

# City of Sacramento COVID-19 Resident Survey Report of Results

September 2020



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# Survey Background

National Research Center, Inc. (NRC)/Polco developed a survey designed to be administered to residents about the impact of COVID-19 on themselves and their families, as well as how responsive they feel government has been during the pandemic. The City of Sacramento customized the survey for their community.

The survey was hosted on the City’s Polco online civic engagement platform and was open from July 28, 2020 through August 13, 2020. A total of 1,208 responses were received. When a survey is administered to a sample of randomly selected recipients of the larger population being studied (known as a “probability sample”), a margin of error can be calculated that estimates the precision of the survey results based on that sample. This margin of error quantifies what is known as the “sampling error.” A margin of error at the 95% confidence level can be calculated for any sample size, and indicates that in 95 of 100 surveys conducted in a similar manner, a result would be found that is within the “margin of error.” However, for non-probability sample surveys such as the City of Sacramento COVID-19 Resident Survey, a margin of error should technically not be calculated, as survey respondents were not recruited using a random sample approach. For non-probability samples, precision is generally described with a credibility-interval and there are a variety of approaches to its calculation. Practically speaking, the error bands are wider than a margin of error from a probability-based sample of a similar size. A common method uses the same margin of error calculations would be used for a simple random sample and multiplies this margin of error by an inflator. With 1,208 responses, the traditional margin of error at the 95% confidence level would be  $\pm 2.9$  percentage points around any particular estimate. The credibility interval might be considered to be two times as wide, so could be considered  $\pm 5.8$  percentage points.

The dataset of survey responses was analyzed using the Statistical Package for the Social Sciences (SPSS). The demographic profile of respondents was compared to that for the adult population of Sacramento as described in the 2018 American Community Survey (ACS) conducted by U.S. Census Bureau. The table below shows the ACS for Sacramento, followed by the unweighted demographic profile and the weighted profile. The full frequencies of responses to each survey question are presented in *Appendix A: Frequency of Responses to All Questions*. Breakdowns of selected survey results of by respondent characteristics can be found in *Appendix B: Breakdowns of Selected Survey Responses by Respondent Characteristics*.

**Table 1: Weighting Table**

Characteristic	ACS*	Unweighted	Weighted
Rent	53%	33%	53%
Own	47%	67%	47%
Non-Hispanic White	37%	66%	37%
Hispanic	25%	13%	25%
Asian	21%	7%	20%
Black or African American	13%	4%	13%
Other	4%	11%	4%
Male	48%	28%	46%
Female	52%	68%	50%
Non-binary/self-describe		4%	4%
Age 18-34	37%	24%	38%
Age 35-54	35%	41%	35%
Age 55+	28%	35%	28%

# Key Findings

## **The coronavirus pandemic has been very disruptive to most residents.**

- Seven in 10 respondents said their life has been disrupted a great deal or a lot, and another 2 in 10 had experienced a moderate amount of disruption.
- The impact on household income has been severe for some residents; 15% of respondents said their household income had been more than halved during the stay-at-home order. About one-quarter of respondents had experienced decreases in income of 11% to 40%.
- About 4 in 10 respondents reported having lost their job or had their work hours reduced because of the pandemic.
- About 7 in 10 respondents were optimistic that they could maintain their arrangements for dealing with the stay-at-home order for three or more months. However, about 1 in 10 said the situation was already not sustainable for them, and another 1 in 10 thought they could sustain for only a month or less.

## **While the financial impacts are severe for some households, many residents are struggling with mental and emotional health during the pandemic.**

- About 7 in 10 survey participants consider not knowing when the pandemic will end an extremely serious or very serious problem.
- Feeling nervous, anxious or on edge; not feeling in control; or feelings of loneliness or isolation are each a serious problem for about 5 in 10 respondents.
- For about 4 in 10 households, reduction in employment income or unemployment are serious problems. For 3 in 10 households the loss of income from retirement savings is a serious problem.

## **For many families, making arrangements for children is a serious problem.**

- Lack of childcare is a serious problem for 3 in 10 respondent households, while helping children with online schooling is a serious problem for 4 in 10 respondent households.
- For summer childcare, respondents in many households were working from home in order to do “double-duty” of child care and working (29%), while another 27% were relying on family support for childcare. About 22% were not sure how they would handle summer child care.

## **While many residents and households are struggling, many are also taking actions to help the community during this difficult time.**

- Seven in 10 respondents reported calling to check in on friends and neighbors, and 4 in 10 respondents made donations to help those impacted by COVID-19.
- Nearly all respondents (93%) said they are staying at home except for essential needs, and 93% said they support the government requiring masks in public.

## **Many feel it is important for the City of Sacramento to provide assistance to community households.**

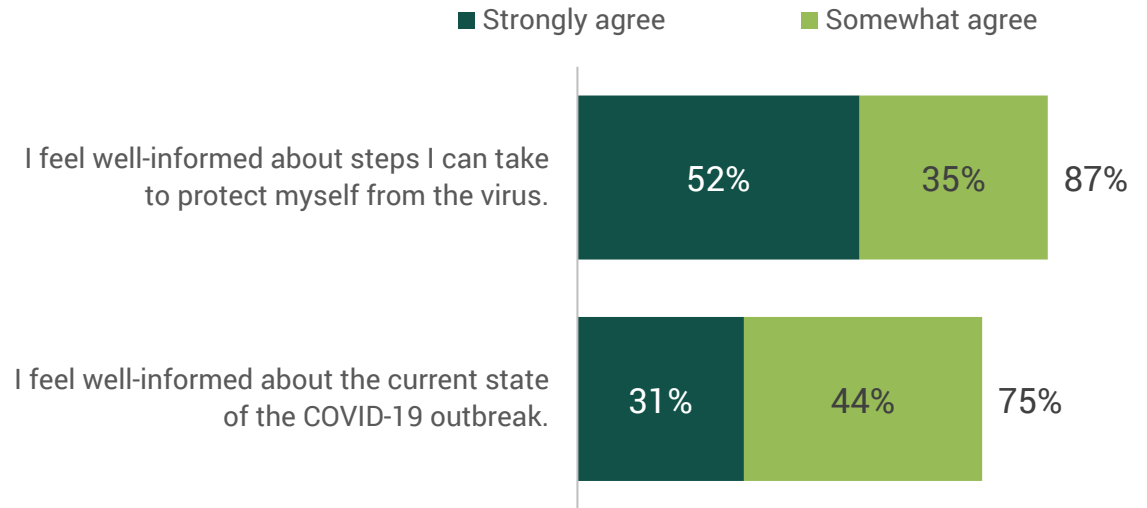
- The most important assistance desired from the City of Sacramento to help residents cope with the impacts of the pandemic was the provision of timely and accurate information, considered very or extremely important by 84% of respondents. About three-quarters of respondents also desired enforcement of safety guidelines.
- Support for small businesses was a high priority for about 8 in 10 respondents. Six in 10 respondents thought making assistance available for housing payments was an important need, while 6 in 10 also wanted to see the City provide financial assistance for food purchases.
- Continued uninterrupted public safety services were also given high priority (71%) as were mental health services (64%).

# Feeling Informed about the Coronavirus Pandemic

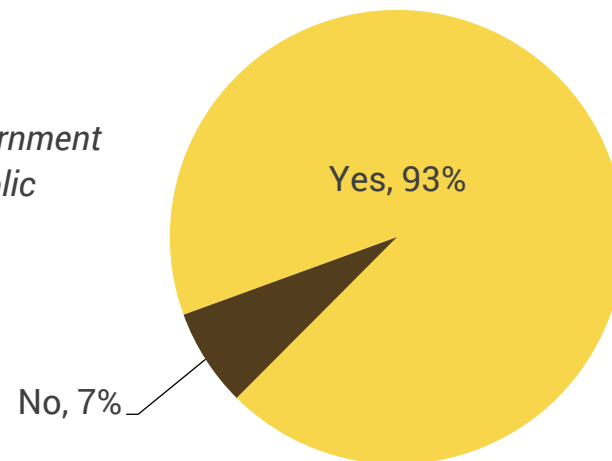
A large majority of Sacramento residents responding to the survey at least somewhat agreed that they were well-informed about the coronavirus pandemic.

And nearly all residents (93%) were comfortable with the government requiring masks in public places.

*Please indicate your level of agreement with the following statements about the coronavirus pandemic:*



*In general, are you comfortable with government requiring masks in public places?*

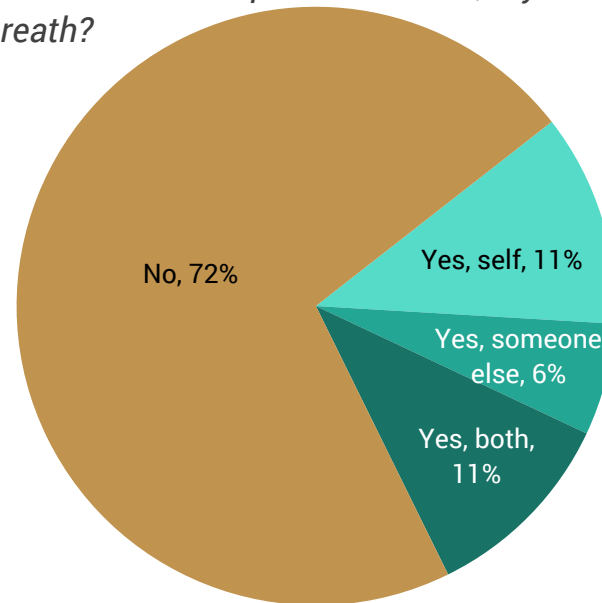


# COVID-19 Symptoms and Testing

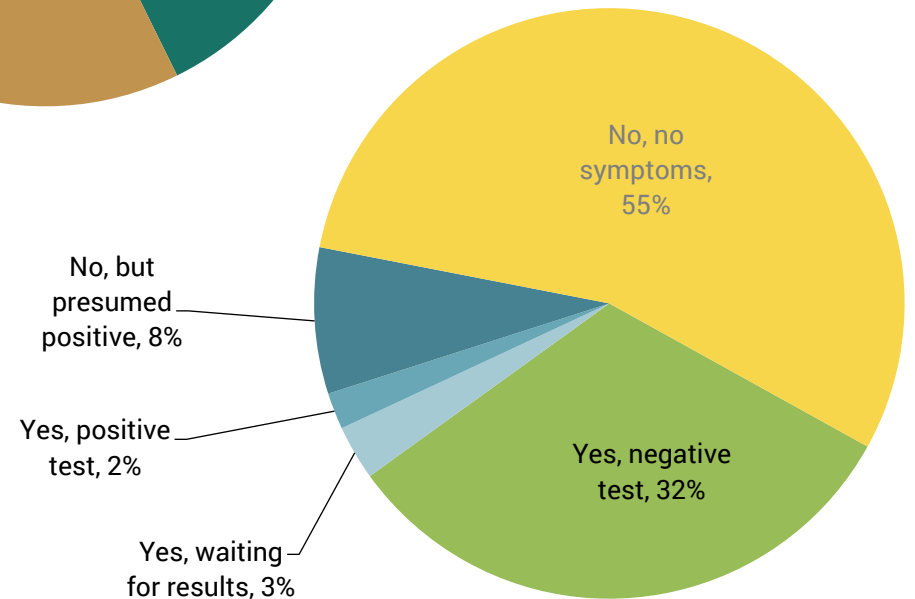
About 3 in 10 respondents reported that they and/or someone in their household had experienced the symptoms of COVID-19 since January 2020; 45% of respondents reported that they and/or someone in their household had been tested for the coronavirus.

Most of those who had been tested had a negative result, but 2% of all respondents reported a positive test, 3% were still waiting for results at the time they completed the survey, and 8% were presumed to be positive.

*The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?*



*Have you or someone in your household been tested for COVID-19?*

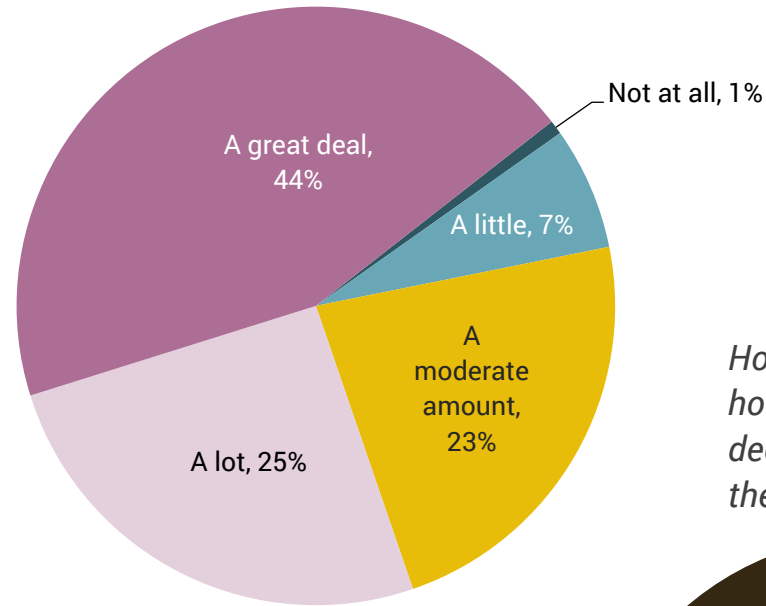


# Disruption Due to COVID-19 Outbreak

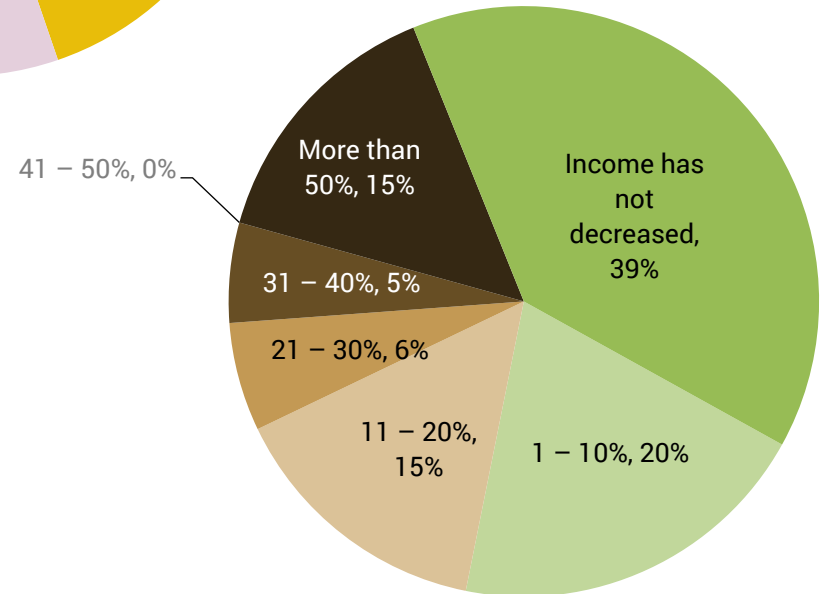
Very few respondents reported having been unaffected by the pandemic; 7 in 10 said their life has been disrupted a great deal or a lot, and another 2 in 10 said they had experienced a moderate amount of disruption. Fewer than 1 in 10 had experienced only a little or no disruption.

The impact on household income has been severe for some residents; 15% of respondents said their household income had been more than halved during the stay-at-home order. About one-quarter of respondents had experienced decreases in income of 11% to 40%. About 4 in 10 households had not seen any impact on household income.

*How much, if at all, has your life been disrupted by the COVID-19 outbreak?*



*How much has your household income decreased, if at all, during the stay-at-home order?*

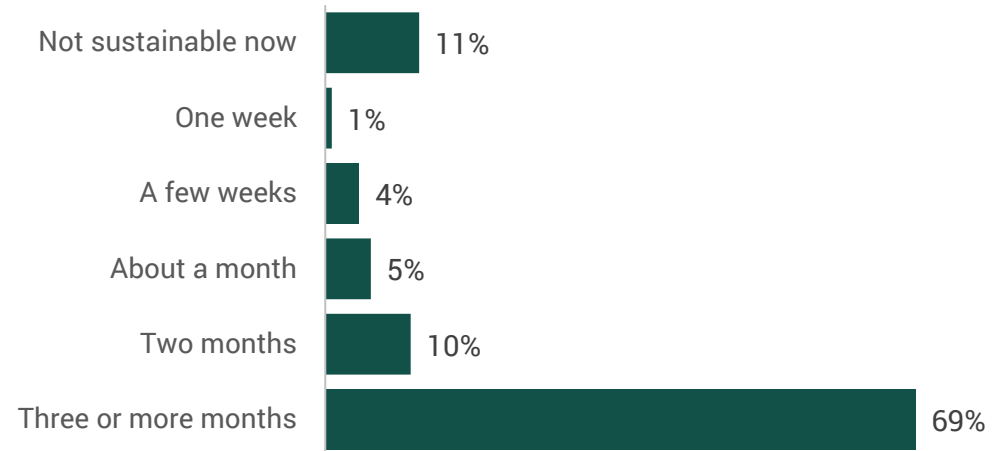


## How Long Can Sustain During Pandemic

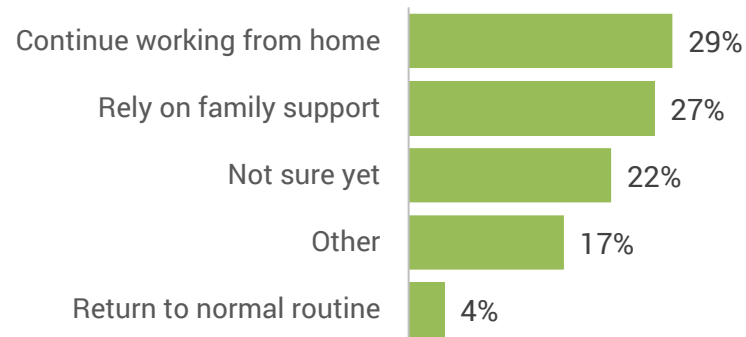
About 7 in 10 respondents were optimistic that they could maintain their arrangements for dealing with the stay-at-home order for three or more months. However, about 1 in 10 said the situation was already not sustainable for them, and another 1 in 10 thought they could sustain for only a month or less.

For those with children requiring childcare, about 3 in 10 were planning to address summer child care by continuing to work from home, while another 3 in 10 were anticipating relying on family support. About 2 in 10 were uncertain of what arrangements they would make.

*Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?*



*If children requiring childcare live in your household, how will you address summer childcare?*



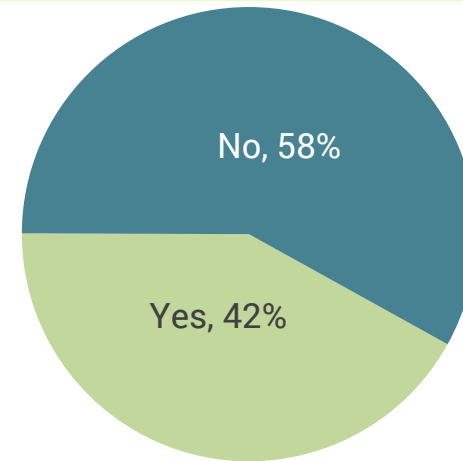


# Employment Impacts of Pandemic

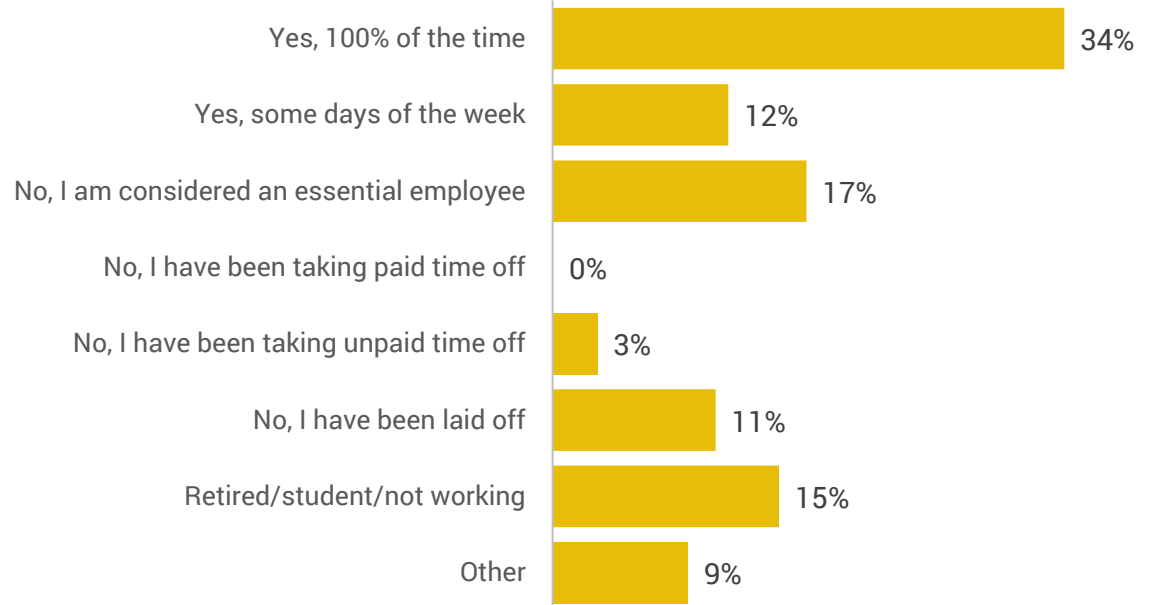
About 4 in 10 respondents reported having lost their job or had their work hours reduced because of the pandemic.

One-third of respondents said they had been able to work remotely 100% of the time, and an additional 1 in 10 could work remotely some days of the week. Nearly 2 in 10 were considered essential workers and could not work from home, while 1 in 10 had been laid off.

*Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?*



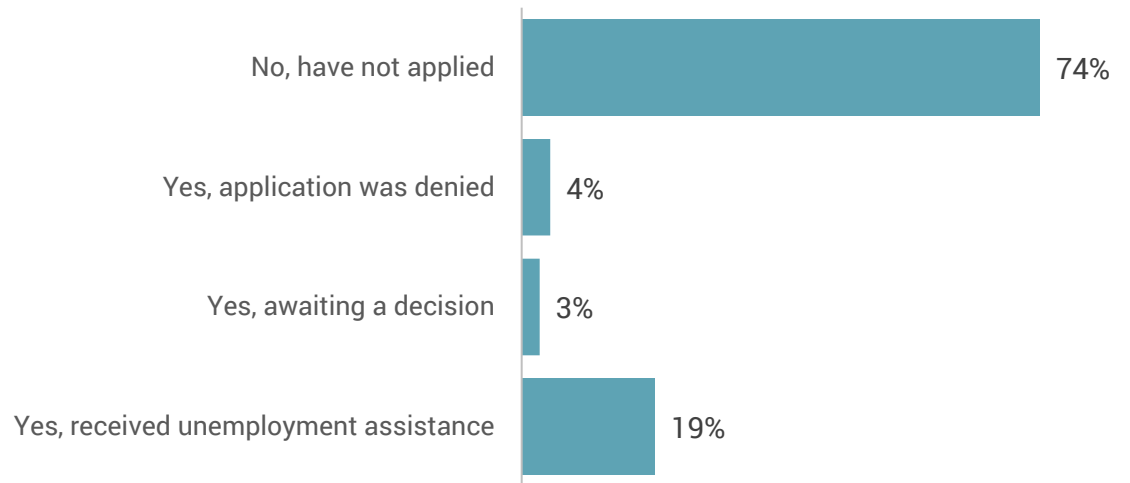
*During the stay-at-home order, have you been able to work remotely?*



# Unemployment Assistance

About one-quarter of respondents had applied for unemployment assistance. Most of those had received unemployment assistance, or were waiting a decision, but 4% of respondents had had an unemployment application denied,

*Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?*



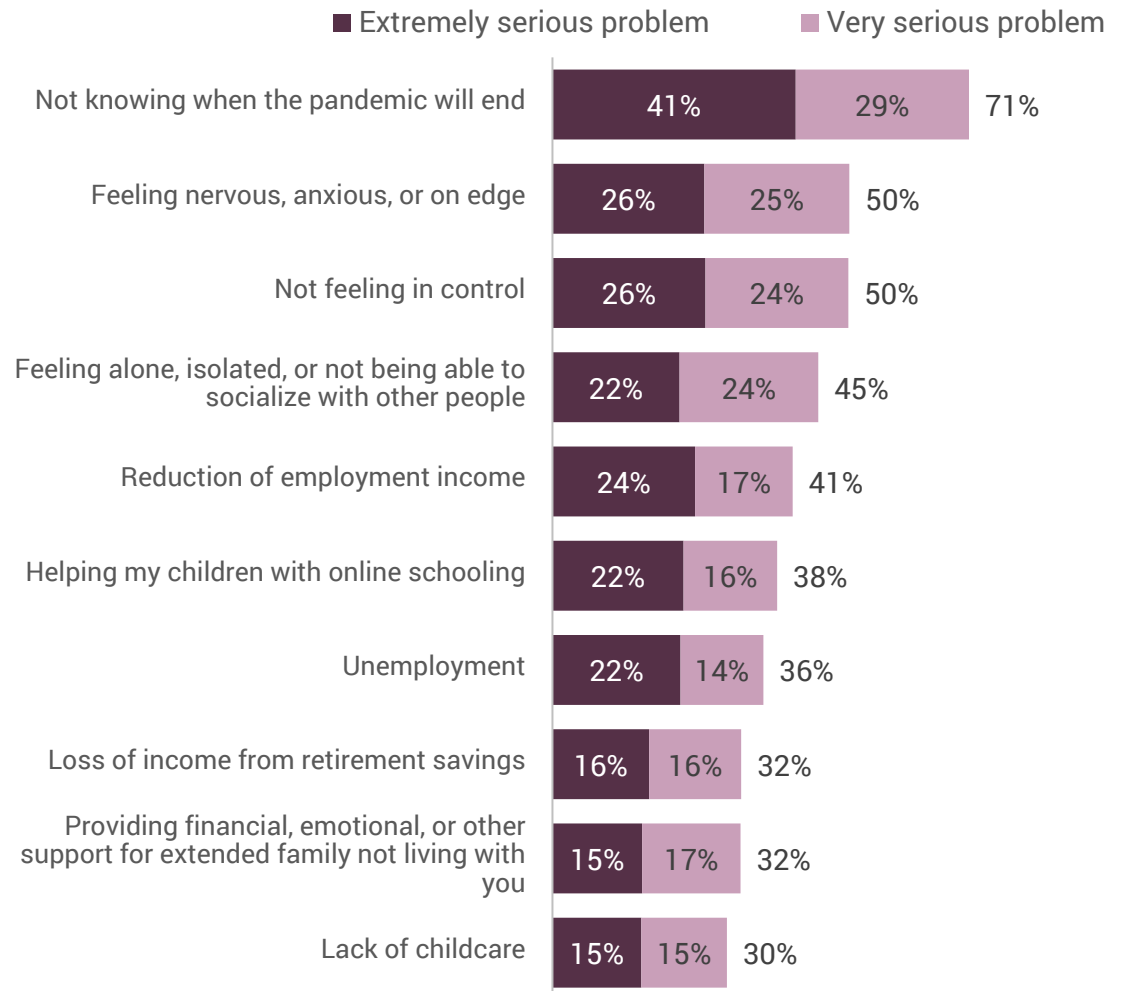
# Impact of Pandemic on Residents

The mental health aspects of the consequences of the pandemic are impacting the greatest proportion of residents. About 7 in 10 consider not knowing when the pandemic will end an extremely or very serious problem.

About 5 in 10 report that feeling nervous, anxious or on edge; not feeling in control, or feelings of loneliness or isolation are an extremely or very serious problem for them.

For about 4 in 10 households, reduction in employment income or unemployment is an extremely or very serious problems. For 3 in 10 households the loss of income from retirement savings is an extremely or very serious problem. Helping children with online schooling is an extremely or very serious problem 4 in 10 households, while lack of childcare is regarded as an extremely or very serious problem for 3 in 10 respondents.

*The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household:*



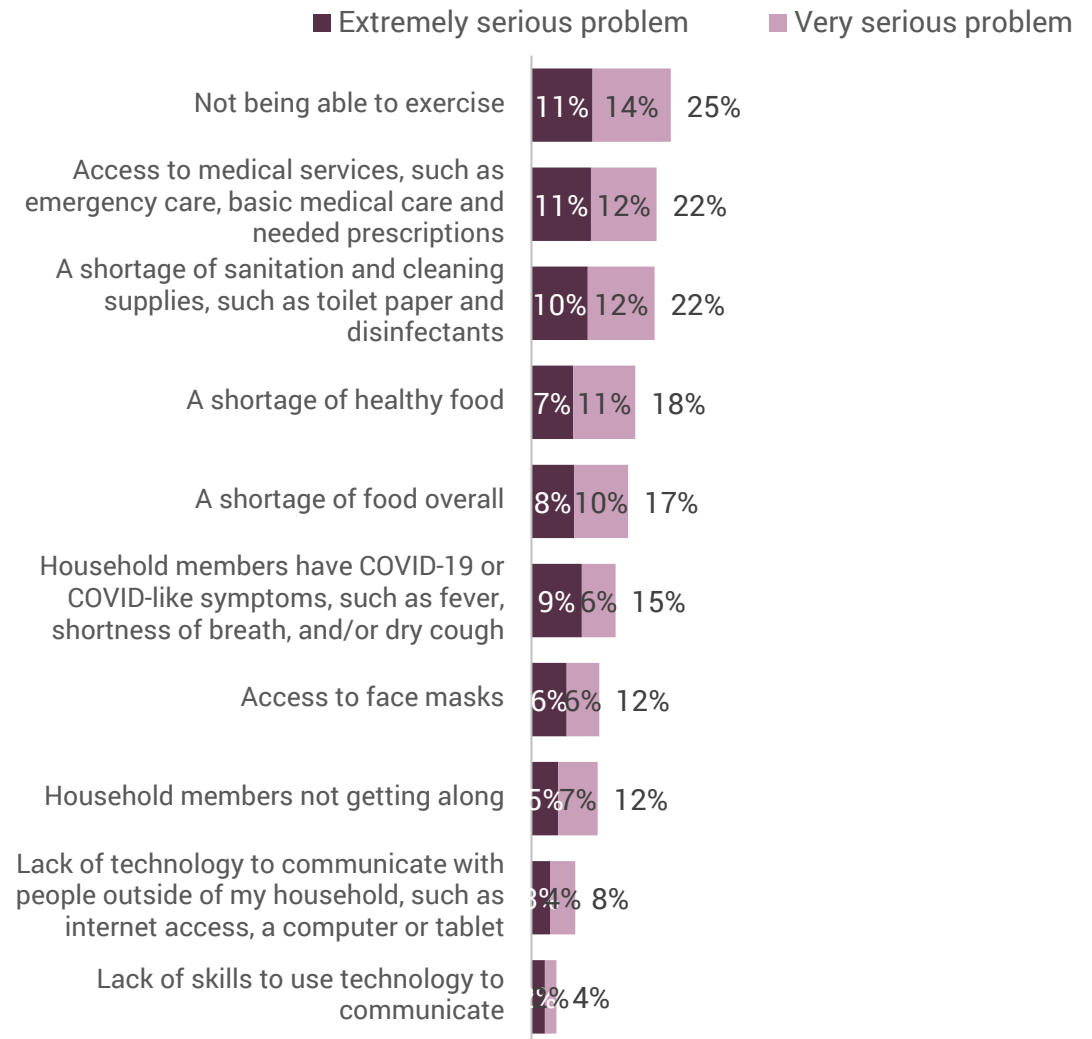
## Impact of Pandemic on Residents (continued)

The items that were less likely to be considered a serious problem are shown in the figure on this page.

However, many of these items, while not impacting as many households, are very serious for those households who do experience them.

*The COVID-19 pandemic is challenging in many ways.*

*Please rate how much of a problem each of the following are for your household:*

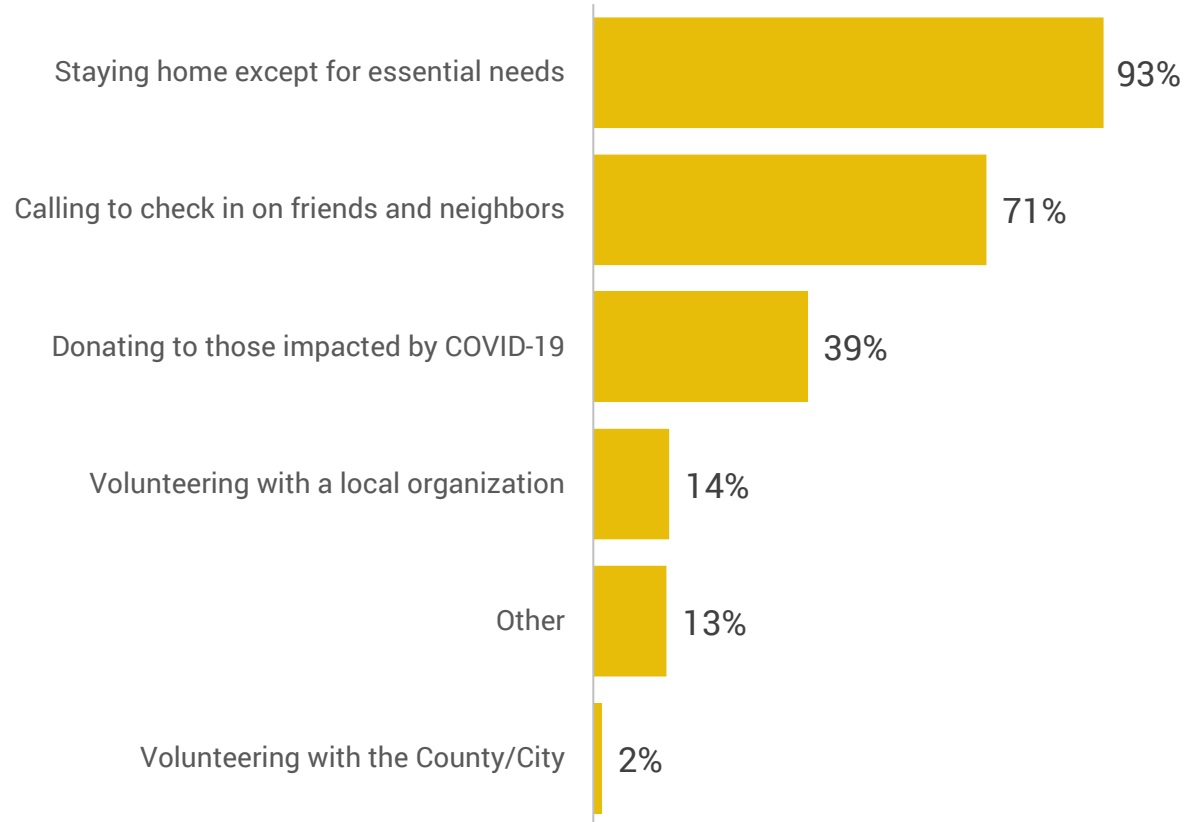


# Actions to Assist Community with Impacts and/or Risks of COVID-19

In addition to the negative impacts of the pandemic, residents can make positive contributions to help the community deal with the effects of the coronavirus.

Over 9 in 10 respondents said they are assisting the community by staying home except for essential needs. About 7 in 10 are checking in on their friends and neighbors. Four in 10 have donated to assist those harmed by the pandemic, and 14% are volunteering with a local organization.

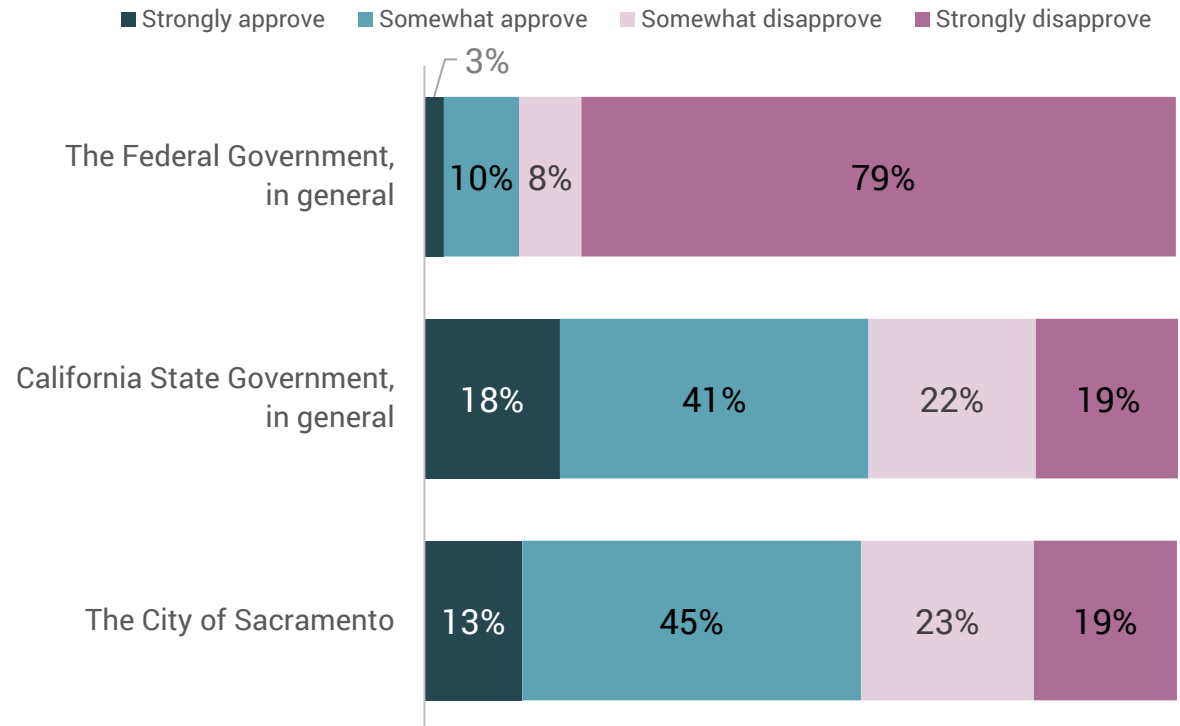
*Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19?*



# Government Handling of Pandemic

Only 13% of respondents approved of the job that the Federal Government was doing in handling the pandemic. Much more positive ratings were given to the job being done by the California State Government and the City of Sacramento, with approval from about 6 in 10 respondents and disapproval from 4 in 10 respondents.

*Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic.*

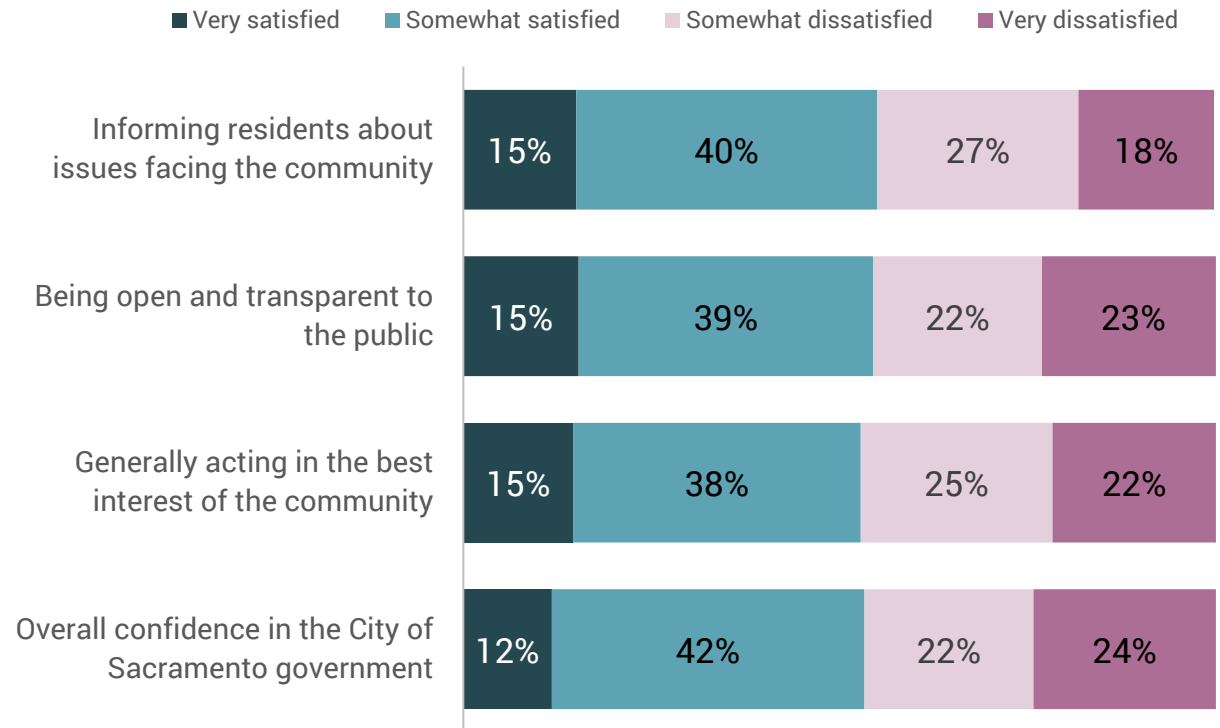


# Sacramento City Government Performance

Overall, a slight majority (53% to 55%) of respondents were satisfied with the Sacramento City government's performance.

These are items that are not given overwhelmingly positive ratings by residents, and the ratings shown here are very typical of what is observed in other communities across the nation.

*Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas:*



# Assistance Desired from the City of Sacramento

The most important assistance desired from the City of Sacramento to help residents cope with the impacts of the pandemic was the provision of timely and accurate information, considered very or extremely important by 84% of respondents. About three-quarters of respondents also desired enforcement of safety guidelines.

Support for small businesses was a high priority for about 8 in 10 respondents. Six in 10 respondents thought making assistance available for housing payments was an important need, while 6 in 10 also wanted to see the City provide financial assistance for food purchases.

Continued uninterrupted public safety services were also given high priority (71%) as were mental health services (64%).

*Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19.*



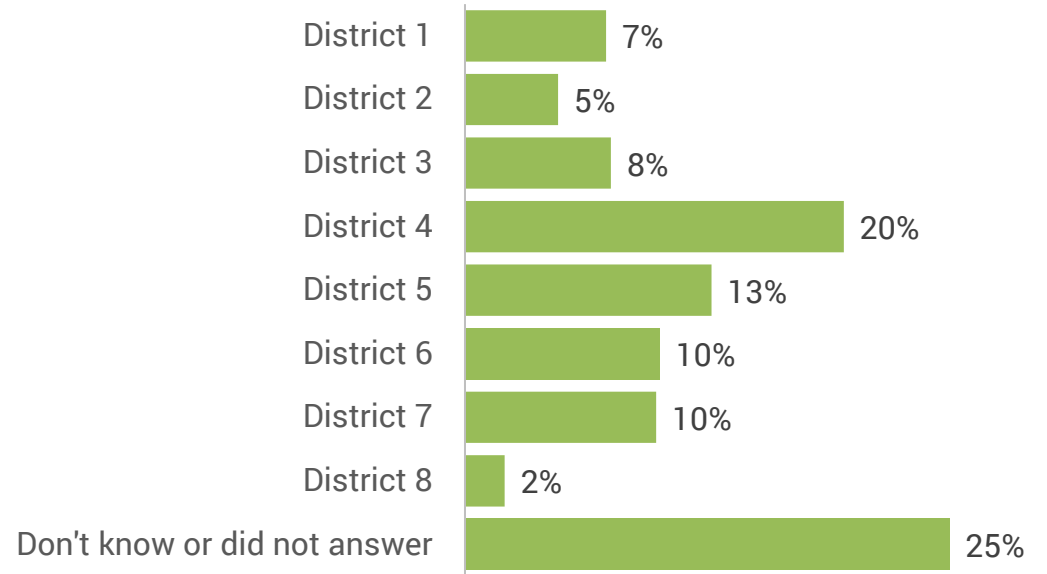


# Demographic Profile of Survey Respondents

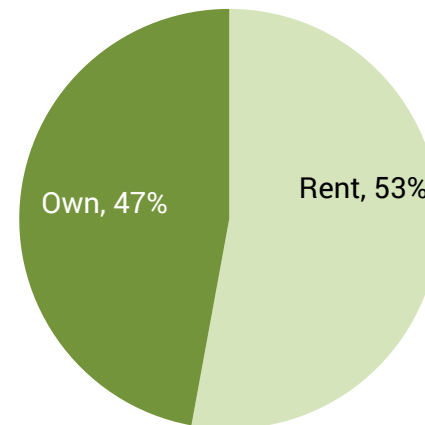
The figures on the following pages display the demographic profile of the survey respondents.

