

Please email the completed form to LeakFree@cityofsacramento.org. For efficient processing time, email is strongly encouraged. For postal mail: Water Conservation Office, 5730 24th St, Bldg 22, Sacramento CA 95822.

Leak Repair Assistance Rebate

Thank you for your interest in the City of Sacramento's Leak Repair Assistance Program. The Department of Utilities (DOU) Leak Repair Assistance Sacramento Program is designed to provide financial reimbursement for customers who repair their leaks.

Rebates are NOT retroactive. Projects underway or completed prior to leak inspection are not eligible.

All fields marked with an asterisk are required.

Applicant Name*

Property Address*

Street Address*

City*

State*

Zip Code*

Is your Mailing Address different from your Property Address?*

Yes

No

Mailing Address*

Important: This is where DOU will mail the final rebate check

Street Address*

City*

State*

Zip Code*

Phone Number*

Email Address*

City of Sacramento Water Account #

To be eligible, you must:

1. Be a City of Sacramento DOU Water customer.
2. Tenants or homeowners of residential single-family homes, duplexes, triplexes, and fourplexes.
3. Tenants may apply, but the homeowner must complete a Landlord Permission and Waiver of Damages Form.
4. There must be evidence of previous leak, i.e. continuous and/or irregular water usage. Track your property's water use using the MyWater Customer Web Portal.
5. Repair must be completed by a licensed (C-36) plumbing contractor. We recommend getting multiple quotes and checking references when looking for a contracted plumber.
6. Repair receipts must be submitted within 30 days of repair.
7. By the time of application, the leak issue has been fully resolved/repaired. Track your property's water use using the MyWater Customer Web Portal.
8. The program shall not apply to water used for new landscape irrigation, filling of a pool, or other intentional use. Funds will not be applied to cover water loss or utility bill expenses.
9. The Leak Repair Assistance Program shall not apply to just water efficiency upgrades with no evidence of a leak.
10. This is based on limited funding and is available on first come first serve basis.

Please Select

- Owner Tenant

Under this program, reimbursement may be applied to the following:

- Repair Toilets
- Repair/Replace Kitchen Faucets
- Repair/Replace Lavatory Faucets
- Repair/Replace Hot Water Heater
- Repair Supply Line
- Repair a Leak in Wall
- Repair/Reroute Slab or Home Exterior Leak
- Repair Irrigation System/Supply Line/Valves/Valves Assembly

Describe the nature of any possible leaks in your home below.*:

Program Checklist

I, the participant, hereby request to participate in the City of Sacramento's Leak Repair Assistance Program. I understand and agree to the following conditions of participation:

I understand that, as a Leak Repair Assistance Program customer, I am seeking repair completed by a licensed C-36 plumber.*

By checking box, I confirm

I understand that this is a limited, first-come, first served program, and that I am eligible for one repair reimbursement, and they are only given for projects which have applications that are approved; the City may deny any application that does not meet program requirements.*

By checking box, I confirm

Terms and Conditions

I agree to the Terms and Conditions*

By checking box, I confirm

I understand that funds may not be used for new landscape irrigation, filling of a pool, or other intentional use. Funds will not be applied to cover water loss or utility bill expenses.*

By checking box, I confirm

Program Agreement – Release of Liability

The City of Sacramento Department of Utilities (DOU) may deny any application that does not meet all of the Program requirements, which are set forth in the Program Terms and Conditions. The City reserves the right to alter the Program Terms and Conditions at any time, with no notice other than posting the Program requirements on the City website. The City does not warrant or guarantee that the applicant will experience lower water bills as a result of participating in the Program. The City is not responsible for any damage that may occur to participant's property as a result of the Program. The applicant agrees to indemnify the City, and its directors, officers, and employees, and to hold each of them harmless from and against all loss, damage, expense and liability resulting from or otherwise relating to his or her participation in the Program. By typing your name and providing your signature you agree to the terms and conditions of the program.

First Name

Last Name

Signature

Date

Leak Repair Assistance Terms and Conditions

Single-family and duplex customers

I understand that, as a Participant of the Leak Repair Assistance Rebate Program, I am eligible to receive reimbursement of either up to \$250 or \$500, depending upon the size of my confirmed, pressurized leak. Labor can be included if a licensed C-36 Plumber is hired and can include leak detection. The maximum labor reimbursement rate is \$150/hour from the City of Sacramento (City) in an amount not to exceed \$250 for larger leaks and \$150 for smaller leaks. The amount I receive is based off the amount indicated on the receipts I provide to the Department of Utilities Water Conservation team. If the leak is less than 25 gallons per hour, the maximum rebate is \$250. If it is 25 gallons per hour or larger, then the rebate may be up to \$500. Reimbursement will be provided for labor completed for the leak detection, the leak repair but not for replacing parts, water loss, or utility bill expenses. Ineligible items include but are not limited to the following: tools purchased to complete the project and other repair work including plumbing costs; water used for new landscape irrigation; filling of a pool; or other intentional uses.

Upon submission of my application, I will provide a total cost of the leak repair and copies of all receipts and invoices associated with the leak repair. These receipts will be itemized, showing quantity and price for materials used. The receipts will have labor separated and be easily distinguishable from the materials and will show that it is paid in full. Proof of payment, such as credit card receipts, is required for any invoices provided. The City reimbursement amount will not exceed the cost of the leak repair as documented by invoices or receipts.

Applicable Conditions:

- I understand that this is a limited, first-come, first served program, and that I am eligible for one repair reimbursement, and they are only given for projects which have applications that are approved; the City may deny any application that does not meet program requirements. Reimbursements are not applicable to, and will not be provided for, any work performed past 30 days of the date of the leak repair as listed on the leak repair receipt. I am responsible for completing the retrofit project within 120 days of receiving approval to proceed from the City's Water Conservation Staff. I may install it myself or hire a contractor to do the work. In either case, the City is not responsible or liable for any damage to my lawn or property in any way connected to the retrofit project.
- I understand I must apply to the Leak Repair Assistance Program and have the leak verified before seeking repair completed by a licensed C-36 plumber. I understand that I must pay the licensed C-36 plumber the leak repair and/or leak detection fees. Reimbursement will be provided by the City after the Leak Repair Assistance Program application is successfully reviewed and approved by the Water Conservation Staff.
- I understand I am responsible for submitting the Leak Repair Assistance Program application within 30 days of repair. If the customer is a tenant, I am responsible for obtaining a signed Landlord Permission and Waiver of Damages form from my landlord and submitting it with my application.
- If the applicant is a tenant, I understand that the reimbursement will be paid to whomever has paid for the repair as indicated on the Landlord Permission and Waiver of Damages form.

- I understand that if I am asked for supplemental documents to my application, I must supply them within two weeks from the time I am asked for them from City Staff. If I fail to return them within this timeframe, my application will be withdrawn.
- I understand that I am responsible for ensuring that my project follows the program terms and conditions. I understand that the repair is solely my responsibility, and that fixture of the leak may not result in lower water bills.
- I understand that funds may not be used for new landscape irrigation, filling of a pool, or other intentional use. Funds will not be applied to cover water loss or utility bill expenses.
- I understand that the City is not responsible or liable for any damage to my property in any way connected to the leak repair.
- I am responsible for complying with all applicable laws, regulations, ordinances, or other legal requirements, and nothing in this Agreement shall excuse or modify any such requirements.
- I, the Participant, agree to defend, indemnify, protect and hold the City of Sacramento and its agents, officers, and employees harmless from and against any and all claims or liability for injuries or damages to any person or property to the extent arising from my acts or omissions, or the acts or omissions of anyone acting on my behalf, or from conditions on my property.