



MEMORANDUM

DATE: July 2023
TO: Honorable Mayor & Council
FROM: Mario Lara, Assistant City Manager
SUBJECT: Measure O/ESEA – July Progress Report

The ESEA requires the city to collect data on the following efforts, and report on its progress to the city council every 30 days: 1) Providing emergency shelter space, 2) Eliminating encampments and unlawful camping.

1) Providing Emergency shelter space:

ESEA requires that by March 23, 2023, the city manager must identify and authorize at least 605 new emergency shelter spaces. The city can count any emergency shelter spaces authorized on or after December 31st, 2021. Below is a table enumerating the number of emergency shelter spaces identified and authorized by the city manager after this date.

Shelter	Capacity Identified/Authorized After 12/31/21
SHRA-Grove Avenue (Emergency Bridge Housing)	26
City-North 5th Navigation Center	59
City Motel Program	
Arden Acres (Motel Program_Step Up)	120
City/County Partnership - via Coordinated Access	
Salvation Army	70
North A	80
Non-Congregate	
State/City/County tiny homes (Work in Progres/Est.)	350
Total (Updated 5/31/2023):	705
Other Safe Programs (not counted towards ESEA obligations)	
Outreach & Engagement Center	50
Colfax Lease Safegrounds - Work in Progress/Est.	50

2) Eliminating encampments and unlawful camping (in city-owned/public areas):

Since adoption of the City/County partnership agreement and ESEA taking effect, City/County outreach teams have focused on outreach and engagement efforts in multiple areas during this reporting period as follows:

4 teams deployed:

- Stockton Boulevard encampments (there are several large encampments along the entirety of the boulevard).
- North B street- this includes the camps on B and A streets as well as Bannon Street and behind Blue Diamond.
- Northern Bike trail

In addition to City/County outreach efforts, the city's Department of Community Response (DCR) along with Hope Cooperative also conducts daily outreach activities through the 311 system, special projects, and via weekly Multi Service Team (MST) activities with both the Downtown Sacramento and Midtown Partnership staff.

Furthermore, PD Impact Team conducts sidewalk and critical infrastructure ordinance enforcements and encampment resolutions mainly by obtaining voluntary compliance with City Council adopted ordinances and by coordinating removal of excess garbage.

Code Enforcement Teams regularly enforce vehicular codes by removing vehicles including motorhomes/RVs that are illegally parked. Outreach is conducted prior to removing occupied vehicles and care is taken to avoid moving occupied vehicles during severe weather events that meet threshold for weather respite activations.

Park Ranger Teams regularly enforce City Council adopted ordinances that prohibit encampments and overnight camping in parks. Outreach is conducted prior to removing encampments within parks.

Attached are weekly reports documenting citywide response to homelessness and vehicle abatement activities for this reporting period.

Finally, encampments at 28th & C were removed through a coordinated cleanup effort. Extensive outreach was conducted ahead of cleanup. Also attached is an After-Action Report for the 28th & C coordinated cleanup effort.

Attachments:

- 1 – DCR/311 Weekly Activity Report June 30 – July 7, 2023
- 2 – DCR/311 Weekly Activity Report July 7 – July 14, 2023
- 3 – DCR/311 Weekly Activity Report July 14 – July 21, 2023
- 4 – DCR/311 Weekly Activity Report July 21 – July 28, 2023
- 5 – Vehicle Abatement Report July 3 – July 9, 2023
- 6 – Vehicle Abatement Report July 10 – July 16, 2023
- 7 – Vehicle Abatement Report July 17 – July 23, 2023
- 8 – Vehicle Abatement Report July 24 – July 30, 2023
- 9 – After-Action Report 28th & C Coordinated Compliance Cleanup
- 10 – HMIS Report re City/County Partnership Service Summary July 1 – July 31, 2023

Office of Community Outreach | 311 Weekly Activity Report

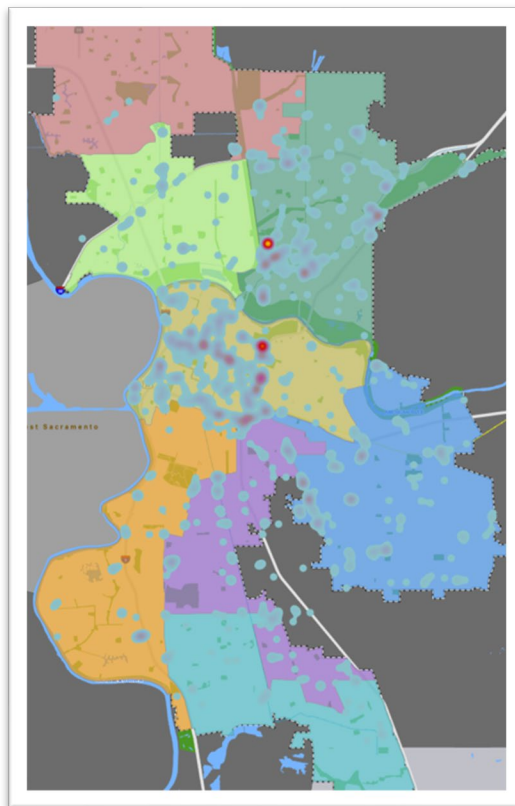
June 30, 2023 – July 7, 2023

New Call Activity

Last week, the Department of Community Response received a total of 844 calls for service and closed 872 total calls. This resulted in a small decrease to total pending call load.

Service Type	June 30, 2023 - July 7, 2023			Total Calls Pending
	Calls Received	Calls Closed	Net Change	
Trash	289	354 (933)	-65	67
500ft from school	8	3	5	20
Blocking Sidewalk	138	101	37	431
Homeless Encampment Concern ¹	342	323	19	986
Park or Bike Trail	41	69	-28	187
Unhoused Self-Referral ²	26	22	4	145
Total Calls³	844	872	-28	1836⁴

Heat Map – Concentration of New Calls Received



¹ Homeless Encampment Concern is the service type for all calls for service related to homelessness not specifically broken out in this report.

² Unhoused Self-Referral was an interim service type created for community members seeking services for themselves. It will likely be sun-setted as Coordinated Access becomes fully operational. Pending call load reflects this transition.