Survey results were weighted by sex, age, race/ethnicity and housing tenure (rent or own). They were not weighted by Council District, as a relatively large proportion of respondents (25%) were not sure in which district they resided.

*Council District in which respondent resides*



*Housing tenure (rent or own)*

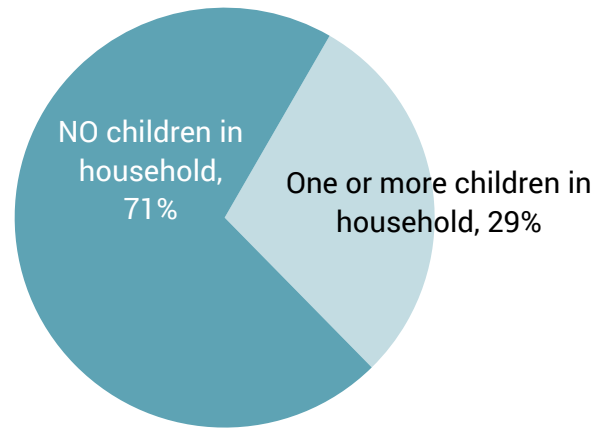


# Demographic Profile of Survey Respondents

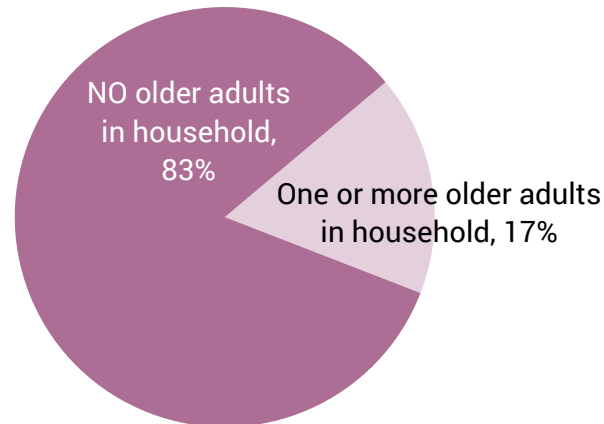
About 3 in 10 respondent households had one or more children, and about 2 in 10 respondent households included an older adult.

Survey results were weighted on three categories of age, 18-34, 35-54 and 55+, so the more granular breakdowns may not match Census data precisely.

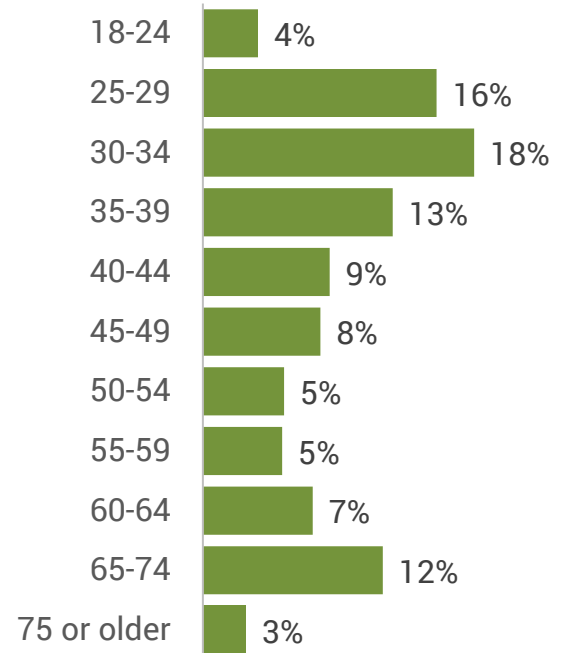
*Presence of children in household*



*Presence of older adults in household*

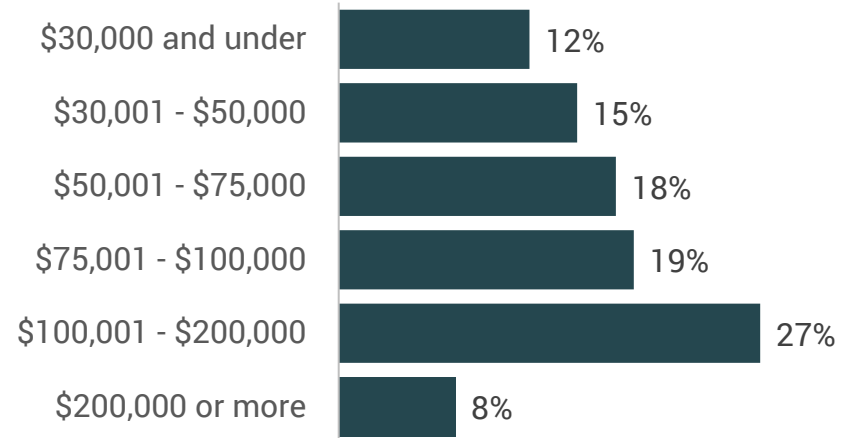


*Age of respondents*

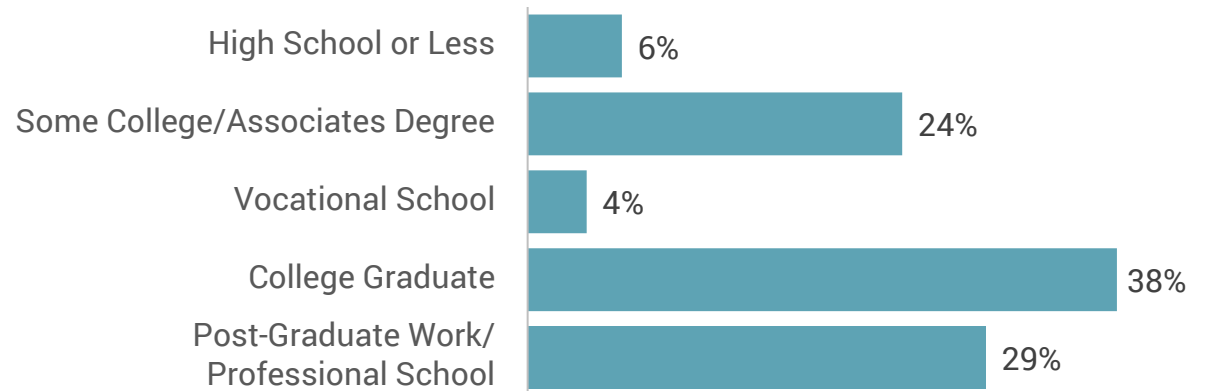


# Demographic Profile of Survey Respondents

## *Annual household income of respondents*

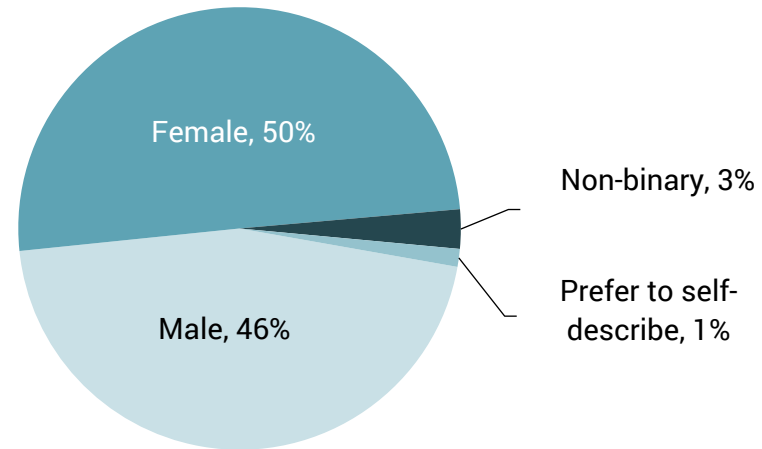


## *Educational attainment of respondents*

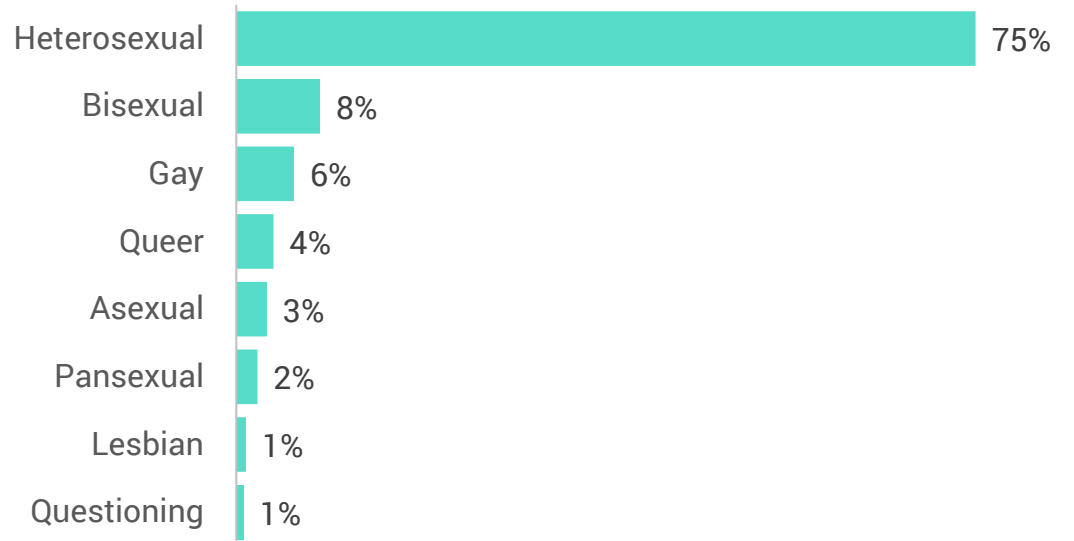


# Demographic Profile of Survey Respondents

*Gender of respondents*

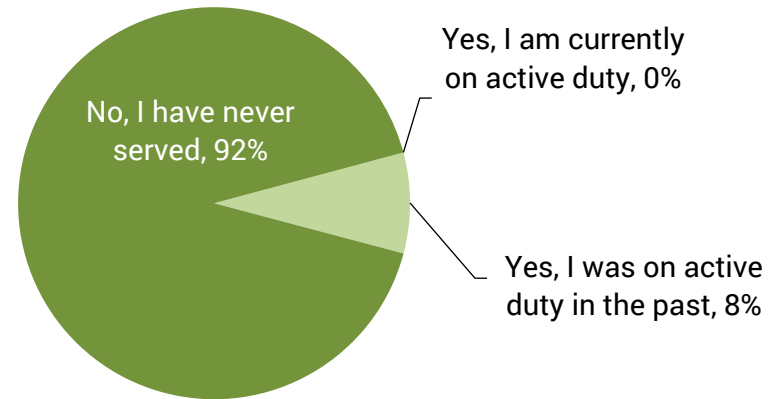


*Sexual orientation of respondents*

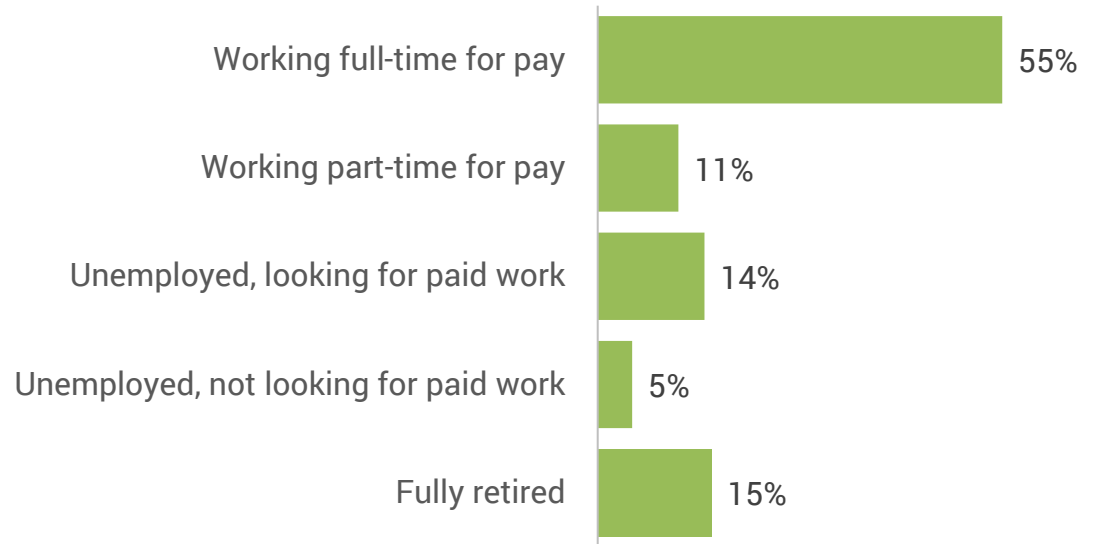


# Demographic Profile of Survey Respondents

*Have you ever served on active duty in the U.S. Armed Forces?*

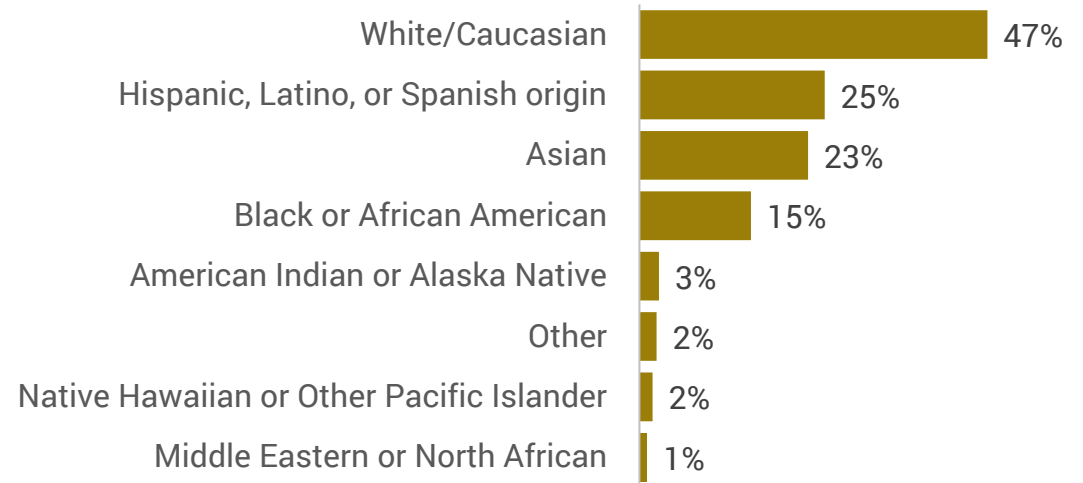


*Employment status of respondents*

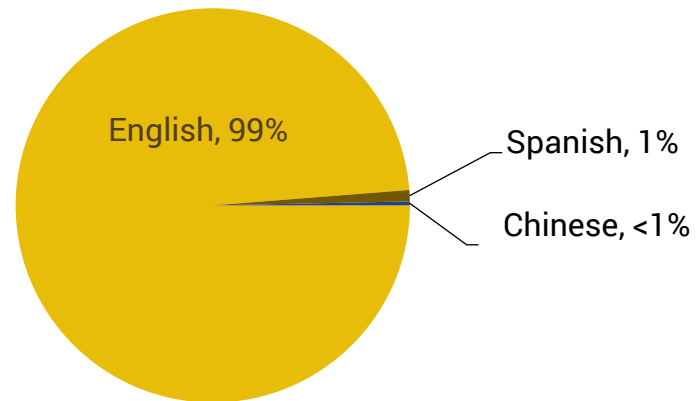


# Demographic Profile of Survey Respondents

*With which ethnic group(s) do you identify yourself? (Select all that apply.)  
(Percents may add to more than 100% as respondents could choose more than one category)*



*Language in which respondent completed the survey*



# Appendix A: Frequency of Responses to All Questions

The full set of responses to each survey question from respondents to the City of Sacramento COVID-19 Resident Survey are displayed in the tables in this appendix. Some of the survey questions included a “don’t know” response option. The analyses in the body of the report were for respondents who had an opinion as eliminating “don’t know” responses allows for easier comparison between evaluative responses. For questions that included a don’t know response, two sets of tables are provided in this appendix; the first with the “don’t know” responses excluded, to show the proportion of respondents with an opinion giving a response; and the second with the “don’t know” responses included, to allow examination of the magnitude of unfamiliarity with certain items. These tables show the **weighted** percent and **weighted** number of respondents (see Table 1 in the *Survey Background* for the weighting variables). Several questions were included where respondents could provide an answer or an “other response” in their own words.

**Table 2: Question #2 with don't know responses**

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household:	Extremely serious problem		Very serious problem		Somewhat serious problem		Not too serious a problem		Don't know/NA		Total	
	Weighted %	Weighted N	Weighted %	Weighted N	Weighted %	Weighted N	Weighted %	Weighted N	Weighted %	Weighted N	Weighted %	Weighted N
Unemployment	18%	N=223	12%	N=143	13%	N=159	43%	N=516	14%	N=167	100%	N=1208
Reduction of employment income	22%	N=260	15%	N=178	17%	N=208	36%	N=430	11%	N=131	100%	N=1208
Loss of income from retirement savings	12%	N=150	11%	N=135	15%	N=181	36%	N=433	26%	N=309	100%	N=1208
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	6%	N=72	4%	N=48	11%	N=131	48%	N=578	31%	N=379	100%	N=1208
Access to medical services, such as emergency care, basic medical care and needed prescriptions	9%	N=113	10%	N=124	19%	N=233	51%	N=612	10%	N=125	100%	N=1208
A shortage of healthy food	6%	N=78	10%	N=118	19%	N=225	55%	N=668	10%	N=119	100%	N=1208
A shortage of food overall	6%	N=78	8%	N=100	15%	N=183	58%	N=704	12%	N=143	100%	N=1208
Access to face masks	6%	N=68	5%	N=64	12%	N=150	66%	N=801	10%	N=125	100%	N=1208

<b>The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household:</b>	<b>Extremely serious problem</b>		<b>Very serious problem</b>		<b>Somewhat serious problem</b>		<b>Not too serious a problem</b>		<b>Don't know/NA</b>		<b>Total</b>	
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	9%	N=110	11%	N=134	27%	N=332	46%	N=561	6%	N=71	100%	N=1208
Not being able to exercise	10%	N=124	13%	N=154	30%	N=362	41%	N=495	6%	N=73	100%	N=1208
Feeling nervous, anxious, or on edge	26%	N=308	24%	N=293	32%	N=388	16%	N=196	2%	N=22	100%	N=1208
Not feeling in control	25%	N=303	23%	N=284	30%	N=363	18%	N=216	4%	N=42	100%	N=1208
Feeling alone, isolated, or not being able to socialize with other people	21%	N=254	23%	N=279	30%	N=365	23%	N=282	2%	N=28	100%	N=1208
Not knowing when the pandemic will end	41%	N=494	29%	N=345	22%	N=260	7%	N=89	2%	N=19	100%	N=1208
Household members not getting along	4%	N=45	6%	N=66	11%	N=137	58%	N=705	21%	N=255	100%	N=1208
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	3%	N=31	4%	N=44	4%	N=45	72%	N=874	18%	N=214	100%	N=1208
Lack of skills to use technology to communicate	2%	N=23	2%	N=20	7%	N=82	70%	N=846	20%	N=237	100%	N=1208
Lack of childcare	8%	N=97	8%	N=95	7%	N=86	32%	N=387	45%	N=542	100%	N=1208
Providing financial, emotional, or other support for extended family not living with you	14%	N=165	14%	N=172	25%	N=304	34%	N=417	12%	N=150	100%	N=1208
Helping my children with online schooling	11%	N=127	8%	N=92	6%	N=76	24%	N=284	52%	N=629	100%	N=1208



**Table 3: Question #2 without don't know responses**

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household:	Extremely serious problem		Very serious problem		Somewhat serious problem		Not too serious a problem		Total	
Unemployment	21%	N=223	14%	N=143	15%	N=159	50%	N=516	100%	N=1041
Reduction of employment income	24%	N=260	17%	N=178	19%	N=208	40%	N=430	100%	N=1077
Loss of income from retirement savings	17%	N=150	15%	N=135	20%	N=181	48%	N=433	100%	N=899
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	9%	N=72	6%	N=48	16%	N=131	70%	N=578	100%	N=829
Access to medical services, such as emergency care, basic medical care and needed prescriptions	10%	N=113	11%	N=124	22%	N=233	57%	N=612	100%	N=1082
A shortage of healthy food	7%	N=78	11%	N=118	21%	N=225	61%	N=668	100%	N=1089
A shortage of food overall	7%	N=78	9%	N=100	17%	N=183	66%	N=704	100%	N=1065
Access to face masks	6%	N=68	6%	N=64	14%	N=150	74%	N=801	100%	N=1082
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	10%	N=110	12%	N=134	29%	N=332	49%	N=561	100%	N=1137
Not being able to exercise	11%	N=124	14%	N=154	32%	N=362	44%	N=495	100%	N=1135
Feeling nervous, anxious, or on edge	26%	N=308	25%	N=293	33%	N=388	17%	N=196	100%	N=1186
Not feeling in control	26%	N=303	24%	N=284	31%	N=363	18%	N=216	100%	N=1165
Feeling alone, isolated, or not being able to socialize with other people	22%	N=254	24%	N=279	31%	N=365	24%	N=282	100%	N=1180
Not knowing when the pandemic will end	42%	N=494	29%	N=345	22%	N=260	8%	N=89	100%	N=1188
Household members not getting along	5%	N=45	7%	N=66	14%	N=137	74%	N=705	100%	N=953
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	3%	N=31	4%	N=44	5%	N=45	88%	N=874	100%	N=994
Lack of skills to use technology to communicate	2%	N=23	2%	N=20	8%	N=82	87%	N=846	100%	N=970
Lack of childcare	15%	N=97	14%	N=95	13%	N=86	58%	N=387	100%	N=665

