



**MEMORANDUM**

**DATE:** August 2023  
**TO:** Honorable Mayor & Council  
**FROM:** Mario Lara, Assistant City Manager  
**SUBJECT:** Measure O/ESEA – August Progress Report

The ESEA requires the city to collect data on the following efforts, and report on its progress to the city council every 30 days: 1) Providing emergency shelter space, 2) Eliminating encampments and unlawful camping.

1) Providing Emergency shelter space:

ESEA requires that by March 23, 2023, the city manager must identify and authorize at least 605 new emergency shelter spaces. The city can count any emergency shelter spaces authorized on or after December 31<sup>st</sup>, 2021. Below is a table enumerating the number of emergency shelter spaces identified and authorized by the city manager after this date.

Shelter	Capacity Identified/Authorized After 12/31/21
SHRA-Grove Avenue (Emergency Bridge Housing)	26
City-North 5th Navigation Center	59
<b>City Motel Program</b>	
Arden Acres (Motel Program_Step Up)	120
<b>City/County Partnership - via Coordinated Access</b>	
Salvation Army	70
North A	80
<b>Non-Congregate</b>	
State/City/County tiny homes (Work in Progres/Est.)	350
Total (Updated 5/31/2023):	705
<b>Other Safe Programs</b> (not counted towards ESEA obligations)	
Outreach & Engagement Center	50
Colfax Lease Safegrounds - Work in Progress/Est.	50

2) Eliminating encampments and unlawful camping (in city-owned/public areas):

Since adoption of the City/County partnership agreement and ESEA taking effect, City/County outreach teams have focused on outreach and engagement efforts in multiple areas.

In addition to City/County outreach efforts, the city's Department of Community Response (DCR) along with Hope Cooperative also conducts daily outreach activities through the 311 system, special projects, and via weekly Multi Service Team (MST) activities with both the Downtown Sacramento and Midtown Partnership staff.

Furthermore, PD Impact Team conducts sidewalk and critical infrastructure ordinance enforcements and encampment resolutions mainly by obtaining voluntary compliance with City Council adopted ordinances and by coordinating removal of excess garbage.

Code Enforcement Teams regularly enforce vehicular codes by removing vehicles including motorhomes/RVs that are illegally parked.

Park Ranger Teams regularly enforce City Council adopted ordinances that prohibit encampments and overnight camping in parks.

Attached are weekly reports documenting citywide response to homelessness and vehicle abatement activities for this reporting period.

**Note:** On August 2, 2023, a Temporary Restraining Order (TRO) was granted for 14 days by United States District Court Eastern District of California that prevented the clearing of encampments belonging to the unhoused. On August 18, 2023, the court extended the TRO through August 31, 2023, and modified it; however, absent compelling circumstances or a significant public safety risk, City was still not allowed to engage in the clearing of encampments belonging to the unhoused.

**Attachments:**

- 1 – DCR/311 Weekly Activity Report August 4 – August 11, 2023
- 2 – DCR/311 Weekly Activity Report August 11 – August 18, 2023
- 3 – DCR/311 Weekly Activity Report August 18 – August 25, 2023
- 4 – DCR/311 Weekly Activity Report August 25 – September 1, 2023
- 5 – Vehicle Abatement Report July 31 – August 6, 2023
- 6 – Vehicle Abatement Report August 7 – August 13, 2023
- 7 – Vehicle Abatement Report August 13 – August 19, 2023
- 8 – Vehicle Abatement Report August 21 – August 28, 2023
- 9 – Vehicle Abatement Report August 28 – September 3, 2023
- 10 – HMIS Report re City/County Partnership Service Summary August 1 – August 31, 2023

# Office of Community Outreach | 311 Weekly Activity Report

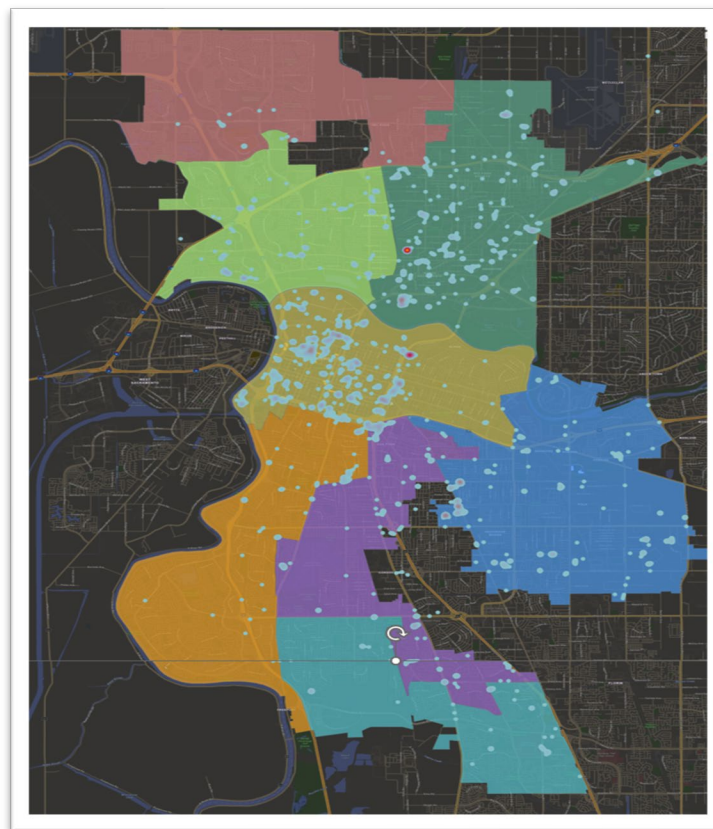
August 4, 2023 – August 11, 2023

## New Call Activity

Last week, the Department of Community Response received a total of 1041 calls for service and closed 1154 total calls. This resulted in a small decrease to total pending call load.

