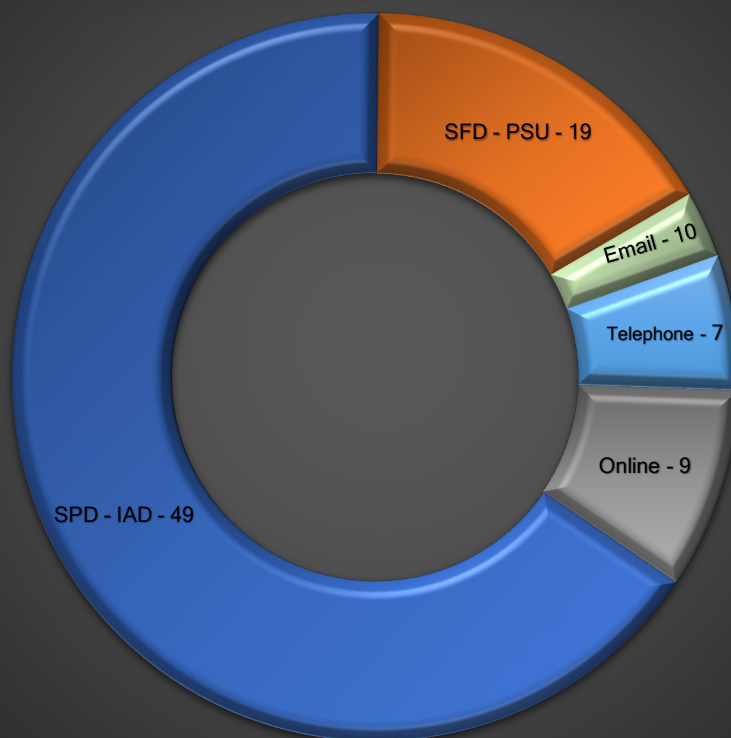


## ALLEGATIONS BY TYPE

Allegation	Number of Allegations	
	Fire	Police
Conduct Unbecoming	21	10
Criminal Offense	3	0
Discourtesy	14	24
Discrimination	6	18
Dishonesty	4	4
False Arrest	0	18
Force	0	12
Harassment	7	5
Improper Search & Seizure	0	21
Improper Tactics	4	8
Insubordination	5	2
Missing Property	0	2
Neglect of Duty	2	45
Profiling	0	6
Service	0	26
Traffic	1	0
<b>Total</b>	<b>67</b>	<b>201</b>

*Note: One complaint can include multiple allegations.*

## COMPLAINT FILING METHOD



*Note: Email, online, and telephone data reflect complaints filed directly with OPSA. Internal Affairs Division (IAD) and Professional Standards Unit (PSU) complaints are filed directly with their respective departments.*

## Dispositions

Each allegation of misconduct shall receive one of the following dispositions:

**SUSTAINED:** Sufficient evidence supports the allegation against the employee(s).

**NOT SUSTAINED:** Sufficient evidence does not exist to clearly prove or disprove the allegation.

**NOT ACTIONABLE:** The alleged act occurred but did not warrant the imposition of discipline. Use of this disposition shall have the approval of a Deputy Chief.

**EXONERATED:** The investigation clearly established that the alleged act occurred and was justified.

**UNFOUNDED:** The investigation clearly established that the alleged act did not occur, or the identified employee was not involved. This also includes frivolous complaints, which are found to be totally and completely without merit, or those for the sole purpose of harassing an employee.