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household:	Extremely serious problem		Very serious problem		Somewhat serious problem		Not too serious a problem		Total	
Providing financial, emotional, or other support for extended family not living with you	16%	N=165	16%	N=172	29%	N=304	39%	N=417	100%	N=1057
Helping my children with online schooling	22%	N=127	16%	N=92	13%	N=76	49%	N=284	100%	N=579

**Table 4: Question #3 with don't know responses**

The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?	Percent	Number
Yes, self	11%	N=134
Yes, someone else	6%	N=72
Yes, both	11%	N=127
No	69%	N=827
Don't know/NA	3%	N=38
Total	100%	N=1199

**Table 5: Question #3 without don't know responses**

The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?	Percent	Number
Yes, self	12%	N=134
Yes, someone else	6%	N=72
Yes, both	11%	N=127
No	71%	N=827
Total	100%	N=1161

**Table 6: Question #4 with don't know responses**

<b>Have you or someone in your household been tested for COVID-19?</b>	<b>Percent</b>	<b>Number</b>
Yes, positive test	1%	N=17
Yes, negative test	31%	N=371
Yes, waiting for results	3%	N=40
No, but presumed positive	7%	N=88
No, no symptoms	53%	N=641
Don't know/NA	4%	N=50
Total	100%	N=1206

**Table 7: Question #4 without don't know responses**

<b>Have you or someone in your household been tested for COVID-19?</b>	<b>Percent</b>	<b>Number</b>
Yes, positive test	1%	N=17
Yes, negative test	32%	N=371
Yes, waiting for results	3%	N=40
No, but presumed positive	8%	N=88
No, no symptoms	55%	N=641
Total	100%	N=1157

**Table 8: Question #5 with don't know/not applicable responses**

Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic.	Strongly approve		Somewhat approve		Somewhat disapprove		Strongly disapprove		Don't know/NA		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The Federal Government, in general	3%	N=34	9%	N=115	8%	N=102	78%	N=943	1%	N=14	100%	N=1207
California State Government, in general	17%	N=209	41%	N=494	22%	N=266	19%	N=226	1%	N=12	100%	N=1207
The City of Sacramento	12%	N=141	43%	N=514	22%	N=265	18%	N=212	6%	N=75	100%	N=1207

**Table 9: Question #5 without don't know/not applicable responses**

Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic.	Strongly approve		Somewhat approve		Somewhat disapprove		Strongly disapprove		Total	
	%	N	%	N	%	N	%	N	%	N
The Federal Government, in general	3%	N=34	10%	N=115	9%	N=102	79%	N=943	100%	N=1193
California State Government, in general	17%	N=209	41%	N=494	22%	N=266	19%	N=226	100%	N=1195
The City of Sacramento	12%	N=141	45%	N=514	23%	N=265	19%	N=212	100%	N=1132

**Table 10: Question #6 with don't know/not applicable responses**

Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas:	Very satisfied		Somewhat satisfied		Somewhat dissatisfied		Very dissatisfied		Don't know/NA		Total	
Generally acting in the best interest of the community	15%	N=175	38%	N=461	25%	N=295	21%	N=255	1%	N=18	100%	N=1204
Being open and transparent to the public	15%	N=178	38%	N=458	21%	N=256	22%	N=266	4%	N=46	100%	N=1204
Informing residents about issues facing the community	15%	N=181	39%	N=465	26%	N=307	18%	N=213	3%	N=37	100%	N=1204
Overall confidence in the City of Sacramento government	12%	N=140	40%	N=484	22%	N=264	23%	N=280	3%	N=36	100%	N=1204

**Table 11: Question #6 without don't know/not applicable responses**

Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas:	Very satisfied		Somewhat satisfied		Somewhat dissatisfied		Very dissatisfied		Total	
Generally acting in the best interest of the community	15%	N=175	39%	N=461	25%	N=295	21%	N=255	100%	N=1186
Being open and transparent to the public	15%	N=178	40%	N=458	22%	N=256	23%	N=266	100%	N=1158
Informing residents about issues facing the community	16%	N=181	40%	N=465	26%	N=307	18%	N=213	100%	N=1166
Overall confidence in the City of Sacramento government	12%	N=140	41%	N=484	23%	N=264	24%	N=280	100%	N=1168

**Table 12: Question #7 with don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>Percent</b>	<b>Number</b>
Not at all	1%	N=9
A little	7%	N=80
A moderate amount	22%	N=269
A lot	26%	N=308
A great deal	45%	N=541
Don't know/NA	0%	N=0
Total	100%	N=1207

**Table 13: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>Percent</b>	<b>Number</b>
Not at all	1%	N=9
A little	7%	N=80
A moderate amount	22%	N=269
A lot	26%	N=308
A great deal	45%	N=541
Don't know/NA	0%	N=0
Total	100%	N=1207

**Table 14: Question #8 with don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	Percent	Number
1 – 10%	19%	N=217
11 – 20%	14%	N=164
21 – 30%	6%	N=69
31 – 40%	5%	N=61
41 – 50%	0%	N=1
More than 50%	14%	N=165
Income has not decreased	37%	N=426
Don't know/NA	4%	N=46
Total	100%	N=1149

**Table 15: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	Percent	Number
1 – 10%	20%	N=217
11 – 20%	15%	N=164
21 – 30%	6%	N=69
31 – 40%	6%	N=61
41 – 50%	0%	N=1
More than 50%	15%	N=165
Income has not decreased	39%	N=426
Total	100%	N=1104

**Table 16: Question #9 with don't know responses**

<b>During the stay-at-home order, have you been able to work remotely?</b>	<b>Percent</b>	<b>Number</b>
Yes, 100% of the time	33%	N=400
Yes, some days of the week	12%	N=141
No, I am considered an essential employee	16%	N=199
No, I have been taking paid time off	0%	N=0
No, I have been taking unpaid time off	3%	N=34
No, I have been laid off	11%	N=136
Retired/student/not working	15%	N=178
Other	9%	N=109
Don't know/NA	1%	N=11
<b>Total</b>	<b>100%</b>	<b>N=1208</b>

**Table 17: Question #9 without don't know responses**

<b>During the stay-at-home order, have you been able to work remotely?</b>	<b>Percent</b>	<b>Number</b>
Yes, 100% of the time	33%	N=400
Yes, some days of the week	12%	N=141
No, I am considered an essential employee	17%	N=199
No, I have been taking paid time off	0%	N=0
No, I have been taking unpaid time off	3%	N=34
No, I have been laid off	11%	N=136
Retired/student/not working	15%	N=178
Other	9%	N=109
<b>Total</b>	<b>100%</b>	<b>N=1197</b>



**Table 18: Question #11 with don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>Percent</b>	<b>Number</b>
Return to normal routine	4%	N=14
Continue working from home	25%	N=91
Rely on family support	23%	N=84
Not sure yet	19%	N=69
No children requiring childcare	2%	N=6
Other	15%	N=53
Don't know	12%	N=44
Total	100%	N=361

**Table 19: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>Percent</b>	<b>Number</b>
Return to normal routine	4%	N=14
Continue working from home	29%	N=91
Rely on family support	26%	N=84
Not sure yet	22%	N=69
No children requiring childcare	2%	N=6
Other	17%	N=53
Total	100%	N=317

**Table 20: Question #13 with don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>Percent</b>	<b>Number</b>
Yes	40%	N=477
No	56%	N=670
Don't know/NA	5%	N=58
Total	100%	N=1205

**Table 21: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>Percent</b>	<b>Number</b>
Yes	42%	N=477
No	58%	N=670
Total	100%	N=1147

**Table 22: Question #14 with don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>Percent</b>	<b>Number</b>
Yes, received unemployment assistance	19%	N=234
Yes, awaiting a decision	2%	N=29
Yes, application was denied	4%	N=46
No, have not applied	73%	N=879
Don't know	1%	N=17
Total	100%	N=1206

**Table 23: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>Percent</b>	<b>Number</b>
Yes, received unemployment assistance	20%	N=234
Yes, awaiting a decision	2%	N=29
Yes, application was denied	4%	N=46
No, have not applied	74%	N=879
Total	100%	N=1189

**Table 24: Question #15 with don't know/not applicable responses**

Please indicate your level of agreement with the following statements about the coronavirus pandemic:	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Don't know/NA		Total	
I feel well-informed about the current state of the COVID-19 outbreak.	30%	N=366	44%	N=533	14%	N=173	11%	N=132	0%	N=3	100%	N=1207
I feel well-informed about steps I can take to protect myself from the virus.	53%	N=638	34%	N=412	7%	N=89	5%	N=65	0%	N=3	100%	N=1207

**Table 25: Question #15 without don't know/not applicable responses**

Please indicate your level of agreement with the following statements about the coronavirus pandemic:	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Total	
I feel well-informed about the current state of the COVID-19 outbreak.	30%	N=366	44%	N=533	14%	N=173	11%	N=132	100%	N=1204
I feel well-informed about steps I can take to protect myself from the virus.	53%	N=638	34%	N=412	7%	N=89	5%	N=65	100%	N=1204

**Table 26: Question #16 with don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>Percent</b>	<b>Number</b>
Yes	92%	N=1109
No	7%	N=88
Don't know/NA	1%	N=8
Total	100%	N=1205

**Table 27: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>Percent</b>	<b>Number</b>
Yes	93%	N=1109
No	7%	N=88
Total	100%	N=1197

**Table 28: Question #17 with don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>Percent</b>	<b>Number</b>
Not sustainable now	10%	N=117
One week	1%	N=11
A few weeks	3%	N=39
About a month	5%	N=56
Two months	9%	N=104
Three or more months	61%	N=739
Don't know/NA	12%	N=141
Total	100%	N=1207

**Table 29: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>Percent</b>	<b>Number</b>
Not sustainable now	11%	N=117
One week	1%	N=11
A few weeks	4%	N=39
About a month	5%	N=56
Two months	10%	N=104
Three or more months	69%	N=739
Total	100%	N=1066

**Table 30: Question #18 with don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>Percent</b>	<b>Number</b>
Staying home except for essential needs	91%	N=1094
Calling to check in on friends and neighbors	70%	N=838
Donating to those impacted by COVID-19	39%	N=461
Volunteering with a local organization	13%	N=160
Other	13%	N=158
Volunteering with the County/City	2%	N=19
Don't know	1%	N=18

**Table 31: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>Percent</b>	<b>Number</b>
Staying home except for essential needs	93%	N=1094
Calling to check in on friends and neighbors	71%	N=838
Donating to those impacted by COVID-19	39%	N=461
Volunteering with a local organization	14%	N=160
Other	13%	N=158
Volunteering with the County/City	2%	N=19

**Table 32: Question #21 with don't know responses**

Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19.	Extremely important		Very important		Somewhat important		Not too important		Don't know/NA		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Assistance navigating and applying for various COVID-19-related assistance programs	29%	N=355	21%	N=252	13%	N=162	24%	N=284	13%	N=151	100%	N=1204
Assistance making residential rent/mortgage payments	37%	N=445	15%	N=179	7%	N=90	26%	N=318	14%	N=172	100%	N=1204
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	31%	N=375	15%	N=180	14%	N=168	27%	N=322	13%	N=160	100%	N=1204
Financial assistance to purchase food	33%	N=403	15%	N=184	9%	N=110	28%	N=342	14%	N=165	100%	N=1204
Job training	14%	N=174	15%	N=177	15%	N=178	39%	N=467	17%	N=209	100%	N=1204
Digital skills training	16%	N=189	12%	N=148	17%	N=206	38%	N=462	17%	N=200	100%	N=1204
Logistical assistance obtaining food, such as help having food or other household items delivered	26%	N=309	16%	N=189	13%	N=153	30%	N=363	16%	N=190	100%	N=1204
Access to a quality internet connection	34%	N=407	17%	N=204	11%	N=135	24%	N=295	14%	N=163	100%	N=1204
Summer programs for school-aged youth	19%	N=223	13%	N=152	15%	N=176	25%	N=305	29%	N=347	100%	N=1204
Assistance escaping an abusive environment	30%	N=358	9%	N=112	5%	N=61	27%	N=321	29%	N=354	100%	N=1204
Access to digital devices, like a laptop	20%	N=246	16%	N=188	11%	N=133	31%	N=371	22%	N=266	100%	N=1204
Access securing permanent housing	26%	N=318	13%	N=157	10%	N=118	27%	N=323	24%	N=288	100%	N=1204
Childcare services	25%	N=299	13%	N=151	11%	N=134	21%	N=258	30%	N=363	100%	N=1204
Financial literacy services	17%	N=210	14%	N=173	16%	N=195	32%	N=383	20%	N=244	100%	N=1204
Mental health services	38%	N=460	16%	N=198	14%	N=169	17%	N=208	14%	N=169	100%	N=1204
Transportation services	17%	N=207	18%	N=222	16%	N=190	29%	N=351	19%	N=234	100%	N=1204



Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19.	Extremely important		Very important		Somewhat important		Not too important		Don't know/NA		Total	
Uninterrupted police, fire, and medical emergency response services	47%	N=567	20%	N=240	13%	N=161	14%	N=164	6%	N=72	100%	N=1204
Enforcement of shelter in home orders and physical distancing	50%	N=599	21%	N=256	11%	N=133	12%	N=148	6%	N=68	100%	N=1204
Access to timely and accurate communications about COVID-19	60%	N=720	23%	N=274	11%	N=134	4%	N=50	2%	N=25	100%	N=1204
Support for small businesses	50%	N=599	24%	N=293	13%	N=161	5%	N=63	7%	N=88	100%	N=1204

**Table 33: Question #21 without don't know responses**

Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19.	Extremely important		Very important		Somewhat important		Not too important		Total	
Assistance navigating and applying for various COVID-19-related assistance programs	34%	N=355	24%	N=252	15%	N=162	27%	N=284	100%	N=1053
Assistance making residential rent/mortgage payments	43%	N=445	17%	N=179	9%	N=90	31%	N=318	100%	N=1032
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	36%	N=375	17%	N=180	16%	N=168	31%	N=322	100%	N=1045
Financial assistance to purchase food	39%	N=403	18%	N=184	11%	N=110	33%	N=342	100%	N=1039
Job training	18%	N=174	18%	N=177	18%	N=178	47%	N=467	100%	N=996
Digital skills training	19%	N=189	15%	N=148	20%	N=206	46%	N=462	100%	N=1005
Logistical assistance obtaining food, such as help having food or other household items delivered	30%	N=309	19%	N=189	15%	N=153	36%	N=363	100%	N=1014
Access to a quality internet connection	39%	N=407	20%	N=204	13%	N=135	28%	N=295	100%	N=1041
Summer programs for school-aged youth	26%	N=223	18%	N=152	21%	N=176	36%	N=305	100%	N=857
Assistance escaping an abusive environment	42%	N=358	13%	N=112	7%	N=61	38%	N=321	100%	N=851
Access to digital devices, like a laptop	26%	N=246	20%	N=188	14%	N=133	40%	N=371	100%	N=939
Access securing permanent housing	35%	N=318	17%	N=157	13%	N=118	35%	N=323	100%	N=916
Childcare services	36%	N=299	18%	N=151	16%	N=134	31%	N=258	100%	N=841
Financial literacy services	22%	N=210	18%	N=173	20%	N=195	40%	N=383	100%	N=960
Mental health services	44%	N=460	19%	N=198	16%	N=169	20%	N=208	100%	N=1035
Transportation services	21%	N=207	23%	N=222	20%	N=190	36%	N=351	100%	N=971
Uninterrupted police, fire, and medical emergency response services	50%	N=567	21%	N=240	14%	N=161	15%	N=164	100%	N=1132
Enforcement of shelter in home orders and physical distancing	53%	N=599	23%	N=256	12%	N=133	13%	N=148	100%	N=1136
Access to timely and accurate communications about COVID-19	61%	N=720	23%	N=274	11%	N=134	4%	N=50	100%	N=1179
Support for small businesses	54%	N=599	26%	N=293	14%	N=161	6%	N=63	100%	N=1117

**Table 34: Question #22 with don't know responses**

<b>Are you a resident of the City of Sacramento?</b>	<b>Percent</b>	<b>Number</b>
Yes	96%	N=1155
No	3%	N=41
Don't know	1%	N=11
Total	100%	N=1207

**Table 35: Question #22 without don't know responses**

<b>Are you a resident of the City of Sacramento?</b>	<b>Percent</b>	<b>Number</b>
Yes	97%	N=1155
No	3%	N=41
Total	100%	N=1196

**Table 36: Question #23**

<b>What is your ZIP code? (This is to ensure we obtain a representative sample of Sacramento residents.)</b>	<b>Percent</b>	<b>Number</b>
95652	1%	N=6
95660	0%	N=2
95673	1%	N=13
95758	1%	N=9
95811	5%	N=54
95814	4%	N=44
95815	1%	N=15
95816	9%	N=107
95817	4%	N=44
95818	10%	N=113
95819	4%	N=46
95820	9%	N=102
95821	2%	N=19
95822	8%	N=93
95823	6%	N=66
95824	2%	N=19
95825	3%	N=36
95826	2%	N=27
95828	1%	N=15
95829	0%	N=4
95831	11%	N=127
95832	0%	N=5
95833	3%	N=41
95834	3%	N=39
95835	6%	N=73
95838	3%	N=35
95841	1%	N=10
95864	1%	N=16
<b>Total</b>	<b>100%</b>	<b>N=1182</b>

**Table 37: Question #24 with don't know responses**

In which City Council District do you live? (If you're not sure, you can look up your Council District here: <a href="https://www.cityofsacramento.org/Mayor-Council/Find-Your-District">https://www.cityofsacramento.org/Mayor-Council/Find-Your-District</a> )	Percent	Number
District 1	7%	N=85
District 2	5%	N=56
District 3	7%	N=88
District 4	19%	N=230
District 5	12%	N=151
District 6	10%	N=117
District 7	10%	N=117
District 8	2%	N=24
Don't know or did not answer	28%	N=339
Total	100%	N=1208

**Table 38: Question #24 without don't know responses**

In which City Council District do you live? (If you're not sure, you can look up your Council District here: <a href="https://www.cityofsacramento.org/Mayor-Council/Find-Your-District">https://www.cityofsacramento.org/Mayor-Council/Find-Your-District</a> )	Percent	Number
District 1	10%	N=85
District 2	6%	N=56
District 3	10%	N=88
District 4	27%	N=230
District 5	17%	N=151
District 6	14%	N=117
District 7	13%	N=117
District 8	3%	N=24
Total	100%	N=869

**Table 39: Question #25**

<b>What is your age?</b>	<b>Percent</b>	<b>Number</b>
18-24	4%	N=45
25-29	15%	N=183
30-34	18%	N=215
35-39	13%	N=151
40-44	9%	N=105
45-49	8%	N=98
50-54	6%	N=72
55-59	5%	N=65
60-64	7%	N=89
65-74	12%	N=145
75 or older	3%	N=33
Total	100%	N=1200

**Table 40: Question #26**

<b>What is your gender?</b>	<b>Percent</b>	<b>Number</b>
Male	45%	N=539
Female	51%	N=616
Non-binary	3%	N=34
Prefer to self-describe	1%	N=15
Total	100%	N=1204

**Table 41: Question #28**

<b>With which ethnic group(s) do you identify yourself? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>Percent</b>	<b>Number</b>
White/Caucasian	48%	N=581
Hispanic, Latino, or Spanish origin	25%	N=295
Asian	22%	N=266
Black or African American	15%	N=176
American Indian or Alaska Native	3%	N=31
Other	2%	N=29
Native Hawaiian or Other Pacific Islander	2%	N=21
Middle Eastern or North African	1%	N=12

**Table 42: Question #30**

<b>What was the last level of school you completed?</b>	<b>Percent</b>	<b>Number</b>
Grade 1-8	0%	N=1
Grade 9-11	1%	N=11
High School Graduate	5%	N=59
Some College/Associates Degree	24%	N=288
Vocational School	4%	N=46
College Graduate	37%	N=450
Post-Graduate Work/Professional School	29%	N=350
Total	100%	N=1206

**Table 43: Question #31**

<b>Have you ever served on active duty in the U.S. Armed Forces?</b>	<b>Percent</b>	<b>Number</b>
Yes, I am currently on active duty	0%	N=0
Yes, I was on active duty in the past	8%	N=98
No, I have never served	92%	N=1098
Total	100%	N=1196

**Table 44: Question #32**

<b>What is your employment status?</b>	<b>Percent</b>	<b>Number</b>
Working full-time for pay	55%	N=659
Working part-time for pay	11%	N=131
Unemployed, looking for paid work	15%	N=176
Unemployed, not looking for paid work	5%	N=56
Fully retired	15%	N=181
Total	100%	N=1202

**Table 45: Question #33**

<b>Do you rent or own the home where you reside?</b>	<b>Percent</b>	<b>Number</b>
Rent	52%	N=623
Own	48%	N=580
Total	100%	N=1203



**Table 46: Question #34**

<b>Are there any children under the age of 18 living in your household?</b>	<b>Percent</b>	<b>Number</b>
Yes	29%	N=350
No	71%	N=849
Total	100%	N=1199

**Table 47: Question #35**

<b>Are any other members of your household aged 65 or older?</b>	<b>Percent</b>	<b>Number</b>
Yes	17%	N=209
No	83%	N=995
Total	100%	N=1204

**Table 48: Question #36**

<b>What was the total combined income of all of the people in your household before taxes in 2019?</b>	<b>Percent</b>	<b>Number</b>
\$30,000 and under	12%	N=139
\$30,001 - \$50,000	15%	N=177
\$50,001 - \$75,000	18%	N=211
\$75,001 - \$100,000	19%	N=220
\$100,001 - \$200,000	27%	N=315
\$200,000 or more	8%	N=88
Total	100%	N=1150

**Table 49: Question #37**

<b>What is your sexual orientation?</b>	<b>Percent</b>	<b>Number</b>
Asexual	3%	N=36
Bisexual	8%	N=92
Gay	6%	N=64
Heterosexual	75%	N=825
Lesbian	1%	N=10
Pansexual	2%	N=24
Queer	4%	N=42
Questioning	1%	N=9
Total	100%	N=1101

**Table 50: Language in Which Survey Was Completed**

<b>Language in Which Survey Was Completed</b>	<b>Percent</b>	<b>Number</b>
English	99%	N=1194
Spanish	1%	N=11
Chinese	0%	N=4
Total	100%	N=1208

**Table 51: Council District in Which Respondent Resides**

<b>Council District in Which Respondent Resides</b>	<b>Percent</b>	<b>Number</b>
District 1	10%	N=85
District 2	6%	N=56
District 3	10%	N=88
District 4	27%	N=230
District 5	17%	N=151
District 6	14%	N=117
District 7	13%	N=117
District 8	3%	N=24
Total	100%	N=869

# Appendix B: Breakdowns of Selected Survey Responses by Respondent Characteristics

The tables in this section show the breakdowns of survey results by selected respondent characteristics. Since this was not a probability sample, no tests of statistical significance were performed. However, a good rule of thumb to use in comparing results might be that differences between responses from respondents in different subgroups should be at least 7 points or greater to be considered “significant.”