³ Total calls city wide includes some calls that were not categorized by council district.

⁴ Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
District 1			
Trash Removal	8	7 (15)	1
500ft from school	1	0	1
Blocking Sidewalk	2	0	2
Homeless Encampment Concern	8	1	7
Park or Bike Trail	0	11	-11
Unhoused Self-Referral	0	0	0
Total Calls	19	19	0
District 2			
Trash Removal	94	111 (391)	-17
500ft from school	0	0	0
Blocking Sidewalk	31	27	4
Homeless Encampment Concern	109	146	-37
Park or Bike Trail	16	38	-22
Unhoused Self-Referral	3	5	-2
Total Calls	253	327	-74
District 3			
Trash Removal	7	11 (50)	-4
500ft from school	1	0	1
Blocking Sidewalk	2	1	1
Homeless Encampment Concern	19	30	-11
Park or Bike Trail	2	6	-4
Unhoused Self-Referral	1	0	1
Total Calls	32	48	-16
District 4			
Trash Removal	99	115 (173)	-16
500ft from school	2	1	1
Blocking Sidewalk	56	28	28
Homeless Encampment Concern	101	51	50
Park or Bike Trail	5	2	3
Unhoused Self-Referral	4	15	-11
Total Calls	267	212	55
District 5			
Trash Removal	33	48 (122)	-15
500ft from school	2	2	0
Blocking Sidewalk	17	13	4
Homeless Encampment Concern	27	17	10
Park or Bike Trail	1	0	1
Unhoused Self-Referral	1	0	1
Total Calls	81	80	1
District 6			
Trash Removal	34	42 (142)	-8
500ft from school	2	0	2
Blocking Sidewalk	18	17	1
Homeless Encampment Concern	47	36	11
Park or Bike Trail	14	10	4
Unhoused Self-Referral	1	0	1
Total Calls	116	105	11
District 7			
Trash Removal	7	11 (12)	-4
500ft from school	0	0	0
Blocking Sidewalk	12	14	-2
Homeless Encampment Concern	16	22	-6
Park or Bike Trail	3	1	2
Unhoused Self-Referral	2	1	1
Total Calls	40	49	-9

District 8			
Trash Removal	2	5 (20)	-3
500ft from school	0	0	0
Blocking Sidewalk	0	1	-1
Homeless Encampment Concern	8	15	-7
OPark or Bike Trail	0	1	-1
Unhoused Self-Referral	1	0	1
Total Calls	11	22	-11

Office of Community Outreach | 311 Weekly Activity Report

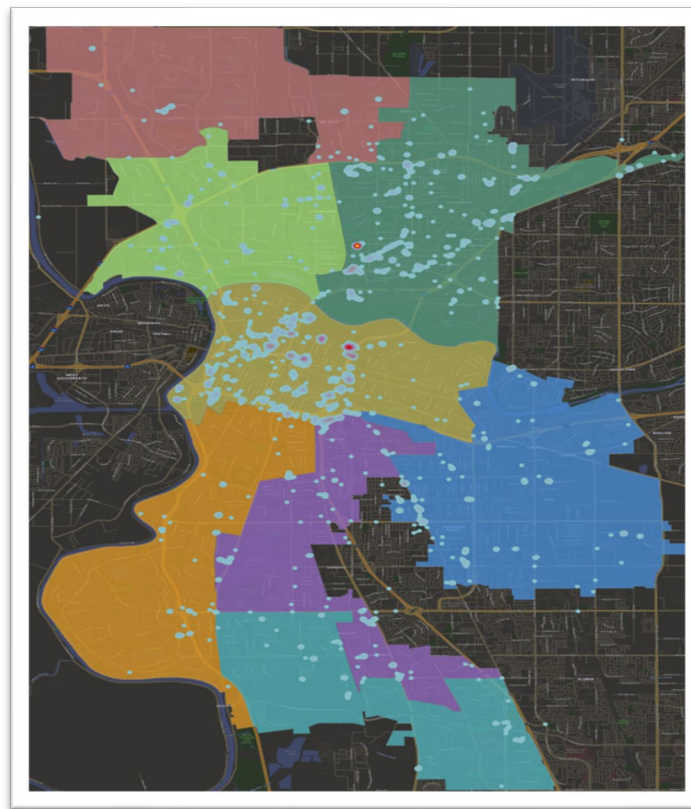
July 7, 2023 – July 14, 2023

New Call Activity

Last week, the Department of Community Response received a total of 1154 calls for service and closed 1085 total calls. This resulted in a modest increase to total pending call load.

Service Type	July 7, 2023 - July 14, 2023			
	Calls Received	Calls Closed	Net Change	Total Calls Pending
Trash	361	362 (1148)	-1	77
500ft from school	5	5	0	20
Blocking Sidewalk	167	158	9	440
Homeless Encampment Concern ¹	559	476	83	1080
Park or Bike Trail	39	42	-3	186
Unhoused Self-Referral ²	23	42	-19	126
Total Calls³	1154	1085	69	1929⁴

Heat Map – Concentration of New Calls Received



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² Unhoused Self-Referral was an interim service type created for community members seeking services for themselves. It will likely be sun-setted as Coordinated Access becomes fully operational. Pending call load reflects this transition.

³ Total calls city wide includes some calls that were not categorized by council district.

