

CONTACT US FOR QUESTIONS ABOUT

- New Hires/Rehires
- Benefits Orientation
- Insurance Enrollment/Changes
- Benefit Eligibility
- Life Insurance
- Life Events
- Open Enrollment
- COBRA
- Flexible Spending Accounts
- CalPERS General Information
- Deferred Compensation
- STD/LTD Claims

BENEFIT SERVICES CONTACT INFORMATION

Visit us at <https://www.cityofsacramento.gov/HR/employee-retiree-benefits/deferred-compensation!>

Department of Human Resources
Benefit Services Division
915 I Street, Historic City Hall
Sacramento, CA 95814

Phone: 916-808-5665
Fax: 916-808-7326
BenefitServices@cityofsacramento.org

MEDICAL, DENTAL, & VISION INSURANCE

MEDICAL

KAISER

www.kaiserpermanente.org
Customer Service: 800-464-4000
HMO \$25 Group # 1880-4
HMO \$40 Group # 1880-40
ABHP/HSA Group # 1880-6
COBRA sub-accounts: -5004 (\$25),
-5006 (ABHP), -5040 (\$40)

SUTTER HEALTH PLUS

www.sutterhealthplus.org
Customer Service: 855-315-5800
HMO \$25 Group # 046103-000002
HMO \$40 Group # 046103-000001
ABHP/HSA Group # 046103-000006

WESTERN HEALTH ADVANTAGE

www.westernhealth.com
Customer Service: 916-563-2250
HMO \$25 Group # 107500-A000-2
HMO \$40 Group # 107500-A000-3
ABHP/HSA
Group # 107500-WCSS (Single)
Group # 107500-WCSF (Family)

DENTAL

DELTA DENTAL PPO

www.deltadentalins.com/plans
Customer Service: 800-765-6003
Group # 09505-2001

DELTA CARE—DMO/PMI

www.deltadentalins.com/plans
Customer Service: 800-422-4234
Group # 75500-0001

VISION

VISION SERVICE PLAN—VSP

www.vsp.com
Customer Service: 800-877-7195
Basic Group # 12178539-009
Enhanced Group # 12178539-015

DISABILITY & LIFE INSURANCE

THE STANDARD INSURANCE COMPANY

www.standard.com

SHORT TERM DISABILITY

Customer Service: 800-368-2859
Claims Fax: 800-378-6053
Group # 646066

LONG TERM DISABILITY

Customer Service: 800-368-1135
Group # 610399

LIFE INSURANCE

Customer Service: 800-628-8600
Group # 647504

RETIREMENT & DEFERRED COMPENSATION

RETIREMENT

CalPERS

www.calpers.ca.gov
Customer Service: 888-225-7377

SCERS

Pension: 916-808-1936
Health Benefits: 916-808-5665

DEFERRED COMPENSATION

401(a) and 457(b)

NATIONWIDE

www.cityofsacretplan.com

Customer Service: 877-677-3678

Fax: 877-677-4329

Refer to Labor Agreement for required enrollment in a 401(a) plan and the required employer/employee contributions.

Enrollment in the 457(b) plan is voluntary and available to Career employees.

Retiree Health Savings Account (RHSA)

MissionSquare Retirement

<https://www.missionsq.org/>

Customer Service: 800-669-7400

Fax: 202-682-6439

Refer to Labor Agreement for required enrollment in an RHSA plan and the required employee contribution.

ADDITIONAL/VOLUNTARY BENEFITS

AFLAC

Group hospital indemnity, critical illness, and accident insurance

www.aflacgroupinsurance.com

Customer Service: 800-433-3036

Email: sacramento@us.aflac.com

Group # 18429

BANK OF AMERICA

Health Savings Account (HSA)

www.myhealth.bankofamerica.com

Customer Service: 866-791-0250

P & A Group

Flexible spending accounts for healthcare, dependent care, and transportation

www.padmin.com

Customer Service: (800) 688-2611

Claims Fax: (877) 855-7105

LEGALSHIELD

Group legal and identify theft services

www.Legalshield.com/info/cityofsacramentoinfo

Customer Service: 916-849-3963

Email: benefits@donnakramer.com

memberservices@legalshieldcorp.com

CONCERN

Employee Assistance Program (EAP)

<https://employees.concernhealth.com/employee-portal>

Access code: cityofsacramento

Phone: 800-344-4222

OTHER CONTACTS

RECOGNIZED EMPLOYEE ORGANIZATIONS

Visit the link below for contact information for Recognized Employee Organizations



















<https://www.cityofsacramento.gov/HR/labor-agreements>

SACRAMENTO RETIRED CITY EMPLOYEES ASSOCIATION (SRCEA)

srcea.email@gmail.com

WHEN CAN I MAKE CHANGES TO MY BENEFITS?

A: One of the following **QUALIFYING EVENTS** must occur to make changes to most of your benefits outside of the annual **OPEN ENROLLMENT**. You have 30 days from the date of the event to contact Benefit Services and provide supporting documents as proof.

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|---|--|--|---|
|  Birth (60 days) |  Registering/terminating a domestic partnership |  Spouse employment status changes |  Court Orders |
|  Adoption (60 days) |  Approved leave of absence |  Open enrollment |  Judgments |
|  Guardianship of a child (60 days) |  Over-age dependent children (no longer eligible at age 26) |  Dependents eligibility changed |  Decrees |
|  Marriage | |  Loss of employment |  Death of dependent |
|  Legal separation/divorce | |  Gain/loss of coverage |  Eligibility changes due to employment |