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## Selected Survey Results by City Council District

**Table 52: Question #2 without don't know responses**

<b>The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem</b>	<b>District 1</b>	<b>District 2</b>	<b>District 3</b>	<b>District 4</b>	<b>District 5</b>	<b>District 6</b>	<b>District 7</b>	<b>District 8</b>	<b>Overall</b>
Unemployment	32%	46%	41%	34%	36%	30%	29%	50%	36%
Reduction of employment income	34%	48%	49%	39%	41%	36%	32%	51%	41%
Loss of income from retirement savings	31%	51%	34%	20%	31%	21%	36%	26%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	7%	25%	21%	5%	27%	13%	10%	3%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	21%	42%	27%	10%	17%	19%	25%	14%	22%
A shortage of healthy food	20%	45%	26%	7%	15%	16%	11%	12%	18%
A shortage of food overall	15%	38%	18%	5%	14%	16%	16%	12%	17%
Access to face masks	17%	24%	10%	3%	21%	12%	6%	0%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	36%	29%	20%	9%	22%	23%	25%	15%	22%
Not being able to exercise	34%	33%	18%	20%	28%	17%	11%	43%	25%
Feeling nervous, anxious, or on edge	51%	45%	53%	52%	55%	45%	40%	48%	50%
Not feeling in control	58%	37%	54%	50%	46%	45%	41%	66%	50%
Feeling alone, isolated, or not being able to socialize with other people	33%	38%	47%	45%	45%	45%	27%	40%	45%
Not knowing when the pandemic will end	75%	69%	61%	68%	73%	76%	56%	64%	71%
Household members not getting along	6%	20%	18%	3%	5%	15%	15%	34%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	13%	11%	13%	2%	9%	5%	1%	3%	8%

<b>The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem</b>	<b>District 1</b>	<b>District 2</b>	<b>District 3</b>	<b>District 4</b>	<b>District 5</b>	<b>District 6</b>	<b>District 7</b>	<b>District 8</b>	<b>Overall</b>
Lack of skills to use technology to communicate	0%	8%	10%	2%	2%	2%	1%	0%	4%
Lack of childcare	20%	22%	39%	18%	29%	26%	15%	49%	30%
Providing financial, emotional, or other support for extended family not living with you	31%	38%	46%	25%	36%	25%	31%	4%	32%
Helping my children with online schooling	48%	37%	24%	27%	34%	42%	22%	56%	38%

**Table 53: Question #3 without don't know responses**

<b>The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?</b>	<b>District 1</b>	<b>District 2</b>	<b>District 3</b>	<b>District 4</b>	<b>District 5</b>	<b>District 6</b>	<b>District 7</b>	<b>District 8</b>	<b>Overall</b>
Yes, self	13%	26%	13%	15%	9%	9%	6%	3%	11%
Yes, someone else	6%	12%	12%	2%	5%	9%	9%	2%	6%
Yes, both	16%	14%	14%	7%	10%	7%	3%	17%	11%
No	65%	48%	62%	76%	76%	75%	82%	78%	72%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Table 54: Question #4 without don't know responses**

<b>Have you or someone in your household been tested for COVID-19?</b>	<b>District 1</b>	<b>District 2</b>	<b>District 3</b>	<b>District 4</b>	<b>District 5</b>	<b>District 6</b>	<b>District 7</b>	<b>District 8</b>	<b>Overall</b>
Yes, positive test	1%	9%	2%	0%	3%	0%	1%	1%	2%
Yes, negative test	32%	38%	24%	35%	48%	36%	24%	40%	32%
Yes, waiting for results	0%	6%	3%	9%	2%	4%	3%	0%	3%
No, but presumed positive	11%	9%	8%	7%	4%	4%	3%	20%	8%

Have you or someone in your household been tested for COVID-19?	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
No, no symptoms	57%	39%	64%	49%	43%	55%	70%	39%	55%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Table 55: Question #5 without don't know/not applicable responses**

Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic. Percent who strongly or somewhat approve	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
	The Federal Government, in general	21%	7%	11%	8%	7%	10%	17%	16%
California State Government, in general	63%	51%	68%	57%	53%	69%	69%	42%	59%
The City of Sacramento	72%	48%	59%	55%	47%	60%	65%	47%	58%

**Table 56: Question #6 without don't know/not applicable responses**

Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
	Generally acting in the best interest of the community	56%	49%	57%	53%	42%	58%	71%	45%
Being open and transparent to the public	62%	41%	64%	53%	50%	59%	54%	49%	55%
Informing residents about issues facing the community	66%	51%	68%	56%	50%	55%	57%	45%	55%
Overall confidence in the City of Sacramento government	64%	50%	57%	49%	42%	56%	60%	24%	54%

**Table 57: Question #7 without don't know responses**

How much, if at all, has your life been disrupted by the COVID-19 outbreak?	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
Not at all	0%	2%	0%	2%	0%	0%	0%	0%	1%
A little	9%	1%	5%	5%	6%	11%	13%	24%	7%
A moderate amount	21%	26%	25%	27%	27%	24%	24%	11%	23%
A lot	25%	23%	21%	20%	27%	21%	25%	11%	25%
A great deal	45%	49%	50%	46%	41%	45%	37%	54%	44%
Don't know/NA	0%	0%	0%	0%	0%	0%	0%	0%	0%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Table 58: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
1 – 10%	23%	16%	19%	24%	21%	13%	19%	12%	20%
11 – 20%	31%	12%	9%	10%	9%	12%	16%	11%	15%
21 – 30%	5%	7%	6%	1%	6%	15%	11%	0%	6%
31 – 40%	1%	3%	7%	6%	13%	5%	0%	6%	5%
41 – 50%	0%	0%	0%	0%	0%	0%	0%	0%	0%
More than 50%	5%	20%	25%	17%	10%	5%	6%	24%	15%
Income has not decreased	35%	43%	33%	41%	41%	50%	48%	47%	39%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%



**Table 59: Question #9 without don't know responses**

During the stay-at-home order, have you been able to work remotely?	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
Yes, 100% of the time	48%	18%	37%	43%	38%	30%	23%	10%	34%
Yes, some days of the week	16%	12%	12%	13%	11%	9%	16%	13%	12%
No, I am considered an essential employee	14%	22%	2%	12%	20%	22%	17%	9%	17%
No, I have been taking paid time off	0%	0%	0%	0%	0%	0%	0%	0%	0%
No, I have been taking unpaid time off	1%	5%	0%	4%	3%	2%	0%	2%	3%
No, I have been laid off	4%	9%	13%	15%	4%	6%	9%	18%	11%
Retired/student/not working	9%	24%	18%	7%	17%	25%	33%	35%	15%
Other	9%	11%	17%	7%	8%	5%	2%	13%	9%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Table 60: Question #11 without don't know responses**

If children requiring childcare live in your household, how will you address summer childcare?	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
Return to normal routine	1%	23%	1%	2%	4%	2%	18%	8%	4%
Continue working from home	31%	19%	20%	29%	44%	40%	14%	29%	29%
Rely on family support	27%	50%	4%	40%	19%	31%	31%	23%	27%
Not sure yet	33%	2%	51%	3%	29%	5%	31%	40%	22%
No children requiring childcare	0%	0%	8%	0%	0%	0%	0%	0%	2%
Other	9%	6%	15%	25%	4%	21%	6%	0%	16%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Table 61: Question #13 without don't know responses**

Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
Yes	45%	39%	33%	39%	31%	37%	31%	40%	42%
No	55%	61%	67%	61%	69%	63%	69%	60%	58%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Table 62: Question #14 without don't know responses**

Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
Yes, received unemployment assistance	17%	23%	19%	22%	11%	14%	15%	25%	19%
Yes, awaiting a decision	0%	1%	0%	4%	0%	3%	4%	0%	3%
Yes, application was denied	8%	2%	6%	3%	1%	4%	0%	5%	4%
No, have not applied	75%	74%	75%	71%	88%	80%	80%	70%	74%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Table 63: Question #15 without don't know/not applicable responses**

Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
I feel well-informed about the current state of the COVID-19 outbreak.	75%	71%	82%	78%	79%	72%	79%	67%	74%
I feel well-informed about steps I can take to protect myself from the virus.	82%	81%	93%	94%	84%	91%	97%	92%	87%

**Table 64: Question #16 without don't know responses**

In general, are you comfortable with government requiring masks in public places?	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
Yes	94%	89%	96%	94%	88%	94%	96%	96%	93%
No	6%	11%	4%	6%	12%	6%	4%	4%	7%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Table 65: Question #17 without don't know responses**

Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8	Overall
Not sustainable now	6%	3%	10%	10%	16%	11%	6%	22%	11%
One week	5%	0%	1%	1%	0%	0%	0%	0%	1%
A few weeks	0%	3%	2%	3%	0%	4%	0%	12%	4%
About a month	9%	2%	3%	8%	3%	1%	2%	4%	5%
Two months	7%	12%	15%	11%	7%	6%	12%	17%	10%
Three or more months	73%	80%	70%	67%	74%	78%	79%	46%	69%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Table 66: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>District 1</b>	<b>District 2</b>	<b>District 3</b>	<b>District 4</b>	<b>District 5</b>	<b>District 6</b>	<b>District 7</b>	<b>District 8</b>	<b>Overall</b>
Staying home except for essential needs	94%	94%	91%	92%	85%	93%	95%	98%	93%
Calling to check in on friends and neighbors	59%	50%	80%	69%	81%	66%	69%	76%	71%
Donating to those impacted by COVID-19	43%	22%	48%	51%	43%	36%	37%	19%	39%
Volunteering with a local organization	8%	5%	17%	15%	13%	17%	10%	30%	14%
Other	10%	17%	16%	10%	17%	9%	8%	1%	13%
Volunteering with the County/City	1%	2%	0%	2%	1%	1%	1%	0%	2%

**Table 67: Question #21 without don't know responses**

<b>Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19. Percent extremely or very important</b>	<b>District 1</b>	<b>District 2</b>	<b>District 3</b>	<b>District 4</b>	<b>District 5</b>	<b>District 6</b>	<b>District 7</b>	<b>District 8</b>	<b>Overall</b>
Assistance navigating and applying for various COVID-19-related assistance programs	44%	74%	54%	50%	53%	45%	55%	68%	57%
Assistance making residential rent/mortgage payments	48%	64%	61%	59%	54%	57%	50%	70%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	47%	60%	60%	44%	45%	55%	40%	74%	53%
Financial assistance to purchase food	45%	69%	60%	52%	48%	56%	49%	63%	57%
Job training	35%	44%	37%	26%	28%	40%	28%	58%	36%
Digital skills training	37%	46%	40%	24%	29%	31%	28%	56%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	40%	56%	54%	47%	48%	48%	42%	62%	49%
Access to a quality internet connection	52%	76%	58%	59%	61%	56%	51%	69%	59%
Summer programs for school-aged youth	41%	44%	56%	31%	47%	44%	32%	73%	44%
Assistance escaping an abusive environment	42%	77%	50%	61%	48%	61%	45%	53%	55%
Access to digital devices, like a laptop	39%	52%	43%	39%	51%	48%	38%	44%	46%
Access securing permanent housing	39%	75%	51%	51%	49%	49%	43%	23%	52%
Childcare services	41%	70%	41%	48%	56%	54%	50%	74%	53%
Financial literacy services	36%	57%	43%	34%	28%	50%	22%	52%	40%
Mental health services	55%	76%	61%	64%	59%	65%	52%	60%	64%
Transportation services	38%	51%	38%	40%	42%	52%	40%	56%	44%
Uninterrupted police, fire, and medical emergency response services	67%	89%	71%	67%	58%	64%	74%	89%	71%

<b>Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19.</b> <b>Percent extremely or very important</b>	<b>District 1</b>	<b>District 2</b>	<b>District 3</b>	<b>District 4</b>	<b>District 5</b>	<b>District 6</b>	<b>District 7</b>	<b>District 8</b>	<b>Overall</b>
Enforcement of shelter in home orders and physical distancing	70%	86%	72%	74%	74%	77%	68%	71%	75%
Access to timely and accurate communications about COVID-19	61%	98%	87%	85%	89%	91%	77%	92%	84%
Support for small businesses	77%	83%	72%	75%	81%	81%	79%	93%	80%

## Selected Survey Results by Gender of Respondent

**Table 68: Question #2 without don't know responses**

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem	Male	Female	Non-binary or prefer to self-describe	Overall
Unemployment	35%	35%	48%	36%
Reduction of employment income	40%	40%	55%	41%
Loss of income from retirement savings	32%	31%	48%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	14%	15%	28%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	19%	22%	49%	22%
A shortage of healthy food	18%	18%	32%	18%
A shortage of food overall	16%	17%	25%	17%
Access to face masks	10%	13%	16%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	16%	27%	20%	22%
Not being able to exercise	27%	22%	23%	25%
Feeling nervous, anxious, or on edge	48%	51%	74%	50%
Not feeling in control	48%	51%	72%	50%
Feeling alone, isolated, or not being able to socialize with other people	43%	46%	60%	45%
Not knowing when the pandemic will end	69%	73%	74%	71%
Household members not getting along	11%	11%	21%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	8%	7%	8%	8%
Lack of skills to use technology to communicate	4%	5%	0%	4%
Lack of childcare	28%	30%	47%	30%
Providing financial, emotional, or other support for extended family not living with you	30%	32%	45%	32%
Helping my children with online schooling	35%	40%	62%	38%

**Table 69: Question #3 without don't know responses**

The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?	Male	Female	Non-binary or prefer to self-describe	Overall
Yes, self	12%	11%	7%	11%
Yes, someone else	4%	7%	17%	6%
Yes, both	9%	12%	22%	11%
No	75%	70%	54%	72%
Total	100%	100%	100%	100%

**Table 70: Question #4 without don't know responses**

Have you or someone in your household been tested for COVID-19?	Male	Female	Non-binary or prefer to self-describe	Overall
Yes, positive test	1%	2%	2%	2%
Yes, negative test	36%	28%	42%	32%
Yes, waiting for results	3%	3%	5%	3%
No, but presumed positive	8%	7%	5%	8%
No, no symptoms	52%	59%	47%	55%
Total	100%	100%	100%	100%

**Table 71: Question #5 without don't know/not applicable responses**

Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic. Percent who strongly or somewhat approve	Male	Female	Non-binary or prefer to self-describe	Overall
The Federal Government, in general	14%	11%	8%	12%
California State Government, in general	49%	69%	44%	59%
The City of Sacramento	50%	67%	22%	58%



**Table 72: Question #6 without don't know/not applicable responses**

<b>Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied</b>	<b>Male</b>	<b>Female</b>	<b>Non-binary or prefer to self-describe</b>	<b>Overall</b>
Generally acting in the best interest of the community	46%	63%	17%	53%
Being open and transparent to the public	50%	62%	18%	55%
Informing residents about issues facing the community	51%	61%	23%	55%
Overall confidence in the City of Sacramento government	47%	63%	14%	54%

**Table 73: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>Male</b>	<b>Female</b>	<b>Non-binary or prefer to self-describe</b>	<b>Overall</b>
Not at all	1%	1%	0%	1%
A little	10%	4%	2%	7%
A moderate amount	27%	21%	4%	23%
A lot	24%	28%	19%	25%
A great deal	39%	47%	75%	44%
Don't know/NA	0%	0%	0%	0%
Total	100%	100%	100%	100%

**Table 74: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	Male	Female	Non-binary or prefer to self-describe	Overall
1 – 10%	20%	21%	12%	20%
11 – 20%	16%	12%	24%	15%
21 – 30%	5%	7%	5%	6%
31 – 40%	6%	5%	10%	5%
41 – 50%	0%	0%	0%	0%
More than 50%	14%	16%	20%	15%
Income has not decreased	39%	39%	29%	39%
Total	100%	100%	100%	100%

**Table 75: Question #9 without don't know responses**

During the stay-at-home order, have you been able to work remotely?	Male	Female	Non-binary or prefer to self-describe	Overall
Yes, 100% of the time	30%	38%	25%	34%
Yes, some days of the week	10%	14%	4%	12%
No, I am considered an essential employee	23%	11%	19%	17%
No, I have been taking paid time off	0%	0%	0%	0%
No, I have been taking unpaid time off	2%	3%	6%	3%
No, I have been laid off	11%	11%	17%	11%
Retired/student/not working	17%	14%	6%	15%
Other	7%	9%	23%	9%
Total	100%	100%	100%	100%

**Table 76: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>Male</b>	<b>Female</b>	<b>Non-binary or prefer to self-describe</b>	<b>Overall</b>
Return to normal routine	3%	5%	0%	4%
Continue working from home	25%	33%	21%	29%
Rely on family support	31%	25%	21%	27%
Not sure yet	29%	16%	21%	22%
No children requiring childcare	0%	4%	0%	2%
Other	13%	18%	36%	16%
Total	100%	100%	100%	100%

**Table 77: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>Male</b>	<b>Female</b>	<b>Non-binary or prefer to self-describe</b>	<b>Overall</b>
Yes	41%	41%	60%	42%
No	59%	59%	40%	58%
Total	100%	100%	100%	100%

**Table 78: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>Male</b>	<b>Female</b>	<b>Non-binary or prefer to self-describe</b>	<b>Overall</b>
Yes, received unemployment assistance	15%	21%	47%	19%
Yes, awaiting a decision	4%	2%	0%	3%
Yes, application was denied	7%	1%	9%	4%
No, have not applied	74%	76%	45%	74%
Total	100%	100%	100%	100%

**Table 79: Question #15 without don't know/not applicable responses**

<b>Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree</b>	<b>Male</b>	<b>Female</b>	<b>Non-binary or prefer to self-describe</b>	<b>Overall</b>
I feel well-informed about the current state of the COVID-19 outbreak.	73%	78%	56%	74%
I feel well-informed about steps I can take to protect myself from the virus.	80%	93%	90%	87%

**Table 80: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>Male</b>	<b>Female</b>	<b>Non-binary or prefer to self-describe</b>	<b>Overall</b>
Yes	88%	97%	96%	93%
No	12%	3%	4%	7%
Total	100%	100%	100%	100%

**Table 81: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>Male</b>	<b>Female</b>	<b>Non-binary or prefer to self-describe</b>	<b>Overall</b>
Not sustainable now	14%	8%	18%	11%
One week	1%	1%	3%	1%
A few weeks	4%	3%	0%	4%
About a month	7%	4%	8%	5%
Two months	11%	9%	5%	10%
Three or more months	62%	76%	66%	69%
Total	100%	100%	100%	100%

**Table 82: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>Male</b>	<b>Female</b>	<b>Non-binary or prefer to self-describe</b>	<b>Overall</b>
Staying home except for essential needs	88%	96%	94%	93%
Calling to check in on friends and neighbors	65%	77%	68%	71%
Donating to those impacted by COVID-19	38%	39%	57%	39%
Volunteering with a local organization	14%	13%	28%	14%
Other	13%	12%	26%	13%
Volunteering with the County/City	3%	1%	2%	2%

**Table 83: Question #21 without don't know responses**

<b>Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19. Percent extremely or very important</b>	<b>Male</b>	<b>Female</b>	<b>Non-binary or prefer to self-describe</b>	<b>Overall</b>
Assistance navigating and applying for various COVID-19-related assistance programs	52%	62%	53%	57%
Assistance making residential rent/mortgage payments	57%	64%	67%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	48%	56%	74%	53%
Financial assistance to purchase food	53%	60%	60%	57%
Job training	32%	40%	25%	36%
Digital skills training	32%	35%	34%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	47%	51%	54%	49%
Access to a quality internet connection	56%	60%	75%	59%
Summer programs for school-aged youth	36%	51%	56%	44%
Assistance escaping an abusive environment	47%	62%	72%	55%
Access to digital devices, like a laptop	40%	52%	50%	46%
Access securing permanent housing	46%	57%	61%	52%
Childcare services	47%	60%	58%	53%
Financial literacy services	36%	44%	43%	40%
Mental health services	59%	67%	80%	64%
Transportation services	41%	47%	44%	44%
Uninterrupted police, fire, and medical emergency response services	73%	72%	30%	71%
Enforcement of shelter in home orders and physical distancing	72%	79%	73%	75%
Access to timely and accurate communications about COVID-19	77%	90%	89%	84%
Support for small businesses	82%	77%	81%	80%