Service Type	August 4, 2023 - August 11, 2023			Total Calls Pending
	Calls Received	Calls Closed	Net Change	
Trash	360	369 (1088)	-9	64
500ft from school	14	10	4	38
Blocking Sidewalk	172	220	-48	602
Homeless Encampment Concern <sup>1</sup>	422	495	-73	1014
Park or Bike Trail	54	12	42	311
Unhoused Self-Referral <sup>2</sup>	1	30	-29	121
Unhoused Self-Referral 211	18	18	0	0
<b>Total Calls<sup>3</sup></b>	<b>1041</b>	<b>1154</b>	<b>-113</b>	<b>2150<sup>4</sup></b>

## Heat Map – Concentration of New Calls Received



<sup>1</sup> Homeless Encampment Concern is the service type for all calls for service related to homelessness not specifically broken out in this report.

<sup>2</sup> Unhoused Self-Referral was an interim service type created for community members seeking services for themselves. It will likely be sun-setted as Coordinated Access becomes fully operational. Pending call load reflects this transition.

<sup>3</sup> Total calls city wide includes some calls that were not categorized by council district.

<sup>4</sup> Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
<b>District 1</b>			
Trash Removal	2	4 (24)	-2
500ft from school	0	0	0
Blocking Sidewalk	1	0	1
Homeless Encampment Concern	8	7	1
Park or Bike Trail	0	0	0
Unhoused Self-Referral	0	0	0
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>11</b>	<b>11</b>	<b>0</b>
<b>District 2</b>			
Trash Removal	100	101 (504)	-1
500ft from school	0	0	0
Blocking Sidewalk	21	44	-23
Homeless Encampment Concern	105	151	-46
Park or Bike Trail	13	4	9
Unhoused Self-Referral	0	2	-2
Unhoused Self-Referral 211	1	1	0
<b>Total Calls</b>	<b>240</b>	<b>303</b>	<b>-63</b>
<b>District 3</b>			
Trash Removal	24	24 (46)	0
500ft from school	2	0	2
Blocking Sidewalk	7	0	7
Homeless Encampment Concern	34	48	-14
Park or Bike Trail	13	0	13
Unhoused Self-Referral	0	0	0
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>80</b>	<b>72</b>	<b>8</b>
<b>District 4</b>			
Trash Removal	125	124 (242)	1
500ft from school	0	0	0
Blocking Sidewalk	86	103	-17
Homeless Encampment Concern	134	172	-38
Park or Bike Trail	9	0	9
Unhoused Self-Referral	0	0	0
Unhoused Self-Referral 211	2	2	0
<b>Total Calls</b>	<b>356</b>	<b>401</b>	<b>-45</b>
<b>District 5</b>			
Trash Removal	37	41 (114)	-4
500ft from school	3	3	0
Blocking Sidewalk	18	54	-36
Homeless Encampment Concern	24	43	-19
Park or Bike Trail	3	8	-5
Unhoused Self-Referral	1	0	1
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>86</b>	<b>149</b>	<b>-63</b>
<b>District 6</b>			
Trash Removal	46	46 (107)	0
500ft from school	2	0	2
Blocking Sidewalk	33	9	24
Homeless Encampment Concern	63	35	28
Park or Bike Trail	11	0	11
Unhoused Self-Referral	0	1	-1
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>155</b>	<b>91</b>	<b>64</b>

<b>District 7</b>			
Trash Removal	12	14 (21)	-2
500ft from school	1	0	1
Blocking Sidewalk	2	3	-1
0Homeless Encampment Concern	19	7	12
Park or Bike Trail	4	0	4
Unhoused Self-Referral	0	0	0
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>38</b>	<b>24</b>	<b>14</b>
<b>District 8</b>			
Trash Removal	6	7 (7)	-1
500ft from school	6	7	-1
Blocking Sidewalk	4	4	0
Homeless Encampment Concern	19	29	-10
Park or Bike Trail	1	0	1
Unhoused Self-Referral	0	0	0
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>36</b>	<b>47</b>	<b>-11</b>

