



MEMORANDUM

DATE: June 2023
TO: Honorable Mayor & Council
FROM: Mario Lara, Assistant City Manager
SUBJECT: Measure O/ESEA – June Progress Report

The ESEA requires the city to collect data on the following efforts, and report on its progress to the city council every 30 days: 1) Providing emergency shelter space, 2) Eliminating encampments and unlawful camping.

1) Providing Emergency shelter space:

ESEA requires that by March 23, 2023, the city manager must identify and authorize at least 605 new emergency shelter spaces. The city can count any emergency shelter spaces authorized on or after December 31st, 2021. Below is a table enumerating the number of emergency shelter spaces identified and authorized by the city manager after this date.

Shelter	Capacity Identified/Authorized After 12/31/21
SHRA-Grove Avenue (Emergency Bridge Housing)	26
City-North 5th Navigation Center	59
City Motel Program	
Arden Acres (Motel Program_Step Up)	120
City/County Partnership - via Coordinated Access	
Salvation Army	70
North A	80
Non-Congregate	
State/City/County tiny homes (Work in Progres/Est.)	350
Total (Updated 5/31/2023):	705
Other Safe Programs (not counted towards ESEA obligations)	
Outreach & Engagement Center	50
Colfax Lease Safegrounds - Work in Progress/Est.	50

2) Eliminating encampments and unlawful camping (in city-owned/public areas):

Since adoption of the City/County partnership agreement and ESEA taking effect, City/County outreach teams have focused on outreach and engagement efforts in multiple areas. Active sites during this reporting period included North B Street; Northern Bike Trail; Stockton Blvd; RV Encampments.

In addition to City/County outreach efforts, the city's Department of Community Response (DCR) along with Hope Cooperative also conducts daily outreach activities through the 311 system, special projects, and via weekly Multi Service Team (MST) activities with both the Downtown Sacramento and Midtown Partnership staff.

Furthermore, PD Impact Team conducts sidewalk and critical infrastructure ordinance enforcements and encampment resolutions mainly by obtaining voluntary compliance with City Council adopted ordinances and by coordinating removal of excess garbage.

Code Enforcement Teams regularly enforce vehicular codes by removing vehicles including motorhomes/RVs that are illegally parked. Outreach is conducted prior to removing occupied vehicles and care is taken to avoid moving occupied vehicles during severe weather events that meet threshold for weather respite activations.

Park Ranger Teams regularly enforce City Council adopted ordinances that prohibit encampments and overnight camping in parks. Outreach is conducted prior to removing encampments within parks.

Attached are weekly reports documenting citywide response to homelessness and vehicle abatement activities for the month of June.

Finally, encampments along Roseville Road were removed through a coordinated cleanup effort. Extensive outreach was conducted ahead of cleanup. DCR staff contacted 24 people and 18 more involved engagements. 7 people were referred and accepted to the Outreach and Engagement Center (OEC). Below are images documenting cleanup efforts.









Office of Community Outreach | 311 Weekly Activity Report

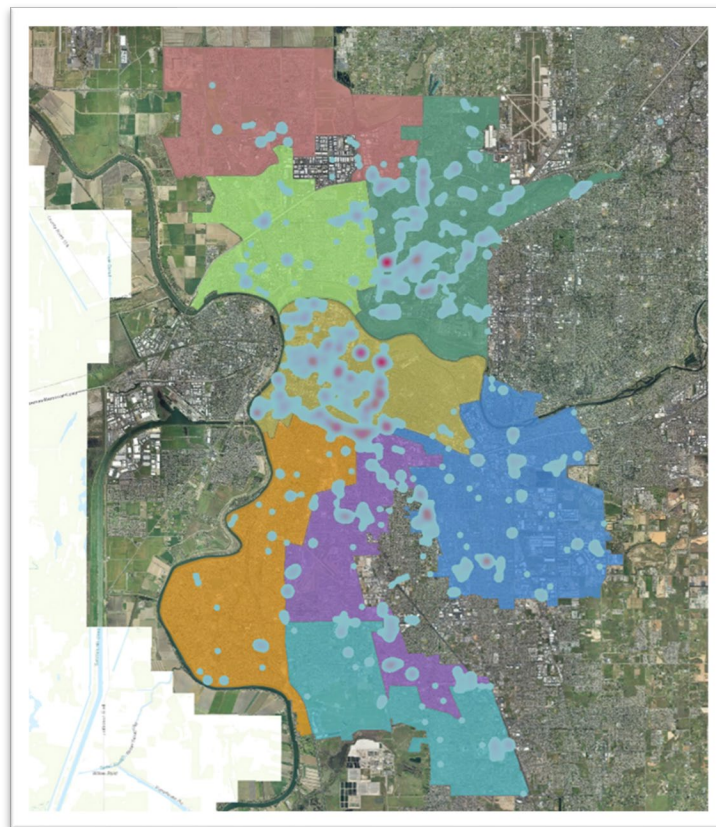
June 2, 2023 – June 9, 2023

New Call Activity

Last week, the Department of Community Response received a total of 1003 calls for service and closed 1467 total calls. This resulted in moderately significant reductions to total pending call load.