## Selected Survey Results by Age of Respondent

**Table 84: Question #2 without don't know responses**

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem	Age 18-34	Age 35-54	Age 55+	Overall
Unemployment	41%	33%	30%	36%
Reduction of employment income	46%	40%	34%	41%
Loss of income from retirement savings	31%	36%	29%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	20%	12%	10%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	27%	23%	14%	22%
A shortage of healthy food	23%	21%	8%	18%
A shortage of food overall	20%	19%	11%	17%
Access to face masks	13%	15%	7%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	26%	22%	14%	22%
Not being able to exercise	26%	26%	20%	25%
Feeling nervous, anxious, or on edge	63%	53%	29%	50%
Not feeling in control	60%	51%	34%	50%
Feeling alone, isolated, or not being able to socialize with other people	57%	45%	28%	45%
Not knowing when the pandemic will end	81%	70%	56%	71%
Household members not getting along	14%	13%	6%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	8%	10%	5%	8%
Lack of skills to use technology to communicate	6%	4%	2%	4%
Lack of childcare	35%	35%	8%	30%
Providing financial, emotional, or other support for extended family not living with you	36%	34%	22%	32%
Helping my children with online schooling	32%	52%	13%	38%

**Table 85: Question #3 without don't know responses**

The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?	Age 18-34	Age 35-54	Age 55+	Overall
Yes, self	14%	14%	5%	11%
Yes, someone else	6%	7%	4%	6%
Yes, both	14%	13%	4%	11%
No	65%	66%	88%	72%
Total	100%	100%	100%	100%

**Table 86: Question #4 without don't know responses**

Have you or someone in your household been tested for COVID-19?	Age 18-34	Age 35-54	Age 55+	Overall
Yes, positive test	1%	2%	1%	2%
Yes, negative test	34%	33%	28%	32%
Yes, waiting for results	5%	2%	2%	3%
No, but presumed positive	10%	9%	2%	8%
No, no symptoms	49%	53%	66%	55%
Total	100%	100%	100%	100%

**Table 87: Question #5 without don't know/not applicable responses**

Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic. Percent who strongly or somewhat approve	Age 18-34	Age 35-54	Age 55+	Overall
The Federal Government, in general	4%	17%	18%	12%
California State Government, in general	52%	59%	67%	59%
The City of Sacramento	49%	54%	74%	58%



**Table 88: Question #6 without don't know/not applicable responses**

<b>Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied</b>	<b>Age 18-34</b>	<b>Age 35-54</b>	<b>Age 55+</b>	<b>Overall</b>
Generally acting in the best interest of the community	45%	50%	68%	53%
Being open and transparent to the public	49%	48%	70%	55%
Informing residents about issues facing the community	49%	52%	67%	55%
Overall confidence in the City of Sacramento government	46%	48%	70%	54%

**Table 89: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>Age 18-34</b>	<b>Age 35-54</b>	<b>Age 55+</b>	<b>Overall</b>
Not at all	1%	0%	1%	1%
A little	4%	3%	14%	7%
A moderate amount	21%	20%	28%	23%
A lot	25%	28%	22%	25%
A great deal	49%	48%	34%	44%
Don't know/NA	0%	0%	0%	0%
Total	100%	100%	100%	100%

**Table 90: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	Age 18-34	Age 35-54	Age 55+	Overall
1 – 10%	20%	24%	16%	20%
11 – 20%	12%	18%	12%	15%
21 – 30%	8%	6%	4%	6%
31 – 40%	4%	8%	4%	5%
41 – 50%	0%	0%	0%	0%
More than 50%	21%	13%	10%	15%
Income has not decreased	34%	31%	54%	39%
Total	100%	100%	100%	100%

**Table 91: Question #9 without don't know responses**

During the stay-at-home order, have you been able to work remotely?	Age 18-34	Age 35-54	Age 55+	Overall
Yes, 100% of the time	38%	44%	15%	34%
Yes, some days of the week	9%	17%	9%	12%
No, I am considered an essential employee	24%	15%	9%	17%
No, I have been taking paid time off	0%	0%	0%	0%
No, I have been taking unpaid time off	3%	3%	2%	3%
No, I have been laid off	14%	9%	11%	11%
Retired/student/not working	4%	4%	45%	15%
Other	8%	9%	10%	9%
Total	100%	100%	100%	100%

**Table 92: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>Age 18-34</b>	<b>Age 35-54</b>	<b>Age 55+</b>	<b>Overall</b>
Return to normal routine	1%	5%	3%	4%
Continue working from home	14%	38%	18%	29%
Rely on family support	29%	26%	29%	27%
Not sure yet	38%	15%	6%	22%
No children requiring childcare	4%	1%	0%	2%
Other	14%	14%	43%	16%
Total	100%	100%	100%	100%

**Table 93: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>Age 18-34</b>	<b>Age 35-54</b>	<b>Age 55+</b>	<b>Overall</b>
Yes	48%	41%	34%	42%
No	52%	59%	66%	58%
Total	100%	100%	100%	100%

**Table 94: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>Age 18-34</b>	<b>Age 35-54</b>	<b>Age 55+</b>	<b>Overall</b>
Yes, received unemployment assistance	27%	17%	12%	19%
Yes, awaiting a decision	4%	2%	1%	3%
Yes, application was denied	6%	6%	0%	4%
No, have not applied	63%	75%	87%	74%
Total	100%	100%	100%	100%

**Table 95: Question #15 without don't know/not applicable responses**

<b>Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree</b>	<b>Age 18-34</b>	<b>Age 35-54</b>	<b>Age 55+</b>	<b>Overall</b>
I feel well-informed about the current state of the COVID-19 outbreak.	68%	75%	82%	74%
I feel well-informed about steps I can take to protect myself from the virus.	83%	88%	91%	87%

**Table 96: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>Age 18-34</b>	<b>Age 35-54</b>	<b>Age 55+</b>	<b>Overall</b>
Yes	94%	90%	95%	93%
No	6%	10%	5%	7%
Total	100%	100%	100%	100%

**Table 97: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>Age 18-34</b>	<b>Age 35-54</b>	<b>Age 55+</b>	<b>Overall</b>
Not sustainable now	10%	13%	10%	11%
One week	1%	2%	0%	1%
A few weeks	5%	4%	1%	4%
About a month	5%	4%	8%	5%
Two months	14%	10%	4%	10%
Three or more months	65%	67%	77%	69%
Total	100%	100%	100%	100%

**Table 98: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>Age 18-34</b>	<b>Age 35-54</b>	<b>Age 55+</b>	<b>Overall</b>
Staying home except for essential needs	90%	94%	93%	93%
Calling to check in on friends and neighbors	71%	72%	70%	71%
Donating to those impacted by COVID-19	35%	45%	36%	39%
Volunteering with a local organization	13%	16%	11%	14%
Other	11%	15%	14%	13%
Volunteering with the County/City	1%	3%	1%	2%

**Table 99: Question #21 without don't know responses**

<b>Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19. Percent extremely or very important</b>	<b>Age 18-34</b>	<b>Age 35-54</b>	<b>Age 55+</b>	<b>Overall</b>
Assistance navigating and applying for various COVID-19-related assistance programs	64%	57%	47%	57%
Assistance making residential rent/mortgage payments	73%	58%	44%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	59%	54%	41%	53%
Financial assistance to purchase food	69%	52%	42%	57%
Job training	39%	31%	36%	36%
Digital skills training	38%	31%	31%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	60%	44%	39%	49%
Access to a quality internet connection	67%	57%	46%	59%
Summer programs for school-aged youth	43%	46%	41%	44%
Assistance escaping an abusive environment	67%	45%	50%	55%
Access to digital devices, like a laptop	49%	46%	41%	46%
Access securing permanent housing	62%	47%	40%	52%
Childcare services	65%	48%	44%	53%
Financial literacy services	49%	32%	37%	40%
Mental health services	80%	55%	47%	64%
Transportation services	52%	36%	45%	44%
Uninterrupted police, fire, and medical emergency response services	65%	67%	85%	71%
Enforcement of shelter in home orders and physical distancing	81%	68%	77%	75%
Access to timely and accurate communications about COVID-19	88%	79%	84%	84%
Support for small businesses	78%	77%	86%	80%

## Selected Survey Results by Race/Ethnicity of Respondent

**Table 100: Question #2 without don't know responses**

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem	Non-Hispanic White	Hispanic	Asian	Black or African American	Other	Overall
Unemployment	28%	49%	37%	27%	33%	36%
Reduction of employment income	34%	51%	41%	37%	46%	41%
Loss of income from retirement savings	17%	44%	39%	39%	36%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	9%	21%	20%	8%	16%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	13%	29%	23%	29%	27%	22%
A shortage of healthy food	10%	28%	15%	30%	17%	18%
A shortage of food overall	9%	24%	12%	34%	20%	17%
Access to face masks	6%	19%	9%	23%	8%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	14%	27%	22%	32%	25%	22%
Not being able to exercise	21%	32%	20%	25%	30%	25%
Feeling nervous, anxious, or on edge	51%	55%	45%	44%	58%	50%
Not feeling in control	49%	53%	47%	53%	50%	50%
Feeling alone, isolated, or not being able to socialize with other people	42%	48%	43%	51%	50%	45%
Not knowing when the pandemic will end	64%	71%	72%	87%	68%	71%
Household members not getting along	5%	16%	13%	20%	9%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	3%	12%	5%	19%	8%	8%
Lack of skills to use technology to communicate	1%	8%	2%	13%	0%	4%
Lack of childcare	19%	45%	23%	33%	22%	30%
Providing financial, emotional, or other support for extended family not living with you	24%	35%	41%	29%	42%	32%
Helping my children with online schooling	28%	49%	33%	46%	35%	38%

**Table 101: Question #3 without don't know responses**

The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?	Non-Hispanic White	Hispanic	Asian	Black or African American	Other	Overall
Yes, self	11%	20%	5%	4%	21%	11%
Yes, someone else	4%	7%	4%	12%	5%	6%
Yes, both	11%	16%	9%	6%	11%	11%
No	75%	58%	82%	79%	63%	72%
Total	100%	100%	100%	100%	100%	100%

**Table 102: Question #4 without don't know responses**

Have you or someone in your household been tested for COVID-19?	Non-Hispanic White	Hispanic	Asian	Black or African American	Other	Overall
Yes, positive test	1%	2%	0%	4%	2%	2%
Yes, negative test	34%	39%	21%	33%	33%	32%
Yes, waiting for results	2%	4%	6%	0%	7%	3%
No, but presumed positive	5%	12%	10%	2%	9%	8%
No, no symptoms	58%	43%	62%	60%	49%	55%
Total	100%	100%	100%	100%	100%	100%

**Table 103: Question #5 without don't know/not applicable responses**

Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic. Percent who strongly or somewhat approve	Non-Hispanic White	Hispanic	Asian	Black or African American	Other	Overall
The Federal Government, in general	10%	11%	12%	18%	16%	12%
California State Government, in general	66%	56%	48%	59%	57%	59%
The City of Sacramento	62%	48%	58%	66%	49%	58%



**Table 104: Question #6 without don't know/not applicable responses**

<b>Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied</b>	<b>Non-Hispanic White</b>	<b>Hispanic</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Other</b>	<b>Overall</b>
Generally acting in the best interest of the community	60%	48%	49%	56%	45%	53%
Being open and transparent to the public	59%	52%	52%	55%	46%	55%
Informing residents about issues facing the community	61%	47%	59%	47%	54%	55%
Overall confidence in the City of Sacramento government	57%	44%	59%	60%	42%	54%

**Table 105: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>Non-Hispanic White</b>	<b>Hispanic</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Other</b>	<b>Overall</b>
Not at all	0%	0%	3%	0%	0%	1%
A little	10%	1%	8%	6%	7%	7%
A moderate amount	26%	17%	30%	16%	19%	23%
A lot	28%	21%	19%	35%	26%	25%
A great deal	36%	60%	39%	43%	48%	44%
Don't know/NA	0%	0%	0%	0%	0%	0%
Total	100%	100%	100%	100%	100%	100%

**Table 106: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	Non-Hispanic White	Hispanic	Asian	Black or African American	Other	Overall
1 – 10%	19%	16%	26%	22%	19%	20%
11 – 20%	11%	18%	11%	22%	14%	15%
21 – 30%	7%	5%	11%	1%	8%	6%
31 – 40%	5%	4%	5%	7%	8%	5%
41 – 50%	0%	0%	0%	0%	0%	0%
More than 50%	10%	27%	13%	13%	11%	15%
Income has not decreased	48%	30%	34%	34%	40%	39%
Total	100%	100%	100%	100%	100%	100%

**Table 107: Question #9 without don't know responses**

During the stay-at-home order, have you been able to work remotely?	Non-Hispanic White	Hispanic	Asian	Black or African American	Other	Overall
Yes, 100% of the time	38%	29%	32%	38%	31%	34%
Yes, some days of the week	10%	16%	10%	11%	13%	12%
No, I am considered an essential employee	13%	17%	20%	21%	12%	17%
No, I have been taking paid time off	0%	0%	0%	0%	0%	0%
No, I have been taking unpaid time off	3%	2%	5%	0%	6%	3%
No, I have been laid off	9%	18%	9%	11%	8%	11%
Retired/student/not working	19%	7%	19%	13%	10%	15%
Other	9%	11%	5%	8%	20%	9%
Total	100%	100%	100%	100%	100%	100%

**Table 108: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>Non-Hispanic White</b>	<b>Hispanic</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Other</b>	<b>Overall</b>
Return to normal routine	5%	4%	0%	5%	9%	4%
Continue working from home	38%	22%	19%	39%	36%	29%
Rely on family support	18%	22%	46%	25%	24%	27%
Not sure yet	16%	35%	10%	21%	18%	22%
No children requiring childcare	0%	2%	6%	0%	0%	2%
Other	22%	15%	19%	10%	13%	16%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

**Table 109: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>Non-Hispanic White</b>	<b>Hispanic</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Other</b>	<b>Overall</b>
Yes	33%	53%	42%	41%	51%	42%
No	67%	47%	58%	59%	49%	58%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

**Table 110: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>Non-Hispanic White</b>	<b>Hispanic</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Other</b>	<b>Overall</b>
Yes, received unemployment assistance	17%	26%	21%	8%	28%	19%
Yes, awaiting a decision	3%	5%	2%	0%	1%	3%
Yes, application was denied	2%	6%	0%	13%	7%	4%
No, have not applied	78%	64%	77%	79%	63%	74%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

**Table 111: Question #15 without don't know/not applicable responses**

<b>Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree</b>	<b>Non-Hispanic White</b>	<b>Hispanic</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Other</b>	<b>Overall</b>
I feel well-informed about the current state of the COVID-19 outbreak.	79%	71%	79%	64%	64%	74%
I feel well-informed about steps I can take to protect myself from the virus.	92%	87%	87%	72%	86%	87%

**Table 112: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>Non-Hispanic White</b>	<b>Hispanic</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Other</b>	<b>Overall</b>
Yes	95%	91%	94%	90%	90%	93%
No	5%	9%	6%	10%	10%	7%
Total	100%	100%	100%	100%	100%	100%

**Table 113: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>Non-Hispanic White</b>	<b>Hispanic</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Other</b>	<b>Overall</b>
Not sustainable now	11%	7%	11%	15%	19%	11%
One week	1%	2%	1%	0%	1%	1%
A few weeks	2%	6%	1%	7%	5%	4%
About a month	5%	6%	2%	9%	3%	5%
Two months	8%	10%	17%	4%	5%	10%
Three or more months	73%	68%	68%	65%	67%	69%
Total	100%	100%	100%	100%	100%	100%

**Table 114: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>Non-Hispanic White</b>	<b>Hispanic</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Other</b>	<b>Overall</b>
Staying home except for essential needs	95%	93%	85%	99%	88%	93%
Calling to check in on friends and neighbors	72%	72%	64%	79%	63%	71%
Donating to those impacted by COVID-19	46%	33%	39%	33%	29%	39%
Volunteering with a local organization	10%	18%	13%	17%	10%	14%
Other	13%	15%	8%	16%	19%	13%
Volunteering with the County/City	1%	1%	1%	6%	0%	2%

**Table 115: Question #21 without don't know responses**

<b>Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19. Percent extremely or very important</b>	<b>Non-Hispanic White</b>	<b>Hispanic</b>	<b>Asian</b>	<b>Black or African American</b>	<b>Other</b>	<b>Overall</b>
Assistance navigating and applying for various COVID-19-related assistance programs	45%	58%	64%	78%	49%	57%
Assistance making residential rent/mortgage payments	50%	62%	70%	74%	61%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	44%	55%	56%	67%	59%	53%
Financial assistance to purchase food	46%	58%	66%	67%	54%	57%
Job training	21%	41%	36%	62%	28%	36%
Digital skills training	24%	37%	34%	53%	29%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	37%	53%	60%	61%	47%	49%
Access to a quality internet connection	51%	57%	65%	69%	58%	59%
Summer programs for school-aged youth	39%	45%	42%	56%	44%	44%
Assistance escaping an abusive environment	53%	47%	65%	63%	51%	55%
Access to digital devices, like a laptop	36%	44%	54%	63%	40%	46%
Access securing permanent housing	44%	54%	55%	61%	51%	52%
Childcare services	50%	57%	52%	59%	47%	53%
Financial literacy services	30%	40%	48%	53%	39%	40%
Mental health services	56%	66%	70%	68%	73%	64%
Transportation services	38%	46%	48%	56%	37%	44%
Uninterrupted police, fire, and medical emergency response services	66%	65%	83%	77%	69%	71%
Enforcement of shelter in home orders and physical distancing	72%	73%	82%	84%	69%	75%
Access to timely and accurate communications about COVID-19	85%	82%	88%	82%	80%	84%
Support for small businesses	80%	85%	76%	73%	86%	80%

## Selected Survey Results by Educational Attainment of Respondent

**Table 116: Question #2 without don't know responses**

<b>The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
Unemployment	49%	33%	23%	36%
Reduction of employment income	57%	38%	25%	41%
Loss of income from retirement savings	49%	27%	23%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	22%	13%	9%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	31%	22%	13%	22%
A shortage of healthy food	30%	15%	8%	18%
A shortage of food overall	28%	14%	8%	17%
Access to face masks	15%	13%	7%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	26%	24%	14%	22%
Not being able to exercise	22%	28%	22%	25%
Feeling nervous, anxious, or on edge	63%	48%	38%	50%
Not feeling in control	60%	49%	40%	50%
Feeling alone, isolated, or not being able to socialize with other people	51%	43%	41%	45%
Not knowing when the pandemic will end	78%	72%	61%	71%
Household members not getting along	19%	9%	6%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	14%	6%	2%	8%
Lack of skills to use technology to communicate	11%	1%	1%	4%
Lack of childcare	39%	28%	19%	30%
Providing financial, emotional, or other support for extended family not living with you	43%	25%	28%	32%
Helping my children with online schooling	44%	38%	28%	38%

**Table 117: Question #3 without don't know responses**

The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?	Not a college graduate	College graduate	Post-Graduate Work/Professional School	Overall
Yes, self	14%	10%	10%	11%
Yes, someone else	8%	5%	5%	6%
Yes, both	17%	8%	9%	11%
No	61%	77%	76%	72%
Total	100%	100%	100%	100%

**Table 118: Question #4 without don't know responses**

Have you or someone in your household been tested for COVID-19?	Not a college graduate	College graduate	Post-Graduate Work/Professional School	Overall
Yes, positive test	3%	1%	1%	2%
Yes, negative test	28%	38%	30%	32%
Yes, waiting for results	3%	1%	6%	3%
No, but presumed positive	13%	5%	6%	8%
No, no symptoms	53%	56%	58%	55%
Total	100%	100%	100%	100%

**Table 119: Question #5 without don't know/not applicable responses**

Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic. Percent who strongly or somewhat approve	Not a college graduate	College graduate	Post-Graduate Work/Professional School	Overall
The Federal Government, in general	13%	14%	10%	12%
California State Government, in general	49%	62%	65%	59%
The City of Sacramento	49%	56%	69%	58%



**Table 120: Question #6 without don't know/not applicable responses**

<b>Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
Generally acting in the best interest of the community	44%	54%	62%	53%
Being open and transparent to the public	46%	55%	63%	55%
Informing residents about issues facing the community	49%	54%	63%	55%
Overall confidence in the City of Sacramento government	46%	52%	64%	54%

**Table 121: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
Not at all	1%	0%	1%	1%
A little	7%	7%	7%	7%
A moderate amount	20%	24%	25%	23%
A lot	15%	28%	34%	25%
A great deal	58%	41%	33%	44%
Don't know/NA	0%	0%	0%	0%
Total	100%	100%	100%	100%

**Table 122: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	Not a college graduate	College graduate	Post-Graduate Work/Professional School	Overall
1 – 10%	12%	21%	28%	20%
11 – 20%	13%	19%	11%	15%
21 – 30%	7%	6%	5%	6%
31 – 40%	10%	2%	4%	5%
41 – 50%	0%	0%	0%	0%
More than 50%	28%	13%	4%	15%
Income has not decreased	30%	39%	47%	39%
Total	100%	100%	100%	100%

**Table 123: Question #9 without don't know responses**

During the stay-at-home order, have you been able to work remotely?	Not a college graduate	College graduate	Post-Graduate Work/Professional School	Overall
Yes, 100% of the time	14%	41%	48%	34%
Yes, some days of the week	6%	15%	14%	12%
No, I am considered an essential employee	24%	15%	9%	17%
No, I have been taking paid time off	0%	0%	0%	0%
No, I have been taking unpaid time off	5%	2%	0%	3%
No, I have been laid off	21%	8%	4%	11%
Retired/student/not working	17%	13%	15%	15%
Other	12%	6%	10%	9%
Total	100%	100%	100%	100%