# Office of Community Outreach | 311 Weekly Activity Report

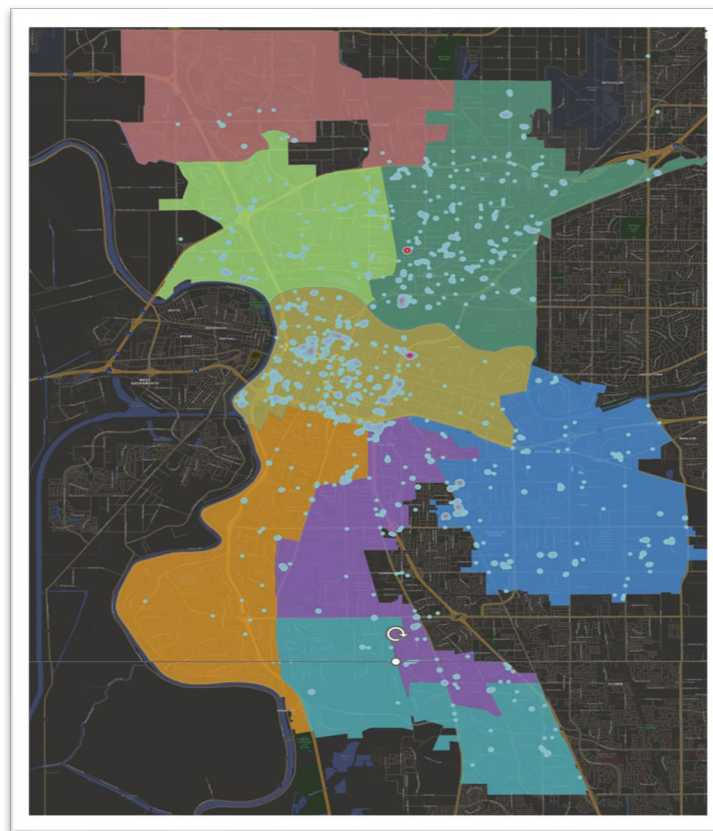
August 11, 2023 – August 18, 2023

## New Call Activity

Last week, the Department of Community Response received a total of 1058 calls for service and closed 1124 total calls. This resulted in a small decrease to total pending call load.

Service Type	August 11, 2023 - August 18, 2023			Total Calls Pending
	Calls Received	Calls Closed	Net Change	
Trash	393	387	6	56
500ft from school	6	4	2	41
Blocking Sidewalk	180	122	58	668
Homeless Encampment Concern <sup>1</sup>	411	543	-132	886
Park or Bike Trail	52	52	0	303
Unhoused Self-Referral 211 <sup>2</sup>	16	16	0	109
<b>Total Calls<sup>3</sup></b>	<b>1058</b>	<b>1124</b>	<b>-66</b>	<b>2150<sup>4</sup></b>

## Heat Map – Concentration of New Calls Received



<sup>1</sup> Homeless Encampment Concern is the service type for all calls for service related to homelessness not specifically broken out in this report.

<sup>2</sup> Unhoused Self-Referral was an interim service type created for community members seeking services for themselves. It will likely be sun-setted as Coordinated Access becomes fully operational. Pending call load reflects this transition.

<sup>3</sup> Total calls city wide includes some calls that were not categorized by council district.

<sup>4</sup> Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
<b>District 1</b>			
Trash Removal	9	9	0
500ft from school	0	0	0
Blocking Sidewalk	2	0	2
Homeless Encampment Concern	6	18	-12
Park or Bike Trail	0	5	-5
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>17</b>	<b>32</b>	<b>-15</b>
<b>District 2</b>			
Trash Removal	129	132	-3
500ft from school	0	2	-2
Blocking Sidewalk	22	25	-3
Homeless Encampment Concern	100	140	-40
Park or Bike Trail	10	8	2
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>261</b>	<b>307</b>	<b>-46</b>
<b>District 3</b>			
Trash Removal	18	20	-2
500ft from school	0	0	0
Blocking Sidewalk	4	1	3
Homeless Encampment Concern	30	43	-13
Park or Bike Trail	12	1	11
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>64</b>	<b>65</b>	<b>-1</b>
<b>District 4</b>			
Trash Removal	124	119	5
500ft from school	5	2	3
Blocking Sidewalk	70	88	-18
Homeless Encampment Concern	140	146	-6
Park or Bike Trail	6	6	0
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>345</b>	<b>361</b>	<b>-16</b>
<b>District 5</b>			
Trash Removal	32	31	1
500ft from school	1	0	1
Blocking Sidewalk	20	2	18
Homeless Encampment Concern	23	50	-27
Park or Bike Trail	3	9	-6
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>79</b>	<b>92</b>	<b>-13</b>
<b>District 6</b>			
Trash Removal	58	54	4
500ft from school	0	0	0
Blocking Sidewalk	52	4	48
Homeless Encampment Concern	80	110	-30
Park or Bike Trail	13	23	-10
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>203</b>	<b>191</b>	<b>12</b>
<b>District 7</b>			
Trash Removal	12	11	1
500ft from school	0	0	0
Blocking Sidewalk	3	1	2
Homeless Encampment Concern	8	23	-15
Park or Bike Trail	6	0	6
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>29</b>	<b>35</b>	<b>-6</b>

<b>District 8</b>			
Trash Removal	4	4	0
500ft from school	0	0	0
Blocking Sidewalk	5	0	5
Homeless Encampment Concern	13	10	3
Park or Bike Trail	0	0	0
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>22</b>	<b>14</b>	<b>8</b>