Service Type	June 2, 2023 - June 9, 2023			Total Calls Pending
	Calls Received	Calls Closed	Net Change	
Trash	316	300 (976)	16	89
500ft from school	11	9	2	22
Blocking Sidewalk	166	106	60	373
Homeless Encampment Concern ¹	438	294	144	846
Park or Bike Trail	49	743	-694	295
Unhoused Self-Referral ²	23	15	8	109
Total Calls³	1003	1467	-464	1734⁴

Heat Map – Concentration of New Calls Received



¹ Homeless Encampment Concern is the service type for all calls for service related to homelessness not specifically broken out in this report.

² Unhoused Self-Referral was an interim service type created for community members seeking services for themselves. It will likely be sun-setted as Coordinated Access becomes fully operational. Pending call load reflects this transition.

³ Total calls city wide includes some calls that were not categorized by council district.

⁴ Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
District 1			
Trash Removal	4	5 (14)	-1
500ft from school	0	5	-5
Blocking Sidewalk	0	2	-2
Homeless Encampment Concern	16	8	8
Park or Bike Trail	1	33	-32
Unhoused Self-Referral	0	1	-1
Total Calls	21	54	-33
District 2			
Trash Removal	95	89 (453)	6
500ft from school	0	1	-1
Blocking Sidewalk	40	31	9
Homeless Encampment Concern	121	85	36
Park or Bike Trail	18	312	-294
Unhoused Self-Referral	2	1	1
Total Calls	276	519	-243
District 3			
Trash Removal	13	14 (96)	-1
500ft from school	3	0	3
Blocking Sidewalk	1	4	-3
Homeless Encampment Concern	25	37	-12
Park or Bike Trail	11	85	-74
Unhoused Self-Referral	1	3	-2
Total Calls	54	143	-89
District 4			
Trash Removal	114	106 (222)	8
500ft from school	3	1	2
Blocking Sidewalk	57	23	34
Homeless Encampment Concern	118	86	32
Park or Bike Trail	6	167	-161
Unhoused Self-Referral	2	1	1
Total Calls	300	384	-84
District 5			
Trash Removal	39	37 (72)	2
500ft from school	0	0	0
Blocking Sidewalk	27	30	-3
Homeless Encampment Concern	57	30	27
Park or Bike Trail	3	9	-6
Unhoused Self-Referral	1	0	1
Total Calls	127	106	21
District 6			
Trash Removal	25	22 (75)	3
500ft from school	3	1	2
Blocking Sidewalk	30	10	20
Homeless Encampment Concern	51	12	39
Park or Bike Trail	4	35	-31
Unhoused Self-Referral	2	0	2
Total Calls	115	80	35
District 7			
Trash Removal	13	14 (18)	-1
500ft from school	0	0	0
Blocking Sidewalk	4	2	2
Homeless Encampment Concern	23	6	17
Park or Bike Trail	6	65	-59
Unhoused Self-Referral	0	0	0
Total Calls	46	87	-41

District 8			
Trash Removal	5	5 (13)	0
500ft from school	1	1	0
Blocking Sidewalk	6	4	2
Homeless Encampment Concern	20	27	-7
Park or Bike Trail	0	37	-37
Unhoused Self-Referral	1	0	1
Total Calls	33	74	-41

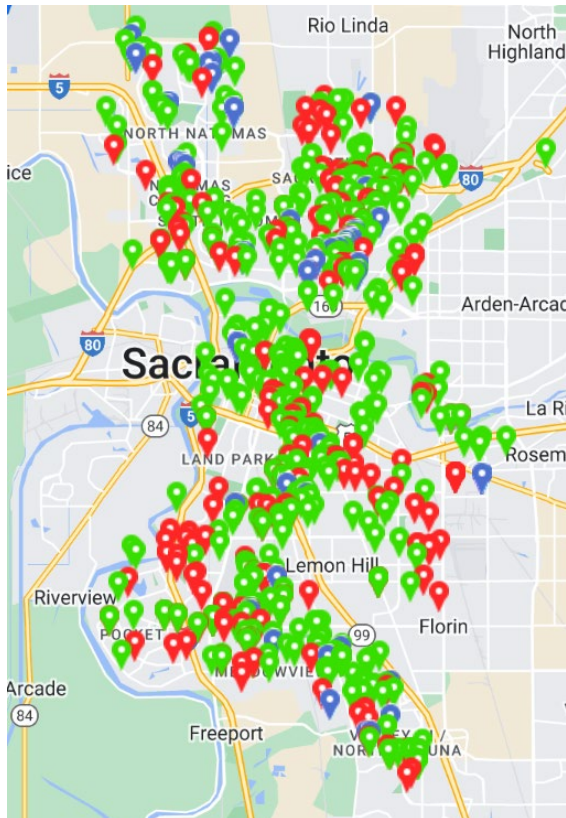
June 12, 2023




VEHICLE ABATEMENT REPORT

The following information pertains to complaints of vehicles on city streets between **May 29, 2023, to June 4, 2023.**

New Complaints Filed within the Period Provided Above:	572
Vehicles Tagged:	271
Recovered Stolen:	4
Vehicles Towed:	18
Hazards Removed Immediately	12