**Table 124: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
Return to normal routine	3%	3%	7%	4%
Continue working from home	16%	34%	43%	29%
Rely on family support	33%	28%	15%	27%
Not sure yet	26%	22%	15%	22%
No children requiring childcare	5%	0%	0%	2%
Other	17%	13%	20%	16%
Total	100%	100%	100%	100%

**Table 125: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
Yes	62%	35%	28%	42%
No	38%	65%	72%	58%
Total	100%	100%	100%	100%

**Table 126: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
Yes, received unemployment assistance	35%	15%	8%	19%
Yes, awaiting a decision	3%	3%	1%	3%
Yes, application was denied	7%	3%	2%	4%
No, have not applied	56%	79%	88%	74%
Total	100%	100%	100%	100%

**Table 127: Question #15 without don't know/not applicable responses**

<b>Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
I feel well-informed about the current state of the COVID-19 outbreak.	68%	76%	80%	74%
I feel well-informed about steps I can take to protect myself from the virus.	81%	89%	92%	87%

**Table 128: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
Yes	94%	89%	97%	93%
No	6%	11%	3%	7%
Total	100%	100%	100%	100%

**Table 129: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
Not sustainable now	12%	14%	6%	11%
One week	0%	2%	0%	1%
A few weeks	8%	2%	1%	4%
About a month	8%	2%	6%	5%
Two months	12%	8%	10%	10%
Three or more months	59%	72%	77%	69%
Total	100%	100%	100%	100%

**Table 130: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
Staying home except for essential needs	97%	91%	90%	93%
Calling to check in on friends and neighbors	63%	76%	74%	71%
Donating to those impacted by COVID-19	30%	38%	50%	39%
Volunteering with a local organization	8%	19%	14%	14%
Other	12%	13%	14%	13%
Volunteering with the County/City	2%	1%	2%	2%

**Table 131: Question #21 without don't know responses**

<b>Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19.</b> <b>Percent extremely or very important</b>	<b>Not a college graduate</b>	<b>College graduate</b>	<b>Post-Graduate Work/Professional School</b>	<b>Overall</b>
Assistance navigating and applying for various COVID-19-related assistance programs	67%	52%	52%	57%
Assistance making residential rent/mortgage payments	73%	54%	54%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	66%	47%	45%	53%
Financial assistance to purchase food	65%	53%	51%	57%
Job training	46%	34%	25%	36%
Digital skills training	40%	35%	24%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	57%	45%	45%	49%
Access to a quality internet connection	67%	54%	55%	59%
Summer programs for school-aged youth	46%	44%	42%	44%
Assistance escaping an abusive environment	61%	49%	55%	55%
Access to digital devices, like a laptop	54%	43%	40%	46%
Access securing permanent housing	63%	47%	45%	52%
Childcare services	54%	51%	57%	53%
Financial literacy services	51%	35%	34%	40%
Mental health services	72%	59%	60%	64%
Transportation services	53%	38%	41%	44%
Uninterrupted police, fire, and medical emergency response services	74%	72%	67%	71%
Enforcement of shelter in home orders and physical distancing	80%	69%	78%	75%
Access to timely and accurate communications about COVID-19	85%	83%	85%	84%
Support for small businesses	82%	82%	73%	80%

## Selected Survey Results by Veteran Status of Respondent

**Table 132: Question #2 without don't know responses**

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem	Current or past active duty in the U.S. Armed Forces	Have never served	Overall
Unemployment	32%	36%	36%
Reduction of employment income	41%	41%	41%
Loss of income from retirement savings	33%	32%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	5%	15%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	12%	23%	22%
A shortage of healthy food	15%	19%	18%
A shortage of food overall	19%	17%	17%
Access to face masks	14%	12%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	18%	22%	22%
Not being able to exercise	20%	25%	25%
Feeling nervous, anxious, or on edge	19%	53%	50%
Not feeling in control	38%	51%	50%
Feeling alone, isolated, or not being able to socialize with other people	26%	46%	45%
Not knowing when the pandemic will end	56%	72%	71%
Household members not getting along	8%	12%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	2%	8%	8%
Lack of skills to use technology to communicate	0%	5%	4%
Lack of childcare	34%	29%	30%
Providing financial, emotional, or other support for extended family not living with you	28%	32%	32%
Helping my children with online schooling	46%	38%	38%

**Table 133: Question #3 without don't know responses**

<b>The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Yes, self	4%	12%	11%
Yes, someone else	5%	6%	6%
Yes, both	9%	11%	11%
No	82%	71%	72%
Total	100%	100%	100%

**Table 134: Question #4 without don't know responses**

<b>Have you or someone in your household been tested for COVID-19?</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Yes, positive test	1%	2%	2%
Yes, negative test	20%	33%	32%
Yes, waiting for results	2%	3%	3%
No, but presumed positive	9%	7%	8%
No, no symptoms	68%	54%	55%
Total	100%	100%	100%

**Table 135: Question #5 without don't know/not applicable responses**

<b>Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic. Percent who strongly or somewhat approve</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
The Federal Government, in general	26%	11%	12%
California State Government, in general	53%	59%	59%
The City of Sacramento	63%	57%	58%



**Table 136: Question #6 without don't know/not applicable responses**

<b>Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Generally acting in the best interest of the community	42%	55%	53%
Being open and transparent to the public	53%	55%	55%
Informing residents about issues facing the community	53%	55%	55%
Overall confidence in the City of Sacramento government	52%	54%	54%

**Table 137: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Not at all	0%	1%	1%
A little	14%	6%	7%
A moderate amount	29%	22%	23%
A lot	29%	25%	25%
A great deal	27%	46%	44%
Don't know/NA	0%	0%	0%
Total	100%	100%	100%

**Table 138: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	Current or past active duty in the U.S. Armed Forces	Have never served	Overall
1 – 10%	17%	21%	20%
11 – 20%	16%	14%	15%
21 – 30%	5%	6%	6%
31 – 40%	5%	5%	5%
41 – 50%	0%	0%	0%
More than 50%	10%	16%	15%
Income has not decreased	47%	38%	39%
Total	100%	100%	100%

**Table 139: Question #9 without don't know responses**

During the stay-at-home order, have you been able to work remotely?	Current or past active duty in the U.S. Armed Forces	Have never served	Overall
Yes, 100% of the time	12%	36%	34%
Yes, some days of the week	9%	12%	12%
No, I am considered an essential employee	11%	17%	17%
No, I have been taking paid time off	0%	0%	0%
No, I have been taking unpaid time off	2%	3%	3%
No, I have been laid off	9%	12%	11%
Retired/student/not working	37%	13%	15%
Other	19%	8%	9%
Total	100%	100%	100%

**Table 140: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Return to normal routine	0%	4%	4%
Continue working from home	0%	31%	29%
Rely on family support	43%	25%	27%
Not sure yet	44%	21%	22%
No children requiring childcare	0%	2%	2%
Other	13%	17%	16%
Total	100%	100%	100%

**Table 141: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Yes	35%	43%	42%
No	65%	57%	58%
Total	100%	100%	100%

**Table 142: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Yes, received unemployment assistance	5%	21%	19%
Yes, awaiting a decision	3%	2%	3%
Yes, application was denied	1%	4%	4%
No, have not applied	91%	72%	74%
Total	100%	100%	100%

**Table 143: Question #15 without don't know/not applicable responses**

<b>Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
I feel well-informed about the current state of the COVID-19 outbreak.	66%	75%	74%
I feel well-informed about steps I can take to protect myself from the virus.	81%	88%	87%

**Table 144: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Yes	88%	94%	93%
No	12%	6%	7%
Total	100%	100%	100%

**Table 145: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Not sustainable now	19%	10%	11%
One week	1%	1%	1%
A few weeks	3%	4%	4%
About a month	18%	4%	5%
Two months	7%	10%	10%
Three or more months	52%	71%	69%
Total	100%	100%	100%

**Table 146: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Staying home except for essential needs	90%	93%	93%
Calling to check in on friends and neighbors	77%	71%	71%
Donating to those impacted by COVID-19	23%	40%	39%
Volunteering with a local organization	14%	14%	14%
Other	23%	12%	13%
Volunteering with the County/City	1%	2%	2%

**Table 147: Question #21 without don't know responses**

<b>Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19. Percent extremely or very important</b>	<b>Current or past active duty in the U.S. Armed Forces</b>	<b>Have never served</b>	<b>Overall</b>
Assistance navigating and applying for various COVID-19-related assistance programs	56%	57%	57%
Assistance making residential rent/mortgage payments	59%	61%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	59%	53%	53%
Financial assistance to purchase food	59%	57%	57%
Job training	50%	35%	36%
Digital skills training	50%	32%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	59%	49%	49%
Access to a quality internet connection	59%	59%	59%
Summer programs for school-aged youth	65%	42%	44%
Assistance escaping an abusive environment	58%	55%	55%
Access to digital devices, like a laptop	59%	45%	46%
Access securing permanent housing	48%	53%	52%
Childcare services	68%	53%	53%
Financial literacy services	49%	40%	40%
Mental health services	61%	65%	64%
Transportation services	59%	44%	44%
Uninterrupted police, fire, and medical emergency response services	79%	70%	71%
Enforcement of shelter in home orders and physical distancing	73%	76%	75%
Access to timely and accurate communications about COVID-19	81%	85%	84%
Support for small businesses	88%	79%	80%

## Selected Survey Results by Sexual Orientation of Respondent

**Table 148: Question #2 without don't know responses**

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem	Heterosexual	Other orientation	Overall
Unemployment	35%	34%	36%
Reduction of employment income	39%	46%	41%
Loss of income from retirement savings	32%	24%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	15%	18%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	22%	24%	22%
A shortage of healthy food	18%	22%	18%
A shortage of food overall	18%	16%	17%
Access to face masks	14%	8%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	23%	19%	22%
Not being able to exercise	24%	21%	25%
Feeling nervous, anxious, or on edge	47%	62%	50%
Not feeling in control	47%	58%	50%
Feeling alone, isolated, or not being able to socialize with other people	40%	59%	45%
Not knowing when the pandemic will end	70%	76%	71%
Household members not getting along	10%	15%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	9%	3%	8%
Lack of skills to use technology to communicate	6%	2%	4%
Lack of childcare	30%	34%	30%
Providing financial, emotional, or other support for extended family not living with you	29%	40%	32%
Helping my children with online schooling	43%	33%	38%

**Table 149: Question #3 without don't know responses**

<b>The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
Yes, self	8%	18%	11%
Yes, someone else	7%	4%	6%
Yes, both	10%	18%	11%
No	75%	60%	72%
Total	100%	100%	100%

**Table 150: Question #4 without don't know responses**

<b>Have you or someone in your household been tested for COVID-19?</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
Yes, positive test	2%	0%	2%
Yes, negative test	33%	33%	32%
Yes, waiting for results	3%	4%	3%
No, but presumed positive	6%	13%	8%
No, no symptoms	56%	49%	55%
Total	100%	100%	100%

**Table 151: Question #5 without don't know/not applicable responses**

<b>Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic.</b>			
<b>Percent who strongly or somewhat approve</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
The Federal Government, in general	13%	5%	12%
California State Government, in general	61%	53%	59%
The City of Sacramento	62%	47%	58%



**Table 152: Question #6 without don't know/not applicable responses**

<b>Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
Generally acting in the best interest of the community	57%	44%	53%
Being open and transparent to the public	58%	46%	55%
Informing residents about issues facing the community	58%	45%	55%
Overall confidence in the City of Sacramento government	56%	47%	54%

**Table 153: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
Not at all	0%	3%	1%
A little	7%	6%	7%
A moderate amount	24%	16%	23%
A lot	27%	23%	25%
A great deal	43%	51%	44%
Don't know/NA	0%	0%	0%
Total	100%	100%	100%

**Table 154: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	Heterosexual	Other orientation	Overall
1 – 10%	19%	25%	20%
11 – 20%	16%	9%	15%
21 – 30%	7%	7%	6%
31 – 40%	5%	7%	5%
41 – 50%	0%	0%	0%
More than 50%	14%	17%	15%
Income has not decreased	41%	34%	39%
Total	100%	100%	100%

**Table 155: Question #9 without don't know responses**

During the stay-at-home order, have you been able to work remotely?	Heterosexual	Other orientation	Overall
Yes, 100% of the time	34%	37%	34%
Yes, some days of the week	12%	10%	12%
No, I am considered an essential employee	16%	23%	17%
No, I have been taking paid time off	0%	0%	0%
No, I have been taking unpaid time off	3%	1%	3%
No, I have been laid off	10%	15%	11%
Retired/student/not working	16%	7%	15%
Other	9%	7%	9%
Total	100%	100%	100%

**Table 156: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
Return to normal routine	4%	1%	4%
Continue working from home	28%	38%	29%
Rely on family support	28%	26%	27%
Not sure yet	25%	11%	22%
No children requiring childcare	2%	0%	2%
Other	13%	24%	16%
Total	100%	100%	100%

**Table 157: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
Yes	39%	47%	42%
No	61%	53%	58%
Total	100%	100%	100%

**Table 158: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
Yes, received unemployment assistance	17%	27%	19%
Yes, awaiting a decision	3%	1%	3%
Yes, application was denied	4%	6%	4%
No, have not applied	76%	65%	74%
Total	100%	100%	100%

**Table 159: Question #15 without don't know/not applicable responses**

<b>Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
I feel well-informed about the current state of the COVID-19 outbreak.	78%	61%	74%
I feel well-informed about steps I can take to protect myself from the virus.	88%	84%	87%

**Table 160: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
Yes	94%	94%	93%
No	6%	6%	7%
Total	100%	100%	100%

**Table 161: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
Not sustainable now	9%	11%	11%
One week	1%	1%	1%
A few weeks	4%	2%	4%
About a month	6%	5%	5%
Two months	10%	12%	10%
Three or more months	69%	70%	69%
Total	100%	100%	100%

**Table 162: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>Heterosexual</b>	<b>Other orientation</b>	<b>Overall</b>
Staying home except for essential needs	93%	93%	93%
Calling to check in on friends and neighbors	71%	74%	71%
Donating to those impacted by COVID-19	40%	40%	39%
Volunteering with a local organization	14%	15%	14%
Other	12%	14%	13%
Volunteering with the County/City	2%	0%	2%

**Table 163: Question #21 without don't know responses**

Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19. Percent extremely or very important	Heterosexual	Other orientation	Overall
Assistance navigating and applying for various COVID-19-related assistance programs	57%	62%	57%
Assistance making residential rent/mortgage payments	60%	66%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	53%	59%	53%
Financial assistance to purchase food	58%	62%	57%
Job training	38%	27%	36%
Digital skills training	37%	29%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	49%	57%	49%
Access to a quality internet connection	58%	67%	59%
Summer programs for school-aged youth	47%	36%	44%
Assistance escaping an abusive environment	54%	58%	55%
Access to digital devices, like a laptop	48%	44%	46%
Access securing permanent housing	53%	52%	52%
Childcare services	57%	51%	53%
Financial literacy services	40%	40%	40%
Mental health services	62%	72%	64%
Transportation services	43%	48%	44%
Uninterrupted police, fire, and medical emergency response services	75%	56%	71%
Enforcement of shelter in home orders and physical distancing	75%	82%	75%
Access to timely and accurate communications about COVID-19	84%	90%	84%
Support for small businesses	81%	77%	80%

## Selected Survey Results by Presence of Children in Household

**Table 164: Question #2 without don't know responses**

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem	One or more children in HH	NO children in HH	Overall
Unemployment	41%	33%	36%
Reduction of employment income	45%	38%	41%
Loss of income from retirement savings	41%	28%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	17%	14%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	28%	20%	22%
A shortage of healthy food	28%	14%	18%
A shortage of food overall	29%	12%	17%
Access to face masks	21%	8%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	28%	19%	22%
Not being able to exercise	31%	21%	25%
Feeling nervous, anxious, or on edge	53%	49%	50%
Not feeling in control	52%	49%	50%
Feeling alone, isolated, or not being able to socialize with other people	45%	45%	45%
Not knowing when the pandemic will end	76%	69%	71%
Household members not getting along	16%	9%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	16%	4%	8%
Lack of skills to use technology to communicate	11%	1%	4%
Lack of childcare	51%	10%	30%
Providing financial, emotional, or other support for extended family not living with you	43%	27%	32%
Helping my children with online schooling	61%	10%	38%

**Table 165: Question #3 without don't know responses**

<b>The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
Yes, self	4%	14%	11%
Yes, someone else	11%	4%	6%
Yes, both	18%	8%	11%
No	67%	74%	72%
Total	100%	100%	100%

**Table 166: Question #4 without don't know responses**

<b>Have you or someone in your household been tested for COVID-19?</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
Yes, positive test	2%	1%	2%
Yes, negative test	34%	32%	32%
Yes, waiting for results	2%	4%	3%
No, but presumed positive	12%	5%	8%
No, no symptoms	50%	58%	55%
Total	100%	100%	100%

**Table 167: Question #5 without don't know/not applicable responses**

<b>Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic. Percent who strongly or somewhat approve</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
The Federal Government, in general	15%	11%	12%
California State Government, in general	55%	60%	59%
The City of Sacramento	53%	60%	58%



**Table 168: Question #6 without don't know/not applicable responses**

<b>Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
Generally acting in the best interest of the community	50%	55%	53%
Being open and transparent to the public	48%	58%	55%
Informing residents about issues facing the community	52%	57%	55%
Overall confidence in the City of Sacramento government	48%	56%	54%

**Table 169: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
Not at all	0%	1%	1%
A little	3%	9%	7%
A moderate amount	16%	25%	23%
A lot	27%	25%	25%
A great deal	54%	40%	44%
Don't know/NA	0%	0%	0%
Total	100%	100%	100%

**Table 170: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	One or more children in HH	NO children in HH	Overall
1 – 10%	20%	20%	20%
11 – 20%	20%	12%	15%
21 – 30%	8%	6%	6%
31 – 40%	5%	5%	5%
41 – 50%	0%	0%	0%
More than 50%	20%	12%	15%
Income has not decreased	27%	44%	39%
Total	100%	100%	100%

**Table 171: Question #9 without don't know responses**

During the stay-at-home order, have you been able to work remotely?	One or more children in HH	NO children in HH	Overall
Yes, 100% of the time	34%	34%	34%
Yes, some days of the week	14%	10%	12%
No, I am considered an essential employee	21%	15%	17%
No, I have been taking paid time off	0%	0%	0%
No, I have been taking unpaid time off	6%	1%	3%
No, I have been laid off	12%	10%	11%
Retired/student/not working	5%	19%	15%
Other	8%	10%	9%
Total	100%	100%	100%

**Table 172: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
Return to normal routine	4%	0%	4%
Continue working from home	32%	8%	29%
Rely on family support	29%	20%	27%
Not sure yet	23%	20%	22%
No children requiring childcare	2%	2%	2%
Other	9%	49%	16%
Total	100%	100%	100%

**Table 173: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
Yes	51%	38%	42%
No	49%	62%	58%
Total	100%	100%	100%

**Table 174: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
Yes, received unemployment assistance	21%	18%	19%
Yes, awaiting a decision	3%	3%	3%
Yes, application was denied	9%	2%	4%
No, have not applied	67%	77%	74%
Total	100%	100%	100%

**Table 175: Question #15 without don't know/not applicable responses**

<b>Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
I feel well-informed about the current state of the COVID-19 outbreak.	73%	75%	74%
I feel well-informed about steps I can take to protect myself from the virus.	84%	89%	87%

**Table 176: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
Yes	93%	94%	93%
No	7%	6%	7%
Total	100%	100%	100%

**Table 177: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
Not sustainable now	8%	11%	11%
One week	2%	1%	1%
A few weeks	10%	1%	4%
About a month	4%	6%	5%
Two months	13%	9%	10%
Three or more months	63%	72%	69%
Total	100%	100%	100%

**Table 178: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>One or more children in HH</b>	<b>NO children in HH</b>	<b>Overall</b>
Staying home except for essential needs	95%	92%	93%
Calling to check in on friends and neighbors	73%	70%	71%
Donating to those impacted by COVID-19	39%	39%	39%
Volunteering with a local organization	15%	13%	14%
Other	14%	12%	13%
Volunteering with the County/City	3%	1%	2%

**Table 179: Question #21 without don't know responses**

Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19. Percent extremely or very important	One or more children in HH	NO children in HH	Overall
Assistance navigating and applying for various COVID-19-related assistance programs	64%	55%	57%
Assistance making residential rent/mortgage payments	66%	58%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	62%	50%	53%
Financial assistance to purchase food	67%	52%	57%
Job training	41%	32%	36%
Digital skills training	40%	31%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	52%	49%	49%
Access to a quality internet connection	63%	57%	59%
Summer programs for school-aged youth	56%	37%	44%
Assistance escaping an abusive environment	48%	58%	55%
Access to digital devices, like a laptop	53%	42%	46%
Access securing permanent housing	55%	50%	52%
Childcare services	61%	50%	53%
Financial literacy services	39%	40%	40%
Mental health services	62%	65%	64%
Transportation services	45%	43%	44%
Uninterrupted police, fire, and medical emergency response services	69%	72%	71%
Enforcement of shelter in home orders and physical distancing	72%	77%	75%
Access to timely and accurate communications about COVID-19	79%	87%	84%
Support for small businesses	74%	82%	80%

## Selected Survey Results by Presence of Older Adults in Household

**Table 180: Question #2 without don't know responses**

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem	One or more older adults (65+) in HH	NO older adults in HH	Overall
Unemployment	47%	34%	36%
Reduction of employment income	53%	39%	41%
Loss of income from retirement savings	49%	29%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	13%	15%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	25%	22%	22%
A shortage of healthy food	17%	19%	18%
A shortage of food overall	23%	16%	17%
Access to face masks	12%	12%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	20%	22%	22%
Not being able to exercise	30%	23%	25%
Feeling nervous, anxious, or on edge	38%	53%	50%
Not feeling in control	44%	51%	50%
Feeling alone, isolated, or not being able to socialize with other people	34%	47%	45%
Not knowing when the pandemic will end	59%	73%	71%
Household members not getting along	14%	11%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	15%	6%	8%
Lack of skills to use technology to communicate	3%	5%	4%
Lack of childcare	24%	31%	30%
Providing financial, emotional, or other support for extended family not living with you	29%	33%	32%
Helping my children with online schooling	38%	38%	38%