# Office of Community Outreach | 311 Weekly Activity Report

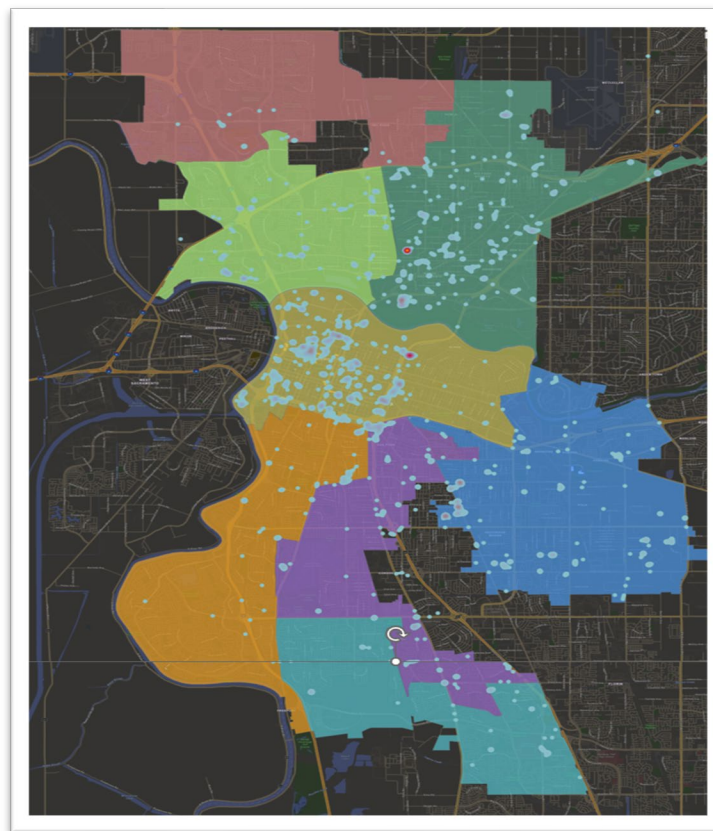
August 18, 2023 – August 25, 2023

## New Call Activity

Last week, the Department of Community Response received a total of 1124 calls for service and closed 1084 total calls. This resulted in a small increase to total pending call load.

Service Type	August 18, 2023 - August 25, 2023			Total Calls Pending
	Calls Received	Calls Closed	Net Change	
Trash	379	376	3	44
500ft from school	12	3	9	50
Blocking Sidewalk	201	103	98	757
Homeless Encampment Concern <sup>1</sup>	441	464	-23	801
Park or Bike Trail	75	121	-46	260
Unhoused Self-Referral 211 <sup>2</sup>	16	17	-1	83
<b>Total Calls<sup>3</sup></b>	<b>1124</b>	<b>1084</b>	<b>40</b>	<b>1995<sup>4</sup></b>

## Heat Map – Concentration of New Calls Received



<sup>1</sup> Homeless Encampment Concern is the service type for all calls for service related to homelessness not specifically broken out in this report.

<sup>2</sup> Unhoused Self-Referral was an interim service type created for community members seeking services for themselves. It will likely be sun-setted as Coordinated Access becomes fully operational. Pending call load reflects this transition.

<sup>3</sup> Total calls city wide includes some calls that were not categorized by council district.

<sup>4</sup> Total Calls Pending may include discrepancies due to redirected calls. Additional info can be provided upon request.

Service Type	Calls Received	Calls Closed	Net Change
<b>District 1</b>			
Trash Removal	1	1 (15)	0
500ft from school	0	0	0
Blocking Sidewalk	2	0	2
Homeless Encampment Concern	4	5	-1
Park or Bike Trail	0	0	0
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>7</b>	<b>6</b>	<b>1</b>
<b>District 2</b>			
Trash Removal	123	111 (362)	12
500ft from school	5	0	5
Blocking Sidewalk	19	0	19
Homeless Encampment Concern	111	120	-9
Park or Bike Trail	20	16	4
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>278</b>	<b>247</b>	<b>31</b>
<b>District 3</b>			
Trash Removal	17	16 (36)	1
500ft from school	2	0	2
Blocking Sidewalk	8	9	-1
Homeless Encampment Concern	33	68	-35
Park or Bike Trail	15	15	0
Unhoused Self-Referral 211	1	1	0
<b>Total Calls</b>	<b>76</b>	<b>109</b>	<b>-33</b>
<b>District 4</b>			
Trash Removal	127	131 (224)	-4
500ft from school	3	1	2
Blocking Sidewalk	93	26	67
Homeless Encampment Concern	110	101	9
Park or Bike Trail	13	5	8
Unhoused Self-Referral 211	2	2	0
<b>Total Calls</b>	<b>348</b>	<b>266</b>	<b>82</b>
<b>District 5</b>			
Trash Removal	40	41 (91)	1
500ft from school	1	2	-1
Blocking Sidewalk	15	2	13
Homeless Encampment Concern	29	30	-1
Park or Bike Trail	4	18	-14
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>89</b>	<b>93</b>	<b>-2</b>
<b>District 6</b>			
Trash Removal	43	50 (108)	-10
500ft from school	0	0	0
Blocking Sidewalk	62	66	-4
Homeless Encampment Concern	86	87	-1
Park or Bike Trail	21	39	-18
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>212</b>	<b>242</b>	<b>-33</b>
<b>District 7</b>			
Trash Removal	12	12 (15)	0
500ft from school	0	0	0
Blocking Sidewalk	1	0	1
Homeless Encampment Concern	9	13	-4
Park or Bike Trail	2	20	-18
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>24</b>	<b>45</b>	<b>-21</b>