⁴ Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
District 1			
Trash Removal	7	9 (19)	-2
500ft from school	0	1	-1
Blocking Sidewalk	0	6	-6
Homeless Encampment Concern	19	24	-5
Park or Bike Trail	0	7	-7
Unhoused Self-Referral	0	1	-1
Total Calls	26	48	-22
District 2			
Trash Removal	117	128 (690)	-11
500ft from school	3	0	3
Blocking Sidewalk	36	29	7
Homeless Encampment Concern	150	78	72
Park or Bike Trail	12	9	3
Unhoused Self-Referral	4	5	-1
Total Calls	322	249	73
District 3			
Trash Removal	12	9 (13)	3
500ft from school	0	0	0
Blocking Sidewalk	2	7	-5
Homeless Encampment Concern	37	21	16
Park or Bike Trail	13	2	11
Unhoused Self-Referral	3	5	-2
Total Calls	67	44	23
District 4			
Trash Removal	140	133 (228)	7
500ft from school	1	0	1
Blocking Sidewalk	90	78	12
Homeless Encampment Concern	198	190	8
Park or Bike Trail	5	0	5
Unhoused Self-Referral	2	8	-6
Total Calls	436	409	27
District 5			
Trash Removal	38	40 (84)	-2
500ft from school	1	2	-1
Blocking Sidewalk	16	12	4
Homeless Encampment Concern	38	36	2
Park or Bike Trail	5	0	5
Unhoused Self-Referral	0	3	-3
Total Calls	98	93	5
District 6			
Trash Removal	28	26 (83)	2
500ft from school	0	2	-2
Blocking Sidewalk	11	24	-13
Homeless Encampment Concern	56	110	-54
Park or Bike Trail	2	22	-20
Unhoused Self-Referral	0	5	-5
Total Calls	97	189	-92
District 7			
Trash Removal	9	7 (15)	2
500ft from school	0	0	0
Blocking Sidewalk	8	1	7
Homeless Encampment Concern	28	11	17
Park or Bike Trail	2	2	0
Unhoused Self-Referral	0	3	-3
Total Calls	47	24	23

District 8			
Trash Removal	5	5 (11)	0
500ft from school	0	0	0
Blocking Sidewalk	2	1	1
Homeless Encampment Concern	24	3	21
Park or Bike Trail	0	0	0
Unhoused Self-Referral	2	6	-4
Total Calls	33	15	18

Office of Community Outreach | 311 Weekly Activity Report

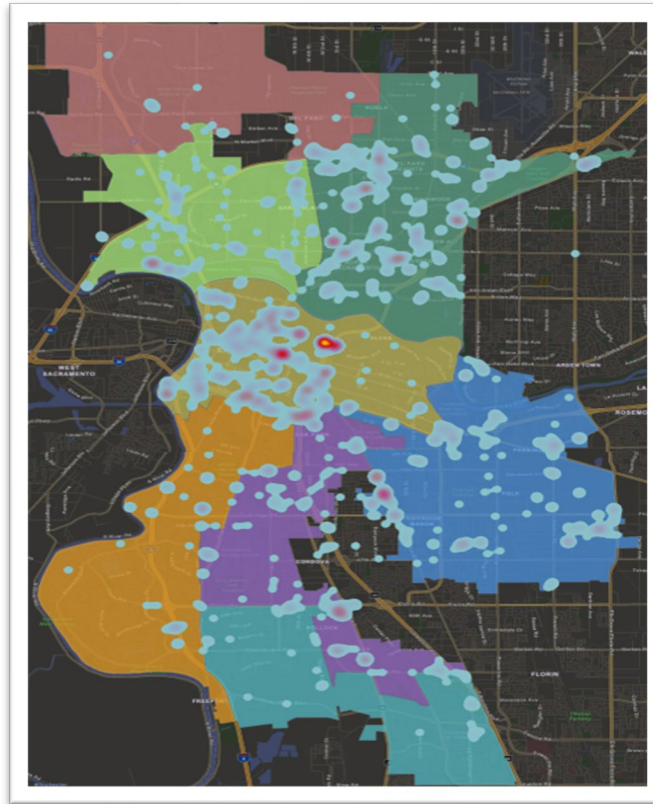
July 14, 2023 – July 21, 2023

New Call Activity

Last week, the Department of Community Response received a total of 1098 calls for service and closed 805 total calls. This resulted in a significant increase to total pending call load.

Service Type	July 14, 2023 - July 21, 2023			Total Calls Pending
	Calls Received	Calls Closed	Net Change	
Trash	352	340 (794)	12	79
500ft from school	9	6	3	24
Blocking Sidewalk	182	127	55	495
Homeless Encampment Concern ¹	480	255	225	1306
Park or Bike Trail	57	56	1	198
Unhoused Self-Referral ²	18	21	-3	123
Total Calls³	1098	805	293	2225⁴

Heat Map – Concentration of New Calls Received



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³ Total calls city wide includes some calls that were not categorized by council district.

⁴ Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
District 1			
Trash Removal	5	4 (25)	1
500ft from school	1	0	1
Blocking Sidewalk	1	0	1
Homeless Encampment Concern	11	13	-2
Park or Bike Trail	2	0	2
Unhoused Self-Referral	0	0	0
Total Calls	20	17	3
District 2			
Trash Removal	80	79 (277)	1
500ft from school	0	1	-1
Blocking Sidewalk	37	38	-1
Homeless Encampment Concern	115	28	87
Park or Bike Trail	15	0	15
Unhoused Self-Referral	0	1	-1
Total Calls	247	147	100
District 3			
Trash Removal	24	27 (93)	-3
500ft from school	1	2	-1
Blocking Sidewalk	14	4	10
Homeless Encampment Concern	44	45	-1
Park or Bike Trail	14	22	-8
Unhoused Self-Referral	0	0	0
Total Calls	97	100	-3
District 4			
Trash Removal	132	126 (216)	6
500ft from school	2	0	2
Blocking Sidewalk	81	67	14
Homeless Encampment Concern	140	109	31
Park or Bike Trail	6	15	-9
Unhoused Self-Referral	1	3	-2
Total Calls	362	320	42
District 5			
Trash Removal	44	38 (62)	6
500ft from school	3	3	0
Blocking Sidewalk	17	4	13
Homeless Encampment Concern	55	10	45
Park or Bike Trail	6	0	6
Unhoused Self-Referral	0	5	-5
Total Calls	125	60	65
District 6			
Trash Removal	46	44 (95)	2
500ft from school	0	0	0
Blocking Sidewalk	22	10	12
Homeless Encampment Concern	67	42	25
Park or Bike Trail	10	19	-9
Unhoused Self-Referral	2	2	0
Total Calls	147	117	30
District 7			
Trash Removal	11	11 (16)	0
500ft from school	0	0	0
Blocking Sidewalk	7	4	3
Homeless Encampment Concern	19	4	15
Park or Bike Trail	4	0	4
Unhoused Self-Referral	0	0	0
Total Calls	41	19	22