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



-  RE-INSPECTION
-  INITIAL INSPECTION
-  PRO-ACTIVE INSPECTION

Office of Community Outreach | 311 Weekly Activity Report

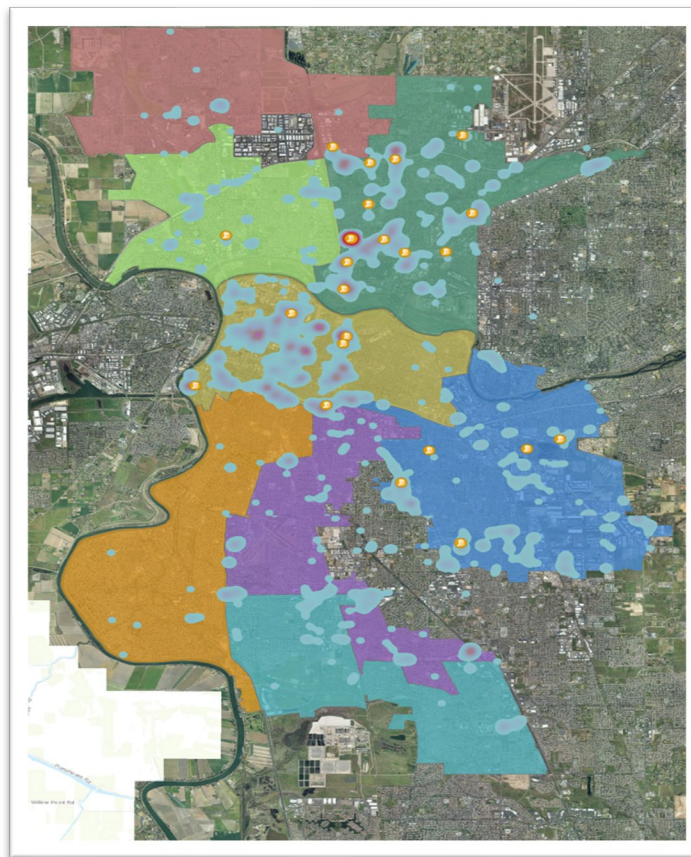
June 9, 2023 – June 16, 2023

New Call Activity

Last week, the Department of Community Response received a total of 1156 calls for service and closed 1268 total calls. This resulted in moderate decrease to total pending call load.

Service Type	June 9, 2023 - June 16, 2023			Total Calls Pending
	Calls Received	Calls Closed	Net Change	
Trash	385	405 (1330)	-20	57
500ft from school	4	13	-9	13
Blocking Sidewalk	161	177	-16	352
Homeless Encampment Concern ¹	533	498	35	877
Park or Bike Trail	40	153	-113	222
Unhoused Self-Referral ²	33	22	11	120
Total Calls³	1156	1268	-112	1641⁴

Heat Map – Concentration of New Calls Received



¹ Homeless Encampment Concern is the service type for all calls for service related to homelessness not specifically broken out in this report.

² Unhoused Self-Referral was an interim service type created for community members seeking services for themselves. It will likely be sun-setted as Coordinated Access becomes fully operational. Pending call load reflects this transition.

³ Total calls city wide includes some calls that were not categorized by council district.

⁴ Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
District 1			
Trash Removal	5	5 (37)	0
500ft from school	0	0	0
Blocking Sidewalk	1	0	1
Homeless Encampment Concern	9	14	-5
Park or Bike Trail	3	0	3
Unhoused Self-Referral	1	0	1
Total Calls	19	19	0
District 2			
Trash Removal	146	148 (548)	-2
500ft from school	1	0	1
Blocking Sidewalk	67	75	-8
Homeless Encampment Concern	219	178	41
Park or Bike Trail	23	34	-11
Unhoused Self-Referral	2	2	0
Total Calls	458	437	21
District 3			
Trash Removal	21	22 (72)	-1
500ft from school	0	8	-8
Blocking Sidewalk	3	2	1
Homeless Encampment Concern	21	37	-16
Park or Bike Trail	3	59	-56
Unhoused Self-Referral	1	0	1
Total Calls	49	128	-79
District 4			
Trash Removal	108	119 (271)	-11
500ft from school	0	3	-3
Blocking Sidewalk	53	57	-4
Homeless Encampment Concern	132	106	26
Park or Bike Trail	5	30	-25
Unhoused Self-Referral	6	1	5
Total Calls	304	316	-12
District 5			
Trash Removal	32	33 (81)	-1
500ft from school	1	1	0
Blocking Sidewalk	14	11	3
Homeless Encampment Concern	47	38	9
Park or Bike Trail	3	0	3
Unhoused Self-Referral	2	3	-1
Total Calls	99	86	13
District 6			
Trash Removal	38	41 (225)	-3
500ft from school	0	1	-1
Blocking Sidewalk	18	28	-10
Homeless Encampment Concern	73	87	-14
Park or Bike Trail	2	11	-9
Unhoused Self-Referral	1	0	1
Total Calls	132	168	-36
District 7			
Trash Removal	9	11 (38)	-2
500ft from school	1	0	1
Blocking Sidewalk	1	2	-1
Homeless Encampment Concern	7	32	-25
Park or Bike Trail	1	19	-18
Unhoused Self-Referral	0	0	0
Total Calls	19	64	-45

District 8			
Trash Removal	8	10 (24)	-2
500ft from school	1	0	1
Blocking Sidewalk	4	2	2
Homeless Encampment Concern	16	4	12
Park or Bike Trail	0	0	0
Unhoused Self-Referral	0	1	-1
Total Calls	29	17	12

