



**CITY OF SACRAMENTO COVID-19 SURVEY**  
**320-900A-WT**  
**N=433**  
**MARGIN OF SAMPLING ERROR ±4.7% (95% CONFIDENCE INTERVAL)**  
**A/B SPLITS**

Hello, I'm \_\_\_\_\_ from \_\_\_\_\_, a public opinion research company. We are not telemarketers trying to sell you anything, and we will not ask for a donation of any type. We're conducting a public opinion survey on behalf of the City of Sacramento about important issues in the city. May I speak with the youngest adult over 18 in the household?

Before we begin, I am going to ask you a few questions about yourself, just to be sure we have a representative sample. **(IF RESPONDENT ANSWERS IN SPANISH OR PREFERS TO ANSWER IN ANOTHER LANGUAGE, PLEASE TRANSFER TO A BILINGUAL INTERVIEWER.)**

A. Before we begin, I need to know if I have reached you on a cell phone, and if so, are you in a place where you can talk safely without endangering yourself or others?

- Yes, cell and can talk safely----- 71%
- Yes, cell but cannot talk safely ----- **TERMINATE**
- No, not on cell----- 29%
- (DON'T READ) DK/NA/REFUSED----- TERMINATE**

B. Are you a resident of the City of Sacramento?

- Yes----- 100%
- No----- **TERMINATE**
- (DON'T READ) DK/NA/REFUSED----- TERMINATE**

1. First, just to make sure we are talking to a representative sample of Sacramento residents, what is your ZIP code? **(OPEN-ENDED, RECORD VERBATIM RESPONSE THEN CODE)**

\_ \_ \_ \_ \_

2. In what year were you born?

- 2002-1996 (18-24)----- 5%
- 1995-1991 (25-29)----- 10%
- 1990-1986 (30-34)----- 10%
- 1985-1981 (35-39)----- 7%
- 1980-1976 (40-44)----- 10%
- 1975-1971 (45-49)----- 10%
- 1970-1966 (50-54)----- 8%
- 1965-1961 (55-59)----- 6%
- 1960-1956 (60-64)----- 8%
- 1955-1946 (65-74)----- 14%
- 1945 or earlier (75+)----- 7%
- (REFUSED/NA)----- 5%**

3. What is your gender?

Male-----48%  
 Female-----51%  
 Non-binary-----0%  
 Prefer not to say-----1%  
 Prefer to self-describe (SPECIFY)-----0%

4. Just to make sure everyone is represented, with which ethnic group do you identify yourself?

Asian-----10%  
 Black or African American, not of Hispanic origin-----11%  
 Filipino-----1%  
 Hispanic or Latino/Latinx-----22%  
 Middle Eastern or North African-----0%  
 Native American or Alaska Native-----1%  
 Native Hawaiian or Pacific Islander-----2%  
 White, not of Hispanic origin-----45%  
 Two or more ethnicities-----4%  
 I don't know-----0%  
 Prefer not to say-----4%  
 Prefer to self-describe (SPECIFY)-----2%

**IF RESPONDENT NEEDS EXPLANATION:**

- **Asian** – A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent, including for example Cambodia, China, Japan, Korea, Malaysia, Pakistan, Thailand, and Vietnam.
- **Black or African American, not of Hispanic origin** – A person having origins in any of the Black racial groups of Africa.
- **Filipino**– All persons having origins from the Philippine Islands.
- **Hispanic or Latino/Latinx** – A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race.
- **Middle Eastern or North African** – All persons having origins in any of the original peoples of the Middle East or North Africa.
- **Native American or Alaska Native** – A person having origins in any of the original peoples of North and South America (including Central America), and who maintains tribal affiliation or community attachment.
- **Native Hawaiian or other Pacific Islander** – A person having origins in any of the peoples of Hawaii, Guam, Samoa, or other Pacific Islands.
- **White, not of Hispanic origin** – A person having origins in any of the original peoples of Europe.