<b>District 8</b>			
Trash Removal	6	5 (64)	1
500ft from school	1	0	1
Blocking Sidewalk	1	0	1
Homeless Encampment Concern	16	35	-19
Park or Bike Trail	0	8	-8
Unhoused Self-Referral 211	0	0	0
<b>Total Calls</b>	<b>24</b>	<b>48</b>	<b>-24</b>

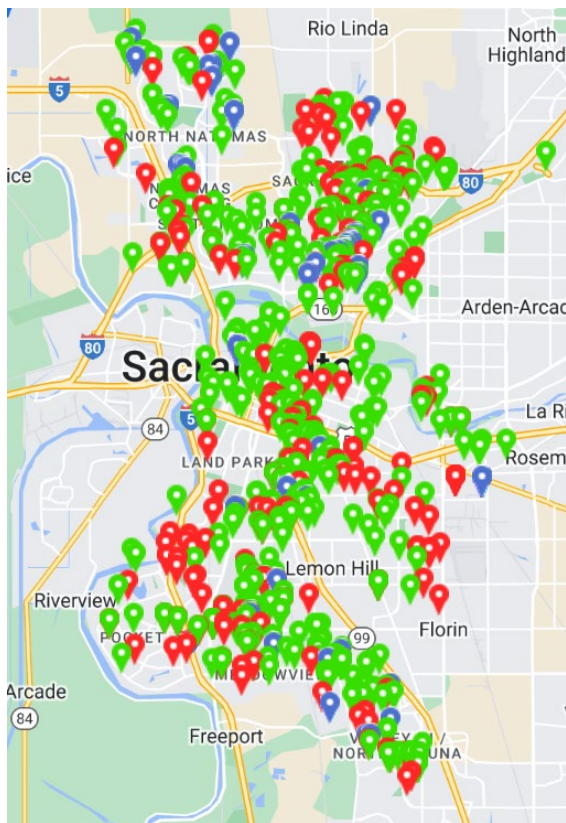
August 7, 2023

**VEHICLE ABATEMENT REPORT**

The following information pertains to complaints of vehicles on city streets between **July 31, 2023, to August 6, 2023.**

Current Active Vehicle Cases:	1,896
New Complaints Filed within the Period Provided Above:	489
Vehicles Tagged:	225
Recovered Stolen:	8
Vehicles Towed:	62
Hazards Removed Immediately	9

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



- 📍 RE-INSPECTION
- 📍 INITIAL INSPECTION
- 📍 PRO-ACTIVE INSPECTION

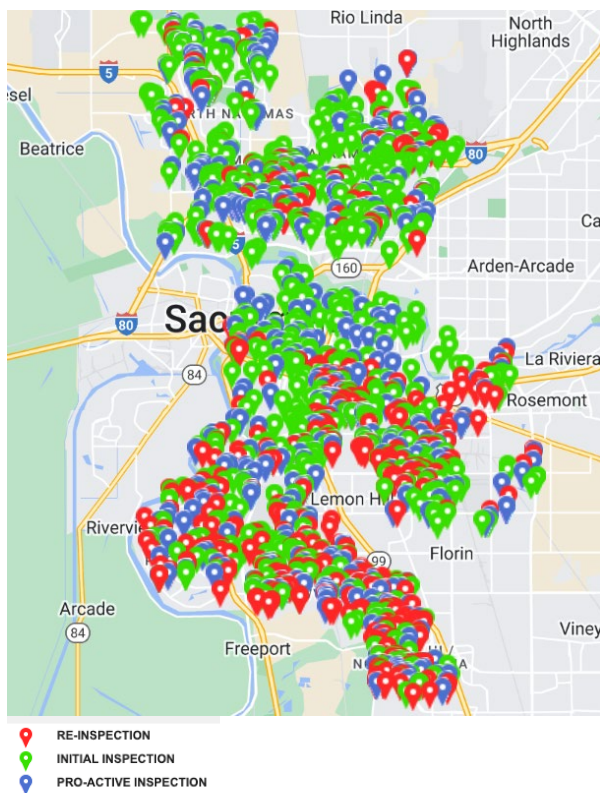
August 15th, 2022

**VEHICLE ABATEMENT REPORT**

The following information pertains to complaints of vehicles on city streets between **August 07, 2023, to August 13, 2023:**

Total Active Vehicle Cases:	2244
New Cases Opened:	521
Vehicles Tagged:	173
Vehicles Towed:	61
Cases Closed:	574
Stolen Vehicle Recovered	6