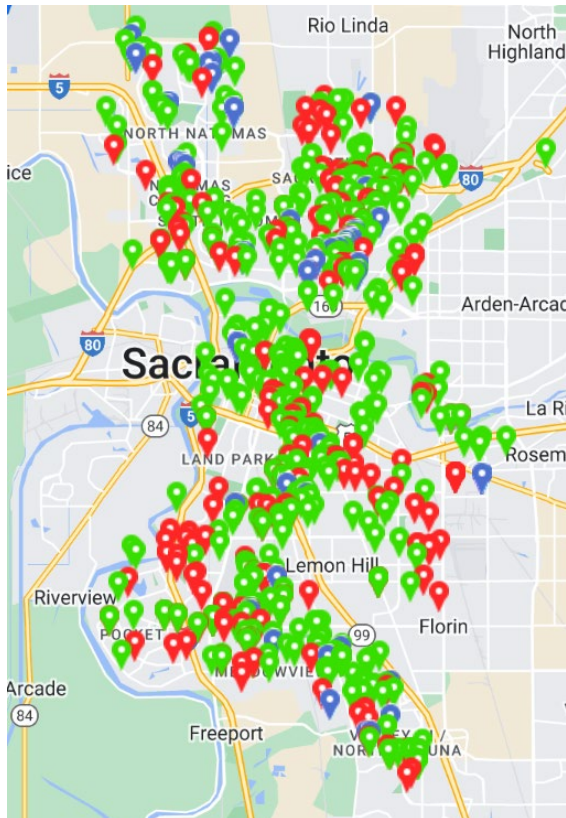
June 12, 2023




VEHICLE ABATEMENT REPORT

The following information pertains to complaints of vehicles on city streets between **June 5, 2023, to June 11, 2023.**

New Complaints Filed within the Period Provided Above:	543
Vehicles Tagged:	160
Recovered Stolen:	3
Vehicles Towed:	12
Hazards Removed Immediately	12

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



-  RE-INSPECTION
-  INITIAL INSPECTION
-  PRO-ACTIVE INSPECTION

Office of Community Outreach | 311 Weekly Activity Report

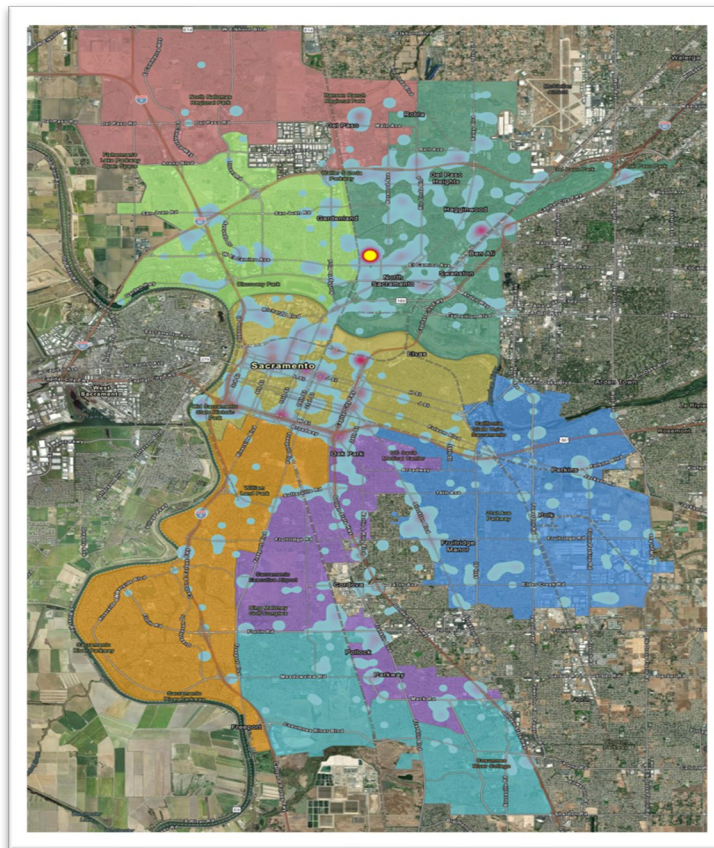
June 16, 2023 – June 23, 2023

New Call Activity

Last week, the Department of Community Response received a total of 1175 calls for service and closed 1152 total calls. This resulted in small increase to total pending call load.

Service Type	June 16, 2023 - June 23, 2023			Total Calls Pending
	Calls Received	Calls Closed	Net Change	
Trash	393	389 (1113)	4	48
500ft from school	3	4	-1	8
Blocking Sidewalk	219	145	74	370
Homeless Encampment Concern ¹	480	491	-11	894
Park or Bike Trail	49	101	-52	180
Unhoused Self-Referral ²	31	22	9	134
Total Calls³	1175	1152	23	1634⁴

Heat Map – Concentration of New Calls Received



¹ Homeless Encampment Concern is the service type for all calls for service related to homelessness not specifically broken out in this report.

² Unhoused Self-Referral was an interim service type created for community members seeking services for themselves. It will likely be sun-setted as Coordinated Access becomes fully operational. Pending call load reflects this transition.

³ Total calls city wide includes some calls that were not categorized by council district.