5. Are there any children under the age of 18 living in your household?

Yes-----36%  
 No-----62%  
 (DK/NA)-----2%

**NOW I AM GOING TO ASK YOU SOME QUESTIONS ABOUT THE COVID-19 PANDEMIC.**

6. What are your household's biggest concerns right now regarding COVID-19? **(OPEN-ENDED, RECORD VERBATIM RESPONSE)**

Possibility of contracting the virus -----	23%
Not able to social with others/want to get back to normal soon-----	11%
Concern for family members/vulnerable populations-----	9%
Health risks/staying healthy -----	8%
People don't practice social distancing/people not following protocols for public safety-----	6%
Employment/economy-----	6%
Public safety-----	5%
Spread of the virus -----	4%
Lack of cure and resources -----	3%
Lack of testing/don't know who has it-----	3%
Concern for financial status -----	3%
Re-opening too early-----	2%
Schools -----	2%
Another wave -----	1%
Other-----	5%
Don't know/N/A -----	9%

7. The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem the following are for your household: an extremely serious problem, a very serious problem, somewhat serious problem, or not too serious a problem in your household. **(RANDOMIZE)**

	<u>EXT</u> <u>SER</u> <u>PROB</u>	<u>VERY</u> <u>SER</u> <u>PROB</u>	<u>SMWT</u> <u>SER</u> <u>PROB</u>	<u>NOT TOO</u> <u>SER</u> <u>PROB</u>	<u>DK/NA</u>	<u>EXT/</u> <u>VERY</u>
[ ]a. Unemployment-----	16%	14%	15%	50%	5%	30%
[ ]b. Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough-----	4%	4%	5%	77%	9%	8%
[ ]c. Access to medical services, such as emergency care, basic medical care and needed prescriptions -----	8%	8%	18%	64%	2%	16%

	<u>EXT SER PROB</u>	<u>VERY SER PROB</u>	<u>SMWT SER PROB</u>	<u>NOT TOO SER PROB</u>	<u>DK/NA</u>	<u>EXT/ VERY</u>
<b>(SPLIT SAMPLE A ONLY)</b>						
[ ]d. A shortage of food overall-----	11%	8%	14%	68%	0%	18%
[ ]e. Access to face masks -----	7%	9%	17%	64%	2%	16%
[ ]f. Not being able to exercise -----	9%	15%	27%	46%	3%	24%
[ ]g. Feeling alone, isolated, or not being able to socialize with other people -----	13%	18%	29%	40%	0%	31%
[ ]h. Not knowing when the pandemic will end -----	37%	28%	22%	11%	2%	65%
[ ]i. Household members not getting along-----	1%	6%	8%	83%	3%	6%
[ ]j. Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet-----	4%	9%	9%	78%	1%	13%
[ ]k. Lack of childcare -----	10%	8%	5%	69%	9%	17%
[ ]l. Loss of employment income-----	17%	13%	15%	50%	5%	30%

<b>(SPLIT SAMPLE B ONLY)</b>						
[ ]m. A shortage of <u>healthy</u> food -----	6%	8%	18%	65%	2%	14%
[ ]n. A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants -----	11%	15%	23%	50%	1%	26%
[ ]o. Feeling nervous, anxious, or on edge -----	10%	17%	33%	38%	3%	27%
[ ]p. Not feeling in control-----	14%	15%	32%	37%	2%	29%
[ ]q. Lack of skills to use technology to communicate -----	5%	7%	8%	79%	2%	11%
[ ]r. Providing financial, emotional, or other support for extended family <u>not</u> living with you-----	13%	18%	25%	42%	3%	30%
[ ]s. Helping my children with online schooling-----	11%	9%	8%	50%	22%	19%
[ ]t. Loss of income from retirement savings -----	14%	14%	10%	54%	7%	29%

**(RESUME ASKING ALL RESPONDENTS)**

8. The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath? **(IF YES, ASK: Was it just you, just someone else in your household, or both?)**

<b>TOTAL YES-----</b>	<b>18%</b>
Yes, self-----	8%
Yes, someone else -----	4%
Yes, both -----	6%
No -----	80%
<b>(DK/NA) -----</b>	<b>2%</b>

9. Have you or someone in your household been tested for COVID-19? **(IF YES, ASK: Was the test positive or negative or are you still waiting for results?) (IF NO, ASK: Was the person presumed positive by a medical professional even if they weren't tested?)**

<b>TOTAL YES</b> -----	<b>13%</b>
Yes, positive test-----	0%
Yes, negative test-----	12%
Yes, waiting for results-----	1%
 <b>TOTAL NO</b> -----	 <b>81%</b>
No, but presumed positive-----	1%
No, no symptoms-----	80%
 <b>(DK/NA)</b> -----	 <b>5%</b>

