

## CONTACT US FOR QUESTIONS ABOUT

- ✚ Retiree Health Insurance: Enrollment, changes, and questions
- ✚ Life Events
- ✚ Open Enrollment
- ✚ CalPERS general information
- ✚ Deferred Compensation
- ✚ Cash in lieu of City medical insurance

## BENEFITS SERVICES CONTACT INFORMATION

Visit us at <https://www.cityofsacramento.gov/HR/employee-retiree-benefits/retiree-benefits!>

Department of Human Resources  
Benefit Services Division  
915 I Street, Historic City Hall  
Plaza Level, Sacramento, CA 95814

Phone: 916-808-5665  
Fax: 916-808-7326  
[BenefitServices@cityofsacramento.org](mailto:BenefitServices@cityofsacramento.org)

## MEDICAL, DENTAL, & VISION INSURANCE

### MEDICAL

#### KAISER

[www.kaiserpermanente.org](http://www.kaiserpermanente.org)

Customer Service: 800-464-4000

HMO \$25 **Group # 1880-7**

HMO \$40/Sr Adv \$20 **Group # 1880-41**

#### SUTTER HEALTH PLUS

[www.sutterhealthplus.org](http://www.sutterhealthplus.org)

Customer Service: 855-315-5800

HMO \$25 **Group # 046103-000004**

HMO \$40 **Group # 046103-000003**

#### UnitedHealthcare

[www.uhcretiree.com](http://www.uhcretiree.com)

Customer Service: 877-714-0178

UnitedHealthcare Group Advantage PPO \$15  
**Group # 15882**

#### WESTERN HEALTH ADVANTAGE

[www.westernhealth.com](http://www.westernhealth.com)

Customer Service: 888-563-2250

HMO \$25 **Group # 107500-A001-002**

HMO \$40 **Group # 107500-A001-003**

### DENTAL

#### DELTA DENTAL PPO

[www.deltadentalins.com/plans](http://www.deltadentalins.com/plans)

Customer Service: 800-765-6003

SCERS/PERS **Group # 09505-2033**

#### DELTA CARE DMO (PMI)

[www.deltadentalins.com/plans](http://www.deltadentalins.com/plans)

Customer Service: 800-422-4234

SCERS/PERS **Group # 75500-0002**

### VISION

#### VISION SERVICE PLAN (VSP)

[www.vsp.com](http://www.vsp.com)

Customer Service: 800-877-7195

**Group # 12178539**

Base Plan **#0013-0013**

Premium Plan **#0019-0019**

## RETIREMENT & DEFERRED COMP

### RETIREMENT

#### CalPERS

CalPERS retiree questions and address changes

[www.calpers.ca.gov](http://www.calpers.ca.gov)

Customer Service: 888-225-7377

#### SCERS

SCERS Pension Check, W2, W9, 1099, Direct Deposit

Customer Service: 916-808-1936

## DEFERRED COMPENSATION

### 401a and 457(b)

#### NATIONWIDE

[www.cityofsacretplan.com](http://www.cityofsacretplan.com)

Customer Service: 877-677-3678

Fax: 877-677-4329

### RETIREE HEALTH SAVINGS ACCOUNT (RHSA)

#### MissionSquare Retirement

<https://www.missionsq.org/>

Customer Service: 800-669-7400

Fax: 202-682-6439

## OTHER CONTACTS

### RECOGNIZED EMPLOYEE ORGANIZATIONS

Visit the link below for contact information for Recognized Employee Organizations

<https://www.cityofsacramento.gov/HR/labor-agreements>

### SACRAMENTO RETIRED CITY EMPLOYEES ASSOCIATION (SRCEA)

[srcea.email@gmail.com](mailto:srcea.email@gmail.com)

### SOCIAL SECURITY ADMINISTRATION

[www.ssa.gov](http://www.ssa.gov)

Customer Service: 800-772-1213

**Social Security Benefits:** Retirement, Medicare, Disability, Survivors, SSI, etc.

### MEDICARE\*

[www.medicare.com](http://www.medicare.com)

Customer Service: 800-633-4227

*\*Apply through Social Security (see contact info to the left)*

## WHEN CAN I MAKE CHANGES TO MY BENEFITS?

A: A **QUALIFYING EVENTS** must occur to make changes to most of your benefits outside of the annual **OPEN ENROLLMENT** period. You have 30 days from the date of the event to contact Benefits Services, provide supporting documents as proof, and complete your change(s).

- ✚ Birth (60 days)
- ✚ Adoption (60 days)
- ✚ Guardianship of a child (60 days)
- ✚ Marriage
- ✚ Legal separation/divorce
- ✚ Registering/terminating a domestic partnership
- ✚ Over-age dependent children (no longer eligible at age 26)
- ✚ Death of dependent
- ✚ Spouse employment status changes
  - ✚ Open enrollment
  - ✚ Dependents eligibility changed
  - ✚ Loss of employment
- ✚ Medicare Eligible (65/disabled)
- ✚ Moved out of area (outside of medical coverage service area)
- ✚ Court Orders, Judgments, Decrees

Is your address up to date with the City of Sacramento? Do you have an email address on file?

Do not miss out on important communications and notices. Make sure your information is current.

Change of Address forms are available at:

<https://www.cityofsacramento.gov/HR/employee-retiree-benefits/retiree-benefits>.