⁴ Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
District 1			
Trash Removal	6	6 (58)	0
500ft from school	0	0	0
Blocking Sidewalk	5	1	4
Homeless Encampment Concern	16	20	-4
Park or Bike Trail	2	21	-19
Unhoused Self-Referral	0	0	0
Total Calls	29	48	-19
District 2			
Trash Removal	132	135 (384)	-3
500ft from school	0	0	0
Blocking Sidewalk	79	68	11
Homeless Encampment Concern	175	179	-4
Park or Bike Trail	17	35	-18
Unhoused Self-Referral	4	1	3
Total Calls	407	418	-11
District 3			
Trash Removal	21	21 (64)	0
500ft from school	1	1	0
Blocking Sidewalk	13	2	11
Homeless Encampment Concern	23	35	-12
Park or Bike Trail	12	28	-16
Unhoused Self-Referral	1	1	0
Total Calls	71	88	-17
District 4			
Trash Removal	127	119 (253)	8
500ft from school	0	0	0
Blocking Sidewalk	70	45	25
Homeless Encampment Concern	127	95	32
Park or Bike Trail	4	2	2
Unhoused Self-Referral	3	2	1
Total Calls	331	263	68
District 5			
Trash Removal	53	50 (145)	3
500ft from school	2	1	1
Blocking Sidewalk	27	13	14
Homeless Encampment Concern	51	64	-13
Park or Bike Trail	2	5	-3
Unhoused Self-Referral	2	1	1
Total Calls	137	134	3
District 6			
Trash Removal	31	35 (143)	-4
500ft from school	0	1	-1
Blocking Sidewalk	17	5	12
Homeless Encampment Concern	48	38	10
Park or Bike Trail	7	10	-3
Unhoused Self-Referral	5	1	4
Total Calls	108	90	18
District 7			
Trash Removal	6	6 (7)	0
500ft from school	0	0	0
Blocking Sidewalk	5	5	0
Homeless Encampment Concern	18	23	-5
Park or Bike Trail	1	0	1
Unhoused Self-Referral	0	0	0
Total Calls	30	34	-4

District 8			
Trash Removal	8	5 (47)	3
500ft from school	0	1	-1
Blocking Sidewalk	2	6	-4
Homeless Encampment Concern	13	33	-20
Park or Bike Trail	0	0	0
Unhoused Self-Referral	0	1	-1
Total Calls	23	46	-23

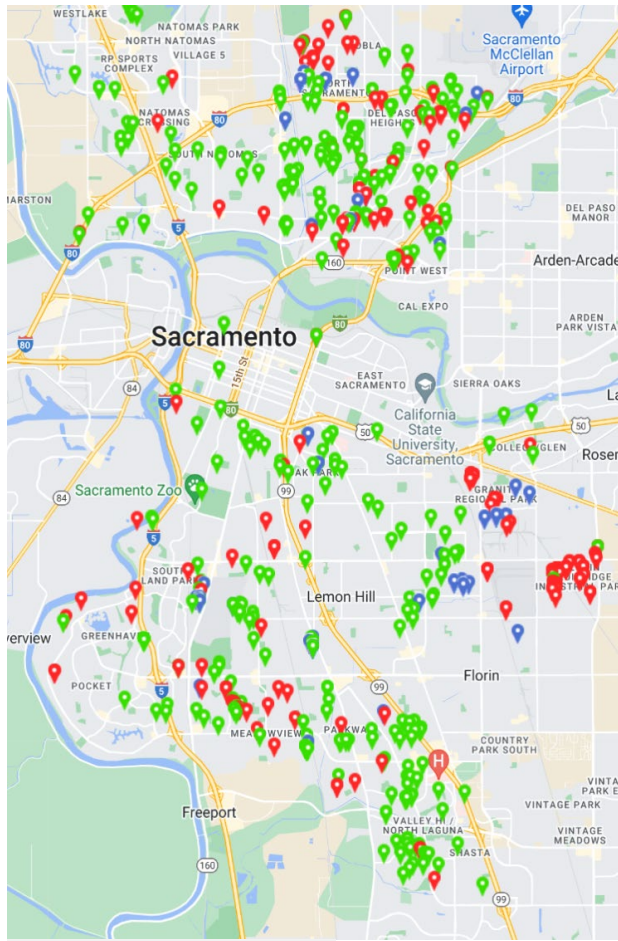
6/19/2023

VEHICLE ABATEMENT REPORT

The following information pertains to complaints of vehicles on city streets between **June 12, 2023, to June 18, 2023:**

Total Active Vehicle Cases:	1647
New Cases Opened:	439
Vehicles Tagged:	244
Vehicles Towed:	55
Cases Closed:	59