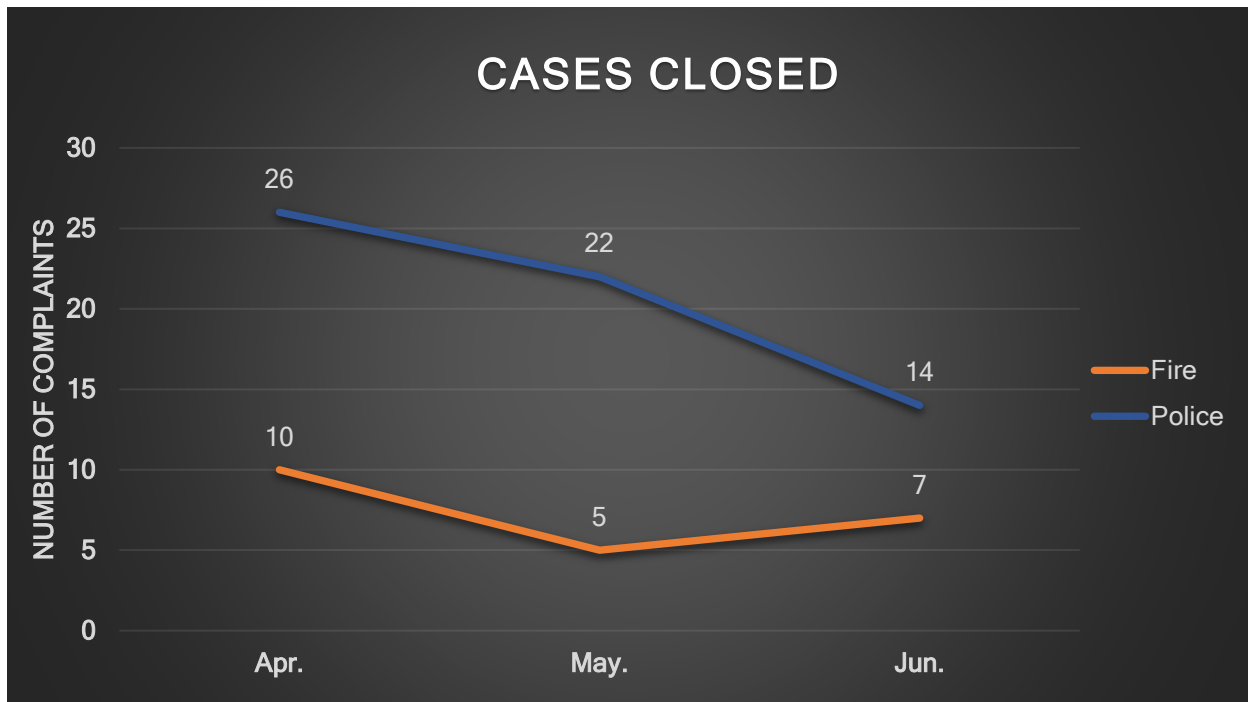
# FINDINGS

## Police

There were 62 police complaints containing 88 allegations that were closed during the Second Quarter of 2025. Six of the allegations were closed with a disposition of Sustained, which is a 7% Sustained rate. The remaining 82 allegations did not yield any policy violations.