**Table 181: Question #3 without don't know responses**

<b>The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
Yes, self	8%	12%	11%
Yes, someone else	9%	5%	6%
Yes, both	5%	12%	11%
No	78%	70%	72%
Total	100%	100%	100%

**Table 182: Question #4 without don't know responses**

<b>Have you or someone in your household been tested for COVID-19?</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
Yes, positive test	4%	1%	2%
Yes, negative test	28%	33%	32%
Yes, waiting for results	2%	4%	3%
No, but presumed positive	4%	8%	8%
No, no symptoms	62%	54%	55%
Total	100%	100%	100%

**Table 183: Question #5 without don't know/not applicable responses**

<b>Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic. Percent who strongly or somewhat approve</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
The Federal Government, in general	20%	11%	12%
California State Government, in general	64%	57%	59%
The City of Sacramento	69%	55%	58%



**Table 184: Question #6 without don't know/not applicable responses**

<b>Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
Generally acting in the best interest of the community	68%	50%	53%
Being open and transparent to the public	62%	53%	55%
Informing residents about issues facing the community	64%	53%	55%
Overall confidence in the City of Sacramento government	64%	51%	54%

**Table 185: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
Not at all	0%	1%	1%
A little	11%	6%	7%
A moderate amount	26%	22%	23%
A lot	24%	26%	25%
A great deal	39%	46%	44%
Don't know/NA	0%	0%	0%
Total	100%	100%	100%

**Table 186: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	One or more older adults (65+) in HH	NO older adults in HH	Overall
1 – 10%	16%	21%	20%
11 – 20%	14%	15%	15%
21 – 30%	5%	6%	6%
31 – 40%	2%	6%	5%
41 – 50%	0%	0%	0%
More than 50%	14%	15%	15%
Income has not decreased	49%	37%	39%
Total	100%	100%	100%

**Table 187: Question #9 without don't know responses**

During the stay-at-home order, have you been able to work remotely?	One or more older adults (65+) in HH	NO older adults in HH	Overall
Yes, 100% of the time	14%	38%	34%
Yes, some days of the week	7%	13%	12%
No, I am considered an essential employee	9%	18%	17%
No, I have been taking paid time off	0%	0%	0%
No, I have been taking unpaid time off	3%	3%	3%
No, I have been laid off	10%	12%	11%
Retired/student/not working	50%	8%	15%
Other	7%	9%	9%
Total	100%	100%	100%

**Table 188: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
Return to normal routine	0%	4%	4%
Continue working from home	20%	30%	29%
Rely on family support	26%	27%	27%
Not sure yet	29%	21%	22%
No children requiring childcare	8%	1%	2%
Other	17%	16%	16%
Total	100%	100%	100%

**Table 189: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
Yes	41%	42%	42%
No	59%	58%	58%
Total	100%	100%	100%

**Table 190: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
Yes, received unemployment assistance	15%	20%	19%
Yes, awaiting a decision	4%	2%	3%
Yes, application was denied	4%	4%	4%
No, have not applied	77%	73%	74%
Total	100%	100%	100%

**Table 191: Question #15 without don't know/not applicable responses**

<b>Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
I feel well-informed about the current state of the COVID-19 outbreak.	82%	73%	74%
I feel well-informed about steps I can take to protect myself from the virus.	88%	87%	87%

**Table 192: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
Yes	93%	93%	93%
No	7%	7%	7%
Total	100%	100%	100%

**Table 193: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
Not sustainable now	12%	11%	11%
One week	0%	1%	1%
A few weeks	2%	4%	4%
About a month	4%	6%	5%
Two months	5%	11%	10%
Three or more months	77%	68%	69%
Total	100%	100%	100%

**Table 194: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>One or more older adults (65+) in HH</b>	<b>NO older adults in HH</b>	<b>Overall</b>
Staying home except for essential needs	94%	93%	93%
Calling to check in on friends and neighbors	70%	71%	71%
Donating to those impacted by COVID-19	37%	39%	39%
Volunteering with a local organization	12%	14%	14%
Other	14%	13%	13%
Volunteering with the County/City	2%	2%	2%

**Table 195: Question #21 without don't know responses**

Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19. Percent extremely or very important	One or more older adults (65+) in HH	NO older adults in HH	Overall
Assistance navigating and applying for various COVID-19-related assistance programs	57%	57%	57%
Assistance making residential rent/mortgage payments	57%	61%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	49%	54%	53%
Financial assistance to purchase food	51%	58%	57%
Job training	45%	34%	36%
Digital skills training	40%	33%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	50%	49%	49%
Access to a quality internet connection	59%	58%	59%
Summer programs for school-aged youth	43%	44%	44%
Assistance escaping an abusive environment	55%	55%	55%
Access to digital devices, like a laptop	49%	45%	46%
Access securing permanent housing	47%	53%	52%
Childcare services	53%	54%	53%
Financial literacy services	43%	40%	40%
Mental health services	62%	64%	64%
Transportation services	51%	43%	44%
Uninterrupted police, fire, and medical emergency response services	81%	69%	71%
Enforcement of shelter in home orders and physical distancing	79%	75%	75%
Access to timely and accurate communications about COVID-19	77%	85%	84%
Support for small businesses	85%	79%	80%

## Selected Survey Results by Housing Tenure (Rent or Own) of Respondent

**Table 196: Question #2 without don't know responses**

<b>The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Unemployment	42%	28%	36%
Reduction of employment income	50%	29%	41%
Loss of income from retirement savings	38%	26%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	19%	10%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	27%	16%	22%
A shortage of healthy food	24%	12%	18%
A shortage of food overall	23%	10%	17%
Access to face masks	15%	8%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	24%	19%	22%
Not being able to exercise	25%	23%	25%
Feeling nervous, anxious, or on edge	60%	40%	50%
Not feeling in control	58%	42%	50%
Feeling alone, isolated, or not being able to socialize with other people	53%	35%	45%
Not knowing when the pandemic will end	78%	62%	71%
Household members not getting along	14%	9%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	9%	6%	8%
Lack of skills to use technology to communicate	6%	2%	4%
Lack of childcare	37%	21%	30%
Providing financial, emotional, or other support for extended family not living with you	36%	27%	32%
Helping my children with online schooling	41%	35%	38%

**Table 197: Question #3 without don't know responses**

<b>The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Yes, self	15%	7%	11%
Yes, someone else	6%	6%	6%
Yes, both	12%	10%	11%
No	67%	77%	72%
Total	100%	100%	100%

**Table 198: Question #4 without don't know responses**

<b>Have you or someone in your household been tested for COVID-19?</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Yes, positive test	1%	2%	2%
Yes, negative test	33%	32%	32%
Yes, waiting for results	5%	2%	3%
No, but presumed positive	9%	5%	8%
No, no symptoms	52%	59%	55%
Total	100%	100%	100%

**Table 199: Question #5 without don't know/not applicable responses**

<b>Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic.</b>			
<b>Percent who strongly or somewhat approve</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
The Federal Government, in general	9%	16%	12%
California State Government, in general	55%	62%	59%
The City of Sacramento	54%	62%	58%



**Table 200: Question #6 without don't know/not applicable responses**

<b>Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Generally acting in the best interest of the community	49%	58%	53%
Being open and transparent to the public	50%	59%	55%
Informing residents about issues facing the community	51%	60%	55%
Overall confidence in the City of Sacramento government	51%	56%	54%

**Table 201: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Not at all	1%	1%	1%
A little	5%	9%	7%
A moderate amount	20%	26%	23%
A lot	22%	29%	25%
A great deal	53%	35%	44%
Don't know/NA	0%	0%	0%
Total	100%	100%	100%

**Table 202: Question #8 without don't know responses**

<b>How much has your household income decreased, if at all, during the stay-at-home order?</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
1 – 10%	17%	24%	20%
11 – 20%	16%	13%	15%
21 – 30%	6%	6%	6%
31 – 40%	7%	3%	5%
41 – 50%	0%	0%	0%
More than 50%	22%	8%	15%
Income has not decreased	32%	46%	39%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

**Table 203: Question #9 without don't know responses**

<b>During the stay-at-home order, have you been able to work remotely?</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Yes, 100% of the time	31%	36%	34%
Yes, some days of the week	13%	11%	12%
No, I am considered an essential employee	22%	10%	17%
No, I have been taking paid time off	0%	0%	0%
No, I have been taking unpaid time off	4%	1%	3%
No, I have been laid off	14%	8%	11%
Retired/student/not working	5%	26%	15%
Other	11%	7%	9%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

**Table 204: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Return to normal routine	3%	4%	4%
Continue working from home	22%	37%	29%
Rely on family support	26%	28%	27%
Not sure yet	28%	15%	22%
No children requiring childcare	3%	1%	2%
Other	18%	15%	16%
Total	100%	100%	100%

**Table 205: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Yes	51%	31%	42%
No	49%	69%	58%
Total	100%	100%	100%

**Table 206: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Yes, received unemployment assistance	25%	13%	19%
Yes, awaiting a decision	4%	1%	3%
Yes, application was denied	6%	1%	4%
No, have not applied	65%	85%	74%
Total	100%	100%	100%

**Table 207: Question #15 without don't know/not applicable responses**

<b>Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
I feel well-informed about the current state of the COVID-19 outbreak.	71%	78%	74%
I feel well-informed about steps I can take to protect myself from the virus.	85%	89%	87%

**Table 208: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Yes	93%	93%	93%
No	7%	7%	7%
Total	100%	100%	100%

**Table 209: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Not sustainable now	11%	11%	11%
One week	0%	2%	1%
A few weeks	6%	1%	4%
About a month	7%	3%	5%
Two months	14%	5%	10%
Three or more months	62%	78%	69%
Total	100%	100%	100%

**Table 210: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Staying home except for essential needs	91%	94%	93%
Calling to check in on friends and neighbors	73%	69%	71%
Donating to those impacted by COVID-19	36%	42%	39%
Volunteering with a local organization	13%	14%	14%
Other	16%	10%	13%
Volunteering with the County/City	2%	1%	2%

**Table 211: Question #21 without don't know responses**

<b>Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19. Percent extremely or very important</b>	<b>Rent</b>	<b>Own</b>	<b>Overall</b>
Assistance navigating and applying for various COVID-19-related assistance programs	68%	44%	57%
Assistance making residential rent/mortgage payments	75%	43%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	63%	40%	53%
Financial assistance to purchase food	70%	39%	57%
Job training	41%	28%	36%
Digital skills training	38%	28%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	62%	34%	49%
Access to a quality internet connection	64%	52%	59%
Summer programs for school-aged youth	49%	38%	44%
Assistance escaping an abusive environment	64%	44%	55%
Access to digital devices, like a laptop	55%	35%	46%
Access securing permanent housing	63%	36%	52%
Childcare services	65%	41%	53%
Financial literacy services	46%	33%	40%
Mental health services	74%	50%	64%
Transportation services	51%	36%	44%
Uninterrupted police, fire, and medical emergency response services	67%	75%	71%
Enforcement of shelter in home orders and physical distancing	79%	71%	75%
Access to timely and accurate communications about COVID-19	87%	80%	84%
Support for small businesses	80%	79%	80%

## Selected Survey Results by Annual Household Income

**Table 212: Question #2 without don't know responses**

The COVID-19 pandemic is challenging in many ways. Please rate how much of a problem each of the following are for your household: Percent rating as an extremely or very serious problem	\$50,000 or less	\$50,001 - \$100,000	More than \$100,000	Overall
Unemployment	60%	33%	17%	36%
Reduction of employment income	69%	38%	22%	41%
Loss of income from retirement savings	50%	30%	21%	32%
Household members have COVID-19 or COVID-like symptoms, such as fever, shortness of breath, and/or dry cough	21%	14%	10%	15%
Access to medical services, such as emergency care, basic medical care and needed prescriptions	34%	20%	16%	22%
A shortage of healthy food	30%	17%	14%	18%
A shortage of food overall	30%	14%	13%	17%
Access to face masks	18%	12%	8%	12%
A shortage of sanitation and cleaning supplies, such as toilet paper and disinfectants	26%	22%	19%	22%
Not being able to exercise	25%	28%	20%	25%
Feeling nervous, anxious, or on edge	64%	51%	42%	50%
Not feeling in control	65%	51%	39%	50%
Feeling alone, isolated, or not being able to socialize with other people	54%	48%	38%	45%
Not knowing when the pandemic will end	78%	79%	62%	71%
Household members not getting along	19%	9%	8%	12%
Lack of technology to communicate with people outside of my household, such as internet access, a computer or tablet	17%	6%	2%	8%
Lack of skills to use technology to communicate	12%	2%	1%	4%
Lack of childcare	45%	26%	26%	30%
Providing financial, emotional, or other support for extended family not living with you	43%	31%	24%	32%
Helping my children with online schooling	52%	26%	41%	38%

**Table 213: Question #3 without don't know responses**

The symptoms that generally define COVID are fever, dry cough, and shortness of breath. Since January 2020 have you or someone in your household experienced fever, dry cough, and/or shortness of breath?	\$50,000 or less	\$50,001 - \$100,000	More than \$100,000	Overall
Yes, self	14%	14%	7%	11%
Yes, someone else	8%	5%	4%	6%
Yes, both	9%	12%	13%	11%
No	69%	68%	76%	72%
Total	100%	100%	100%	100%

**Table 214: Question #4 without don't know responses**

Have you or someone in your household been tested for COVID-19?	\$50,000 or less	\$50,001 - \$100,000	More than \$100,000	Overall
Yes, positive test	1%	2%	1%	2%
Yes, negative test	28%	31%	38%	32%
Yes, waiting for results	2%	5%	4%	3%
No, but presumed positive	8%	11%	5%	8%
No, no symptoms	62%	51%	53%	55%
Total	100%	100%	100%	100%

**Table 215: Question #5 without don't know/not applicable responses**

Next, for each of the following, please indicate if you approve or disapprove of the job they are doing in handling the pandemic. Percent who strongly or somewhat approve	\$50,000 or less	\$50,001 - \$100,000	More than \$100,000	Overall
The Federal Government, in general	9%	10%	15%	12%
California State Government, in general	54%	58%	61%	59%
The City of Sacramento	50%	57%	65%	58%



**Table 216: Question #6 without don't know/not applicable responses**

<b>Please indicate whether you are satisfied or dissatisfied with Sacramento City government's performance in each of the following areas: Percent very or somewhat satisfied</b>	<b>\$50,000 or less</b>	<b>\$50,001 - \$100,000</b>	<b>More than \$100,000</b>	<b>Overall</b>
Generally acting in the best interest of the community	44%	52%	62%	53%
Being open and transparent to the public	45%	56%	62%	55%
Informing residents about issues facing the community	48%	56%	58%	55%
Overall confidence in the City of Sacramento government	47%	54%	60%	54%

**Table 217: Question #7 without don't know responses**

<b>How much, if at all, has your life been disrupted by the COVID-19 outbreak?</b>	<b>\$50,000 or less</b>	<b>\$50,001 - \$100,000</b>	<b>More than \$100,000</b>	<b>Overall</b>
Not at all	0%	2%	0%	1%
A little	6%	4%	9%	7%
A moderate amount	16%	25%	24%	23%
A lot	20%	28%	28%	25%
A great deal	58%	40%	39%	44%
Don't know/NA	0%	0%	0%	0%
Total	100%	100%	100%	100%

**Table 218: Question #8 without don't know responses**

How much has your household income decreased, if at all, during the stay-at-home order?	\$50,000 or less	\$50,001 - \$100,000	More than \$100,000	Overall
1 – 10%	7%	22%	30%	20%
11 – 20%	15%	12%	14%	15%
21 – 30%	11%	6%	3%	6%
31 – 40%	11%	5%	2%	5%
41 – 50%	0%	0%	0%	0%
More than 50%	34%	13%	6%	15%
Income has not decreased	22%	41%	45%	39%
Total	100%	100%	100%	100%

**Table 219: Question #9 without don't know responses**

During the stay-at-home order, have you been able to work remotely?	\$50,000 or less	\$50,001 - \$100,000	More than \$100,000	Overall
Yes, 100% of the time	9%	42%	44%	34%
Yes, some days of the week	11%	8%	17%	12%
No, I am considered an essential employee	21%	18%	11%	17%
No, I have been taking paid time off	0%	0%	0%	0%
No, I have been taking unpaid time off	5%	4%	1%	3%
No, I have been laid off	24%	8%	4%	11%
Retired/student/not working	14%	13%	17%	15%
Other	16%	7%	6%	9%
Total	100%	100%	100%	100%

**Table 220: Question #11 without don't know responses**

<b>If children requiring childcare live in your household, how will you address summer childcare?</b>	<b>\$50,000 or less</b>	<b>\$50,001 - \$100,000</b>	<b>More than \$100,000</b>	<b>Overall</b>
Return to normal routine	4%	1%	7%	4%
Continue working from home	10%	30%	48%	29%
Rely on family support	39%	26%	12%	27%
Not sure yet	28%	23%	17%	22%
No children requiring childcare	4%	2%	0%	2%
Other	15%	19%	16%	16%
Total	100%	100%	100%	100%

**Table 221: Question #13 without don't know responses**

<b>Have you lost your job or had your hours reduced because of the COVID-19 public health emergency?</b>	<b>\$50,000 or less</b>	<b>\$50,001 - \$100,000</b>	<b>More than \$100,000</b>	<b>Overall</b>
Yes	69%	41%	24%	42%
No	31%	59%	76%	58%
Total	100%	100%	100%	100%

**Table 222: Question #14 without don't know responses**

<b>Have you applied for unemployment assistance in response to the COVID-19 public health emergency as a result of your lost or reduced income?</b>	<b>\$50,000 or less</b>	<b>\$50,001 - \$100,000</b>	<b>More than \$100,000</b>	<b>Overall</b>
Yes, received unemployment assistance	32%	22%	9%	19%
Yes, awaiting a decision	5%	3%	0%	3%
Yes, application was denied	8%	4%	2%	4%
No, have not applied	55%	71%	88%	74%
Total	100%	100%	100%	100%

**Table 223: Question #15 without don't know/not applicable responses**

<b>Please indicate your level of agreement with the following statements about the coronavirus pandemic: Percent strongly or somewhat agree</b>	<b>\$50,000 or less</b>	<b>\$50,001 - \$100,000</b>	<b>More than \$100,000</b>	<b>Overall</b>
I feel well-informed about the current state of the COVID-19 outbreak.	69%	72%	78%	74%
I feel well-informed about steps I can take to protect myself from the virus.	83%	84%	92%	87%

**Table 224: Question #16 without don't know responses**

<b>In general, are you comfortable with government requiring masks in public places?</b>	<b>\$50,000 or less</b>	<b>\$50,001 - \$100,000</b>	<b>More than \$100,000</b>	<b>Overall</b>
Yes	93%	93%	95%	93%
No	7%	7%	5%	7%
Total	100%	100%	100%	100%

**Table 225: Question #17 without don't know responses**

<b>Thinking about your current arrangements for dealing with the stay-at-home order, how long is this something you can currently maintain?</b>	<b>\$50,000 or less</b>	<b>\$50,001 - \$100,000</b>	<b>More than \$100,000</b>	<b>Overall</b>
Not sustainable now	9%	12%	8%	11%
One week	1%	1%	1%	1%
A few weeks	10%	3%	1%	4%
About a month	14%	3%	2%	5%
Two months	11%	14%	8%	10%
Three or more months	55%	68%	80%	69%
Total	100%	100%	100%	100%

**Table 226: Question #18 without don't know responses**

<b>Which of the following actions, if any, have you taken to assist your community with potential impacts and/or risk of COVID-19? (Select all that apply.)</b> <b>Percents may add to more than 100% as respondents could check more than one response</b>	<b>\$50,000 or less</b>	<b>\$50,001 - \$100,000</b>	<b>More than \$100,000</b>	<b>Overall</b>
Staying home except for essential needs	98%	88%	94%	93%
Calling to check in on friends and neighbors	72%	70%	67%	71%
Donating to those impacted by COVID-19	30%	41%	41%	39%
Volunteering with a local organization	15%	12%	11%	14%
Other	20%	14%	7%	13%
Volunteering with the County/City	4%	1%	1%	2%

**Table 227: Question #21 without don't know responses**

<b>Please rate the importance of each of the following types of assistance the City of Sacramento may offer to help your household cope with the impacts of COVID-19. Percent extremely or very important</b>	<b>\$50,000 or less</b>	<b>\$50,001 - \$100,000</b>	<b>More than \$100,000</b>	<b>Overall</b>
Assistance navigating and applying for various COVID-19-related assistance programs	74%	58%	44%	57%
Assistance making residential rent/mortgage payments	81%	62%	44%	61%
Assistance making non-housing-related cost-of-living payments such as utilities, insurance, or car payments	74%	51%	40%	53%
Financial assistance to purchase food	74%	59%	42%	57%
Job training	55%	37%	20%	36%
Digital skills training	49%	34%	22%	34%
Logistical assistance obtaining food, such as help having food or other household items delivered	65%	55%	32%	49%
Access to a quality internet connection	69%	62%	47%	59%
Summer programs for school-aged youth	62%	38%	34%	44%
Assistance escaping an abusive environment	64%	62%	40%	55%
Access to digital devices, like a laptop	63%	48%	32%	46%
Access securing permanent housing	70%	52%	38%	52%
Childcare services	68%	54%	45%	53%
Financial literacy services	57%	41%	25%	40%
Mental health services	77%	69%	47%	64%
Transportation services	59%	46%	31%	44%
Uninterrupted police, fire, and medical emergency response services	68%	74%	68%	71%
Enforcement of shelter in home orders and physical distancing	79%	77%	70%	75%
Access to timely and accurate communications about COVID-19	84%	87%	81%	84%
Support for small businesses	85%	80%	75%	80%