Taxi Meeting Notes February 10, 2014 South Natomas Community Center

Final Taxi recommendations to Law & Legislation Committee for March 4, 2014

These are the highlights of the recommendations that will be presented to the Law & Legislation Committee.

1. Replacing the moratorium with a cap on taxi vehicles

- Taxi cap will be placed at 450 taxicabs
- Same rules and standard will apply as the current moratorium
- If number goes under 450, there will be a lottery to add more vehicles

2. Requiring age limits on taxi vehicles.

- Limit age of taxis at 8 years old
- The age of the vehicle will be measured by using January 1st of the model year of the vehicle

3. Dispatch

- All fleets will be required to operate by dispatch
- Dispatch will be by two way radio, mobile data terminals
- radio communication system shall be approved by the Federal Communications Commission (FCC).
- Dispatch location must be within 10 miles of the city limits
- The dispatch service must be able to receive request for service by telephone, facsimile, and TDD phone.
- All drivers must be able to operate on the same frequency channel for dispatch
- Dispatch will be 24/7
- Fleet will maintain dispatch logs for 3 years, that consist of the pick up and drop off location of dispatch, the taxicab assigned, the date and time of the request, and the time the trip was completed.
- All data will be available at the request of city officials

4. Driver training or testing requirements

- Every taxi driver (new and renew) will be required to take a taxicab drivers test to evaluate the drivers knowledge, demographics of the City of Sacramento, main points of interest, knowledge of traffic and taxi regulations.
- The test will be given in English
- The score and requirements to pass will be at the decision of the director.
- For any driver who violates the taxi code may be required to take the drivers test again within the one year timeframe.

5. Requiring taxi operators to accept credit cards

- All drivers will be required to accept credit and debit cards electronically through the taximeter or a mobile data device operating in concert with the taximeter, and printing a receipt.
- No person shall charge additional fees or surcharge unless a sign approved by the director showing what those fees may impose and clearly displayed in full view of the passenger (backseat).

6. <u>Implement a dress code for taxi industry</u>

- Dress code will be as follows: Drivers are wearing
 - A collared shirt
 - o Long or short dress slacks
 - o Closed-toes shoes at all times while on duty
 - o All clothing must be clean in appearance and free of any offensive odor, and drivers must be hygienically clean.
 - Hygienically clean means in a state of body cleanliness and personal hygiene normally associated with bathing or showering on a regular basis, and the absence of offensive body odor

7. Two-year renewal for taxi vehicles

Taxicab vehicle permits will be renewed every 2 years. Fleet permits yearly.

8. Zoning Rates-establish zoning rates from the CBD

- Drivers shall adhere to the zoning rules of the CBD as follows
- Within the central business district, drivers will adhere to a maximum rate fare while utilizing a taximeter.
- Maximum Flat Rates for CBD: Max rate to airport from CBD; from Alhambra to Airport \$45.00. Inside the CBD no more than \$15.00.
- A driver shall not request, demand, arrange for or collect any compensation in an amount greater than the maximum fare in the CBD. Any overcharge shall be fraud and the penalty is revocation.
- The rates established are for a direct route and no stopping in between destinations.
- CBD is from river to river, from freeway to freeway

9. Code of conduct

- No driver shall threaten, harass, or abuse any driver
- Prevent or attempt to prevent a customer from entering another taxicab of their choice
- Prevent or attempt a driver from lawfully maneuvering his or her taxi vehicle into a vacant parking space, whether within a taxizone or not.