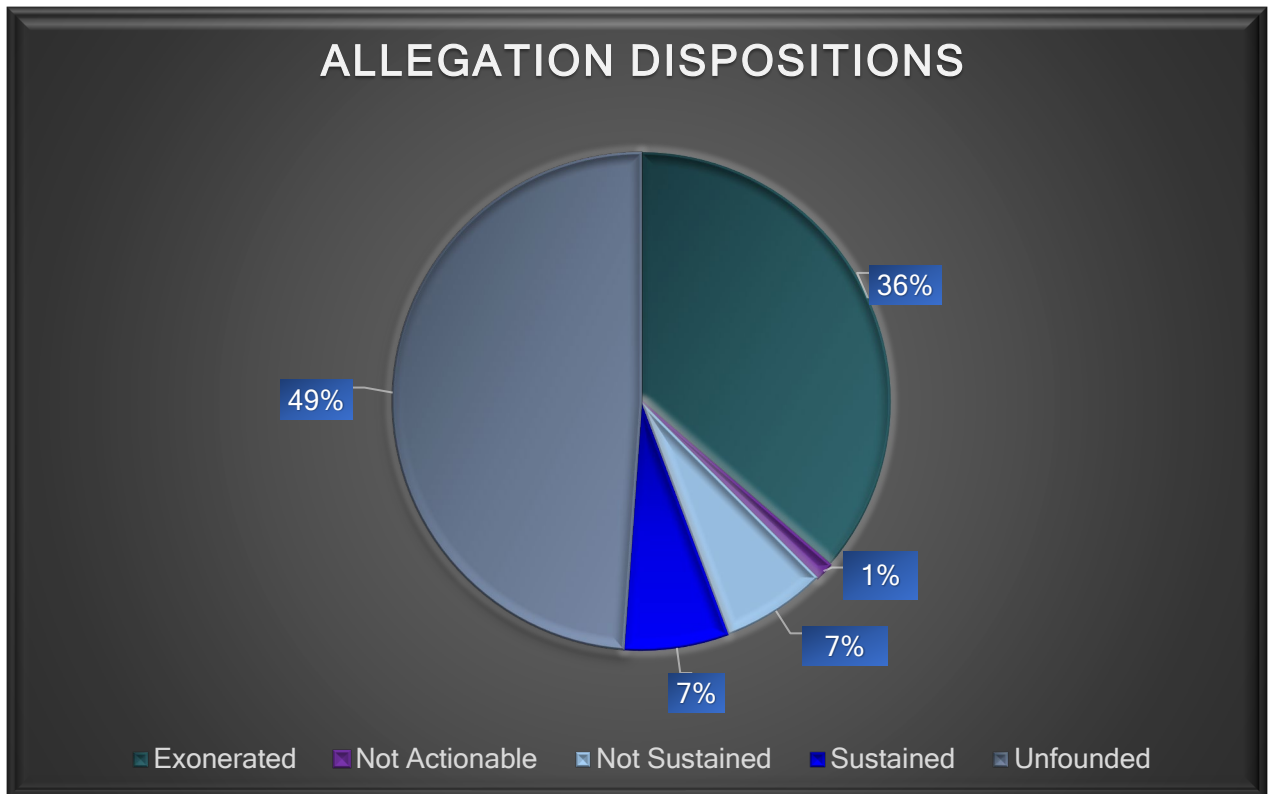
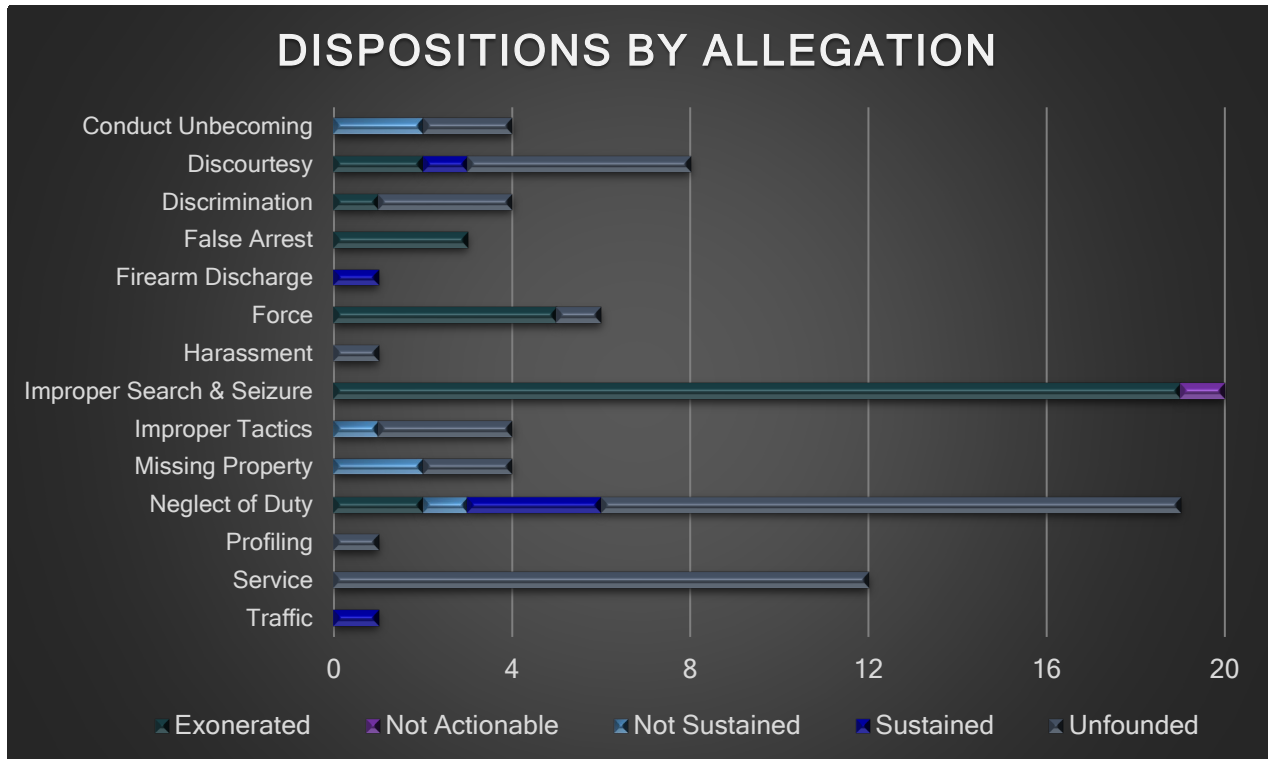
## Fire