District 8			
Trash Removal	7	7 (9)	0
500ft from school	1	0	1
Blocking Sidewalk	3	0	3
Homeless Encampment Concern	12	0	12
Park or Bike Trail	0	0	0
Unhoused Self-Referral	0	0	0
Total Calls	23	7	16

Office of Community Outreach | 311 Weekly Activity Report

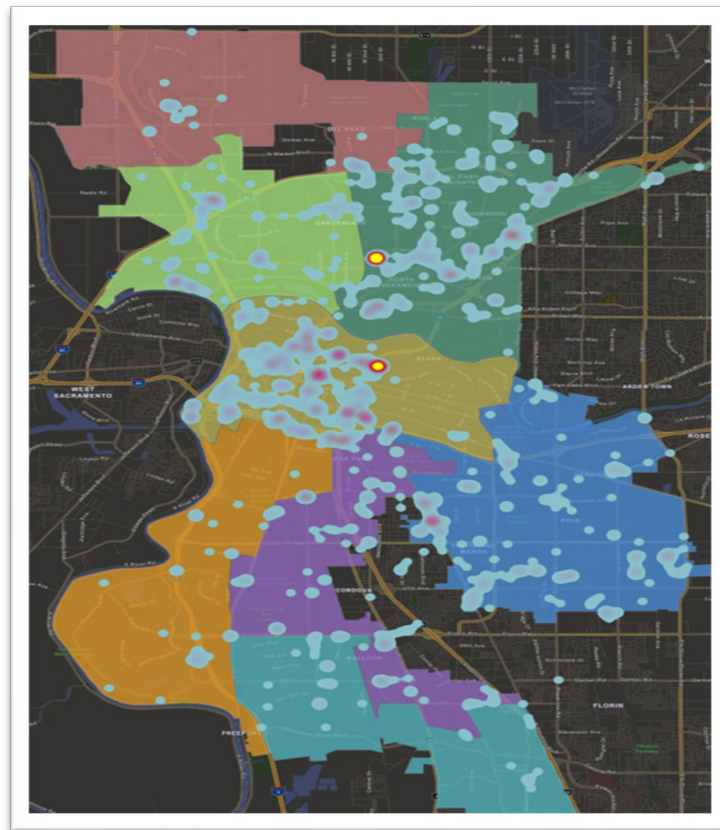
July 21, 2023 – July 28, 2023

New Call Activity

Last week, the Department of Community Response received a total of 1160 calls for service and closed 1230 total calls. This resulted in a modest decrease to total pending call load.

Service Type	July 21, 2023 - July 28, 2023			Total Calls Pending
	Calls Received	Calls Closed	Net Change	
Trash	325	341	-16	67
500ft from school	9	2	7	29
Blocking Sidewalk	249	166	83	582
Homeless Encampment Concern ¹	516	705	-189	1127
Park or Bike Trail	39	9	30	228
Unhoused Self-Referral ²	22	7	15	142
Total Calls³	1160	1230	-70	2175⁴

Heat Map – Concentration of New Calls Received



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³ Total calls city wide includes some calls that were not categorized by council district.

⁴ Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
District 1			
Trash Removal	3	4 (32)	-1
500ft from school	0	0	0
Blocking Sidewalk	0	3	-3
Homeless Encampment Concern	16	28	-12
Park or Bike Trail	3	3	0
Unhoused Self-Referral	0	0	0
Total Calls	22	38	-16
District 2			
Trash Removal	117	113 (339)	4
500ft from school	1	0	1
Blocking Sidewalk	55	20	35
Homeless Encampment Concern	150	246	-96
Park or Bike Trail	6	0	6
Unhoused Self-Referral	2	1	1
Total Calls	331	380	-49
District 3			
Trash Removal	22	20 (27)	2
500ft from school	0	0	0
Blocking Sidewalk	14	14	0
Homeless Encampment Concern	41	12	29
Park or Bike Trail	8	2	6
Unhoused Self-Referral	0	2	-2
Total Calls	85	50	35
District 4			
Trash Removal	96	112 (200)	-16
500ft from school	2	2	0
Blocking Sidewalk	121	111	10
Homeless Encampment Concern	154	211	-57
Park or Bike Trail	3	1	2
Unhoused Self-Referral	5	0	5
Total Calls	381	437	-56
District 5			
Trash Removal	24	32 (76)	-8
500ft from school	3	0	3
Blocking Sidewalk	19	6	13
Homeless Encampment Concern	33	68	-35
Park or Bike Trail	6	1	5
Unhoused Self-Referral	1	0	1
Total Calls	86	107	-21
District 6			
Trash Removal	40	38 (112)	2
500ft from school	1	0	1
Blocking Sidewalk	29	9	20
Homeless Encampment Concern	91	90	1
Park or Bike Trail	10	2	8
Unhoused Self-Referral	2	0	2
Total Calls	173	139	34
District 7			
Trash Removal	9	10 (10)	-1
500ft from school	0	0	0
Blocking Sidewalk	7	1	6
Homeless Encampment Concern	12	29	-17
Park or Bike Trail	1	0	1
Unhoused Self-Referral	0	0	0
Total Calls	29	40	-11

District 8			
Trash Removal	7	7 (10)	0
500ft from school	2	0	2
Blocking Sidewalk	2	0	2
Homeless Encampment Concern	8	16	-8
Park or Bike Trail	1	0	1
Unhoused Self-Referral	1	0	1
Total Calls	21	23	-2

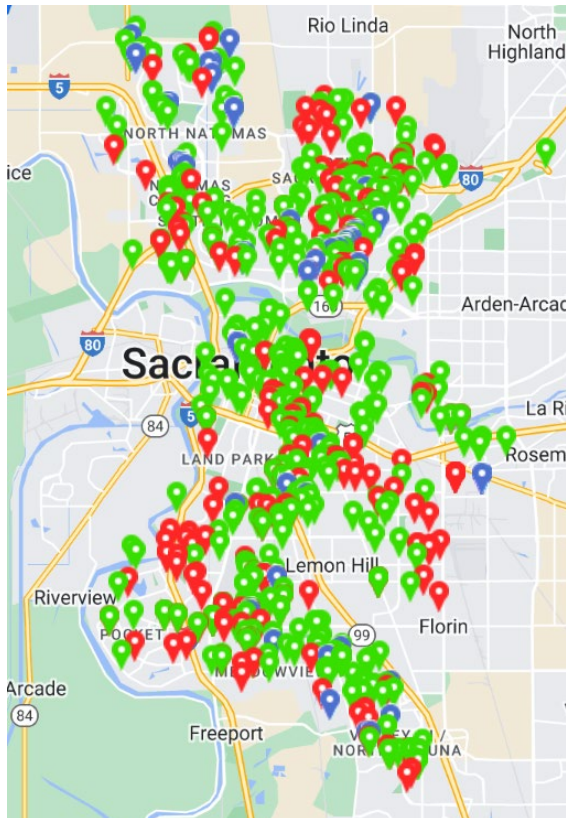
July 14, 2023

VEHICLE ABATEMENT REPORT

The following information pertains to complaints of vehicles on city streets between **July 3, 2023, to July 9, 2023.**