10. Next, for each of the following, please tell me if you approve or disapprove of the job they are doing in handling the pandemic. **(IF APPROVE/DISAPPROVE, ASK: “Is that strongly APPROVE/DISAPPROVE, or just somewhat?”) (RANDOMIZE)**

	<u>STR</u>	<u>SMWT</u>	<u>SMWT</u>	<u>STR</u>	<u>(DK/NA)</u>	<u>TOTAL</u>	<u>TOTAL</u>
	<u>APPR</u>	<u>APPR</u>	<u>DISAP</u>	<u>DISAP</u>		<u>APPR</u>	<u>DISAP</u>
[ ] a. The federal government, in general-----	11%	21%	14%	50%	4%	33%	63%
[ ] b. California state government, in general-----	37%	35%	11%	14%	3%	71%	26%
[ ] c. The City of Sacramento-----	26%	43%	13%	12%	6%	69%	25%

11. Next, please tell me if you are satisfied or dissatisfied with Sacramento City government’s performance in each of the following areas. **(IF SATISFIED/DISSATISFIED, ASK: “Is that very SATISFIED/DISSATISFIED, or just somewhat?”) (RANDOMIZE)**

	<u>VERY</u>	<u>SMWT</u>	<u>SMWT</u>	<u>VERY</u>	<u>(DK/NA)</u>	<u>TOTAL</u>	<u>TOTAL</u>
	<u>SAT</u>	<u>SAT</u>	<u>DISSAT</u>	<u>DISSAT</u>		<u>SAT</u>	<u>DISSAT</u>
[ ] a. Generally acting in the best interest of the community-----	28%	34%	21%	14%	2%	62%	36%
[ ] b. Being open and transparent to the public-----	23%	40%	18%	15%	4%	63%	33%
[ ] c. Informing residents about issues facing the community-----	25%	41%	18%	12%	4%	66%	30%
[ ] d. Overall confidence in the City of Sacramento government-----	19%	47%	17%	14%	2%	66%	31%

12. How much, if at all, has your life been disrupted by the COVID-19 outbreak? **(ROTATE TOP TO BOTTOM, BOTTOM TO TOP)**

Not at all----- 2%  
 A little----- 9%  
 A moderate amount -----29%  
 A lot-----28%  
 A great deal -----31%  
**(DON'T READ)** Don't know ----- 0%

13. During the stay at home order, has your household income decreased? **(IF YES, ASK: By what percentage?)**

1-10 percent----- 10%  
 11-20 percent ----- 7%  
 21-30 percent ----- 9%  
 31-40 percent ----- 6%  
 41-50 percent ----- 6%  
 More than 50 percent----- 10%  
 Income has not decreased-----46%  
**(DON'T READ)** Don't know ----- 6%

14. During the stay-at-home order, have you been able to work remotely? **(IF YES, ASK: Can you work remotely 100 percent of the time or just some days of the week?) (IF NO, ASK: Are you an essential employee, taking paid time off, taking unpaid time off or have you been laid off?)**

**TOTAL YES-----43%**  
 Yes, 100 percent of the time -----28%  
 Yes, some days of the week----- 15%  
  
**TOTAL NO -----40%**  
 No, I am considered an essential employee ---- 16%  
 No, I have been taking paid time off ----- 2%  
 No, I have been taking unpaid time off ----- 8%  
 No, I have been laid off----- 14%  
  
 Retired/student/not working----- 11%  
**(OTHER - Specify \_\_\_\_)** ----- 2%  
**(DON'T READ)** Don't know ----- 4%

**(ASK Q15 IF HAVE CHILDREN UNDER AGE 18 AT HOME IN Q5)**

15. If children requiring childcare live in your household, how will you address summer childcare?  
**(ACCEPT MULTIPLE RESPONSES)**

- Return to normal routine----- 3%
- Continue working from home----- 12%
- Rely on family support----- 19%
- Not sure yet----- 29%
- No children requiring childcare ----- 32%
- (OTHER - Specify \_\_\_)** ----- 6%
- (DON'T READ) Don't know** ----- 4%

**(RESUME ASKING ALL RESPONDENTS)**

16. Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?