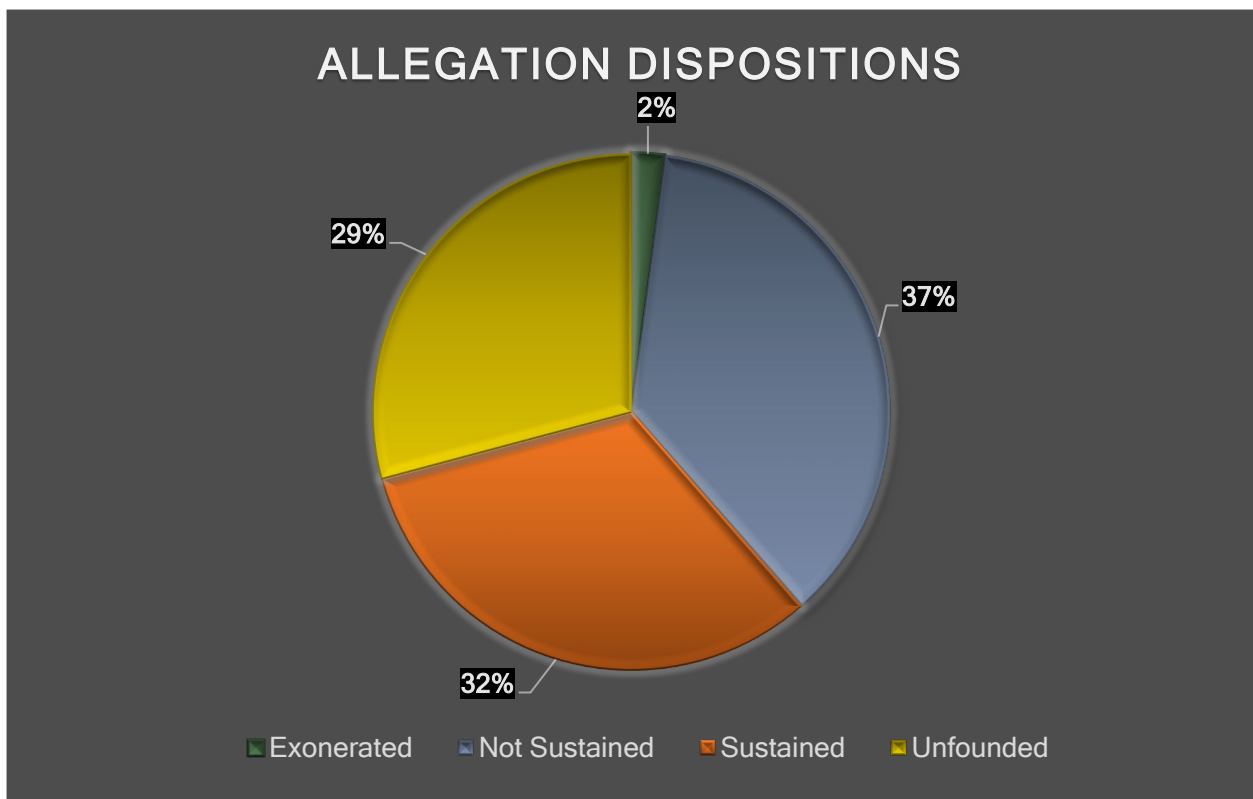
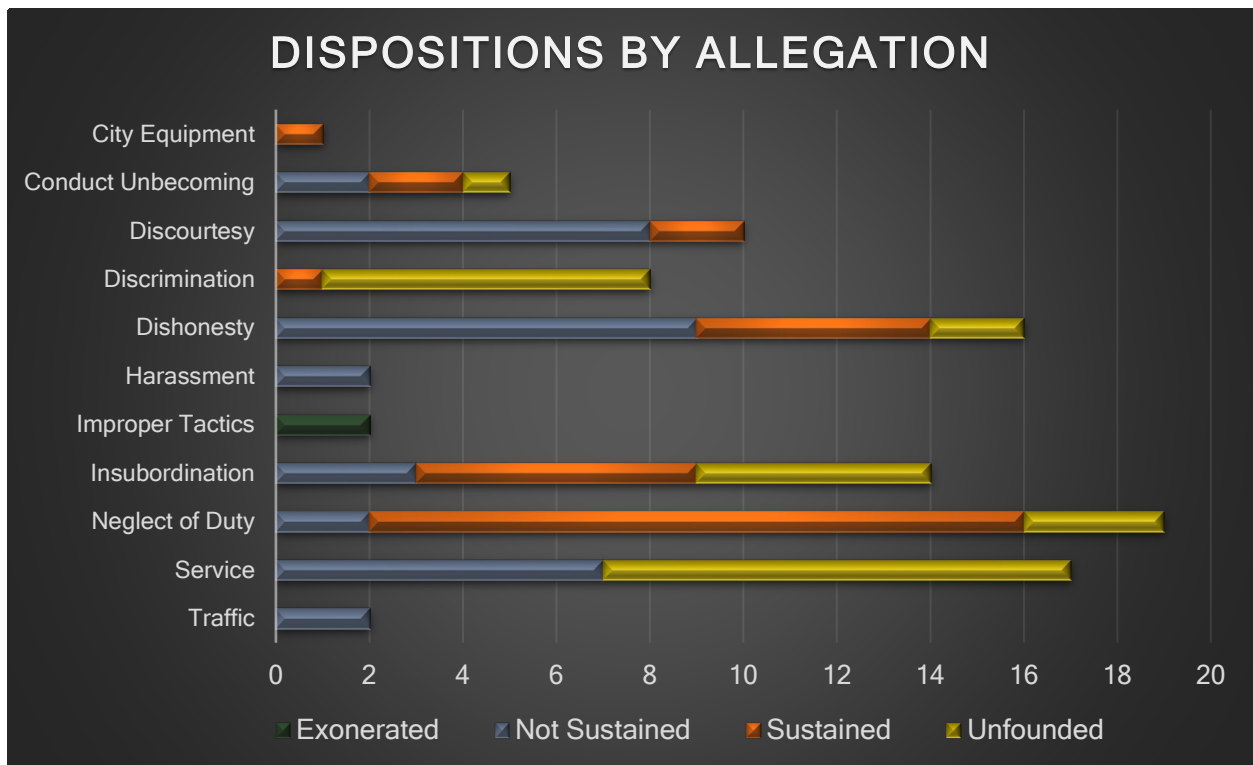
There were 27 fire complaints containing 96 allegations that were closed during the Second Quarter of 2025. Thirty-one of the allegations were closed with a disposition of Sustained, which is a 32% Sustained rate. The remaining 65 allegations did not yield any policy violations.