New Complaints Filed within the Period Provided Above:	558
Vehicles Tagged:	240
Recovered Stolen:	0
Vehicles Towed:	26
Hazards Removed Immediately	7

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



- 📍 RE-INSPECTION
- 📍 INITIAL INSPECTION
- 📍 PRO-ACTIVE INSPECTION

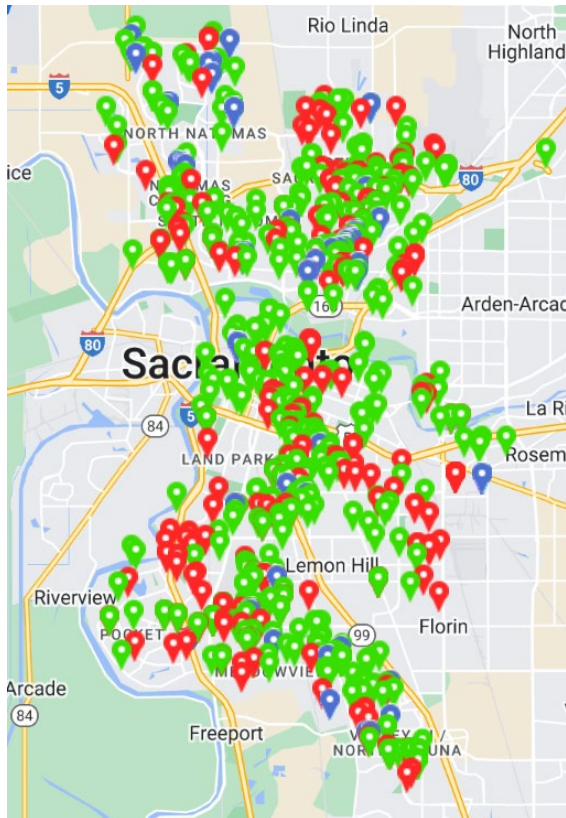
July 19, 2023

VEHICLE ABATEMENT REPORT

The following information pertains to complaints of vehicles on city streets between **July 10, 2023, to July 16, 2023.**

New Complaints Filed within the Period Provided Above:	613
Vehicles Tagged:	231
Recovered Stolen:	4
Vehicles Towed:	41
Hazards Removed Immediately	13

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



- 📍 RE-INSPECTION
- 📍 INITIAL INSPECTION
- 📍 PRO-ACTIVE INSPECTION

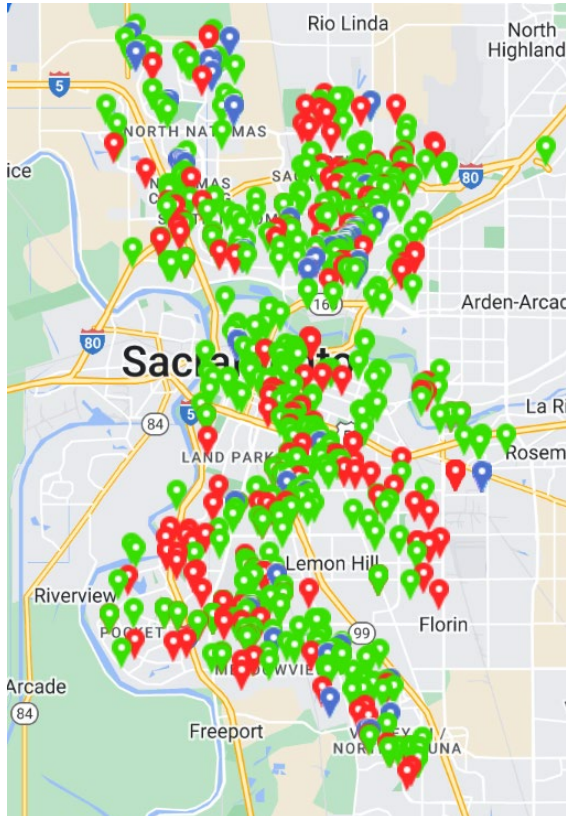
July 24, 2023

VEHICLE ABATEMENT REPORT

The following information pertains to complaints of vehicles on city streets between **July 17, 2023, to July 23, 2023.**

New Complaints Filed within the Period Provided Above:	507
Vehicles Tagged:	189
Recovered Stolen:	1
Vehicles Towed:	65
Hazards Removed Immediately	10

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



- 📍 RE-INSPECTION
- 📍 INITIAL INSPECTION
- 📍 PRO-ACTIVE INSPECTION

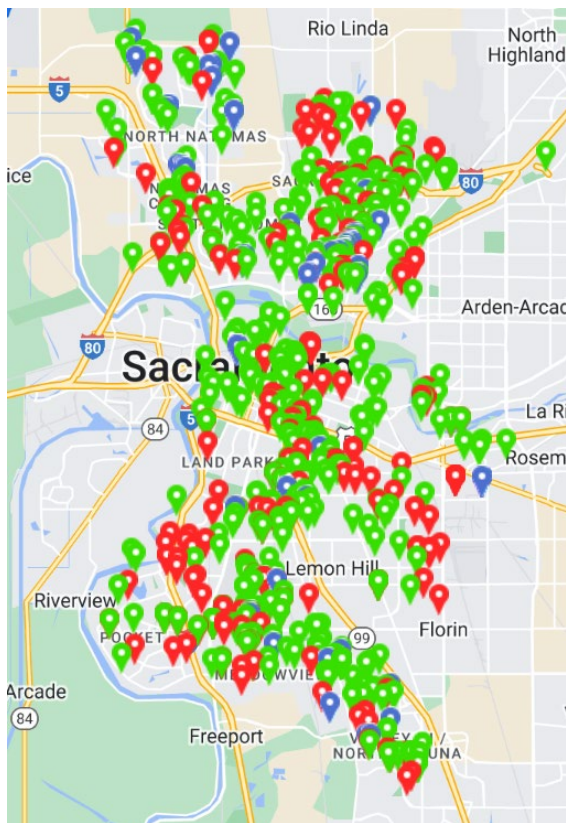
July 31, 2023

VEHICLE ABATEMENT REPORT

The following information pertains to complaints of vehicles on city streets between **July 24, 2023, to July 30, 2023.**

