

916-389-7877 TTY: 800-855-7100 Rentershelpline.org

Renters Helpline is dedicated to protecting the rights of renters and landlords and promoting fair housing.

SERVICE PARTNERS









Renters Helpline:

- Educates tenants and landlords on their rights and responsibilities
- ➤ Offers tenant-landlord dispute resolution
- > Provides referrals and resources for legal assistance
- > Identifies housing discrimination cases
- ➤ Offers multi-language services to tenants and landlords
- > Free service

Top complaints:

- ☐ Having Repairs Made
- Rent Increase
- Termination of Tenancy
- Evictions
- Security Deposit Refund
- Reasonable accommodations
- Reasonable modifications



Trainings

➤SB 91 - COVID-19 Tenant Relief Act:

- State Rental Assistance Program
- Protections From Evictions

> Application and Lease Procedures:

- Application Process
- Rental agreements

> Renters Rights:

- Tenant-landlord rights and responsibilities
- AB-1482 Rent increase and "just cause"
- Notices and evictions





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Office hours: Monday – Friday 8:30 AM – 5:00PM