## Police





# COMPLAINANT DEMOGRAPHICS

The OPSA does its best to collect demographic information from complainants and through information provided by SFD and SPD for complaints filed directly with each department. Departmental complaints that are internally generated without a specific complainant are not included in the data below.

Complainant	Fire		Police	
Age	Number	Percent	Number	Percent
19-30	1	8%	14	22%
31-40	0	0%	12	19%
41-50	0	0%	19	30%
51-60	2	17%	3	5%
61-70	2	17%	3	5%
Over 70	1	8%	0	0%
Unknown	6	50%	13	20%
Total	12	100%	64	100%

Gender	Number	Percent	Number	Percent
Female	7	58%	23	36%
Male	1	8%	25	39%
Did Not Disclose	0	0%	1	2%
Unknown	4	33%	15	23%
Total	12	100%	64	100%

Race/Ethnicity	Number	Percent	Number	Percent
Asian	2	17%	1	2%
Black/African American	2	17%	23	36%
Hispanic/Latino	0	0%	9	14%
White/Caucasian	1	9%	8	13%
Unknown	7	58%	23	36%
Total	12	100%	64	100%

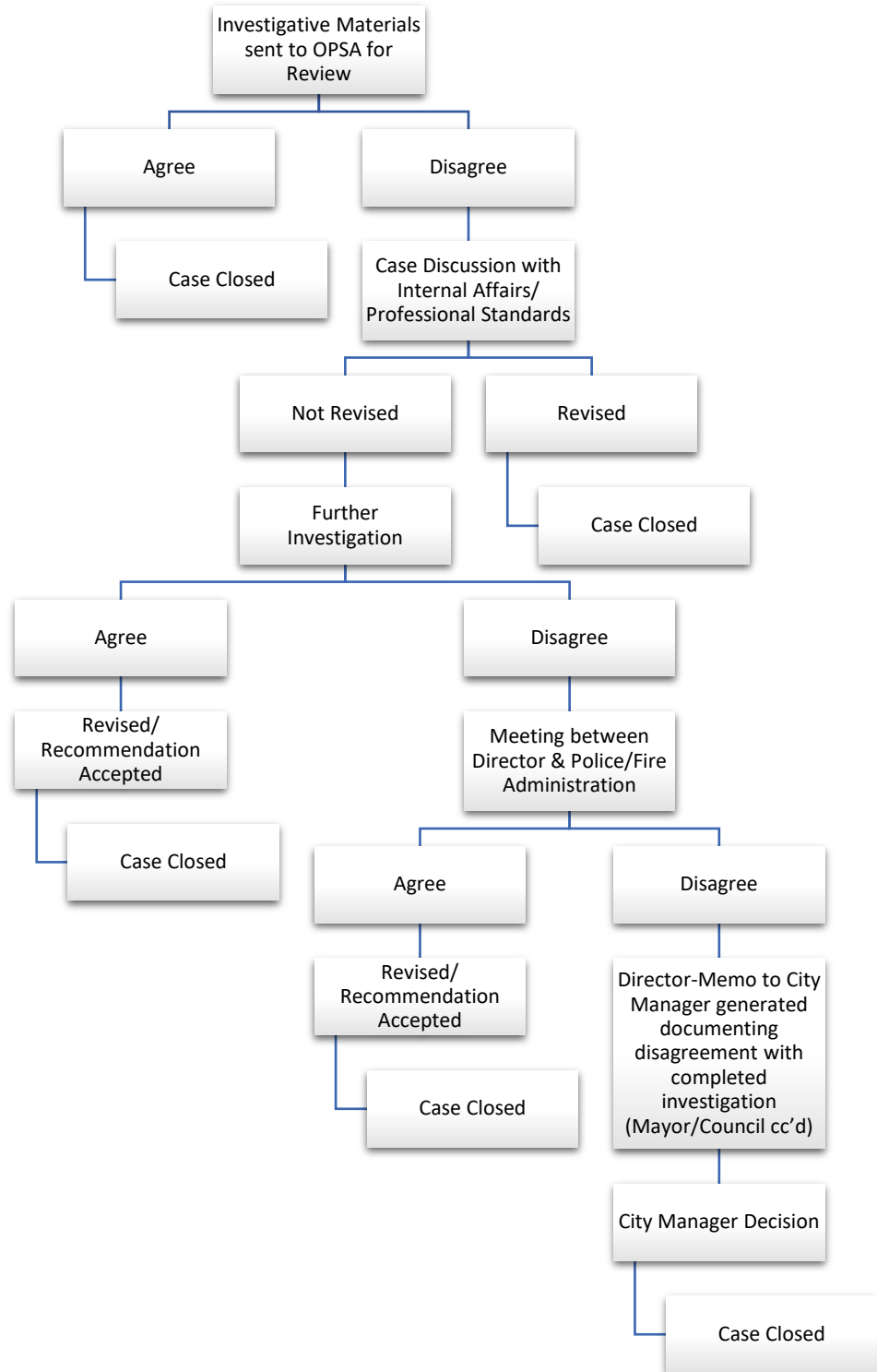
Note: Percentages may not add up due to rounding. Internal cases are not included in this data set. OPSA tracks additional Age/Gender/Race/Ethnicity categories but only includes reportable quarterly data.



# REVIEWS

An overview of the OPSA review process can be found in the chart below.

## Review Process Chart



# REVIEWS

Under the direction, control, and supervision of the City of Sacramento Mayor and City of Sacramento City Council, the Office of Public Safety Accountability tracks and monitors any internal investigation, reviews completed investigations, and advises the Sacramento Police Chief and the Sacramento Fire Chief of deficient investigations involving misconduct allegations against public safety personnel.

OPSA receives all police and fire complaints, regardless of where the complaints are filed. Prior to January 1, 2025, OPSA conducted a preliminary review of each alleged complaint and allegation, then made a determination as to whether the case would or would not be reviewed. Each determination regarding the review was documented by sending a review form to the Sacramento Police Department Internal Affairs Division and Sacramento Fire Department Professional Standards Division indicating whether the case would be reviewed or would not be reviewed. For all cases selected for oversight review, OPSA receives access to all investigative materials utilized to render a finding prior to discipline being imposed.

OPSA began reviewing 100% of the completed investigations filed against the Sacramento Fire Department on November 20, 2020. Beginning January 1, 2025, OPSA began reviewing 100% of the completed investigations filed against the Sacramento Police Department. Since OPSA's inception in 1999, this is the first time in history that the office reviews 100% of all misconduct complaints filed against the Sacramento Fire Department and the Sacramento Police Department.

During Q2 of 2025, OPSA reviewed 100% of the completed investigations filed against the Sacramento Fire Department and 100% of the completed investigations filed against the Sacramento Police Department.<sup>1</sup> Of the completed investigations reviewed by OPSA, four investigations for fire and seven investigations for police required further review.