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



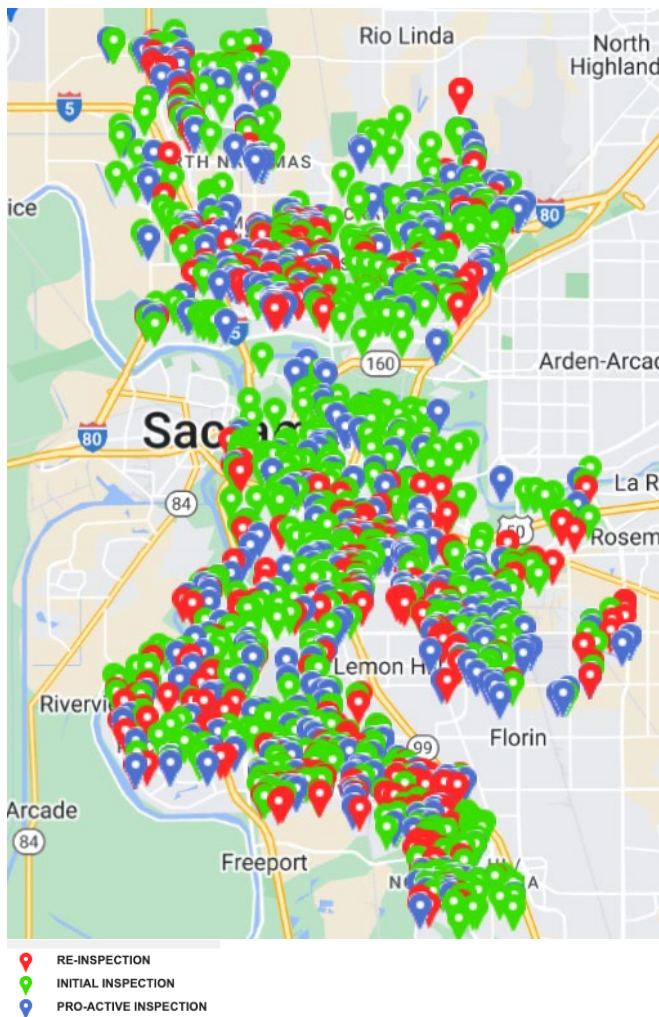
August 21, 2023

**VEHICLE ABATEMENT REPORT**

The following information pertains to complaints of vehicles on city streets between **August 13, 2023, to August 19, 2023:**

Total Active Vehicle Cases:	2291
New Cases Opened:	489
Vehicles Tagged:	208
Vehicles Towed:	66
Cases Closed:	500
Stolen Vehicle Recovered	1

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



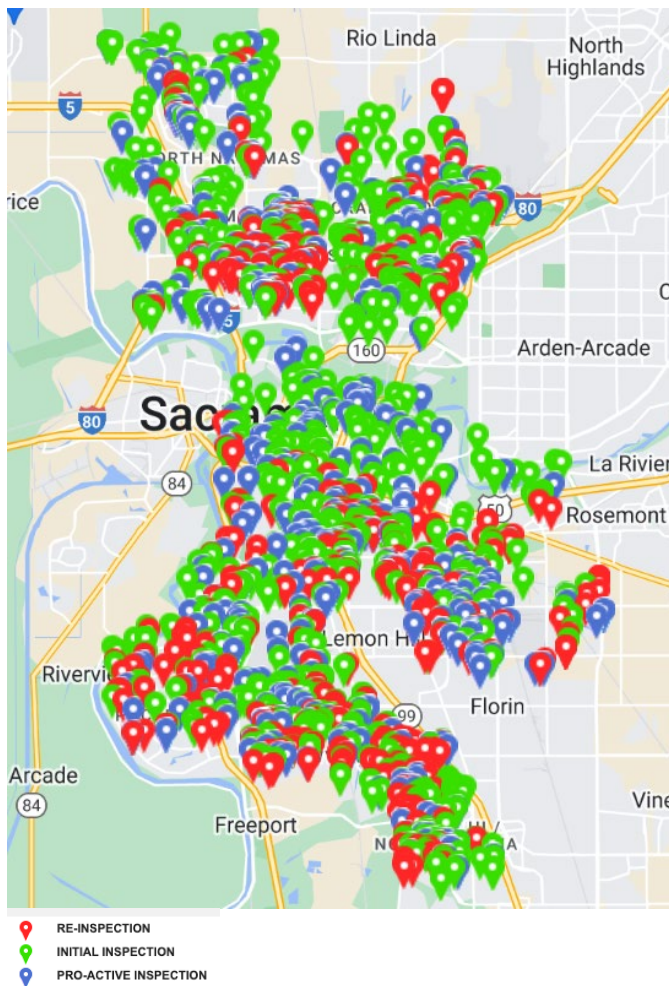
August 29th, 2022

**VEHICLE ABATEMENT REPORT**

The following information pertains to complaints of vehicles on city streets between **August 21, 2023, to August 28, 2023:**

Total Active Vehicle Cases:	2178
New Cases Opened:	488
Vehicles Tagged:	189
Vehicles Towed:	77
Cases Closed:	574
Stolen Vehicle Recovered	7