- Yes ----- 31%
- No ----- 65%
- (DON'T READ) Don't know** ----- 3%

**(ASK Q17 IF CODE 1 - YES - IN Q16)**

17. Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income? **(IF YES, ASK: Did you receive assistance, are you still waiting for a decision, or was your application denied?)**

- Received unemployment assistance ----- 32%
- Awaiting a decision----- 17%
- Application was denied ----- 3%
- Have not applied ----- 44%
- (DON'T READ) Don't know** ----- 3%

**(RESUME ASKING ALL RESPONDENTS)**

18. Next, here are some statements about the coronavirus pandemic. After hearing each one, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree. **(RANDOMIZE)**

	<u>STR</u> <u>AGREE</u>	<u>SMWT</u> <u>AGREE</u>	<u>SMWT</u> <u>DISAG</u>	<u>STR</u> <u>DISAG</u>	<u>(DK/NA)</u>	<u>TOTAL</u> <u>AGREE</u>	<u>TOTAL</u> <u>DISAG</u>
[ ]a. I feel well-informed about the current state of the COVID-19 outbreak. -----	31%	40%	16%	11%	2%	71%	27%
[ ]b. I feel well-informed about steps I can take to protect myself from the virus. -----	56%	32%	6%	4%	1%	88%	10%

19. In general, are you comfortable with government requiring masks in public places?

- Yes ----- 82%
- No ----- 15%
- (DON'T READ) Don't know** ----- 3%

20. Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?

Not sustainable now -----	11 %
One week -----	1 %
A few weeks -----	4 %
About a month -----	8 %
Two months -----	9 %
Three or more months -----	48 %
<b>(DON'T READ) Don't know -----</b>	<b>19 %</b>

21. Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19: **(ACCEPT MULTIPLE RESPONSES)**

Staying home except for essential needs -----	89 %
Calling to check in on friends and neighbors -----	63 %
Volunteering with the County/City -----	3 %
Volunteering with a local organization -----	5 %
Donating to those impacted by COVID-19 -----	23 %
<b>(OTHER - Specify _____) -----</b>	<b>4 %</b>
<b>(DON'T READ) Don't know -----</b>	<b>4 %</b>

22. What do you see as your community's highest priority need at this time? **(OPEN-ENDED, RECORD VERBATIM RESPONSES)**

Re-open/back to normal -----	12 %
Public health and safety -----	10 %
Social justice -----	9 %
Enforce social distancing and other laws concerning coronavirus -----	8 %
Availability of PPE supplies and testing equipment -----	7 %
Control the spread of the virus/stop covid-19 -----	5 %
Jobs/economy -----	5 %
Financial assistance/financial support -----	5 %
Stop violent protestors and looting -----	5 %
PPE should be mandatory in public -----	4 %
Childcare and school education -----	4 %
Address the homeless issue and get them tested -----	3 %
Food -----	3 %
Better communication -----	3 %
Vaccine -----	2 %
Other -----	6 %
Don't know/N/A -----	8 %



23. Next, here are some types of assistance the City of Sacramento may offer to help your household cope with the impacts of the COVID-19 public health emergency. After hearing each one, please tell me if it is extremely important, very important, somewhat important or not too important to you. (RANDOMIZE)

	<u>EXT</u> <u>IMP</u>	<u>VERY</u> <u>IMP</u>	<u>SMWT</u> <u>IMP</u>	<u>NOT</u> <u>TOO</u> <u>IMP</u>	<u>(DON'T</u> <u>READ)</u> <u>DK/NA</u>	<u>EXT/</u> <u>VERY</u>
<b>(SPLIT SAMPLE A ONLY)</b>						
[ ]a. Assistance navigating and applying for various COVID-19-related assistance programs-----	28%	24%	15%	31%	2%	52%
[ ]b. Assistance making residential rent/mortgage payments-----	35%	21%	10%	32%	2%	56%
[ ]c. Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments-----	33%	23%	11%	29%	4%	56%
[ ]d. Financial assistance to purchase food-----	35%	19%	10%	34%	1%	55%
[ ]e. Job training-----	24%	18%	12%	43%	3%	42%
[ ]f. Digital skills training-----	20%	19%	20%	38%	2%	39%
[ ]g. Logistical assistance obtaining food, such as help having food or other household items delivered-----	29%	28%	14%	29%	1%	56%
[ ]h. Access to a quality internet connection-----	42%	23%	13%	19%	2%	66%
[ ]i. Summer programs for school-aged youth-----	31%	27%	10%	29%	3%	57%
[ ]j. Assistance escaping an abusive environment-----	34%	14%	9%	39%	5%	47%
[ ]k. Support for businesses doing curbside pickup-----	36%	26%	20%	17%	1%	62%
<b>(SPLIT SAMPLE B ONLY)</b>						
[ ]l. Access to digital devices, like a laptop-----	27%	28%	12%	31%	2%	54%
[ ]m. Access securing permanent housing-----	29%	21%	9%	35%	6%	50%
[ ]n. Childcare services-----	25%	22%	12%	36%	5%	47%
[ ]o. Financial literacy services-----	22%	19%	20%	31%	8%	41%
[ ]p. Mental health services-----	33%	31%	11%	23%	2%	64%
[ ]q. Transportation services-----	22%	26%	16%	34%	2%	48%
[ ]r. Uninterrupted police, fire, and medical emergency response services-----	46%	37%	8%	6%	2%	83%
[ ]s. Enforcement of shelter in home orders and physical distancing-----	29%	24%	22%	20%	4%	53%
[ ]t. Access to timely and accurate communications about COVID-19-----	46%	35%	11%	5%	2%	81%
[ ]u. Support for small businesses-----	43%	38%	8%	8%	2%	82%