Total Active Vehicle Complaints	1303
New Complaints Filed within the Period Provided Above:	587
Vehicles Tagged:	207
Recovered Stolen:	4
Vehicles Towed:	66
Hazards Removed Immediately	7

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



- 📍 RE-INSPECTION
- 📍 INITIAL INSPECTION
- 📍 PRO-ACTIVE INSPECTION



CITY OF SACRAMENTO AFTER ACTION REPORT

SUBJECT: Coordinated Compliance Cleanup

LOCATION: 2800 C Street

PROJECT DATES: July 12, 2023 – July 21, 2023

SUBMITTED BY: Sergeant Andrew Pettit & Officer Gaeton McVane, Sacramento Police Department

PROJECT SUMMARY:

The immediate area surrounding the Military Department State of California building had been identified as a High Priority, Level 1 Encampment by the City of Sacramento. This location was heavily inhabited by both encampments and out-of-compliance vehicles. Since early 2023, countless calls of criminal activity have been reported from nearby residents and community members; specifically narcotic activity, prostitution, theft, assaults and vandalism. The City/County teams began outreach efforts at this location on April 18th and continued through May 12th. The teams continued outreach efforts two weeks prior to the start of the coordinated clean-up dates.

TIMELINE:

July 12, 2023

The Department of Community Response (DCR) and the Sacramento Police Department conducted a joint outreach operation to seek camp-compliance and to offer safe alternative shelter to those within the area of 2800 C Street.

There were 38 encampments and 31 people who were identified upon initial contact. All subjects were advised of various camp violations and that cleanup would begin on July 19, 2023. DCR conducted concurrent outreach. Messaging was conducted throughout the project.

Day 1 - July 19, 2023

Upon arrival, 20 people from the 38 encampments were still present. Those who remained were still in violation of several Sacramento City Code sections related to camping. Multiple media outlets were on scene along with several homeless advocates. As the day progressed, compliance was met with only a handful of subjects remaining. Approximately five individuals carried their items across the street to Leland Stanford Park. We received multiple calls from people who were concerned about the use of the park due to scheduled children's soccer practice. City Park Rangers assisted in attempt to get subjects in compliance.

DCR obtained commitments from **16 subjects** who advised they were willing to accept services at Miller Park Safe Ground.

Forensiclean utilized 7 trucks and 1 tractor-claw to remove **10,040 pounds** of trash and debris on Day 1. They collected and disposed of **783 syringes** and power washed the surrounding sidewalk.

Day 2 - July 20, 2023

The Impact Team and DCR returned to the area and spoke to the remaining subjects in the area. Services were once again offered. DCR spoke to **5 subjects** who were interested in Miller Park Safe Ground. Those who were not interested continued to pack their items and found friends and family to assist them out of the area.

Left over debris was collected by Forensiclean. They utilized 5 trucks and a tractor-claw to remove approximately **2,360 pounds** of trash and debris from Leland Stanford Park. They also collected **30 syringes** from the immediate area.

Day 3 - July 21, 2023

A final survey of the area was conducted by both DCR and Impact. Approximately three subjects continued to linger along the southwest corner of 28th and C St, in violation of excessive storage and sidewalk obstruction. Impact was able to gain voluntary compliance and an alternate location was sought.

SUMMARY:

The City of Sacramento used a coordinated collaboration as well as support from our City leaders to return this area to its original functioning state. There were no citations or arrests issued during this operation.

In total, **11 out of 38** subjects were placed at Miller Park Safe Ground. **12,400 pounds** of trash and debris was collected, with **813 needles** were safely disposed of.

METRICS: (SPD Impact, Forensiclean & DCR)

Metrics	Total
Camps Contacted	38
Arrests	0
Stolen Vehicle Recovered	0
Total Vehicles Removed from Property	0
Total Trash Removed	12,400lbs
Syringes Disposed	813