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



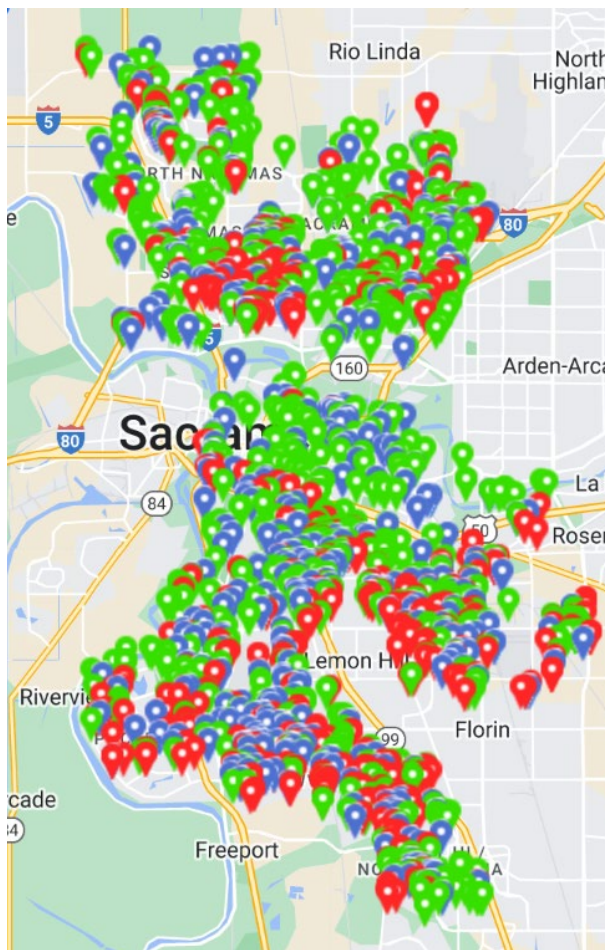
September 4th, 2023

**VEHICLE ABATEMENT REPORT**

The following information pertains to complaints of vehicles on city streets between **August 28, 2023, to September 3rd, 2023:**

Total Active Vehicle Cases:	2118
New Cases Opened:	485
Vehicles Tagged:	234
Vehicles Towed:	105
Cases Closed:	495
Stolen Vehicle Recovered	3

Map of Code Enforcement activities citywide generated for the Vehicle Abatement Program:



- 📍 RE-INSPECTION
- 📍 INITIAL INSPECTION
- 📍 PRO-ACTIVE INSPECTION



**Service Summary  
[Service Based]**

**City of Sacramento and Sacramento County (DBHS & DSH) Collaborative - Partnership**

Date Range: 08/01/2023 thru 08/31/2023

<b>Animal Services for Pet Care</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Assist with veterinary care	0	0	0
Assisted with service animal documentation	0	0	0
Provide pet food/ supplies	7	7	8

<b>Behavioral Health</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Assessment	13	13	13
Clinical Case Management	1	1	1
LIST Assessment	0	0	0
Medi-Cal Screening	2	2	2
Peer Support	10	10	11
Provide NARCAN/Naloxone	2	2	2
Screening	0	0	0

<b>Behavioral Health: Referred to County MH Provider</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	20	20	20
Linked to provider	10	10	11
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	7	7	7

<b>Behavioral Health: Referred to SUPT/AOD Services</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	2	2	2
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	3	3	3

<b>Case Management: Contact Initiated</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client Missed In-Person Meeting	4	4	4
Email Conversation with Client	0	0	0
In Person Meeting with Client	67	67	139
Left Voicemail for Client	0	0	0
Phone Conversation with Client	3	3	3
Text Conversation with Client	1	1	1

**Service Summary  
[Service Based]**

**City of Sacramento and Sacramento County (DBHS & DSH) Collaborative - Partnership**

Date Range: 08/01/2023 thru 08/31/2023

<b>Case Management: Documentation Assistance</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Assist / Complete HUD Required Homelessness Documentation	0	0	0
Assist with Notary Services	0	0	0
Assist with obtaining Birth Certificate(s)	2	2	2
Assist with obtaining Identification (e.g, CA ID, Driver's License)	13	13	14
Assist with obtaining Income Verification	0	0	0
Assist with obtaining Military Service Record (DD-214)	0	0	0
Assist with obtaining Social Security Card(s)	0	0	0
Provided voucher for ID	16	16	17
Updated HMIS System with Documentation required for Housing Referrals	0	0	0

<b>Case Management: General</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Appointment Reminders	7	7	7
Coordinate Care with other Community Providers	47	47	57
General Case Management	142	143	210
Obtained Free Phone	0	0	0
Provided Clothing	2	2	2

<b>Case Management: General: Referral to Animal Services for Pet Care</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	4	4	5
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	3	3	3

<b>Case Management: General: Referral to CalAIM Community Supports (CS)</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	3	3	3
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Case Management: General: Referral to CalAIM Enhanced Care Management (ECM)</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	4	4	4

**Service Summary  
[Service Based]**

**City of Sacramento and Sacramento County (DBHS & DSH) Collaborative - Partnership**

Date Range: 08/01/2023 thru 08/31/2023

<b>Case Management: General: Referral to CalAIM Enhanced Care Management (ECM)</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	1	1	1

<b>Case Management: General: Referral to Community Resources</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	6	6	6
Linked to provider	29	29	44
Not eligible	1	1	1
Provider determined ineligible	0	0	0
Referral pending	29	29	30

<b>Case Management: General: Referral to Community Resources for Clothing</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	3	3	3

<b>Case Management: General: Referral to free phone program</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Case Management: Health Care Services</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Assist with obtaining Health Insurance	1	1	1
Assist with obtaining Prescribed Medications	1	1	1
Check Medi-Cal / Medicare Status	6	6	7
Connect to a Dental Care Provider	0	0	0
Connect to a Primary Health Care Provider	5	5	5
Connect to Home Health Nursing	0	0	0
Connect to Mental Health Services	3	3	3
Medical / Mental Health Appointment Reminders	9	9	10

**Service Summary  
[Service Based]**

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Date Range: 08/01/2023 thru 08/31/2023

<b>Case Management: Health Care Services</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Support to Medical / Mental Health Appointment	2	2	2

<b>Case Management: Health Care Services: Referral to CORE Wellness Center</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	7	7	8
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	2	2	2

