## RETIREE BENEFITS DIRECTORY

### CONTACT US FOR QUESTIONS ABOUT

- **Retiree Health Insurance:** Enrollment, changes, and questions
- **Life Events:**
  - Open Enrollment
  - CalPERS general information
- **Deferred Compensation:** Cash in lieu of City medical insurance

### BENEFITS SERVICES CONTACT INFORMATION


Department of Human Resources  
Benefit Services Division  
915 I Street, Historic City Hall  
Plaza Level, Sacramento, CA  95814  

Phone: 916-808-5665  
Fax: 916-808-7326  
BenefitServices@cityofsacramento.org

### MEDICAL, DENTAL, & VISION INSURANCE

#### MEDICAL

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<th>Hospitals</th>
<th>Plans</th>
<th>Customer Service</th>
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| **Kaiser** | HMO $25 Group # 1880-7  
 HMO $40/Sr Adv $20 Group # 1880-41 | 800-464-4000  
 www.kaiserpermanente.org |
| **Sutter Health Plus** | HMO $25 Group # 046103-000004  
 HMO $40 Group # 046103-000003 | 855-315-5800  
 www.sutterhealthplus.org |
| **UnitedHealthcare** | UnitedHealthcare Group Advantage PPO $15  
 Group # 15882 | 877-714-0178  
 www.uhretiree.com |
| **Western Health Advantage** | HMO $25 Group # 107500-A001-002  
 HMO $40 Group # 107500-A001-003 | 888-563-2250  
 www.westernhealth.com |

#### DENTAL

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<th>Hospitals</th>
<th>Plans</th>
<th>Customer Service</th>
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| **Delta Dental PPO** | 800-765-6003  
 SCERS/PERS Group # 09505-2033 | www.deltadentalins.com/plans  
 Customer Service: 800-765-6003  
 SCERS/PERS Group # 09505-2033 |
| **Delta Care DMO (PMI)** | 800-422-4234  
 SCERS/PERS Group # 75500-0002 | www.deltadentalins.com/plans  
 Customer Service: 800-422-4234  
 SCERS/PERS Group # 75500-0002 |
| **Vision Service Plan (VSP)** | 800-877-7195  
 Group # 12178539  
 Base Plan #0013-0013  
 Premium Plan #0019-0019 | www.vsp.com  
 Customer Service: 800-877-7195  
 Group # 12178539  
 Base Plan #0013-0013  
 Premium Plan #0019-0019 |

#### RETIREMENT & DEFERRED COMP

### RETIREMENT

- **CalPERS**  
  CalPERS retiree questions and address changes  
  www.calpers.ca.gov  
  Customer Service: 888-225-7377

- **SCERS**  
  SCERS Pension Check, W2, W9, 1099, Direct Deposit  
  Customer Service: 916-808-1936
DEFERRED COMPENSATION

401a and 457(b)

NATIONWIDE

www.cityofsacretplan.com
Customer Service: 877-677-3678
Fax: 877-677-4329

RETIREE HEALTH SAVINGS ACCOUNT (RHSA)

MissionSquare Retirement
https://www.missionsq.org/
Customer Service: 800-669-7400
Fax: 202-682-6439

OTHER CONTACTS

RECOGNIZED EMPLOYEE ORGANIZATIONS

Visit the link below for contact information for Recognized Employee Organizations

https://www.cityofsacramento.gov/HR/labor-agreements

SOCIAL SECURITY ADMINISTRATION

www.ssa.gov
Customer Service: 800-772-1213
Social Security Benefits: Retirement, Medicare, Disability, Survivors, SSI, etc.

MEDICARE*

www.medicare.com
Customer Service: 800-633-4227
*Apply through Social Security (see contact info to the left)

WHEN CAN I MAKE CHANGES TO MY BENEFITS?

A: A QUALIFYING EVENTS must occur to make changes to most of your benefits outside of the annual OPEN ENROLLMENT period. You have 30 days from the date of the event to contact Benefits Services, provide supporting documents as proof, and complete your change(s).

- Birth (60 days)
- Adoption (60 days)
- Guardianship of a child (60 days)
- Marriage
- Legal separation/divorce
- Registering/terminating a domestic partnership
- Over-age dependent children (no longer eligible at age 26)
- Death of dependent
- Spouse employment status changes
- Open enrollment
- Dependents eligibility changed
- Loss of employment
- Medicare Eligible (65/disabled)
- Moved out of area (outside of medical coverage service area)
- Court Orders, Judgments, Decrees

Is your address up to date with the City of Sacramento? Do you have an email address on file?

Do not miss out on important communications and notices. Make sure your information is current.

Change of Address forms are available at:

Revised 2/16/2024