## Review Finding Options

- Agree
- Discussed – Revised
- Discussed – Not Revised, Memo Sent
- Discussed – Further Investigation, Agree/Recommendation Accepted
- Discussed – Further Investigation, Disagree/Memo Sent

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<sup>1</sup> The percentage for completed investigations reviewed by the OPSA does not include any complaints that were classified as a '914S' by SPD. The computer aided dispatch (CAD) code '914S' is defined as a 'Supervisor Message' and pertains to a complaint or issue that does not meet the criteria that warrants an Internal Affairs investigation.

## Further Review Results

### Police

Month	Recommendation/Disagreement	Outcome
April	Additional allegation needed	Discussed-Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted
April	Additional allegation needed	Discussed-Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted
April	Additional information needed	Discussed-Further Investigation, Agree
May	Disposition incorrect/Additional allegation needed	Discussed-Further Investigation, Disagree/Recommendation Under Consideration/Recommendations Accepted
May	Additional information needed	Discussed-Further Investigation, Agree
May	Additional information needed	Discussed-Further Investigation, Agree
June	Additional information needed/incorrect dispositions	Discussed-Further Investigation, Disagree/Recommendation Under Consideration/Recommendations Accepted

### Fire

Month	Recommendation/Disagreement	Outcome
May	Additional information needed/CAO consultation	Discussed=Further Investigation, Agree
June	Additional information needed/ Disposition incorrect	Discussed-Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted
June	Additional information needed/ Additional allegation needed	Discussed-Further Investigation, Disagree/Recommendation Under Consideration/ Recommendation Accepted
June	Disposition incorrect	Discussed-Further Investigation, Disagree/Recommendation Under Consideration/ Recommendation Accepted



# CRITICAL INCIDENTS

## OFFICER-INVOLVED SHOOTING – 400 BLOCK OF JIBBOM STREET

Below is a summary of the events known to us at this time. The investigation into this incident is in the preliminary stages, and details may change as information becomes available.

On Friday, May 2, 2025, just after 11:50 a.m., Sacramento Police Department patrol officers were dispatched to a report of a domestic violence incident involving a weapon. The caller reported that the suspect threw a knife at him, attempted to molest him, and stole his property. Additionally, the caller reported that the suspect had the caller's BB gun. The caller identified the suspect as Johnny Balcorta who had a warrant. Responding officers were able to identify the suspect as 37-year-old Johnny Balcorta of Sacramento. Officers confirmed that Balcorta had a felony no-bail warrant for his arrest.

Officers arrived on scene around 12:00 p.m. and located Balcorta, who fled on foot from officers with what appeared to be a firearm in his hand. Officers pursued Balcorta, but lost sight of him near the waterline near Matsui Park. Additional officers responded and a large perimeter was established. Resources from allied agencies were requested and responded to assist.

Shortly after 1:00 p.m., officers located Balcorta and gave him multiple commands to surrender. A police K-9 was used to help apprehend Balcorta and an officer-involved shooting occurred. Two officers fired their handguns, striking Balcorta at least one time. Sacramento Police Officers quickly rendered emergency medical aid to Balcorta. The California Highway Patrol's helicopter was overhead, which had a paramedic-trained officer on board. That helicopter landed nearby, and the paramedic-trained officer also assisted with medical aid.

Officers recovered what were later determined to be two imitation firearms on scene (pictured below). No officers were injured during the encounter.

Balcorta sustained non-life-threatening injuries and was transported to an area hospital by the Sacramento Fire Department, where he remains in stable condition. Balcorta will be booked into the Sacramento County Main Jail once he is medically cleared.

This incident is being investigated by the Sacramento Police Department's Homicide Unit, Internal Affairs Division, and Professional Standards Unit. An investigation into the incident will also be conducted by the Force Investigation Team. That investigation will focus on policy, tactics, and training as it relates to the use of force. The Office of Public Safety Accountability and the Sacramento County District Attorney's Office are providing oversight by monitoring the investigation.

This incident falls under the City Council's policy on Police Use of Force, as well as SB 1421. As a result, all pertinent video and audio associated with this incident will be released to the public within 30 days.

## **OFFICER-INVOLVED SHOOTING – 200 BLOCK OF NORTH 16<sup>TH</sup> STREET**

Below is a summary of the events known to us at this time. The investigation into this incident is in the preliminary stages, and details may change as information becomes available.

