

Supplemental Budget Information – Item 8

Question:

Provide a breakdown of Fire and Police calls for service.

Response:

Fire:

The table below outlines the calendar-year data for Fire Department calls for service, as of March 16, 2026:

Fire Department Calls for Service	2025	2026 To Date
911 Calls	85,588	15,941
10-Digit Emergency Number Calls*	21,397	3,986
Total	106,985	19,927

**10-digit emergency number (phone number with area code) is used by allied agencies (i.e. Sacramento Police Department (SPD), California Highway Patrol (CHP), hospitals, etc.)*

Police:

The table below outlines the calendar-year data for Police Department calls for service, as of March 16, 2026:

Police Department Calls for Service	2025	2026 To Date
911 Calls	336,618	65,234
Non-Emergency Calls	254,352	52,899
10-Digit Emergency Number Calls	17,427	3,697
Calls Redirected to 311*	11,922	1,978
Total	620,319	123,808

**Represents the number of callers who selected 311 via the phone tree and does not include calls redirected by Dispatch.*