**(RESUME ASKING ALL RESPONDENTS)**

**WE'RE JUST ABOUT DONE. I'M ONLY GOING TO ASK YOU A FEW  
MORE QUESTIONS FOR CLASSIFICATION PURPOSES.**

24. What was the last level of school you completed?

High school graduate or less -----	10%
Some college/Associates degree/ Vocational school-----	36%
College graduate (4)-----	30%
Post-graduate work/ Professional school-----	23%
<b>(DON'T READ) Refused</b> -----	2%

25. Have you ever served on active duty in the U.S. Armed Forces?

Yes, I am currently on active duty-----	0%
Yes, I was on active duty in the past-----	9%
No, I have never served -----	90%
<b>(DON'T READ) DK/Prefer not to say</b> -----	2%

26. What is your employment status?

Working full-time for pay -----	43%
Working part-time for pay -----	10%
Unemployed, looking for paid work -----	13%
Unemployed, not looking for paid work-----	8%
Fully retired-----	21%
<b>(DON'T READ) DK/Prefer not to say</b> -----	5%

27. Do you rent or own the home where you reside?

Rent -----	45%
Own -----	48%
<b>(DON'T READ) Don't know</b> -----	7%

28. Are any other members of your household aged 65 or older?

Yes -----	25%
No -----	75%
<b>(DON'T READ) Don't know</b> -----	0%

29. I don't need to know the exact amount, but just to make sure everyone is represented, I'm going to read you some categories for household income. Would you please stop me when I have read the category indicating the total combined income for all the people in your household before taxes in 2019?

\$30,000 and under-----	16%
\$30,001 - \$50,000 -----	13%
\$50,001 - \$75,000 -----	15%
\$75,001 - \$100,000-----	20%
\$100,001-\$200,000-----	18%
\$200,000 or more-----	5%
<b>(DON'T READ) Refused</b> -----	13%

30. What is your sexual orientation?

Asexual-----	3%
Bisexual -----	3%
Gay-----	4%
Heterosexual-----	69%
Lesbian -----	1%
Pansexual-----	1%
Queer -----	0%
Questioning -----	1%
I don't know -----	2%
Prefer not to say -----	11%
Prefer to self-describe <b>(SPECIFY)</b> -----	4%

**IF RESPONDENT NEEDS MORE INFORMATION:**

- **Asexual is defined as "having a lack of (or low level of) sexual attraction to others."**
- **Bisexual describes "a person [that is] emotionally, romantically or sexually attracted to more than one sex, gender or gender identity."**
- **Gay is "a term for someone who is attracted to members of their same gender."**
- **Heterosexual is defined as, "a person who is sexually attracted to people of the opposite sex."**
- **Lesbian is "a woman who is emotionally, romantically or sexually attracted to other women."**
- **Pansexual "describes someone who has the potential for emotional, romantic or sexual attraction to people of any gender."**
- **Queer is "a term people often use to express fluid identities and orientations."**
- **Questioning is "a term used to describe people who are in the process of exploring their sexual orientation or gender identity."**

**THANK AND TERMINATE**

**LANGUAGE (BY OBSERVATION):**

English-----96%  
Spanish ----- 4%

**CITY COUNCIL DISTRICT**

1----- 12%  
2----- 11%  
3----- 13%  
4----- 17%  
5----- 12%  
6----- 12%  
7----- 12%  
8----- 11%