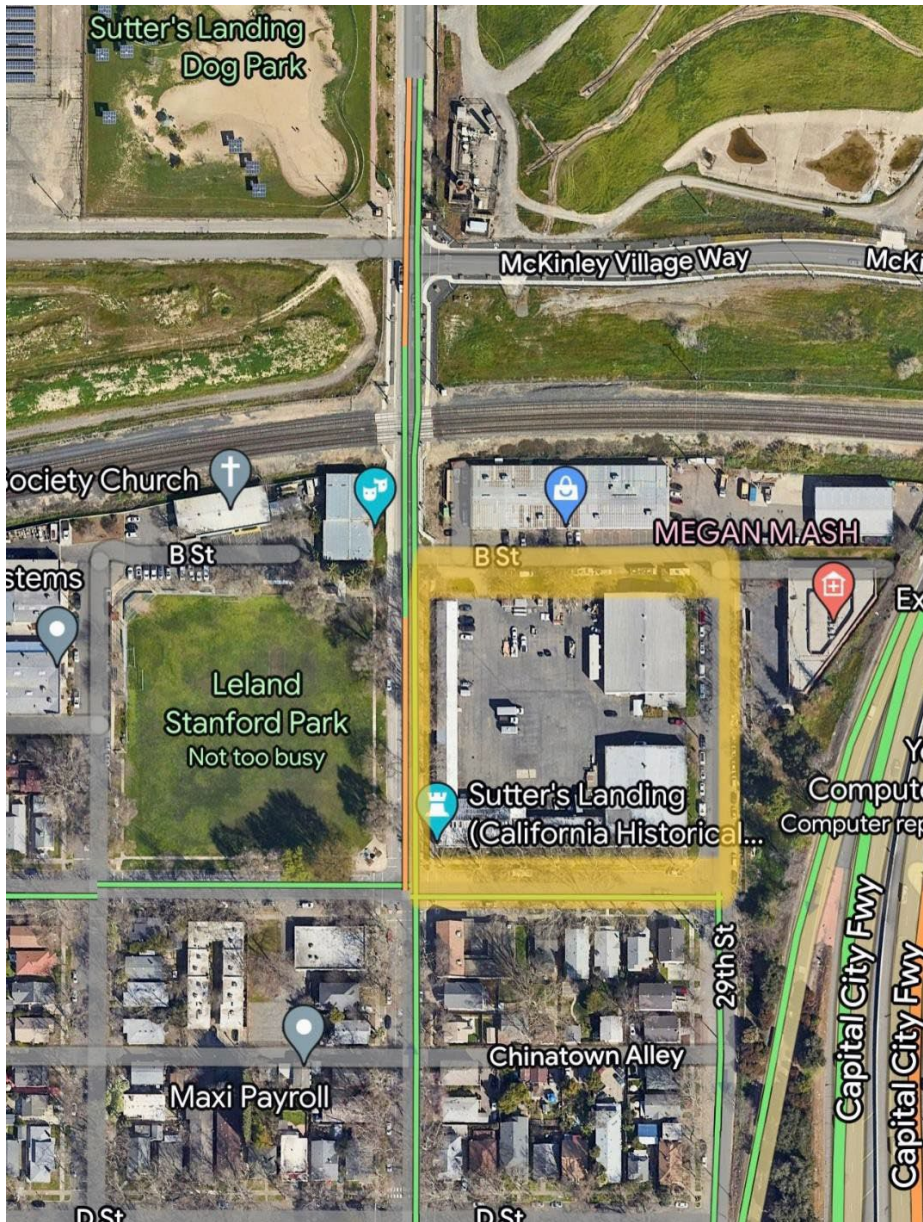
METRICS: (DCR Specific)

Service Type	Total
Total Contacts	148
Total Engagements	132
Total into Miller Park Safe Ground	11
Coordinated Access Referrals	35
ID Voucher	15
Mental Health Assessments	7
Referred to DHA	1
Behavior Health Referral	7

***Definitions:**

- 1. Contact** - "Any exchange between staff and an unoused community member".
- 2. Engagement** – “A more substantial interaction where discussion of service provision takes place.”
- 3. Coordinated Access Referral** – “Shelter referrals which place an individual on a list for available shelter spots.”

Area Map:



Before



Eastbound C Street

After



Eastbound C Street



Northbound 28th Street



Northbound 28th Street

Before



Eastbound C Street

After



Eastbound C Street



Northbound 28th Street



Northbound 28th Street

Before



Southbound 29th Street

After



Southbound 29th Street



Southbound 29th Street



Southbound 29th Street

Before



Southbound 29th Street

After



Southbound 29th Street



Leland Stanford Park



Leland Stanford Park

**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 07/01/2023 thru 07/31/2023

Animal Services for Pet Care	Unique Clients	# of Services	# of Service Days
Assist with veterinary care	2	2	2
Assisted with service animal documentation	0	0	0
Provide pet food/ supplies	0	0	0

Behavioral Health	Unique Clients	# of Services	# of Service Days
Assessment	10	10	12
Clinical Case Management	2	2	2
LIST Assessment	0	0	0
Medi-Cal Screening	1	1	1
Peer Support	26	26	35
Provide NARCAN/Naloxone	4	4	4
Screening	7	7	7

Behavioral Health: Referred to County MH Provider	Unique Clients	# of Services	# of Service Days
Client declined	2	2	2
Linked to provider	2	2	2
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	1	1	1

Behavioral Health: Referred to SUPT/AOD Services	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	6	6	6
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	1	1	1

Case Management: Contact Initiated	Unique Clients	# of Services	# of Service Days
Client Missed In-Person Meeting	0	0	0
Email Conversation with Client	0	0	0
In Person Meeting with Client	1	1	1
Left Voicemail for Client	0	0	0
Phone Conversation with Client	2	2	2
Text Conversation with Client	0	0	0

**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 07/01/2023 thru 07/31/2023

Case Management: Documentation Assistance	Unique Clients	# of Services	# of Service Days
Assist / Complete HUD Required Homelessness Documentation	0	0	0
Assist with Notary Services	0	0	0
Assist with obtaining Birth Certificate(s)	1	1	1
Assist with obtaining Identification (e.g, CA ID, Driver's License)	6	6	7
Assist with obtaining Income Verification	0	0	0
Assist with obtaining Military Service Record (DD-214)	0	0	0
Assist with obtaining Social Security Card(s)	0	0	0
Provided voucher for ID	24	24	24
Updated HMIS System with Documentation required for Housing Referrals	0	0	0

Case Management: General	Unique Clients	# of Services	# of Service Days
Appointment Reminders	3	3	4
Coordinate Care with other Community Providers	8	8	13
General Case Management	104	104	114
Obtained Free Phone	0	0	0
Provided Clothing	0	0	0

Case Management: General: Referral to Animal Services for Pet Care	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	2	2	2
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: General: Referral to CalAIM Community Supports (CS)	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	6	6	7
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: General: Referral to CalAIM Enhanced Care Management (ECM)	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	1	1	1

**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 07/01/2023 thru 07/31/2023

Case Management: General: Referral to CalAIM Enhanced Care Management (ECM)	Unique Clients	# of Services	# of Service Days
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: General: Referral to Community Resources	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	16	16	16
Not eligible	0	0	0
Provider determined ineligible	2	2	2
Referral pending	13	13	13

Case Management: General: Referral to Community Resources for Clothing	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: General: Referral to free phone program	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: Health Care Services	Unique Clients	# of Services	# of Service Days
Assist with obtaining Health Insurance	0	0	0
Assist with obtaining Prescribed Medications	0	0	0
Check Medi-Cal / Medicare Status	2	2	2
Connect to a Dental Care Provider	0	0	0
Connect to a Primary Health Care Provider	0	0	0
Connect to Home Health Nursing	1	1	1
Connect to Mental Health Services	2	2	2
Medical / Mental Health Appointment Reminders	0	0	0