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



- 📍 RE-INSPECTION
- 📍 INITIAL INSPECTION
- 📍 PRO-ACTIVE INSPECTION

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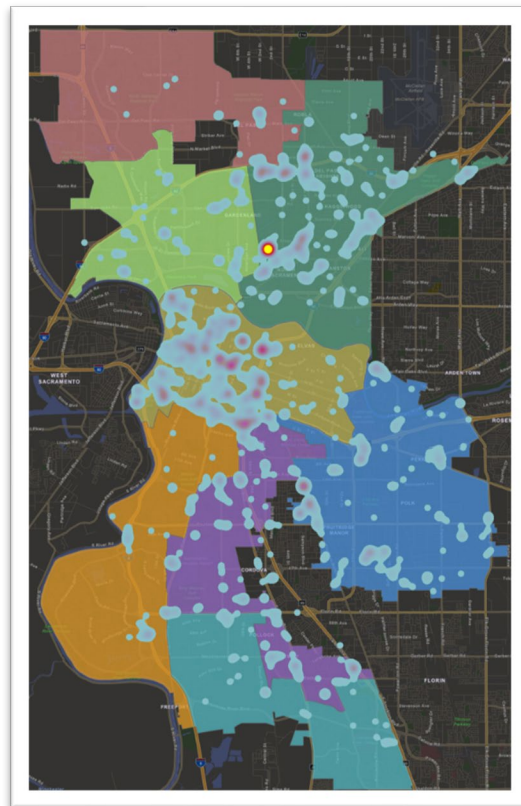
June 23, 2023 – June 30, 2023

New Call Activity

Last week, the Department of Community Response received a total of 1109 calls for service and closed 952 total calls. This resulted in a moderate increase to total pending call load.

Service Type	June 23, 2023 - June 30, 2023			Total Calls Pending
	Calls Received	Calls Closed	Net Change	
Trash	369	304 (724)	65	138
500ft from school	8	1	7	15
Blocking Sidewalk	171	149	22	393
Homeless Encampment Concern ¹	483	438	45	960
Park or Bike Trail	54	42	12	204
Unhoused Self-Referral ²	24	18	6	140
Total Calls³	1109	952	157	1850⁴

Heat Map – Concentration of New Calls Received



¹Homeless Encampment Concern is the service type for all calls for service related to homelessness not specifically broken out in this report.

²Unhoused Self-Referral was an interim service type created for community members seeking services for themselves. It will likely be sun-setted as Coordinated Access becomes fully operational. Pending call load reflects this transition.

³ Total calls city wide includes some calls that were not categorized by council district.

⁴ Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
District 1			
Trash Removal	3	3 (9)	0
500ft from school	1	0	1
Blocking Sidewalk	1	0	1
Homeless Encampment Concern	11	14	-3
Park or Bike Trail	2	4	-2
Unhoused Self-Referral	0	1	-1
Total Calls	18	22	-4
District 2			
Trash Removal	137	116 (343)	21
500ft from school	1	0	1
Blocking Sidewalk	33	27	6
Homeless Encampment Concern	145	110	35
Park or Bike Trail	16	1	15
Unhoused Self-Referral	4	3	1
Total Calls	336	257	79
District 3			
Trash Removal	12	8 (26)	4
500ft from school	0	0	0
Blocking Sidewalk	4	10	-6
Homeless Encampment Concern	26	16	10
Park or Bike Trail	10	6	4
Unhoused Self-Referral	0	0	0
Total Calls	52	40	12
District 4			
Trash Removal	121	107 (147)	14
500ft from school	0	0	0
Blocking Sidewalk	74	58	16
Homeless Encampment Concern	145	128	17
Park or Bike Trail	5	19	-14
Unhoused Self-Referral	4	4	0
Total Calls	349	316	33
District 5			
Trash Removal	45	31 (70)	14
500ft from school	5	1	4
Blocking Sidewalk	25	38	-13
Homeless Encampment Concern	50	82	-32
Park or Bike Trail	7	12	-5
Unhoused Self-Referral	4	1	3
Total Calls	136	165	-29
District 6			
Trash Removal	23	16 (72)	7
500ft from school	0	0	0
Blocking Sidewalk	30	13	17
Homeless Encampment Concern	66	73	-7
Park or Bike Trail	13	0	13
Unhoused Self-Referral	2	1	1
Total Calls	134	103	31
District 7			
Trash Removal	12	8 (12)	4
500ft from school	0	0	0
Blocking Sidewalk	4	3	1
Homeless Encampment Concern	20	7	13
Park or Bike Trail	0	0	0
Unhoused Self-Referral	1	0	1
Total Calls	37	18	19

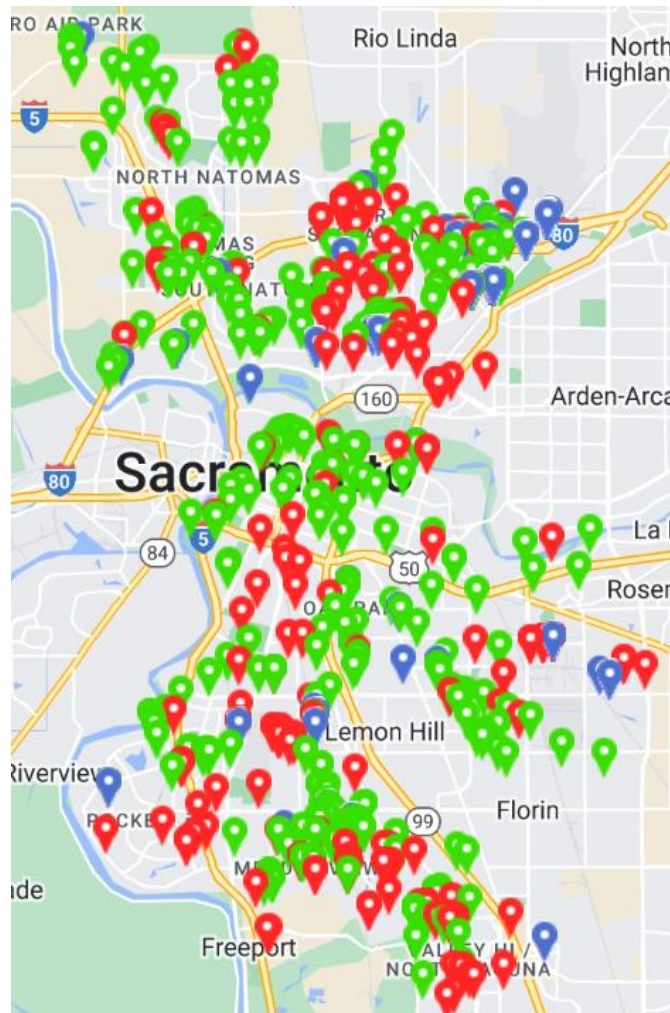
District 8			
Trash Removal	8	7 (28)	1
500ft from school	1	0	1
Blocking Sidewalk	0	0	0
Homeless Encampment Concern	14	2	12
Park or Bike Trail	1	0	1
Unhoused Self-Referral	2	1	1
Total Calls	26	10	16

