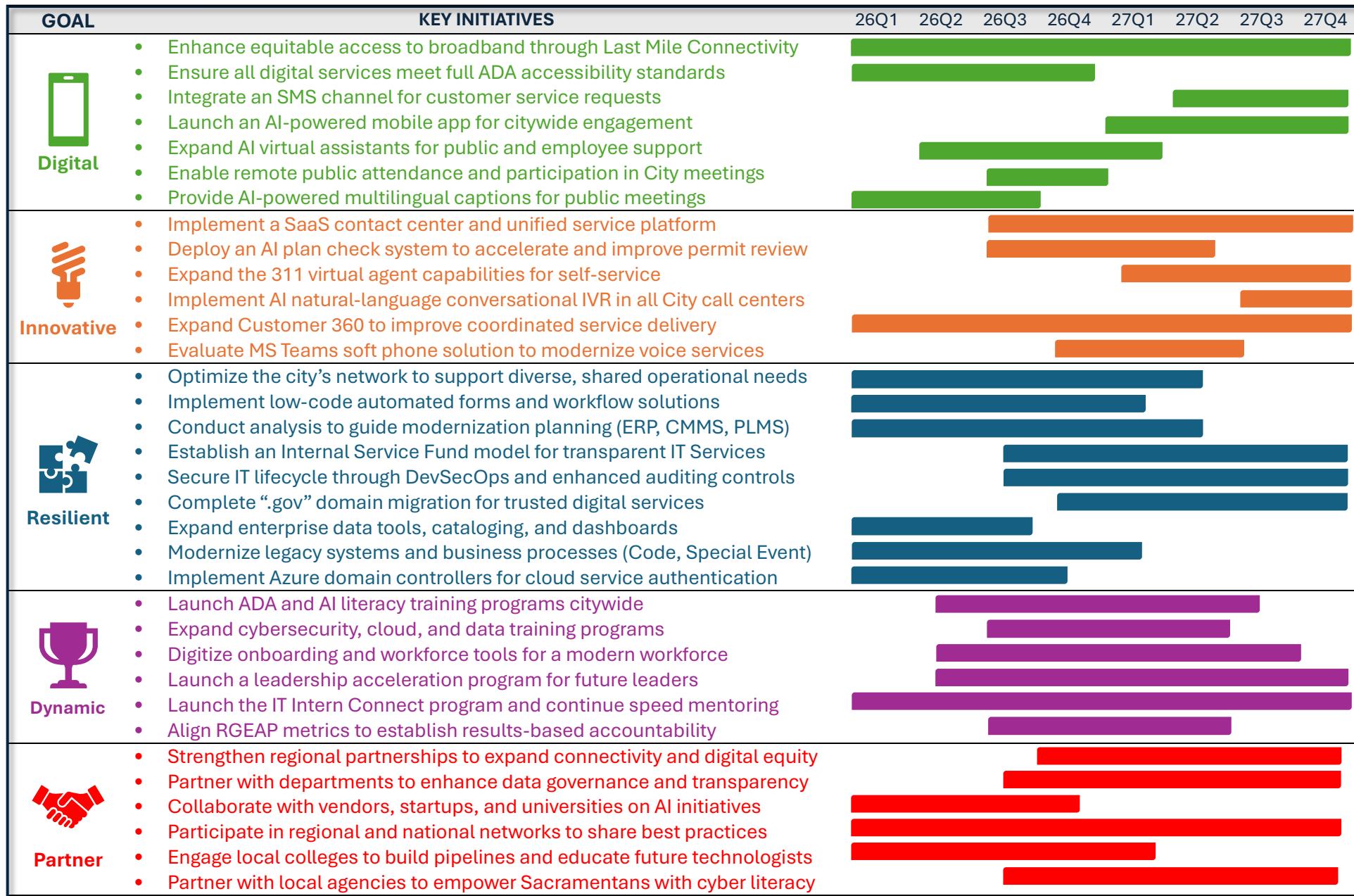


# DIGITAL STRATEGY UPDATE 2026-2027

**VISION:** Through the use of technology, we ENGAGE, EMPOWER, AND IMPROVE the lives of the citizens of Sacramento.

Build trusted partnerships and deliver innovative, effective IT solutions that meet our communities' needs.



**DIGITAL** - Expand access to city services to anyone, at any time, from anywhere (responsive, touchless, accessible, and mobile). **INNOVATIVE** - Transform the City's service delivery through new and creative solutions. **RESILIENT** - Deliver viable IT solutions that are dynamic, scalable, and maintainable. **DYNAMIC** - Create a dynamic workforce that is well-trained, self-reliant, responsive, and adaptable. **PARTNER** - Create a citywide community of partnerships with citizens, businesses, communities, higher education, and a wide array of stakeholders.