**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 07/01/2023 thru 07/31/2023

Case Management: Health Care Services	Unique Clients	# of Services	# of Service Days
Support to Medical / Mental Health Appointment	0	0	0

Case Management: Health Care Services: Referral to CORE Wellness Center	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: Health Care Services: Referral to Grief Counseling	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: Health Care Services: Referral to Support Groups	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: Housing & Homeless Prevention	Unique Clients	# of Services	# of Service Days
Housing Counseling	3	3	3
Housing Stabilization Planning	0	0	0

Case Management: Income Benefits / Services	Unique Clients	# of Services	# of Service Days
Assist with Other Income Benefits	0	0	0
Assist with Social Security Benefits (SSA)	0	0	0
Assist with Social Security Disability Benefits (SSI/SSDI)	0	0	0
Assist with Unemployment Benefits	0	0	0
Connect to Rep Payee Services	0	0	0

**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 07/01/2023 thru 07/31/2023

Case Management: Income Benefits / Services: Referral to Income Support Services	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Case Management: Public Benefits	Unique Clients	# of Services	# of Service Days
Assist with obtaining CalFresh	2	2	2
Assist with obtaining General Assistance (GA)	1	1	1

Case Management: Special Accommodations	Unique Clients	# of Services	# of Service Days
Advocate to meet Special Accommodation Needs	0	0	0

Case Management: VA Benefits	Unique Clients	# of Services	# of Service Days
Connect to Veteran Specific Programs	3	3	3
Education Assistance	0	0	0
Employment & Training Services	0	0	0
Healthcare Services	0	0	0
VA Vocational & Rehabilitation Counseling	0	0	0

Client Engagement	Unique Clients	# of Services	# of Service Days
Engagement Attempt	10	10	17
Goal setting conversation	21	21	24
In person check in to build trust and rapport	57	57	70
Phone call check in to build trust and rapport	1	1	1

Coordinated Access: Referral to 211 (Non-Shelter Services)	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Coordinated Access: Referral to 211 (Shelter Services)	Unique Clients	# of Services	# of Service Days
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**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 07/01/2023 thru 07/31/2023

Coordinated Access: Referral to 211 (Shelter Services)	Unique Clients	# of Services	# of Service Days
Client declined	2	2	2
Linked to provider	3	3	3
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Coordinated Access: Shelter Assessment (Outreach Staff)	Unique Clients	# of Services	# of Service Days
Client declined	7	7	9
Completed	13	13	13
Linked to provider	2	2	2
Not eligible	0	0	0
Provider declined	0	0	0

Credit Repair	Unique Clients	# of Services	# of Service Days
Credit Counseling / Education	0	0	0

Emergency Services	Unique Clients	# of Services	# of Service Days
Fire department	0	0	0
Medical / EMS	0	0	0
Police	0	0	0

Employment: Referral to Community Employment Resources	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	2	2	2
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Financial	Unique Clients	# of Services	# of Service Days
Paid Identification Fees	0	0	0
Paid Legal Document Fees	0	0	0
Paid Other Fees, Fines, or Expenses	0	0	0

Food	Unique Clients	# of Services	# of Service Days
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**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 07/01/2023 thru 07/31/2023

Food	Unique Clients	# of Services	# of Service Days
Provide food	18	18	19

Food Services: Referral to Community Resources for Food	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Health and Hygiene	Unique Clients	# of Services	# of Service Days
Provide clothing / shoes	0	0	0
Provide hygiene kits	32	32	34
Provide survival gear	8	8	8

HIV/Aids: Referral to HIV/AIDS Related Services	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Hotel / Motel Vouchers	Unique Clients	# of Services	# of Service Days
Hotel / Motel Voucher for Adult Only Households	0	0	0
Hotel / Motel Voucher for Households with Minor Children	0	0	0

Housing Search and Placement	Unique Clients	# of Services	# of Service Days
Complete / Submit Housing Application(s)	0	0	0
Denied/refused housing option by Client	0	0	0
Facilitated Board and Care Placement	0	0	0
Facilitated Family Re-Unification	0	0	0
Facilitated Placement with Family / Friend(s)	0	0	0
Housing for Adult Only Households	0	0	0
Linked to Housing Navigator	0	0	0
Other Housing Search and Placement Services	1	1	1

**Service Summary
[Service Based]**

City of Sacramento and Sacramento County (DHS) Collaborative - Partnership

Date Range: 07/01/2023 thru 07/31/2023

Housing Search and Placement	Unique Clients	# of Services	# of Service Days
Paid Housing Application Fee	0	0	0
Researched Housing Opportunities	0	0	0

Housing Search and Placement: Referral to Emergency Shelter	Unique Clients	# of Services	# of Service Days
Client declined	1	1	1
Linked to provider	4	4	4
Not eligible	1	1	1
Provider determined ineligible	0	0	0
Referral pending	6	6	6

Legal: Referral to Community Resources for Legal Advice and Services	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Legal: Referred to Legal Services of Northern California	Unique Clients	# of Services	# of Service Days
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

Life Skills	Unique Clients	# of Services	# of Service Days
Communication Skills	0	0	0
Emergency Preparedness	3	3	3
Health and hygiene conversation	1	1	1
Money Management and Budgeting	0	0	0

Security Deposit	Unique Clients	# of Services	# of Service Days
Paid Security Deposit	0	0	0

Transportation	Unique Clients	# of Services	# of Service Days
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**Service Summary
[Service Based]**

**City of Sacramento and Sacramento County (DHS)
Collaborative - Partnership**

Date Range: 07/01/2023 thru 07/31/2023

Transportation	Unique Clients	# of Services	# of Service Days
Other Transportation (Uber, Lyft)	0	0	0
Paid for Vehicle Repair / Maintenance	0	0	0
Provided Bus Pass(es)	0	0	0
Staff Transported	12	12	15

Utility Payment	Unique Clients	# of Services	# of Service Days
Paid Past Due Utilities	0	0	0