<b>Case Management: Health Care Services: Referral to Grief Counseling</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Case Management: Health Care Services: Referral to Support Groups</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Case Management: Housing &amp; Homeless Prevention</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Housing Counseling	0	0	0
Housing Stabilization Planning	6	6	6

<b>Case Management: Income Benefits / Services</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Assist with Other Income Benefits	0	0	0
Assist with Social Security Benefits (SSA)	0	0	0
Assist with Social Security Disability Benefits (SSI/SSDI)	1	1	1
Assist with Unemployment Benefits	0	0	0
Connect to Rep Payee Services	0	0	0

**Service Summary  
[Service Based]**

**City of Sacramento and Sacramento County (DBHS & DSH) Collaborative - Partnership**

Date Range: 08/01/2023 thru 08/31/2023

<b>Case Management: Income Benefits / Services: Referral to Income Support Services</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Case Management: Public Benefits</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Assist with obtaining CalFresh	0	0	0
Assist with obtaining General Assistance (GA)	0	0	0

<b>Case Management: Special Accommodations</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Advocate to meet Special Accommodation Needs	0	0	0

<b>Case Management: VA Benefits</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Connect to Veteran Specific Programs	1	1	2
Education Assistance	0	0	0
Employment & Training Services	0	0	0
Healthcare Services	0	0	0
VA Vocational & Rehabilitation Counseling	0	0	0

<b>Client Engagement</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Engagement Attempt	8	8	11
Goal setting conversation	52	53	71
In person check in to build trust and rapport	85	86	171
Phone call check in to build trust and rapport	1	1	1

<b>Coordinated Access: Referral to 211 (Non-Shelter Services)</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	3	3	3
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Coordinated Access: Referral to 211 (Shelter Services)</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
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**Service Summary  
[Service Based]**

**City of Sacramento and Sacramento County (DBHS & DSH) Collaborative - Partnership**

Date Range: 08/01/2023 thru 08/31/2023

<b>Coordinated Access: Referral to 211 (Shelter Services)</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	2	2	2
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	3	3	3

<b>Coordinated Access: Shelter Assessment (Outreach Staff)</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	13	13	14
Completed	47	47	50
Linked to provider	0	0	0
Not eligible	0	0	0
Provider declined	0	0	0

<b>Credit Repair</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Credit Counseling / Education	0	0	0

<b>Emergency Services</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Fire department	0	0	0
Medical / EMS	0	0	0
Police	0	0	0

<b>Employment: Referral to Community Employment Resources</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Financial</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Paid Identification Fees	0	0	0
Paid Legal Document Fees	0	0	0
Paid Other Fees, Fines, or Expenses	0	0	0

<b>Food</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
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**Service Summary  
[Service Based]**

**City of Sacramento and Sacramento County (DBHS & DSH) Collaborative - Partnership**

Date Range: 08/01/2023 thru 08/31/2023

<b>Food</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Provide food	29	29	41

<b>Food Services: Referral to Community Resources for Food</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	2	2	2
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Health and Hygiene</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Provide clothing / shoes	2	2	2
Provide hygiene kits	31	31	35
Provide survival gear	37	37	39

<b>HIV/Aids: Referral to HIV/AIDS Related Services</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Hotel / Motel Vouchers</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Hotel / Motel Voucher for Adult Only Households	0	0	0
Hotel / Motel Voucher for Households with Minor Children	0	0	0

<b>Housing Search and Placement</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Complete / Submit Housing Application(s)	0	0	0
Denied/refused housing option by Client	0	0	0
Facilitated Board and Care Placement	0	0	0
Facilitated Family Re-Unification	0	0	0
Facilitated Placement with Family / Friend(s)	0	0	0
Housing for Adult Only Households	0	0	0
Linked to Housing Navigator	0	0	0
Other Housing Search and Placement Services	2	2	2

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Date Range: 08/01/2023 thru 08/31/2023

<b>Housing Search and Placement</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Paid Housing Application Fee	0	0	0
Researched Housing Opportunities	0	0	0

<b>Housing Search and Placement: Referral to Emergency Shelter</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	1	1	1
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	14	14	16

<b>Legal: Referral to Community Resources for Legal Advice and Services</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	0	0	0
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Legal: Referred to Legal Services of Northern California</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Client declined	0	0	0
Linked to provider	1	1	1
Not eligible	0	0	0
Provider determined ineligible	0	0	0
Referral pending	0	0	0

<b>Life Skills</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Communication Skills	4	4	4
Emergency Preparedness	2	2	2
Health and hygiene conversation	0	0	0
Money Management and Budgeting	0	0	0

<b>Security Deposit</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Paid Security Deposit	0	0	0

<b>Transportation</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
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**Service Summary  
[Service Based]**

**City of Sacramento and Sacramento County (DBHS & DSHS) Collaborative - Partnership**

Date Range: 08/01/2023 thru 08/31/2023

<b>Transportation</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Other Transportation (Uber, Lyft)	0	0	0
Paid for Vehicle Repair / Maintenance	0	0	0
Provided Bus Pass(es)	10	10	15
Staff Transported	7	7	8

<b>Utility Payment</b>	<b>Unique Clients</b>	<b># of Services</b>	<b># of Service Days</b>
Paid Past Due Utilities	0	0	0