6/30/2023

VEHICLE ABATEMENT REPORT

The following information pertains to complaints of vehicles on city streets between **June 19, 2023, to June 25, 2023:**

Total Active Vehicle Cases:	1702
New Cases Opened:	360
Vehicles Tagged:	224
Vehicles Towed:	49
Cases Closed:	168



Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:

**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 06/01/2023 thru 06/30/2023

Animal Services for Pet Care	Unique Clients	# of Services	# of Service Days
Assist with veterinary care	0	0	0
Assisted with service animal documentation	0	0	0
Provide pet food/ supplies	2	2	2

Behavioral Health	Unique Clients	# of Services	# of Service Days
Assessment	13	13	14
Clinical Case Management	1	1	1
LIST Assessment	1	1	1
Medi-Cal Screening	0	0	0
Peer Support	21	21	25
Provide NARCAN/Naloxone	2	2	2
Screening	6	6	6

Behavioral Health: Referred to County MH Provider	Unique Clients	# of Services	# of Service Days
Client declined	2	2	2
Linked to provider	9	9	9
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	8	8	8

Behavioral Health: Referred to SUPT/AOD Services	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: Contact Initiated	Unique Clients	# of Services	# of Service Days
Client Missed In-Person Meeting	0	0	0
Email Conversation with Client	0	0	0
In Person Meeting with Client	2	2	2
Left Voicemail for Client	0	0	0
Phone Conversation with Client	0	0	0
Text Conversation with Client	0	0	0

**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 06/01/2023 thru 06/30/2023

Case Management: Documentation Assistance	Unique Clients	# of Services	# of Service Days
Assist / Complete HUD Required Homelessness Documentation	0	0	0
Assist with Notary Services	0	0	0
Assist with obtaining Birth Certificate(s)	3	3	3
Assist with obtaining Identification (e.g, CA ID, Driver's License)	1	1	1
Assist with obtaining Income Verification	0	0	0
Assist with obtaining Military Service Record (DD-214)	0	0	0
Assist with obtaining Social Security Card(s)	0	0	0
Provided voucher for ID	23	23	26
Updated HMIS System with Documentation required for Housing Referrals	1	1	1

Case Management: General	Unique Clients	# of Services	# of Service Days
Appointment Reminders	2	2	2
Coordinate Care with other Community Providers	4	4	4
General Case Management	109	109	130
Obtained Free Phone	0	0	0
Provided Clothing	0	0	0

Case Management: General: Referral to Animal Services for Pet Care	Unique Clients	# of Services	# of Service Days
Client declined	2	2	2
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	2	2	2

Case Management: General: Referral to CalAIM Community Supports (CS)	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	2	2	2

Case Management: General: Referral to CalAIM Enhanced Care Management (ECM)	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0

**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 06/01/2023 thru 06/30/2023

Case Management: General: Referral to CalAIM Enhanced Care Management (ECM)	Unique Clients	# of Services	# of Service Days
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: General: Referral to Community Resources	Unique Clients	# of Services	# of Service Days
Client declined	5	5	5
Linked to provider	22	22	23
Not eligible	1	1	1
Provider determined ineligible	0	0	0
Referral pending	3	3	4

Case Management: General: Referral to Community Resources for Clothing	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: General: Referral to free phone program	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	1	1	1

Case Management: Health Care Services	Unique Clients	# of Services	# of Service Days
Assist with obtaining Health Insurance	0	0	0
Assist with obtaining Prescribed Medications	0	0	0
Check Medi-Cal / Medicare Status	0	0	0
Connect to a Dental Care Provider	0	0	0
Connect to a Primary Health Care Provider	0	0	0
Connect to Home Health Nursing	0	0	0
Connect to Mental Health Services	0	0	0
Medical / Mental Health Appointment Reminders	0	0	0

**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 06/01/2023 thru 06/30/2023

Case Management: Health Care Services	Unique Clients	# of Services	# of Service Days
Support to Medical / Mental Health Appointment	1	1	1