On Tuesday, May 13, 2025, at approximately 9:09 a.m., Sacramento Police Department patrol officers were dispatched to a report of a man brandishing a firearm near North 16th Street and North B Street. The caller reported that the suspect was walking in the roadway of North 16th Street waving a handgun in the air and pointing it at people.

Officers arrived on scene at approximately 9:13 a.m. and located the suspect. Officers observed what appeared to be a firearm in the suspect's pocket. Officers gave the suspect multiple commands to not reach for the firearm and to get onto the sidewalk. The suspect did not comply with the officer's orders and continued to advance toward the officers while telling them to shoot him. Officers retreated while giving the suspect commands to stop walking toward them. The suspect continued walking toward officers and withdrew the firearm from his pocket. During this time an officer-involved shooting occurred. Three officers fired their handguns, and the suspect was struck. Sacramento Police Officers quickly rendered emergency medical aid to the suspect.

The suspect was transported for treatment at an area hospital by the Sacramento Fire Department, where he remains in critical, but stable condition. The suspect will be booked into the Sacramento County Main Jail once he is medically cleared.

Officers recovered the firearm from the suspect which was later determined to be an imitation firearm (pictured below). No officers were injured during the encounter.

This incident is being investigated by the Sacramento Police Department's Homicide Unit, Internal Affairs Division, and Professional Standards Unit. An investigation into the incident will also be conducted by the Force Investigation Team. That investigation will focus on policy, tactics, and training as it relates to the use of force. The Office of Public Safety Accountability and the Sacramento County District Attorney's Office are providing oversight by monitoring the investigation.

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# OPSA COMMUNITY CORNER

## OPSA'S COMMUNITY ENGAGEMENT COORDINATOR ACTIVITY

- Kennedy High School – April 2, 2025
- FosterHope/ Justice2Jobs – April 8, 2025
- Alphetex – April 8, 2025
- Staten Law Office – April 10, 2025
- SWN – April 16, 2025
- New Seasons Church – April 16, 2025
- Center on Juvenile and Criminal Justice – April 17, 2025
- California State Universities – April 21, 2025
- Culture Podcast – April 24, 2025
- Sierra Health Foundation – April 29, 2025
- TenYour – April 29, 2025
- Project Optimism – April 30, 2025
- Leaf Foster Care Agency – May 2, 2025
- Rizal Community Center – May 5, 2025
- Lock & Key Tapas – May 6, 2025
- Bay Area Community Services – May 12, 2025
- Crossover Youth Basketball League – May 12, 2025
- TRY Family Counseling, Inc – May 23, 2025
- Sacramento County Department of Behavioral Health – May 23, 2025
- Dignity Health – May 27, 2025
- Sac County Probation – May 28, 2025
- YMCA of Sacramento – May 29, 2025
- Crossover Youth Basketball League – June 3, 2025
- African American Employee Leadership Council – June 4, 2025
- Center for Fathers & Families – June 5, 2025
- Lift Up Love Always (non-profit) – June 6, 2025
- Tap Wine Lounge Venue Space – June 9, 2025
- Mayor McCarty's Office – June 11, 2025
- Terezah – June 13, 2025

- Daughters of Zion – June 15, 2025
- Spotlight Studio – June 17, 2025
- Southgate – June 23, 2025
- City of Refuge – June 25, 2025
- CJEC – June 26, 2025

## **OPSA COMMUNITY ENGAGEMENT**

### **OPSA COMMUNITY OUTREACH AND ENGAGEMENT**

- Burbank High School Leadership Presentation – April 4, 2025
- Sac State- Ethics Dept Presentation – April 7, 2025
- Gentleman's Group Presentation- RFDC – April 21, 2025
- D3 Jump Into Spring Event – April 26, 2025
- City Attorney's Open House – May 1, 2025
- Excelsior Market – May 4, 2025
- Rosemont High School OPSA Presentation – May 6, 2025
- Heritage Festival- Fortune High School – May 7, 2025
- Sutter Middle School Career Day – May 8, 2025
- D2 May Day Event – May 10, 2025
- MBK/Comm. Violence Intervention Press Conference – May 12, 2025
- City AAPI Luncheon – May 15, 2025
- Umoja Open House – May 22, 2025
- SCOE Art & Community Event – May 24, 2025
- Pannel Community Center 30th Anniversary – June 7, 2025
- D1 Juneteenth Community Event – June 13, 2025
- St. Hopes Juneteenth – June 14, 2025
- Sacramento Juneteenth Festival – June 21, 2025