Case Management: Health Care Services: Referral to CORE Wellness Center	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	1	1	2
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: Health Care Services: Referral to Grief Counseling	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: Health Care Services: Referral to Support Groups	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: Housing & Homeless Prevention	Unique Clients	# of Services	# of Service Days
Housing Counseling	0	0	0
Housing Stabilization Planning	1	1	1

Case Management: Income Benefits / Services	Unique Clients	# of Services	# of Service Days
Assist with Other Income Benefits	0	0	0
Assist with Social Security Benefits (SSA)	0	0	0
Assist with Social Security Disability Benefits (SSI/SSDI)	0	0	0
Assist with Unemployment Benefits	0	0	0
Connect to Rep Payee Services	0	0	0

**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 06/01/2023 thru 06/30/2023

Case Management: Income Benefits / Services: Referral to Income Support Services	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: Public Benefits	Unique Clients	# of Services	# of Service Days
Assist with obtaining CalFresh	0	0	0
Assist with obtaining General Assistance (GA)	1	1	1

Case Management: Special Accommodations	Unique Clients	# of Services	# of Service Days
Advocate to meet Special Accommodation Needs	1	1	1

Case Management: VA Benefits	Unique Clients	# of Services	# of Service Days
Connect to Veteran Specific Programs	0	0	0
Education Assistance	0	0	0
Employment & Training Services	0	0	0
Healthcare Services	0	0	0
VA Vocational & Rehabilitation Counseling	0	0	0

Client Engagement	Unique Clients	# of Services	# of Service Days
Engagement Attempt	12	12	21
Goal setting conversation	2	2	2
In person check in to build trust and rapport	77	77	104
Phone call check in to build trust and rapport	2	2	5

Coordinated Access: Referral to 211 (Non-Shelter Services)	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	1	1	1

Coordinated Access: Referral to 211 (Shelter Services)	Unique Clients	# of Services	# of Service Days
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**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 06/01/2023 thru 06/30/2023

Coordinated Access: Referral to 211 (Shelter Services)	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Coordinated Access: Shelter Assessment (Outreach Staff)	Unique Clients	# of Services	# of Service Days
Client declined	5	5	5
Completed	10	10	10
Linked to provider	2	2	2
Not eligible	0	0	0
Provider declined	0	0	0

Credit Repair	Unique Clients	# of Services	# of Service Days
Credit Counseling / Education	0	0	0

Emergency Services	Unique Clients	# of Services	# of Service Days
Fire department	0	0	0
Medical / EMS	0	0	0
Police	0	0	0

Employment: Referral to Community Employment Resources	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Financial	Unique Clients	# of Services	# of Service Days
Paid Identification Fees	0	0	0
Paid Legal Document Fees	0	0	0
Paid Other Fees, Fines, or Expenses	0	0	0

Food	Unique Clients	# of Services	# of Service Days
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**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 06/01/2023 thru 06/30/2023

Food	Unique Clients	# of Services	# of Service Days
Provide food	14	14	16

Food Services: Referral to Community Resources for Food	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Health and Hygiene	Unique Clients	# of Services	# of Service Days
Provide clothing / shoes	0	0	0
Provide hygiene kits	22	22	25
Provide survival gear	1	1	1

HIV/Aids: Referral to HIV/AIDS Related Services	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Hotel / Motel Vouchers	Unique Clients	# of Services	# of Service Days
Hotel / Motel Voucher for Adult Only Households	0	0	0
Hotel / Motel Voucher for Households with Minor Children	0	0	0

Housing Search and Placement	Unique Clients	# of Services	# of Service Days
Complete / Submit Housing Application(s)	0	0	0
Denied/refused housing option by Client	0	0	0
Facilitated Board and Care Placement	0	0	0
Facilitated Family Re-Unification	0	0	0
Facilitated Placement with Family / Friend(s)	0	0	0
Housing for Adult Only Households	0	0	0
Linked to Housing Navigator	0	0	0
Other Housing Search and Placement Services	1	1	1

**Service Summary
[Service Based]**

City of Sacramento and Sacramento County (DHS) Collaborative - Partnership

Date Range: 06/01/2023 thru 06/30/2023

Housing Search and Placement	Unique Clients	# of Services	# of Service Days
Paid Housing Application Fee	0	0	0
Researched Housing Opportunities	0	0	0

Housing Search and Placement: Referral to Emergency Shelter	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	2	2	2
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	3	3	3

Legal: Referral to Community Resources for Legal Advice and Services	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	1	1	1

Legal: Referred to Legal Services of Northern California	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Life Skills	Unique Clients	# of Services	# of Service Days
Communication Skills	1	1	1
Emergency Preparedness	0	0	0
Health and hygiene conversation	1	1	1
Money Management and Budgeting	0	0	0

Security Deposit	Unique Clients	# of Services	# of Service Days
Paid Security Deposit	0	0	0

Transportation	Unique Clients	# of Services	# of Service Days
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**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 06/01/2023 thru 06/30/2023

Transportation	Unique Clients	# of Services	# of Service Days
Other Transportation (Uber, Lyft)	0	0	0
Paid for Vehicle Repair / Maintenance	0	0	0
Provided Bus Pass(es)	0	0	0
Staff Transported	4	4	4

Utility Payment	Unique Clients	# of Services	# of Service Days
Paid Past Due Utilities	0	0	0